

## EDUCATION

University of Central Florida

**Texts and Technology PhD**

2025 (projected)

Area of Specialization: Scientific and Technical Communication

Arizona State University

**Master of Science in Technical Communication**

2017

Applied Project: *"Knowledge Base Research, Design, and Development for the accesso Siriusware Product Suite"*

Arizona State University

**Bachelor of Science in Graphic Information Technology**

2015

Area of Concentration: Print

## CERTIFICATIONS

**Human Research: IRB – Social & Behavioral Research**

2017 – 2021

Collaborative Institutional Training Initiative (CITI Program)

License Record ID 22698777

## HONORS AND AWARDS

**STC Technical Editing SIG Appreciation Award**

2018

Society of Technical Communication (Technical Editing Special Interest Group)

**Community Volunteer Excellence Award**

2016

Heart of Florida United Way

## TEACHING EXPERIENCE

Seminole State Community College

**Full-time Adjunct Instructor**

2018

Course: Introduction to Oral Communication

## PROFESSIONAL BLOG POSTS

*"2018 STC Summit: Magical Days with the Technical Editing SIG"*

Publisher: Society of Technical Communication (Technical Editing Special Interest Group)

2018

*"accesso Blog Series: Protecting Guest Payment Cards and PCI Compliance"*

Publisher: accesso, LLC

2017

*"How to Start a School Supply Drive for Your Community"*

Publisher: Bags in Bulk

2017

## PROFESSIONAL EMPLOYMENT

accesso, LLC

**accesso Siriusware Technical Writer**

2016 – present

ContentWriters

**Writer**

2016 – present

Apple, Inc.

**B2B Hardware and Software Event Presenter**

2010 – 2016

Beyda and Associates, L.L.C

**Information Technology & Operations Manager**

2006 – 2012

## PROFESSIONAL MEMBERSHIPS

**Society of Technical Communication****2016 – current**

Student member

Associated chapters and sections:

- Consulting and Independent Contracting
- Lone Writer
- Policies and Procedures
- STC of Florida
- Technical Editing
- Usability and User Experience
- Women in Tech Comm

## PROFESSIONAL SERVICE

Society of Technical Communication

**Community Leader****2017 – 2019**

Technical Editing Special Interest Group Co-Manager

## COMMUNITY ENGAGEMENT

Boys and Girls Clubs of Central Florida

**Teen Program Volunteer Teacher****2016 – 2017**

Resume writing and career development

Apple, Inc.

**Volunteer Champion****2015 – 2016**