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679544649183	Bug Bounty	multiple error for a product	Other Screenshot related to ticket : 679544524778	bhupeshchoudha	9685471025					
679545245048	Bug Bounty	Glitch in product offer	Hi I ordered vide order # 16781733053671071667 the offer was for 2+2 Lakme Kajal for Rs 350 but I received only 2 pcs. Later reported the issue and it seems a glitch !.	sushil.joe@ril.co	8104980064					
679545399227	Bug Bounty	Social media signup	login via social media is not enabled (however mentioned in terms). forces the user to use only mobile based login. this reduces the signup options to 50% from the design.	arunagirikanthan	9022168345					
679545488386	Bug Bounty	incorrect spelling of "Raise"	on the third line of attached screenshot.	arunagirikanthan	9022168345					
679545568840	Bug Bounty	Sequence change between sections	in home tab in top categories we see sequence as makeup hair skin and men and bath and body but in on our radar section last to option get interchanged	bhupeshchoudha	9685471025					
679545582423	Bug Bounty	Flat Number is updated at wrong place while locating current location	when user selects locate on map option. Then it's fetching the current location. But the flat number is updating at the wrong place. The Plot number should be stored in Plot number section instead of this it's storing in Building Name/Street section plz refer to this file and link also https://www.jiocloud.com/l/?u=axWxEXi3zsqkrPPG2frdVtJO6ScXx3xSXCDN9KumoJk=Oe5	shreyas.dhoke@	9321330554					
679545720101	Bug Bounty	The submit button disables	1:Order any item and give all mandatory details 2:select payment mode "Cash on delivery" 3:then select "Processed" 4:It will ask for rating . select 2/3 star. 5:Then it will ask for feedback (max 100). write anything. But submit button is disable Device:iPhone xr Google pixel 6a	anil.dash@ril.co	7829255223					
679545748067	Bug Bounty	i phone 14	Nokia 0.6	thejith.kundar@	6360516844					
679545953802	Bug Bounty	back to home	hi while removing the item from the bag it comes to start shopping but no option to coming back home directly multiple times back has to press	anand.makhija@	8369353066					
679545994885	Bug Bounty	bug	I search Himalayan baby massage oil 200ml then I tried to change 500ml I'm getting different product image in prodect details page	dharish814@gm	6380576469					
679546116824	Bug Bounty	OTP being read without permission	OTP are being read without permission for the app	arunagirikanthan	9022168345					

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679546125024	Bug Bounty	Redirection	device --POCO X4 PRO 5G Issue -- when we upload any photo in personal details page and after we save the photo we are redirected to previous page . But we should remain on same page	hanuvesh.chand	9321951028					
679546271295	Bug Bounty	trial ticket sending	this is demo only don't revert back	adityashinde@fy	7083594533					
679546485676	Bug Bounty	discount not shown	promotion applied but effective price not shown.	yaswanth.pocha	8520891089					
679546599505	Bug Bounty	bug on discount filter	I'm Selecting discount filter low to high but I'm not getting any discount data in UI	dharish814@gm	6380576469					
679546619806	Bug Bounty	UI Issue	When you are selecting any Tab and mention filter with your choice Like Brand instead of that it will show the Banner of wellness in wellness category which is not correct and UI issue. attaching the screenshot	navdeep.pluto@	8828401978					
679546645827	Bug Bounty	promotion not applied	buy 1 get 1 promotion not applied. Need to show promotion terms.	yaswanth.pocha	8520891089					
679546748703	Bug Bounty	UI issue	When you are selecting any Tab and mention filter with your choice Like Brand instead of that it will show the Banner of wellness in wellness category which is not correct and UI issue. attaching the screenshot. Go to wellness>scroll down>select any category>select any brand>instead to show items>it redirect to wellness banner.	navdeep.pluto@	8828401978					
679546755217	Bug Bounty	screen frozen	couldn't browse the product in hair section	ravi.chaudhary@	9967516576					
679546828303	Bug Bounty	The article "Matte to vinyl: discover the fast growing world of lipsticks" should open when user click on its thumbnail or heading	Device: Redmi Note 9 Pro Login to tira >for you section >scroll down to the article Matte to vinyl when user Click on thumnail or heading of Top Shelf and Have a question user redirected to next page but when user clicks on that article thumnail or heading its not redirecting to next page. User have to click on "Read now"	pranit.nehete@r	8591913186					
679546931201	Bug Bounty	On our Radar page (hair) something went wrong error	On the home page on our radar section when we select hair and click on view all we get an error something went wrong .	payal.samanta@	8591914838					
679546989804	Bug Bounty	i phote 14	i phone 14	thejith.kundar@	6360516844					

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679547034867	Bug Bounty	error message incorrect	I tried to get OTP multiple times via edits phone number but keeping same number after few times incorrect "Something went wrong [sdk]" message is visible. Please find attached screenshot	dghanshyam113	8356807523					
679547046903	Bug Bounty	Unable to search products with invalid string	Steps - 1. Go to any search bar 2. Enter any string which contains 70k chars. 3. Verify screen result (instead of any proper error msg it's showing something went wrong pls check your Internet connection error) Looks like there are no validation apply on search string Pls refer below attached screenshots for more details.	romeojatt444@g	9321901023					
679547216968	Bug Bounty	Sorting discount low to high displays product with no discount first.	After applying sorting 'discount low to high' displays product with no discount first. Its a big list and takes time in scrolling down to arrive at the first low discount product. Ideally this sorting should display only discounted products starting from low to high.	rajmughal@gma	8451047697					
679547556880	Bug Bounty	Getting the invalid error msg while searching items with invalid string	Updated details of Ticket no - #679547046903 Steps - 1. Go to any search bar 2. Enter any string which contains 70k chars 3. Verify screen results (instead of any proper error msg it's showing something went wrong pls check your Internet connection error) Looks like there are no length validation apply on search string Pls refer below screenshots for more details.	romeojatt444@g	9321901023					
679547610599	Bug Bounty	User is not able to see his Profile picture	User is not able to see his Profile picture even after clicking on the profile picture icon not on camera icon on the profile pic Expected Behaviour: User should able to see his uploaded profile picture when he wants By clicking on Picture icon When user click on Camera icon on profile icon then only Those options should appear to Take Upload and Delete Pic	rajeev4.singh@ri	8928931993					
679547797679	Bug Bounty	View all button is not available for "Trending on Tira" section	Device: Redmi Note 9 Pro Login to Tira >top right option of "My Bag" >scroll down. There is a "View All" option for Products from your Wishlist but below that there is not "View All" option for Trending On Tira section	pranit.nehete@r	8591913186					

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679547850989	Bug Bounty	Failed to resend OTP and unable to login	Step 1: After adding items to cart login was mandatory to checkout. Step 2: On clicking login it took me to the app login screen asking phone number and an OTP. Step 3: The first OTP received 2858 was displayed as 'invalid OTP' on the login screen. Step 4: On re-attempting 'OTP resend' no SMS was received . Step 5: Clicked on 'Edit Phone number' Step 6: Went back to the previous screen entered the same number: 7574842006. Step 7: Received new OTP: 7530 this one worked. Bug: When user re-sends OTP to login OTP showing as invalid- on trying recursively she is not able to enter- till we try to edit mobile number- and actually end up entering same number. OTP generated first time works but the resent otp shows as invalid.	anupriya.pandey	7574842006					
679548036139	Bug Bounty	slow in loading	products loading is very slow	srinivasu.vedula@	9391966563					
679548064966	Bug Bounty	email verification link not received	email verification link not received after selecting click here in profile page	riyasood203@gn	9739246728					
679548304308	Bug Bounty	Product Description issue	The name of the product is different in the product description giving an impression that the details are of a different product changing the name to that of the product will help customers not have confusing thoughts. Product name is M.A.C. Prep + Prime Fix while description says MAC Fix+	sarabjit.sanhotra	9022128483					
679548334957	Bug Bounty	Even after login with different profile chat bot data remains same	when we login and chat through chat bot and logout and login with another profile (number) the data in the chatbot remains same and it picks the name of the previous profile model : moto edge30 ultra android : 12	payal.samanta@	8591914838					
679548353186	Bug Bounty	Auto Read OTP code functionality	auto read otp code functionality while registration is not working. I had to manually enter the code other apps have the same functionality and they worked very fine at the time of registration. PFA.	neeraj75.kumar@	9326207633					

