

SUMMARY

Self-motivated developer with 4+ years of experience in software development that includes 3+ years of professional involvement in React JS on identifying web-based user interactions along with designing and implementing highly responsive user interface components by deploying React concepts. Proficient in translating designs into high-quality code through JS and React workflows.

TECHNICAL SKILLS

- **Key Skills:**
 - JavaScript ReactJS RESTful APIs Erlang/OTP Cowboy HTML5 Basic NodeJS GraphQL
- **Database:**
 - Mnesia CouchDB MySQL
- **Version Controls:**
 - GIT

PROFESSIONAL EXPERIENCE

Software Engineer

Present - Jan '18

Contact Center Services

CCS is a Cloud-based Call centre Service that is a part of a PBX system. Services include Queue call handling, VRQ, Conditional Routes, Extension call Recording feature, Report generation, Scheduled reports, Live dashboard for Agents and Queues events.

- Worked as full stack developer, frontend in **ReactJS** and backend in **Erlang/OTP**
- Been part of the migrating UI from **Extjs** to **Reactjs**
- As a frontend developer
 - **Integrated live dashboard modules**
 - **Reporting features**
 - **Provisional modules**
- Creation of **RESTful APIs** and **Websocket APIs** in Erlang, and integrating with ReactJS
- As a backend developer
 - developed Queue call handling modules
 - call enhancement features
 - reporting modules
 - call logging modules,
 - chat queues etc
- Followed **Agile Methodology**
- **GIT** is used as the version control system
- **Jenkins** is used for building the RPMs

Software Engineer

Apr '18 - Jan '18

Mayship

Mayship is a project management system that helps to track the progress of current projects, and the status of each employees working on a particular project in a repair contract corporation. It helps to track whether the project is on time or not. This project also includes supervisor approval, complete project time structure, scheduled report delivery etc. Reports are also generated for each project. Mayship has web and ios interface.

- Worked as a full-time backend developer (Erlang/OTP)
- building project architecture
- Development of REST APIs
- Build the backend from scratch to production
- Design and development of Reporting modules, Timesheet generation modules, Project status modules etc
- Url routing using Nginx

Vofinity

Vofinity is a cloud-based business phone and contact centre solution for workforce collaboration, customer service and extending business operations across multiple locations.

- Worked as a full-time backend developer (Erlang/OTP)
- Design and development of Erlang modules for voice call, video call other related functionalities.
- Integration with Erlang node and Freeswitch node for media transfer.
- Integration with Bigcouch database
- Integrated auto-provisioning for cisco and Polycom phones

Certification

- Acquired Brainmeasures certificate on **ReactJs and Web Development**

EDUCATION

SNGCE (MG University)

Dec '16 - Jun '13

Master of Computer Application

Kolenchery, Kerala