# Digital Signatures Decoded Crafting an In-House E-Signing Microservice

Amol Gote
Innova Solutions – Consultant,
Solutions Architect at iCreditWorks

### **Agenda**

- Introduction
- Demo, Key Takeaways.
- Regulatory Standards
- Case study iCreditWorks
- Building an in-house e-signing microservice
- Security Measures
- Open-source availability



# **About Myself**

- Working at iCreditWorks FinTech
- Expertise Building Microservices and Event driven services.
- Online Contributions DZone, InfoQ, Baeldung, Personal Blog, Research papers.
- Judge Industry awards, Hackathons.
- Prior Experience
  - Morgan Stanley, Associated Press, Bank Of America
  - Microsoft Consulting.



### **Demo**

- Native Mobile Application
- Web Application

### Regulatory Standards



#### E-Sign Act

- The act provides a general rule of validity for electronic records and signatures for transactions in or affecting interstate or foreign commerce. The Act ensures that electronic signatures hold the same weight and legal effect as traditional paper documents and handwritten signatures.
- Link to the law
- Record Retention

#### Compliance measures

- Signed Document
  - Immutable,
  - Integrity and authenticity of the signed document.
  - Uniquely linked to the signatory

Building an in-house e-signing service is not merely a technical decision but a strategic one. compelling reasons that make a case for building an in-house esigning service:

- Cost Efficiency
- Reduced External Dependencies
- Enhanced UI Customizations





# Case for building an in-house E-Signing service

- Background
- Challenges
- Solution
- Processed documents.







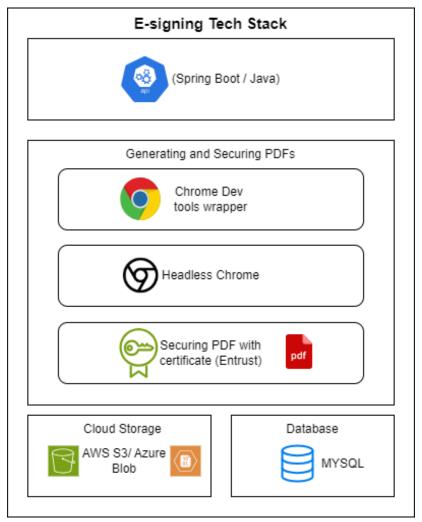




# Case study - iCreditWorks

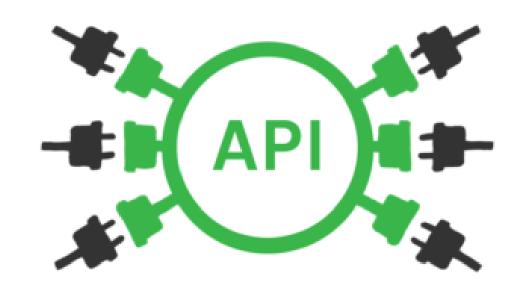
# Building an in-house E-Signing microservice – Tech Stack

- Spring Boot with Java
- Generating and Securing PDFs
- Cloud Storage (AWS S3 or Azure Blob)
- Database (MySQL).



# Building an in-house E-Signing microservice – APIs

- 1. Generate documents for signing
- 2. Post-signature and get a signed document



# Building E-Signing microservice – Generate Document - 1

#### Templates

- Multiple templates to carter to different document types.
- Templated variables {{CustomerAddressCity}}, {{CustomerAddressState}}, {{CustomerAddressZip}}).

#### API Details

```
POST {{baseUrl}}/api/e-sign/v1/document/{contentType}}
Request Body
{
   "docCode": "GEN-MPN-01",
   "contextId": "LN-1000109-01",
   "localePreference": "en-US",
   "fields": {
        "CurrentDate": "09/03/2023",
        "UserAcctId": "LN-1000109-01",
        "CustomerFullName": "John Doe",
        "CustomerAddressLine": "1100 Fox Run Dr",
        "CustomerAddressCity": "Iselin",
        "CustomerAddressState": "NJ",
        "CustomerAddressZip": "08050"
   }
```

Agreement Date: {{CurrentDate}}
Customer Number: {{UserAcctId}}

#### Borrower:

#### {{CustomerFullName}}

{{CustomerAddressLine}}, {{CustomerAddressCity}}, {{CustomerAddressState}} {{CustomerAddressZip}}

In this Master Promissory Note, the words "I," "me," "my," and "mine" mean the person who signs this Master Promissory Note as Borrower, unless the applicable language specifies a different meaning. The words "you," "your," and "Lender" mean WebBank.