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679548440796	Bug Bounty	Price issue	1:Under categories select "Mom & Baby" 2:Select 1st product "Himalaya baby Massage Oil" 200 ml (price 180 rupees) 3:Now select same product 500 ml and compare both price. (price 90 rupees Issue: 200 ml price should less 500 ml price. Device: Iphone XR	anil.dash@ril.cor	7829255223					
679548508102	Bug Bounty	Gender	Gender name for gender identity	naresh3.choudha	8928931056					
679548596265	Bug Bounty	ok	Redmi note 6 pro . MI	sunil2.vishwakarı	7823022309					
679548625917	Bug Bounty	App Issues	1. Screen before downloading the app is threatening. 2. Size of the app is too big (82mb) 3. After installation it took so much of time to open the app. 4. In the invite page when asking for mobile number again it took few minutes to sent the OTP. 5. App interface is too slow. It keeps on loading. 6. In first attempt OTP didn't received. The page got closed automatically and again asked for mobile number to send the OTP. 7. Raise an issue page also keeps on loading. My Handset Details: Model: Redmi Note 5 Pro Make: MI Android Version: 9 PKQ1 . 180904. 001	fakrul.barbhuiya	6202531347					
679548638747	Bug Bounty	Rerouting to the wrong page	In the shop tab-> Hair-> any product-> Easy resturn-> Click Terms and condition link in 1.3 point of General-> While pressing the back button directly rerouting to the Shop page but not the page of easy return	shubham22.gupt	7827884289					
679548827213	Bug Bounty	login page redirect	As soon as I login I'm redirected to a static webpage which says webpage not available	s.shidharth@hot	9845818581					
679548828389	Bug Bounty	login page redirect	As soon as I login I'm redirected to a static webpage which says webpage not available	s.shidharth@hot	9845818581					
679548909857	Bug Bounty	Error while update profile	I'm unable to update my profile due to an error. screenshot attached. mobile details. Vivo V15 Pro (2017)	vijay59.kumar@r	7908398492					
679548916532	Bug Bounty	Handset Problem	I am using one plus Nord but every time hanging issue	amit175.singh@r	9580507025					
679548917415	Bug Bounty	scrolling in hair category giving issue	Under On our radar Tried scrolling for hair category. Got the same issue 3 times.	rajatrsk@gmail.c	9372765326					

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679548922204	Bug Bounty	Searching brand	Hi team ! Good to see the RRL tira. It's very difficult to find out bug. When we searching the brand by clicking it is not coming in selecting letter it is good that u have given search box there . As we Clicking i it is going on L . I attached the screenshot also.	jyoti11chamola@	9226012083					
679548986636	Bug Bounty	login page redirect	after login there is a redirect to a static webpage which shows webpage not found. phone - moto edge 30 Android accessed over mobile data	s.shidharth@hot	9845818581					
679549018808	Bug Bounty	Bad quality page image	The image banner in section ' Mom & Baby ' is of low quality and is not upto the mark as per standards. Low image quality can result in poor approach towards section and resulting less sales.	sarabjit.sanhotra	9022128483					
679549065861	Bug Bounty	search bar	when searching something and after that trying to re-edit the search the search bar clears itself. then I have to retype it again. It cuts from the users experience using Samsung s20fe	riteek.behera@ri	9321825790					
679549069066	Bug Bounty	Getting error while raising an issue	While raising an issue if we upload any image then it shows error but if we remove that image and then raise an issue the raised ticket shows the image which was already removed.	shubham22.gupt	7827884289					
679549285353	Bug Bounty	Tira bug detected: I was able to add more than 50 items	I was able to add more than 50 items. After adding 55 items I got an error saying that I cannot add more than 50 items as shown in the attached screenshot	sakshi.bhavnani@	9004756983					
679549360632	Bug Bounty	No Response	The app doesn't open up on my OnePlus 6T it shows loading for years. Have to clear cache after every login.	navid.nabi@ril.co	7006990334					
679549360631	Bug Bounty	No Response	The app doesn't open up on my OnePlus 6T it shows loading for years. Have to clear cache after every login.	navid.nabi@ril.co	7006990334					
679549445090	Bug Bounty	Product review	Even if I haven't bought the product I can still provide a review and any numbers of review at that this can change the rating of the product. Since anyone can provide any numbers of fake review this can reduce the trust of the customer. suggestion - only people who buy products should be allowed to review or atleast provide the rating.	riteek.behera@ri	9321825790					

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679549471651	Bug Bounty	can't see the card added product on product page itself	after adding product to cart ideally it should show the quantity added on product page itself everytime I need to go to cart to verify if added or not and how much quantity	sky.nitc@gmail.c	9958885986					
679549486791	Bug Bounty	hair category view all option not working	Under - on our radar click on hair category then click view all no result found for your search is getting displayed.	Rajat.Kumthekar	9372765326					
679549503940	Bug Bounty	user can select Date of Birth of today which should not be allowed	In profile we are allowing user to select date of birth of till today current date ideally we should show user to age group should be above 18 year which we are showing in chat section but not in profile section.	manish24.mishra	8329443049					
679549546722	Bug Bounty	no bug	not such bug found.	paran1.goswami	9365737290					
679549635259	Bug Bounty	While writing a review onto a product the 'Review Title' attribute doesn't say a pre defined length validation. When I enter a value of around 765 characters it is allowing me to enter space post 765th character but isn't allowing me to type anything after it.	While writing a review onto a product the 'Review Title' attribute doesn't say a pre defined length validation. When I enter a value of around 765 characters it allows me to enter space post 765th character but isn't allowing me to type anything after it. The review section is really important and since the 2nd attribute named "Review Description" is not a mandatory attribute most of the customers can just enter everything in the Review Title attribute. Either the length validation should be displayed there or it should pop up an error notification stating the length of characters allowed. It should not allow the customer to enter spaces unnecessarily and restrict adding characters in the place of spaces. As every space is a character. This should be fixed. Attaching test evidence for reference. Device Tested On : Android Model: Samsung F12	kajal1.mishra@ri	8104976445					
679549636092	Bug Bounty	irrelevant products are displayed-moisturiser	Serums are displayed in moisturiser and that too in first loaded screen (without scroll) Attaching screenshots	yamini.umachan	6360136839					

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679549765056	Bug Bounty	Virtual Try On	on click of vto cta it gives a generic message of permission needed. on click of allow it takes me to app settings and even after giving explicit permission to camera it doesn't work. Either the message should be more specific around which permission is needed so that it can be done manually or on click of allow it should do it implicitly. device: nothing phone (1) model a063 Android ver 12	asmita.b@ril.con	9674430028					
679549823757	Bug Bounty	when clicked on view offer it gives an error not found	On the home page when we search for clinique moisture and when we click on view offer it shows offer regarding the products and when we click on it it redirect to the page no products found but there is also a pop up " not found "	payal.samanta@	8591914838					
679549885924	Bug Bounty	Chat Support	Chat support box doesn't open properly for the user the first time he/she has to type in the box.	pratik.sanghvi@r	8080099988					
679549924424	Bug Bounty	for better user experience and issues observed	When my cart has items worth more than 3000 I am not able to apply the offer TIRA20 OR 10 visible in view offers. If it is applicable on only selected products then that should be displayed or mentioned in the item details. Also while adding a product there is only an option of add to bag. after clicking on it once a bar should be displayed which allows the user to know how many counts are already selected and there should be a plus and minus there itself to reduce or increase the count. The above mentioned suggestions if applied will lead to better user experience. My mobile model is Redmi	abhay.khandelwa	9321418853					
679550033953	Bug Bounty	Bug Bounty	Make-One Plus 7 Model-GM1901	sudhir21.kumar@	8887532721					
679550187459	Bug Bounty	Icons are not correct	In "For you" Tab-> Click "Read me" in "Matte to Vinyl" article-> scroll to bottom-> Tira contact us and categories details are expanded but their icons arw showing as plus(+) by default but it should be minus(-) because when details are expanded the icon should be minus(-) and when details are folded the icon ahould be plus(+).	shubham22.gupt	7827884289					

