AAMIA MALIK

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EDUCATION

University of Pennsylvania | Philadelphia, PA   **Aug 2020 – Aug 2021 (Expected)**
- o Master of Behavioral & Decision Sciences candidate
- o Relevant Coursework: Behavioral Science: Theory & Application, Behavioral Economics & Health, Judgement & Decisions, Norms & Nudges, Consulting in Behavioral Science, Data Science & Quantitative Modeling
- o Extracurricular: University Council member, Fall 2020 NYU CSAW Healthcare Policy Competition participant, Spring 2021 Deloitte design challenge participant

Swarthmore College | Swarthmore, PA   **Aug 2014 – May 2018**
- o B.A. in Economics, Minors in Psychology & Asian Studies
- o Thesis: Partition's Grandchildren: *Sentiments and Perspectives on the 1947 Partition in Third Generation Diaspora*

PROFESSIONAL EXPERIENCE

Wilmington Trust (M&T Bank) | Wilmington, DE | *Leading wealth advisory firm and provider of corporate trust and custody services*
Business Analytics & Reporting Analyst II   June 2019 – Aug 2020
- o Managed business reporting functions, monitored cash flow to ensure compliance with applicable regulations and laws
- o Collaborated with Regulatory Reporting and Fee Processing teams to document processes, improve workflows, and ensure appropriate controls are in place
- o Increased automation and efficiency of existing reporting using software such as Tableau
- o Oversaw data management and governance for greater team

Management Development Associate   July 2018 – June 2019
- o Learned key management and leadership skills through M&T Bank's selective year-long Management Development Program
- o Developed methodology and model to assess and monitor profitability of firm's Document Custody business line
- o Conducted comprehensive research on ways to modernize and improve customer service experience within the retail bank, ultimately delivered 9 key recommendations to Customer Contact Center team and senior management

Philadelphia Behavioral Science Initiative |Philadelphia, PA| *Effort between Mayor's office and academics to create evidence-based policy*
Policy Fellow   May 2017 – Aug 2017
- o Planned and implemented randomized control trials leveraging behavioral economic principles
- o Completed Institutional Review Board applications, comprehensive experiment protocols, and research proposals
- o Facilitated regular communication between academic experts and City of Philadelphia government officials about status of projects
- o Participated in ten-week Mayor's Internship Program (MIP), gained exposure to various facets of city government

Swarthmore College Economics Dept. | Swarthmore, PA
Research Assistant for Prof. Syon Bhanot   Aug 2015 – Sept 2017
- o Created comprehensive literature reviews on behavioral economic topics such as price salience and present bias
- o Analyzed 10,000+ entry data sets and created accompanying graphic visualizations using STATA

The Bridge Museum |San Francisco, CA | *First museum dedicated to structural and conceptual bridges*
Business Development Intern   May 2016 – Aug 2016
- o Created comprehensive survey to conduct market research on community support of museum establishment
- o Conducted data analysis on 250 collected responses to find key trends in survey responses using STATA and Excel

SKILLS

- o **Computer**: proficiency in Tableau, Excel, & R, familiarity with STATA, Python, & SPSS
- o **Languages**: conversational Hindi, working proficiency French
- o **Interests**: trivia, classical Indian dance, tending to my many houseplants