A Loan that I obtain pursuant to this Note may satisfy and replace a previous Loan that I obtained pursuant to this Note. If so, that will be shown in the Itemization of the Amount Financed, which is provided separately.

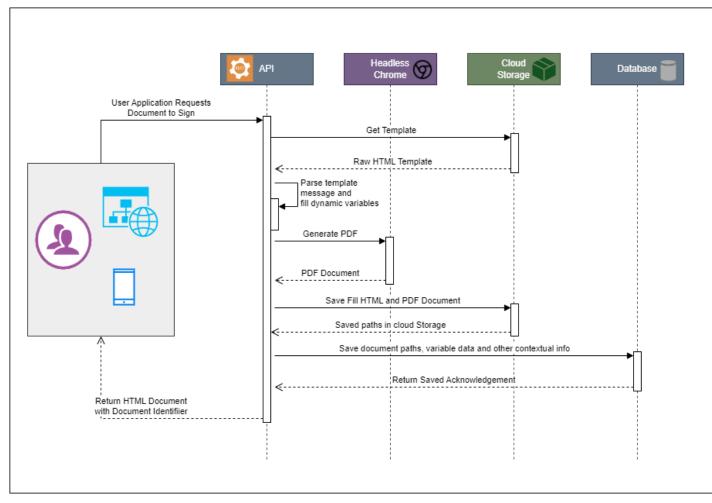
This is a consumer credit transaction.

Non-negotiable consumer note.

This is a personal loan.

# Building E-Signing microservice – Generate Document - 1

- 1. Fetch the template and prepare final content
- 2. Convert the HTML file into a PDF document.
- 3. Save Document and metadata
- 4. Return HTML Response with unique Identifier



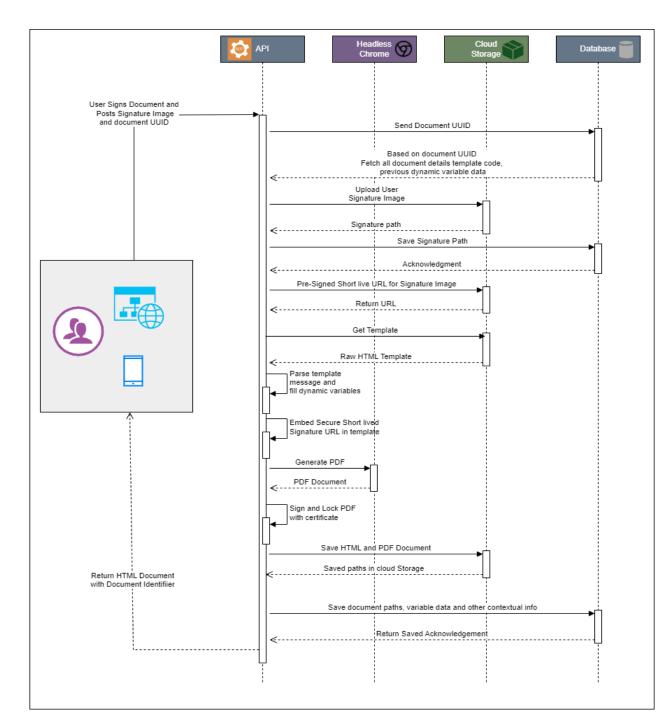
# Building E-Signing microservice – Postsignature and get signed document -2

- POST {{baseUrl}}/api/esign/v1/document/signature/{{eSignDocumentUUID}}/html
  - Request Body (form- Data):
    - Key: "signature"
    - Value: "User's signed image"