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679550238421	Bug Bounty	Product pics count mismatch (inside description 7 pcs mention but in pictures its showing 6pcs)	1:Under categories select "Rollers & Curlers" 2:Product "Dyson Airwarp Multi Styler" (7Pc) 3:But pictute count is showing 6 Pcs Device: Iphone XR	anil.dash@ril.cor	7829255223					
679550270020	Bug Bounty	Discounted price doesn't show up	After applying a coupon the discount doesn't shows on the product. Customer should know at what price they are buying an individual product for. Not only the total amount that was discounted at the end.	riteek.behera@ri	9321825790					
679550289295	Bug Bounty	Something went wrong when user select Hair products on home screen	In home screen In Our Radar section when user select hair and click on View all we are getting something went wrong for other products it's working fine. pls find the attached screenshot on different time.	manish24.mishra	8329443049					
679550430783	Bug Bounty	Dashboard screen goes blank	Once opening the app for the first time the shimmers appear for some time. However once the shimmers go away the Home Screen goes blank (all white). Image attached.	khanna.sk29@gr	7006599615					
679550643362	Bug Bounty	selected image not showing preview	on the screen of Raise an issue on this same screen selected image from storage not showing preview it continuously shows loading preview. please correct. also if user want to change selected image please provide such option to remove image or add more images.	pravin.waghmod	9321823848					
679550686581	Bug Bounty	Dashboard screen goes blank	Once opening the app for the first time the shimmers appear for some time. However once the shimmers go away the Home Screen goes blank (all white). Image attached.	khanna.sk29@gr	7006599615					
679550779466	Bug Bounty	notification navigation issue	on click of notification (e.g. 20% of on fav products) navigate to my bag which is not correct it should show products which have 20% discount.	pravin.waghmod	9321823848					
679550781164	Bug Bounty	Ship stopper bug in net banking payment option.	While selecting Allahabad bank as Net banking option for payment it is getting failed. I've tried for many times but still not connecting on bank's page for entering login credentials. mobile - Samsung Note 20 ultra Android 13.	sunny.choudhary	7000202728					

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679550785486	Bug Bounty	Giving JSON Object error while submitting this form.	The error "Value upstream of type java.lang.String cannot be converted to JSONObject" occurs when a user submits a form in your application it may be related to invalid JSON data being sent or an issue with server-side code that processes the data. To fix the issue check the form data for validity ensure the server-side code is correctly parsing the JSON data check the API response use debugging tools and provide clear error messages to users.	pushpak.kalokhe	9324901766					
679550888956	Bug Bounty	test	Test	reshmareddy120	7666983392					
679550944481	Bug Bounty	OTP not getting filled automatically while signing up as a new user.	To fix the bug of the mobile number verification OTP not getting filled automatically during signup choose an API that supports automatic OTP verification integrate it into the mobile app request OTP verification and retrieve the OTP to fill it automatically on the signup screen. This improves user experience and increases the chances of users completing the signup process. Use a reputable API provider and consider security and privacy implications.	pushpak.kalokhe	9324901766					
679550976800	Bug Bounty	No Redemption Reliance Wallet Loyalty points.	No option found for redemption of reliance wallet loyalty points. I guess it's all available with Ajio JioMart etc.	darshan5.patil@	8976176428					
679551263800	Bug Bounty	a line showing on discount selection horizontal bar	please check attached image for reference which shows a z axis black line on selected discount (e.g. when user wants on 40% discounted items.)	pravin.waghmod	9321823848					
679551389480	Bug Bounty	applied filters should show tick mark or number if multiple selection available	on filter screen applied filters should show tick mark or number if multiple selection available	pravin.waghmod	9321823848					

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679551435952	Bug Bounty	Tested Mobile login OTP time validation failed in IPhone 12.	Following are the steps to create the issue 1. Open tira applications 2. Try to login 3. Enter Mobile number. 4. Click on send otp 5. Otp timer got start. 6. Keep applications in background for 2 mins or more. 7. Open application after 2 mins or more 8. Same Otp time validation is carried forward. It is not valid scenario for a mobile app to send an Otp and have the Otp time validation paused if the user keeps the app in the background. This because Otps are the time-sensitive and have a limited validity period typically between 30 seconds to a few minutes. If the Otp time validation is paused while the user has the app in the background the user may not be able to enter the Otp in time which could result in the authentication process failing. This could lead to security issues and may cause inconvenience for the users. Therefore it is essential to ensure that the OTP time validation continues even if the users switches to another app or puts the mobile app in the background.	suman5.saha@ri	9172525813					
679551459770	Bug Bounty	Amount Mismatched Order v/s Delivery	I placed the order under Order ID FY64O8C96AO1E7A4B569. Order amount was reflecting on Portal was Rs.6 135.79. However at the time of delivery Amount charged to me was Rs.5 985.	shivam.report@y	7017036136					
679551540550	Bug Bounty	permission message not correct	add new address screen the permission message shown is not correct how the user will be understand the meaning of the message. it should be -> location permission required to complete action	pravin.waghmod	9321823848					
679551548952	Bug Bounty	API body is not encrypted and SSL pinning missing	With help of charles I can see all API communication with server via app. API body is not encrypted due to that all sensitive API and information is visible.	dghanshyam113	8356807523					

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679551556247	Bug Bounty	Bug in Saved address	After coming in edit saved address section when i do any changes in input the 'Update' button gets enabled to save my changes now after changing those inputs when i do changes in 'Save as' like i did here from 'Home' to 'work' the 'update' button is still enabled but when i go back to my previous preference i.e switch it back from 'work' to 'home' the update button gets disabled how am i supposed to save the changes that i have done in the other inputs. switching 'save as' preferences leading to unusual functionality in 'update'	naresh3.choudh	8928931056					
679551723239	Bug Bounty	home screen UI issue	please check attached screenshot when content is not loaded yet at that time view all option/text is much near or get cut. please add proper bottom margin when content is not loaded/in progress to load.	pravin.waghmod	9321823848					
679551743734	Bug Bounty	regarding hair loss iaaue	due to boring water i m loosing my hair.	ravishankar1.sar	9372509657					
679551766794	Bug Bounty	Products with 15% discount calculated amount is above 0.5 is not shown correctly	I observed 2 products wherein the discount amount was 15% off. 1. Belora Paris Breathable Longstay Nail Polish with Price 229 post discount of 15% Discounted Rate should be = 229-34.35 = 194.65 should be approximated to Rs.195 The selling price for this is 194 (Loss of 1Rs to the company) 2. Belora Paris French Merlot Gold Moisturizer (50ml) is priced at Rs. 649 on a 15% off discount rate Calculated Discount should be : 649 - 97.35 = 551.65 Approximated Price to sell should be 552. The selling price for this product is 551 (A loss of 1Rs to the company) Attaching evidence for it.	kajal1.mishra@ri	8104976445					

