Amber Do

Unit 59, 2301 Cavendish Drive, Burlington, Ontario, L7P 3M3 Cell: 647- 674 - 7497

Email: dohonganh2004@gmail.com

Availability:

Wednesday (7am – 12pm)

Friday + Weekends (7am – 15pm).

SKILLS

- Bilingual (Vietnamese + English)
- Attention to detail
- Communication
- Patient
- Collaboration

EDUCATION

CANADIAN INTERNATIONAL SCHOOL (CIS)

2017 - 2019

Ho Chi Minh, Vietnam

- Actress in school's musical.
- Helped organize props for musicals.
- Helped in selling food for fundraising H4H on International Day.

CHARLOTTETOWN RURAL HIGH SCHOOL

2019 - 2020

Charlottetown, PEI

 Participated in yearbook club; rearranged pictures and names orderly, designed layouts for yearbook. Burlington, Ontario

 Participated in the yearbook club; initiated creative ideas for design layouts and pages, and took photos for graduating students.

VOLUNTEER EXPERIENCE

Server

Jollibee 2019

Ho Chi Minh, Vietnam

- Received beverage orders from wait staff to deliver beverages to guests while keeping up with the orders.
- Cleaned up counters and removed trays to maintain a fresh and sanitized eating area.
- Make sure condiments and drinks are full stocked to keep service flowing smoothly

CANADIAN INTERNATIONAL SCHOOL

2019

- Helped in organizing and painting during the musical preparation
- Volunteered in dance performance for various events: Terry Fox, X-Mas, Tet Holiday
- Served as a student ambassador for welcoming new students and their families on open house

Receptionist

BC Nails 2020

Charlottetown, PEI

- Handled calls and orders to address customer's inquiries and concerns
- Worked with customers to understand needs and provide services
- Was acknowledged by staff to be diligent on work consistently

CANADIAN VIETNAMESE ASSOCIATION ON PEI

2020

Charlottetown, PEI

- Organized and hosted with the team for a Career Session helps teenagers to explore their skills and get advice from experts in the field.
- Designed posters for the Career Session to attract the audiences.

Used Adobe apps to design marketing videos and posters for Happy Friday
Program delivering 718 meals for medical staff on Prince Edward Island

CHARTWELL MARTHA'S LANDING RETIREMENT RESIDENCE

2021

Burlington, Ontario

- Conducting one-on-one social visits with residents; engage residents in conversations by creating a relaxed environment.
- Coordinates with Lifestyle & Programs Manager to organize activities
- Actively seeking to host recreational activities for residents such as assisting residents with craft projects, calling a word game.

WORKING EXPERIENCE

Server

Prince – Fresh Lunch Box. Charlottetown, PEI

06/2022 to 09/2022

- Invited customers into the restaurant in a friendly manner and seated them at appropriate tables.
- Instructed guests on menu specials, took food and beverage orders, and answered any questions which may have arisen.
- Prepped vegetables/ food/ sauces before service and executed beverages orders effectively
- Ensured quality service of up to 50 guests with no order mistakes during busy shifts.
- Maintained a clean and organized workplace both for diner and staff's uses
- Make sure condiments/ cutleries and drinks are full stocked to keep service flowing smoothly.

Daytime Chef

Chartwell Martha's Landing Retirement Residence Burlington, Ontario

09/2022 to 12/2022

- Prepared the meal for breakfast, lunch service with pastry goods for the cafeteria for seniors.
- Followed specific recipes for seniors who required special preferences, including vegan, lactose free and those with medical conditions
- Known how to operate oven, griller and air fryer

- Washed and sanitized cooking utensils, equipment and kitchen environment effectively.
- Ability to organize and prioritize workload efficiently.