# Building E-Signing microservice – Postsignature and get signed document -2

- Document UUID
- User's signature image
- Regenerate Template with dynamic data.
- Pre-Signed URL

https://{s3bucketname}}.s3.amazonaws.com/e-sign/LN-1000109/LN-1000109-01/CustomerSignature/2023-10-02T00-25-43-806.customer\_signature.jpeg?X-Amz-Algorithm=AWS4-HMAC-SHA256&X-Amz-Date=20231002T002545Z&X-Amz-SignedHeaders=host&X-Amz-Expires=86398&X-Amz-Credential=AKIA46UPUH6Y5R0%2F20231002%2Fus-east-1%2Fs3%2Faws4\_request&X-Amz-ignature=a4b3404bba99ac81b39afd31427031adbe9e



# Building E-Signing microservice – Postsignature and get signed document -2

- Customer Signature
- Limited time token

{\langle baseUrl\}\rangle v1\rangle document\rangle 157f55tt-e8d1-4f6e-90bb-dc5341bc4fa4?token=78902bed-60c2-11ee-acd2-0aa24276fac5

- Save Document and metadata
- Return Signed Document HTML Response

CAUTION—IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

{{CustomerFullName}} ({{SignedDateTime}})

Borrower Signature

{{SignedDateTime}}

Date (MM/DDMYYY)

```
I UNDERSTAND THAT I MUST REPAY EACH LOAN MADE PURSUANT TO THIS MASTER PROMISSORY NOTE AND ANY APPLICABLE ADDENDUM.

CAUTION—IT IS IMPORTANT THAT YOU THOROUGHLY READ THE CONTRACT BEFORE YOU SIGN IT.

John Doe (10/01/2023 20:35:16 EDT)

Borrower Signature

10/01/2023 20:35:16 EDT

Date (MM/DD/YYYY)
```

# Security measures in E-Signing

• E-signing Certificate



Storage Security



• Handshake Protocol



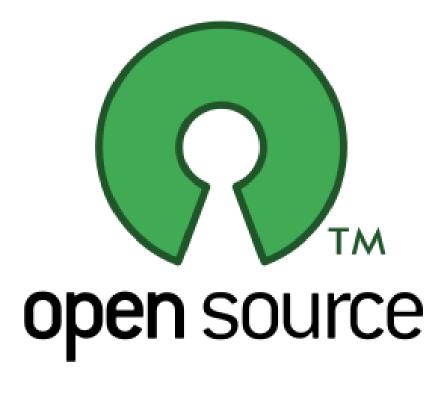


# **Open-Source Availability**

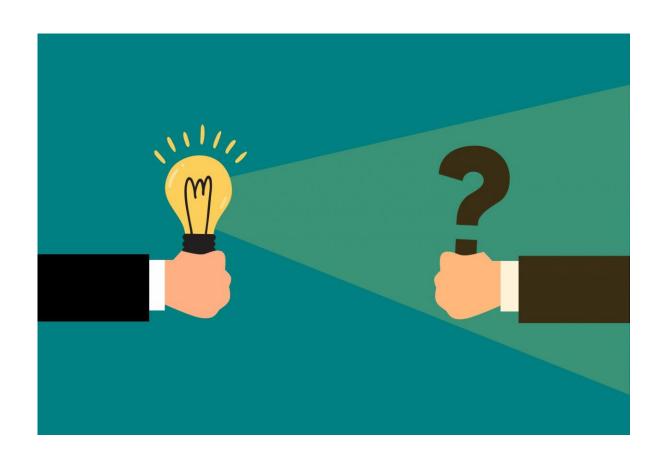
• E-signing microservice's codebase is available on GitHub.

https://github.com/iCreateWorks/esigning

- Aim is to benefit
  - FinTech Start Ups
  - Other Star Ups



# **Conclusion and Q&A**



### Be in touch

#### **Amol Gote**

https://www.linkedin.com/in/aamolgote

www.amolgote.com

https://dzone.com/users/4953252/aamolgote.html

https://www.baeldung.com/author/aamolgote