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679551768168	Bug Bounty	Mail Verification failed	I just signed up to tira via my mobile. I filled all the details and tried to verify my email address using laptop but verification failed with below error. Invalid Request The verification link seems to have been expired. Kindly continue shopping or try again! Mobile device details: Device name: Samsung galaxy M31s Model number: SM-M317F/DS Laptop details: MacBook Pro Chip: Apple M1 pro macOS Monterey version: 12.0 Chrome details: Version 110.0.5481.177(Official Build)(arm64)	debasish.bhol@r	9019917047					
679551914207	Bug Bounty	UI/UX issue	when clicking on FAQs link from raise an issue screen header of FAQs coming different.. attached screen shot	kashyapparashar	8433463617					
679551930379	Bug Bounty	my orders	My order should ideally show the total quantity and cost instead it's showing only first line of the order Pl check I have ordered 5 items	dilip.r.kumar@ril	9686575523					
679551946252	Bug Bounty	user registration screen OTP boxes not visible while typing	attached screenshot for reference keyboard is shown and TEXT boxes not visible device:- Lenovo K8 Note (Android version 8.0 Oreo)	pravin.waghmod	9321823848					
679552108958	Bug Bounty	Test	Test	parijat.kaushik@	9819654230					
679552109275	Bug Bounty	footer link not working	When i am clicking on footer i.e certified beautiadvisor it's not giving me any advise and niether redirect to details how come i know that its said what its been told and product are authenticated by experts	rameez.ansari@g	6266518742					
679552151368	Bug Bounty	User not taken back to respective article	When the user opts to share an article via Facebook and Twitter from the article social sharing buttons but on pressing back button from the social platform user is taken back to the main section rather than the respective article user was on.	pratik.sanghvi@r	8080099988					
679552250462	Bug Bounty	Arrow is not placed correctly in middle	Arrow is not placed correctly in middle It is placed little bit below from the middle Device Details - Motorola G62 5G Android 12	rajeev4.singh@ri	8928931993					
679552530948	Bug Bounty	blank page	on my android one plus 7 pro got a blank screen while selecting product	ravi.chaudhary@	9967516576					

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679552570714	Bug Bounty	my wishlist page not working properly	Issue 1: while loading this page. it's showing wish list items properly but. in the bottom preloading template showing unwantedly. becuase items are already listed. Issue: 2 if I reload the page again by using swipe down. the page is getting blank. For more details please check the screenshot and video. Device details: OnePlus 7pro 8GB Ram 256GB	srinu.podilapu@	8884448244					
679552607147	Bug Bounty	search Results	While searching wipes - app is also listing Daipers	mohammad.kam	8770499098					
679552700057	Bug Bounty	Ship-Stopper bug in Netbanking payment (8 banks)	Dear Team Payment is getting failed while opting for Net Banking in 8 bank. 1. Allahabad bank 2. Syndicate Bank 3. Laxmi Vilas - Retail banking 4. Andhra Bank 5. Tamiland mercantile Bank 6. Royal Bank of scotland 7. DBS Bank Ltd. 8. Paytm payment Bank Ltd. while selecting these bank options for Netbanking application directly showing payment failed error.	sunny.choudhary	7000202728					
679552771714	Bug Bounty	loading issues that is slow work	hang issue and some time click photos then upload in gallery takes some time to display.	aakiefkalam@gm	8799972571					
679552772149	Bug Bounty	Lagging	Its slow some times some products page's dont open	rajlakhmi.pegu@	8618313252					
679552782851	Bug Bounty	random app crash	I was using app for more than 15-20 mins When clicked on profile icon and navigated to wishtlist it crahsed Device: iphone 12	saiempu.stephy@	9003356314					
679552964788	Bug Bounty	Bugs	I think I found two bugs 1) When I logged in for the first time by using my number I am getting a error web page when I go back then I am going to tira app the proof is attached below. 2) Without verifying the email the profile is being updated.	mathukumilli.p@	6361795101					
679552990342	Bug Bounty	App crashing and taking time to load images	App crashes on its first launch. Not loading the data sometimes. I need to clear the data and cache and login again. Then it is allowing to fetch the data. Inside any product page the product image is taking time to load (approx 5-7sec). Also most of the images are pixelated and not clear. Device model: Realme 7 Pro	pujari.sai@ril.com	9372748746					

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679552993485	Bug Bounty	App crashing and taking time to load images	App crashes on its first launch. Not loading the data sometimes. I need to clear the data and cache and login again. Then it is allowing to fetch the data. Inside any product page the product image is taking time to load (approx 5-7sec). Also most of the images are pixelated and not clear. Device model: Realme 7 Pro	pujari.sai@ril.cor	9372748746					
679553012633	Bug Bounty	While sorting any Product list the option for "Relevance" is coming twice for almost every category	While sorting any Product list the option for "Relevance" is coming twice for almost every category. Mobile Phone Model Details : Android Samsung F12	kajal1.mishra@ri	8104976445					
679553170705	Bug Bounty	Number of API call sessions is missing	I can loop same API call and perform DOS due to number of API call sessions restrictions is missing. With help of charles I refreshed iOS app internal API 1000 of times which lead invalid traffic. Which cause serious issues in production if competitor want to down tirabeauty server.	dghanshyam113	8356807523					
679553287244	Bug Bounty	Free Delivery on orders of above 299 is not working	While the home page states Free delivery on orders of Rs 299 I am able to place a order of Rs 65 with free delivery. PFA screenshots	puneet1.anand@	9372766746					
679553341076	Bug Bounty	Coupon Code	I tried applying for a coupon both TIRA10 and TIRA20 it says Coupon Code not satisfied and the error isn't displayed as in why it isn't applicable and the cart value was of mentioned value i.e ₹499 for 10% and ₹999 for 20% . Device: Vivo V20Pro Platform: Android Build : Android OS 12	pawan.bhose@ri	8073245970					
679553562817	Bug Bounty	couldn't find the exact product easily	I wanted to search niacinamide plus trenaxamic acid serum on the tira app. I wrote trenaxamic acid in the search box but couldn't find the exact product which is already available on the website that is Chemist at play trenaxamic acid plus niacinamide acid serum. On other websites like nykaa I found this product very easily only by typing trenaxamic. Moreover this app should have face scan n product trial features. Shop by concern category should also be available for customers. my mobile model is real me 8s 5g	harish1.parmar@	9724014402					

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679553584010	Bug Bounty	Product image loading	there is a lag in loading pages there is a lag in loading product images only previously viewed Products are loading faster every new product viewed is lagging Mobile make & model Realme X7 Max (RMX3031).	dasari.rajeshwar	9182562094					
679553869076	Bug Bounty	search bar not retaining previous search query	If I wanted to search for shampoo and misspelt the word as shknpoo and then hit search as expected it doesn't give any result but then I realised I misspelt it. So I would like to correct it for that as soon as I click on search icon the search bar is empty instead it should retain the last search query text for editing convenience so user need not to enter whole text again.	tribhuvan.rathor	7568703487					
679553894374	Bug Bounty	Not able to upload media for any query	Path- Account> Help Center> Select any Category> Click on Choose file to upload media> No media that is available on phone appears> Choose different option like gallery or downloads or Google drive from hamburger menu to access phone gallery> App freezes and cannot be closed	nayan.jain@ril.co	9137665180					
679553903921	Bug Bounty	No delivery fees showing on payment screen	I selected a product which has price only 29 rupees then also there is no delivery charges showing Ideally we should take delivery charges below 200 rs product which we are already showing on our app. pls find the product details and screenshot.	manish24.mishra	8329443049					
679554002086	Bug Bounty	Date of Birth	User is able to provide today's Date of Birth. That means a person born today can have a account.	rahul443kush@g	8825247621					
679554136802	Bug Bounty	"Relevance" option appearing twice when we visit a searched item page	Path- Type and search an item(not from suggestions)> Visit the page> Click on Sort By> Observe "Relevance" appears twice	nayan.jain@ril.co	9137665180					
679554146000	Bug Bounty	wishlist icon	The wish list icon in the wellness section has overridden the product image. It should not be the case the customer should be able to view the full image of the product.	shubham.rawat1	9137128651					
679554149286	Bug Bounty	not available in play store	showing harmfile	jayson.selvaraj@	9746128497					
679554175651	Bug Bounty	Ask a Question	There is no limitation while providing input for the text field	rahul443kush@g	8825247621					
679554284830	Bug Bounty	Price is missing	No price or amount is mentioned for the product which are out of stock.	rahul443kush@g	8825247621					

