# Anthony Amoesi Ansah

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**Professional Summary:**

- Information Technology Professional with extensive working experience with the ITIL Standard Incident Management systems (software) for incident management/ticketing
- CyberArk deployment and privilege management
- Experienced using different software tools like ServiceNow, Manage Engine, Service Desk, Zendesk Support and Freshdesk for managing ticketing system/incidents
- In charge of company's Information Systems, Networking, Domain Controller and Active Directory Service, ESXi Server Virtualization and Migration, Antivirus Server, Windows Server Update Service, Proxy Server, Share Point Server, File and Application Server, repairs of computers, laptops and printers.
- Administered network and data security, including directory, group policy, firewalls, antivirus, email security,  and to create, analyze, report, convert, or transfer data, using specialized applications program software.

**Education:**

- Master of Science, Information Technology, Amity University
- Bachelor's Degree, Information Studies, University of Ghana

**Skills:**

- Windows Server deployment Management
- Active Directory deployment and management
- ServiceNow
- CyberArk deployment and privilege management
- Cyberoam Unified Threat Management (UTM) appliance deployment
- Incident Management/Helpdesk management software's
- Indebt knowledge JDE ERP
- Active Directory deployment and management
- Cloud infrastructure Deployment and Configuration
- Server Virtualization deployment
- VMware ESX, Share Point, Linux deployment
- Remote desktop/ server management deployment
- ITIL standards work
- Office 365
- Windows Server Update Service deployment
- Proxy Servers Services deployment
- Mail Server deployment
- Antivirus Server Service deployment
- SCCM, Intune, CCTV, VOIP deployment
- WhatsUp Gold Network Monitoring Software deployment
- SolarWinds Orion Network Monitoring Software deployment
- Leadership
- Wireshark
- Result oriented
- Excellent oral and written communication skills

**Professional experience:**

**National Grid**                                    **Aug 2018 – Date**
**Analyst**
● Deployment of VMware Airwatch Enterprise mobility management (EMM) solution that centralizes the management, configuration, and security of all devices in an organization, both Bring your own device (BYOD) and corporate-owned.

**Amaja Oilfield Ltd**                              **Jan. 2018-31$^{st}$ March 2018**
**IT Manager**
● Providing ICT leadership, policy direction, new system implementation and upgrading of technology and ensuring the most convenient technological solutions reused systematically and consistently.

**Weatherford International**                    **Nov 2012 – Dec 2017**
**Information Technology Specialist /Security Analyst**
● Administer network and data security, including directory, group policy, firewalls, antivirus, email security, .
● Prepare estimates used by management for purposes of planning, organizing, and scheduling work
● Install and configure wireless networking equipment
● Working with CyberArk team to deploy and implement CyberArk
● Create, analyze, report, convert, or transfer data, using specialized applications program software
● Provide for the implementation, configuration, deployment and support of systems, including, but not limited to client computing devices and servers
● Provide training to new employees and other training sessions as required
● Worked with the ITIL Standard Incident Management systems(software) for incident management/ticketing
● Experienced using different software tools like ManageEngine, ServiceDesk, Zendesk Support and Freshdesk for managing ticketing system/incidents

**Teledata ICT Ltd., Accra, Ghana**            **Nov 2010 – Nov 2012**
**Systems Administrator**
● In charge of company's Information Systems, Cyberoam deployment, Networking, Domain Controller and Active Directory Service, ESXi Server Virtualization and Migration, Antivirus Server, Windows Server Update Service, Proxy Server, Share Point Server, File and Application Server, repairs of computers, laptops and printers.

**MYXIT Limited, Accra, Ghana**                **Aug 2009 – Nov 2010**
**Technology Officer**
● Directing the technical department of the company to provide IT support to clients including Information Systems Setup, Consultation services, maintenance and repairs.

**SW global Ltd., Accra, Ghana**              **Jul 2008 – Aug 2009**
**Project Manager**
● Led the computerization, Automation and wireless connectivity project at Tamale Polytechnic.

**Barclays Bank Ghana Ltd, Ghana**          **Feb 2008 – Jun 2008**
**Lead Generator**

- Solicited loans and opened bank accounts for clients of the bank leadership