**Alaa Al Rammahi**

3018 S Semoran Blvd Unit 8j, Orlando, FL 32822    
3018 S Semoran Blvd Unit 8j, 32822, Orlando, FL  (321) 960-0345 - Alaa.Alshaikhli@yahoo.com

**Summary**

Experienced Member Relations Specialist with a demonstrated history of working in the banking industry. Skilled in Microsoft Word, Team Building, Digital Marketing, Arabic, and Leadership. Strong business development professional graduated from The Arab Academy for Management, Banking and Financial Sciences with Bachelor of Science Degree (B.S), and Valencia College with Associate in Science Degree (A.S).

**Education**

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| 04/2020 | Associate of Science: Computer Engineering Technology  Valencia College - Orlando, FL |

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| Expected in 09/2021 | Bachelor of Science: Computing Technology & Software Development  Valencia College - Orlando, FL |

**Skills**

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| * Proficient in MS Office Suite. * Expert knowledge of numerous programming languages, including JAVA, C++, ASIP, and Visual Basic. * Strong written and oral communication. * Organization and attention to detail. * Analytical and problem-solving skills. | * Time management, Goal Oriented. * Systems analysis. * Critical thinking. * Active learning. |

**Professional Experience**

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| 11/2019 to Current | Technical Support  Fairwinds Credit Union – Orlando, FL |

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| 06/2018 to 11/2019 | Member Service Representative  Fairwinds Credit Union – Orlando, FL |