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679554673107	Bug Bounty	Back nevigation abnormal	I tried as non registered user. 1. Once go to home > help > new ticket 2. Then go back to home page by touching home word. 3. then select any category and list the items 4. then again try to go back to home by backward swipe or back key . You will land on page raise ticket instead of home page full of different groups.	Rajesh13.mishra	9560086633					
679554837124	Bug Bounty	issue	Tira is good but it's taking big space of memory. app file size might be reduce.	pankajdubeykit7	9305110368					
679554872037	Bug Bounty	Filter(s) issue	Under bath & body or hair care when I select on the filters option and choose vegan free the count of products changes on itself. this gives me ambiguity on the total number of products before and after.	manas.dasari@ri	9372509433					
679554881009	Bug Bounty	Error in 'free gift' item	Dear Team There is a bug in any article which has 'free item' as an offer. Go to product page of an article which has an offer of free gift click on free item. it suppose to take you to product page of free item but it relects the error as 'No product found' example - add Bobbi brown long wear eye pencil there is an freebie (free item - GWP Bobbi brown vitamin enriched face base) Once you'll click on free item it will show you 'no product found' mobile - Samsung note 20 ultra Android 13	sunny.choudhary	7000202728					
679554964083	Bug Bounty	chat	chat box not working properly to resolve customer issues my mobile realme 8s 5g	harish1.parmar@	9724014402					
679555007591	Bug Bounty	Test: Testing if kapture is working	Test: Testing if kapture is working	azharsayyed@go	9833692134					
679555075181	Bug Bounty	chat	images in chat box taking longer than usual to upload a complaint in a 5g network. my mobile model is realme 8s 5g	harish1.parmar@	9724014402					
679555143962	Bug Bounty	filter issue (2)	this is similar case of filter issue in skin type products as well. if you see in the attached photos when I see the conscious line item the number of vegan items before selecting shows count 26 and after selecting it reduces to 2 on itself without any other input. This gives me false input and output.	manas.dasari@ri	9372509433					

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679555191407	Bug Bounty	Managed addresses	In the managed addresses section when I enter the pincode 400701 i.e. of ghansoli in Navi Mumbai it shows us Mumbai Maharashtra that shouldn't be the case. They're two different cities.	shubham.rawat1	9137128651					
679555275887	Bug Bounty	No deliver fee and incorrect spelling in terms and conditions	No matter how much less the price of the product is there is no delivery fees. I don't know this is done intentionally or what but it is not good thing in long run. Also in one of the terms and conditions page the spelling of the delivery is wrong. Atta he'd screenshot for the same.	atul8.kumar@ril.	8360094857					
679555349336	Bug Bounty	while finding out previous orders getting error something went wrong	I logged into tira app. mobile model MI10T pro Android version 12 while accessing previous order error message something went wrong	roy.kurian@ril.co	8369522311					
679555497519	Bug Bounty	loading page issue	This app is very good but after 5-7 mins of opening it's take 5-7 min to load first of all . I m seating at Reliance Garkheda mall m010 so no Range issue at my office location. I try to browse the product all running smoothly after 5-7 mins but there is section for you when is click on that section it's taking another 2-3 min for loading it's loaded for sec and take me back on home page. See Iam not IT guy but yes I love to shop online. Another thing I observe that when is followed the instructions on email received I scan the barcode first that time my IPhone 14 take on the Very different app page . When I again try 2-3 times then I got TIra app on IPhone App Store . Last observation is when is come here to write the help this page is also taking time to load When ever you choose the product and sent to cart that is also taking time pls look in to it pls Rest I will again put but this my observation in first 15 min of uses I am using iPhone 12 128 gb phone	sandip.kakade@	9325981771					
679556098176	Bug Bounty	Slow processing java error	app products not viewed at a time app is slow loading	suyash.jaiswal@	9022166974					
679556156034	Bug Bounty	slow processing java error	java error - Vivo v20 Mobile	suyash.jaiswal@	9022166974					

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679556169443	Bug Bounty	Chosing common filter option other filter choice vanished	Under the filter option I select skin type which has only one option 'all skin type' but after selecting that I see other filter options vanished. I feel like that are product which are not for all skin types then the products doesn't fall under all skin type what are skintype is it for? kindly review the filter options.	manas.dasari@ri	9372509433					
679556280697	Bug Bounty	Product options(you may also like/people also viewed) are not visible	Dear Team On home page there is an 'Handpicked offers' section. In this section 3 major categories are visible i.e. 1. For body and bath 2. For beared 3. For eye Every Product under the 1st and 3rd categories are showing additional options as (you may also liked/people also viewed) down the product page but Products under the 'Beared' category are not showing options down the page.	sunny.choudhary	7000202728					
679556451325	Bug Bounty	Assortment gap	The site has 28.6k products however the sum of category browse(L1) articles is only 28.2k articles. There is a assortment / discovery gap for 400 articles. Snapshot taken around 12.15 pm IST on 23-03-2023	arunagirikanthan	9022168345					
679556454481	Bug Bounty	Border line for every product would increase user experience.	I was scrolling through the app and notice that that there are no border lines for products. The border line for product would definitely increase user experience. Without border it take 1-2 secs where to touch while opening or adding it to Favorites. Attaching Screenshot for reference.	sagarbawche@g	8275515814					
679556762904	Bug Bounty	Lists sequences are not same under category	Lists sequences ate not same under category . Skin and makeup sequences are showing different in both place Devce: iphone xr	anil.dash@ril.cor	7829255223					
679557196062	Bug Bounty	Under article read more option no info displayed iPhone device	Under the recommendations part I chose a article to read and after scrolling I see other articles. when I try to open it's just plain blank with no information shown in iOS device. Kindly check please or you can reach out to me. Regards Manas	manas.dasari@ri	9372509433					
679558181532	Bug Bounty	No Similar or Suggested products in Men's Beard Care section	Device- Honor Play Path- Categories> Men> Beard Care> Open any product and scroll down> Observe No section for suggested or similar products.	nayan.jain@ril.co	9137665180					

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679558304419	Bug Bounty	Able to place order even after entering invalid address. Also no character limit on entering Full name (ideally it should be min. 2 characters and max. 16 characters)	Address fields like flat house and area are accepting emojis and special characters as input. Orders are getting created and accepted which can cause a major issue while delivering the product. For full name - large character length getting accepted	bhavesh.pamnar	9372763596					
679558375171	Bug Bounty	#ERROR!	Please go through the screen shot the + button is visible when layout is in expandable form it should be - button	shiranahmedshe	7676699100					
679558565267	Bug Bounty	Paytm payment bank limited (net banking) option not working	Oops! Your payment failed error while trying for paytm net banking option.	bhavesh.pamnar	9372763596					
679558920530	Bug Bounty	DBS Royal bank of Scotland Tamilnad mercantile bank net banking options not working	DBS Royal bank of Scotland Tamilnad mercantile bank net banking options not working	bhavesh.pamnar	9372763596					
679559132268	Bug Bounty	COD issue	cod limit is inr 10 000 however I'm able to checkout cart for 21k	arunagirikanthan	9022168345					
679559256836	Bug Bounty	order status malfunction	I placed order of three product with quantity 4 3 and 3 respectively. After order placement within minute I cancelled 1 quantity from first product then again I repeated same. Suddenly rest 2 products disappeared from order status only first product was visible in three different shipment. Order id : Hi OrderID : FY641C06D2014278A677	rajesh.mishranev	9560086633					
679559516431	Bug Bounty	Andhra Bank (net banking) option not working	Andhra bank net banking option not working	bhavesh.pamnar	9372763596					
679559806952	Bug Bounty	Laxmi Vilas Bank - retail banking net banking option not working	Laxmi Vilas Bank - retail banking net banking option not working	bhavesh.pamnar	9372763596					
679559833609	Bug Bounty	Free item qty does not change while adding more than 1 eligible product	Dear Team If i add an eligible product which has a free item into my bag. a free item also gets added in to my bag. If i add more quantity of same article like for example i add 4 of the same product the free item quantity does not change and remains to 1 qty only. The free item quantity should be increased too.	sunny.choudhary	7000202728					
679559873247	Bug Bounty	Blur showing on Content	it's showing Blur while left swaping on Informatory videos on tira tube. while product shows clearly on content body. it should be clearly play. during real swap. Device : One Plus 8T	rahul4.tyagi@ril.	7849826710					

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679559878694	Bug Bounty	not found	Add Estee Lauder Advanced Night Repair (75 ml) -> Go to My Bag and click on free gift. it's show not found toast. The product details page shows the same issue when you click on free gift device model: SM-E625F	1kulkarni.swati@	9511218541					
679560098497	Bug Bounty	unable to verify email I'd	unable to verify email I'd not able to receive email I'd verification link on mail	laxman.dewanga	7879163710					
679560099199	Bug Bounty	unable to verify email I'd	unable to verify email I'd not able to receive email I'd verification link on mail	laxman.dewanga	7879163710					
679560131006	Bug Bounty	not scrollable	when we enter multi-line comments in Describe edit box-> Raise an issue section. Not able to scroll the details section. example : 1 2 3 4 5 6 7 i 9 0 a d	1kulkarni.swati@	9511218541					
679560165207	Bug Bounty	test	test	1kulkarni.swati@	9511218541					
679560198916	Bug Bounty	The issue with the price description mentions it varies.	when I check the price it shows 25% off when I click on the product it shows 19%off. Even the product price varies.	sawantpankaj64	8591303297					
679560201001	Bug Bounty	Slowness in loading product	overall slowness while loading product from main product list device : samsung galaxy a12	ulka.gaonkar@ril	8369483024					
679560282103	Bug Bounty	kakakaownej	hshshejeb	sawantpankaj64	8591303297					
679560403108	Bug Bounty	Buy Now - Option should be there for user whenever user select any products	when any user select any products we are giving option of ADD to BAG we should give two option button i e 1.Buy Now 2.Add to BAG . like other ecommerce app are showing. Mobile Model: Redmi Note 11 T	manish24.mishra	8329443049					
679560417377	Bug Bounty	verification email id going into spam folder	verification email id going into spam folder difficult to verify	dghanshyam113	9637048863					

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679560439204	Bug Bounty	Bug	1) In homepage -> Handpicked offers there are two categories "Pocket-Friendly Eye Makeup" and "Bath & Body Faves for Summer" in these two categories when "Filter" is applied the page is returning error. Same error when opened through the website on PC (In this case there is no retry page appearing but the filter is not getting selected). 2) In "Raise an Issue" field While uploading the image through "Take photo" after clicking the image I'm not able to rotate it...when rotate option is clicked the camera is showing to click image again. 3)While uploading image through media even in png format there is an exception "Error in uploading media please try again". Model name - Nothing phone (1) Not able to upload images as I'm getting error.	nishmitha.p@ril.	6361590523					
679560491546	Bug Bounty	Syndicate bank and Allahbad bank net banking options not working	Syndicate bank and Allahbad bank net banking options not working Device make and model - Apple iPhone 12	bhavesh.pamnar	9372763596					
679560909942	Bug Bounty	Able to place order even after entering invalid address. Also there is no character limit on entering Full name (ideally it should be between 2-16 characters)	Address fields like flat house and area are accepting emojis and special characters as input. Orders are getting created and accepted which can cause a major issue while delivering the product. For full name - large character length getting accepted Device make and model - Apple iPhone 12 iOS 16	bhavesh.pamnar	9372763596					
679561247411	Bug Bounty	price does not change while adding 2nd qty of same item	Dear Team Brand - Plum. Price does not change while adding 2nd product of the same article. There is an offer going on Brand-Plum (buy one get one). If i add Plum brand product the price is 902.50 if i increase the qty by 2 the price wouldn't change and will remain same as 902.50. Pls note that there is a 'Buy one get one' offer is going on same brand but as a customer if i purchase 4 qty of same product then I'll expect to have 8qty. But in this case while paying for 4qty I'll get only 5 qty. Either offer discription (buy one get one) is wrong or there is a bug in Plum brand products which is not calculating price is 2nd added product.	sunny.choudhary	7000202728					

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679561295447	Bug Bounty	Coupon content not visible	The description of coupon related to coupon code is not visible even after applying it doesn't say how much max discount the specific coupon gives.	prerna2.singh@r	8860116231					
679561316670	Bug Bounty	8 Banks net banking option not working while trying to make the payment	Here's the list - Paytm payment bank limited DBS Royal bank of Scotland Tamilnad mercantile bank Andhra Bank Laxmi Vilas Bank - retail banking Syndicate bank and Allahbad bank (net banking) option not working. Getting Oops! Your payment failed error. Device make and model - Apple iPhone 12 iOS 16	bhavesh.pamnar	9372763596					
679561847288	Bug Bounty	Source code is available openly and editable	fields and validations can be edited as source code is available . As shown in SS country code edited from 91 to 86 which was disabled earlier.	amit.golait@ril.c	9321404123					
679562113407	Bug Bounty	Not getting any message from customer care chat even after pinged multiple times.	started chatting with customer care and shared required details chatbot replied with a message stating a support member will assist shortly but no support member assigned so far	sai.kongari@ril.c	8310192736					
679562213552	Bug Bounty	unable to submit issues in bug bounty	it Took almost 3 attempts to submit an issue in the raise issue section . error code attached in the below screenshot	sai.kongari@ril.c	8310192736					
679562245983	Bug Bounty	Error while Scrolling from Right to left	Dear Team On home page under the 'On our Radar' section particularly in 'Hair' section While scrolling to right to left after few suggestions it is getting error 'Something went wrong'.	sunny.choudhary	7000202728					
679562287036	Bug Bounty	"Himalaya Baby massage oil 200ml" displays a different product on selecting 500ml quantity but with same product title.	Device- Honor Play Path- Search "Himalaya Baby massage oil"> Open product page> Observe 200ml size displays the correct product > Select 500ml size> Product image and price changes for "Himalaya Anti Hairfall cream" but product title remains the same.	nayan.jain@ril.cc	9137665180					
679562447512	Bug Bounty	Profile name is different in notification and profile section	I received a notification with different name while my profile section has a different name	akash10.singh@r	8104913105					
679562449893	Bug Bounty	Profile name is different in notification and profile section	I received a notification with different name while my profile section has a different name	akash10.singh@r	8104913105					

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679562450021	Bug Bounty	Address of other countries like China can be added via Locate on Map option and order can be placed	Address of other countries like China can be added via Locate on Map option and order can be placed Device make and model - Apple iPhone 12 iOS 16	bhavesh.pamnar	9372763596					
679562450236	Bug Bounty	Profile name is different in notification and profile section	I received a notification with different name while my profile section has a different name	akash10.singh@r	8104913105					
679562585347	Bug Bounty	Adding item	There's no way to know which item the user added from the home screen of list of products except going in the cart again and again. Even to increase the quantity of the item the user has to go to cart. Why not on the same screen.	prerna2.singh@r	8860116231					
679562933914	Bug Bounty	text overflow	split screen-> open any product and write questions and observe text . model samsung	swati.kulkarni@r	9511218541					
679563165011	Bug Bounty	WhatsApp Number link needs to be updated	Hi Team WhatsApp support number link in footer under Customer Care section is clubbed with Call support number. That should be separately clickable to redirect to the WhatsApp number.	pratik.sanghvi@r	8080099988					
679563356776	Bug Bounty	error in uploading media	phone - Android error while uploading media to bug bounty	s.shidharth@hot	9845818581					
679563356792	Bug Bounty	error in uploading media	phone - Android error while uploading media to bug bounty	s.shidharth@hot	9845818581					
679563357495	Bug Bounty	error in uploading media	phone - Android error while uploading media to bug bounty	s.shidharth@hot	9845818581					
679563774240	Bug Bounty	None of the payment option is working if order value is high	My order value is above 7 lakh and none of the payment gateway option is working. Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679564059897	Bug Bounty	category during sign up - Non binary	when I tried signing up I saw three options in the gender field (radio button) Male Female and Non Binary. what is Non binary ? looks like a big. attached is the screenshot for your reference.	akansha1.kumar	6302473816					
679564539463	Bug Bounty	Error while scrolling sideways	Facing errors everytime while scrolling sideways. Article ending not showing	arijit3.mukherjee	8420586637					

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679565212800	Bug Bounty	Jump back to home not showing/enabled.	While visiting pages if we want to go back to the homepage we need to press back again several times to reach the homepage. Example Home>page1>page2>page3>page4 Here we need to press back 3 times to land on the front. Incorporating a separate back to home icon needed Device: Apple iphone 13pro OS : ios 16.4	arijit3.mukherjee	8420586637					
679565676031	Bug Bounty	multiple cosmetic issues	Please refer attached screen shot for detail of issues. Each line is separate issue.	rajesh.mishranev	9560086633					
679565978638	Bug Bounty	Notification Subject Cropped	when we drage down the Notification Baar Brand Name is cropped and not understanding which company's or app notification is that	rahul4.tyagi@ril.	7849826710					
679566413727	Bug Bounty	different on click events for buttons on different pages	When I hit the button 'add to bag' on the main page the text on the button changes to 'adding to bag' but on another page this change of text doesn't occur when I hit the 'add to bag' button. phone - moto edge 30 Android	s.shidharth@hot	9845818581					
679566432007	Bug Bounty	Technical issue in the 'TRY IT ON' feature in my Apple iPhone 13	While using the TIRA mobile application I encountered a technical issue in the 'TRY IT ON' feature. I attempted to use M.A.C Lip Pencil Ruby Woo (1.45g) with other shades namely Soar Beet Redd and Spice as listed in the 'Select Shade' option below . Upon clicking the 'TRY IT ON' button and using my camera to check the shades on my lips I discovered that only three out of five shades displayed a similar colour shade as shown in the color option under 'Select Shade' category. Unfortunately the two shades Beet and Redd did not change even after several attempts. Upon further investigation I realised that these two shades do not have the 'TRY IT ON' feature available. This limitation may lead to user frustration if they are unable to test colours accurately. To enhance the user experience it would be beneficial to either add the feature for all the shades or remove those shades from the group of shades that offer the feature. The attached screenshots demonstrate this issue.	sanjukadu0@gm	9011281830					

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679566495631	Bug Bounty	Profile Picture	Unable to capture a profile picture. Device model: Redmi Note 9 Pro	sabatsid@gmail.	7208498859					
679566649181	Bug Bounty	Spelling mistake "raise"	Spelling mistake for raise after raising a query via "Raise an issue"	sabatsid@gmail.	7208498859					
679568228752	Bug Bounty	multiple catagoriescatagories	On Login Page = Click Term& Condition on clicking the email ID grievanceoffice@tirabeauty.com it says page on available. Ideally it should take to my inbuilt outlook (on android) On Login page = Click Privacy Policy and click www.Tirabeauty.com it takes you to website however the header still shows privacy policy. On the same page if you click any categories the error message pops up "Got Error!Ez0@168ae2". By clicking on a category we reach production section and in the product section if you click select shade button there is no response on it and when you press back it goes on to login page instead of category page In "For you" Section when a video (lets name it 1st Video) is played with sound and if you don't pause the video and move of next video the sound of the 1st video is still playing along with second 2nd Video and if you move to 3rd video the sound of all 3 videos plays all together.	salim.dalal@ril.c	9326143147					
679568251410	Bug Bounty	lag in colour load	Although the product is loaded colour is taking time to load	ranjeet45.kumar	8794947348					
679568295030	Bug Bounty	for you section	In "For You" section on a video if you press the button download there is no action on the same.	salim.dalal@ril.c	9326143147					
679568295358	Bug Bounty	for you section	In "For You" section on a video if you press the button download there is no action on the same.	salim.dalal@ril.c	9326143147					
679568295574	Bug Bounty	for you section	In "For You" section on a video if you press the button download there is no action on the same.	salim.dalal@ril.c	9326143147					
679568295815	Bug Bounty	for you section	In "For You" section on a video if you press the button download there is no action on the same.	salim.dalal@ril.c	9326143147					
679568580462	Bug Bounty	Video play button not usable/ appearing erroneously	In the For You section after clicking explore now from for you section the top first section consists image with play button which cannot be played or not in action.	Rajat.Kumthekar	9372765326					

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679568784144	Bug Bounty	error in uploading media for bug bounty	error in uploading media (screenshots) in bug bounty coupled with frequent timeouts and lagging submit page transition phone - Android	s.shidharth@hot	9845818581					
679568880677	Bug Bounty	sort option is showing twice if we search any product manually	sort option is showing twice if we search any product manually Steps- 1. Search any product eg. Lipistick 2. All lipistics options will get displayed 3. Go to Sort option Expected- all sort options should show once Actual-Relevance is showing twice(which is default sort option) Note- this is happening only when we are searching product manually	vaibhav.mudholk	7387084851					
679569055622	Bug Bounty	random app crash	Was using the app for more than 10 times Majorly focusing on tryon and scrolling through the products list Searched for false eyelashes The crash happened when trying to open one of the eyelash product Model: iphone 12	saiempu.stephy@	9003356314					
679569184694	Bug Bounty	Bug in urban yog acne pimple patch under man category	urban yog acne pimple patch have poster of woman and it is under man category there is no sign for both man and woman	prashant3.tyagi@	8077493520					
679569296423	Bug Bounty	Bug in urban yog acne pimple patch under man category	urban yog acne pimple patch have poster of woman and it is under man category there is no sign for both man and woman	prashant3.tyagi@	8077493520					
679569364152	Bug Bounty	click on video doesn't respond in for you page	The first video in for you page doesn't respond to any of the touch actions But the button is present on the video	saiempu.stephy@	9003356314					
679569424424	Bug Bounty	Go to Home Page option is not there on subsequent pages	If we search products after products and say we moved 10 pages forward and suddenly if i want to go to home there should be an option to go to home at anytime. But currently Go to Home Page option is not coming in subsequent pages it is only coming on home page itself. This is bad user experience and should be fixed.	vaibhav.mudholk	7387084851					
679570174762	Bug Bounty	Issue in Tira Help	When I ask tira help that how to place order.I then it showing me two options that how to cancel order and return order. Hence it is not giving exact procedure to place order.	shahnawaz.shah	9321281104					

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679570257361	Bug Bounty	delete account page issues	When clicked on terms and conditions privacy policy the view is shown very small where the user cannot read . Its not the same how we are able to read the pge when clicked from other places like enter phone number or otp screen And when selected other as reason there is no placeholder for a user to get a hint what should he type and there is no character limit and it takes special characters in the beginning also	saiempustephy@	9321911179					
679570453771	Bug Bounty	calculation is not correct	Search product Tresemme keratins Check price it's showing 35% off so as per the discount price should 672.75 and it showing 672 only	brajraj.singh@ril	9718825060					
679570771082	Bug Bounty	after adding any product it should show 1 or plus 1 besides or below added product	after adding any product it should show 1 or plus 1 besides or below added product As of now if i am adding any product it is directly showing 1 in cart but below or besides product no indication that it has already been added in cart ideally it should show below item itself that item has been added in cart. Not a good user experience. In screenshot i have added one product but without looking at cart i can not identify what has been added to cart.	vaibhav.mudholk	7387084851					
679570803121	Bug Bounty	Bug in Coupon Page	On the coupon page 10-15% off there is no back or cancel button like Ajio website.	gaurav.vasani@ri	7718809899					
679571235939	Bug Bounty	clicked on notification landed up in blank page	Recieved a notification for shop 20% offers Clicked on it App was in background It redirected to a blank page Refreshed it but still it is a blank page	saiempustephy@	9321911179					
679571507671	Bug Bounty	cart and wish list coming blank on Read more page	Click on read more page Observe cart and wishlist icon on top right corner It's showing empty however items are already there in wishlist and cart Device iPhone 14 Pro Video is attached with bug	brajraj.singh@ril	9718825060					
679571723647	Bug Bounty	No delivery fee is charged even for 10 rupee product	Even if we buy 10 rupees stuff shipping is free. But as per terms and condition shipping will be free if product cost exceed 250 rupees. This is not working as expected. Too much revenue loss will happen if free delivery has been given even for 10 rupee stuff.	vaibhav.mudholk	7387084851					

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679572057123	Bug Bounty	Article addicting issue in Cart	Suppose I added 5 qty of an article in my Cart. And again I want to add more 2 qty of same article. The total articles in my baskets should be 7 but it is reflecting only 3 articles. handset model- Vivo V25	manoj260.kumar	7015996737					
679572194287	Bug Bounty	wishlist info is not updated in for you page	I have wishlisted few products from for you page and clicked on wishlist icon I have now removed items from wishlist and clicked on back button.. i can still see the items are wishlisted even if remove it Please find the image	saiempustephy@	9321911179					
679572500807	Bug Bounty	Deletion account recovery	I have deleted my account associated with 9003356314 I want to restore my account When i login through 9003356314 account im blocked When i try with different account i can continue my shopping How can user restore the account ? Please find the image	saiempustephy@	9321911179					
679572514043	Bug Bounty	Customer Care number unreachable	customer care: 18001232222 is not reachable call disconnected as soon as it is called. tried from a jio and non jio number. using Android Samsung Galaxy S20 fe	heer.desai@ril.co	9082349610					
679572527886	Bug Bounty	wishlist is shown empty however item is already there	Device- iPhone 14 pro 1) Remove all items from wishlist 2) Now go to wishlist 3) click on shopping button in wishlist 4) add item in wishlist 5) Go back to wish list from top left navigation Observation- wishlist is showing empty however the item count is one in wishlist Screenshot is attached	brajraj.singh@ril	9718825060					
679572893871	Bug Bounty	DRYNESS filter not working in hair type for Bath &Body	In Bath & Body category when user select filter for hair type and select DRYNESS we are getting Blank screen. Model - Redmi note 11 T	manish24.mishra	8329443049					
679572895235	Bug Bounty	No product found message is getting displayed after clicking on View All link	Device iPhone 14 pro 1) go to 'on our Radar' section 2) select Hair category and click on view all link Observation- No product found page is getting open however items are there. As before click kn view all link items can be displayed Screenshots are attached	brajraj.singh@ril	9718825060					

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679572994655	Bug Bounty	App crash	I started searching for concealer. There were 670 results. Then I scrolled down and app crashed somewhere at 480/670. And second time it again happened. My phone model is IPhone X - 2019 I am attaching the screenshot for this app crash.	gs.rddc@gmail.c	8277079718					
679573102727	Bug Bounty	"Locate us" error	While adding address on clicking locate me it redirects me to permissions page and does not ask for permission through a popup. On S23 Ultra I'm not sure what to do in system permissions page once the app redirects me there. I have a video recording for this but unable to upload.	himanshu.dikshit	9867698754					
679573174687	Bug Bounty	no shipping applied	for a product worth 99 rupees there is no shipping applied. I think the min order size for free shipping is 299.	mary.renji@ril.cc	9920490850					
679573187844	Bug Bounty	App crashed	My wife was searching for lipsticks. There were 4.1K results. Then I scrolled down and app crashed somewhere at 1760/4.1K. My phone model is IPhone X - 2019 I am attaching the screenshot for this app crash.	gs.rddc@gmail.c	8277079718					
679573221784	Bug Bounty	App is able to access my Photos via try on feature and there is no permission pop-up asked for the same	Steps - open any maybelline product which has Try On feature available. Try On - Upload photo - Photos app opens without any permissions granted	bhavesh.pamnar	9372763596					
679573278620	Bug Bounty	Search filter not working in case of special character	When user enter any special character in search field we are showing result of 28k products instead of no record found pls find the attached screenshot Model-Redmi note 11 T	manish24.mishra	8329443049					
679573286819	Bug Bounty	random app crash on opening faq	Redirected to faq and opened one of the card And clicked on back button before loading of the page Model: iphone 12	saiempustephy@	9321911179					
679573295725	Bug Bounty	Keyboard error	While typing in S22 Ultra the screen does not scroll up. So if there is a text box hidden below the keyboard user will have to close the keyboard and then click on the text box to open the keyboard again. Ideally it should allow user to scroll the screen up to type in the text box without closing the keyboard.	himanshu.dikshit	9867698754					

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679573329769	Bug Bounty	App is able to access my Photos via Try On feature without granting any permissions to access Photos	Steps - open any maybelline product which has Try On feature available. Try On - Upload photo - Photos app opens without any permissions granted Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679573381441	Bug Bounty	app tab bar alignment issue	App crashed and then i tried to open the app There is a alignment issue in app tab bar Please find the image	saiempustephy@	9321911179					
679573452447	Bug Bounty	Profile Date of birth	The date of birth option in the profile allows users to select the current date which is erroneous. Anybody aged 13 or older must be able to make an online purchase. So please evaluate and correct as necessary.	devesh.mehta@	9833377210					
679573492308	Bug Bounty	Not able to find home button.	I searched for concealer first then lipstick and then eyeshadow…. But then I have to go to home. There was no home button. So I have to hit back button and then I reached back to each and every item I searched but in reverse order. It is so annoying. My iPhone make is Iphonex - 2019 Please find screenshot.	gs.rddc@gmail.c	8277079718					
679574165218	Bug Bounty	UI bug during Dark mode	while I try to add products in bag I use my device in dark mode and all other app perform well. Even on Tira all other UI icon changes in white color only the bag remains black that makes it unrecognized. Thank you.	himanshu.shring	9325999822					
679574382603	Bug Bounty	incorrect contact on redirection from tira app to calling app	Go to 'For you' tab select any blog click 'Read more' scroll towards the end tap on the customer care number stated as 18008903030 tira redirects you to the call app and display contact: 18001232222 as a user if you give me benefit of redirection and not manually dialing the number i will not care to check what number is being dialed. the other number is unreachable using Android Samsung Galaxy S20 fe	heer.desai@ril.c	9082349610					
679574534607	Bug Bounty	Major security breach issue - correct OTP is not getting accepted	If I enter incorrect OTP and click on VERIFY OTP for 4 to 5 times and then enter correct OTP for 6th time and click on VERIFY OTP it still gives an error of incorrect OTP. Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					

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679574616328	Bug Bounty	no click action on authentic products in product detail	Navigate to any of the product detail Two cards are visible one for authentic products and other for easy returns When clicked on easy returns it redirects to a web page but when clicked on authentic products there is no click action As both are grouped together when user clicks on easy returns there is a chance that user might click on authentic products card too which doesnt respond	saiempustephy@	9321911179					
679575216566	Bug Bounty	unable to select more than 1 options in the beauty advisor form	go to Help&FAQ-->FAQs-->Chat with Us--> Beauty advisor. i tried using the one for skin and shows various options to select from one of the questions was to answer what we are looking advice for and had options: Acne fine lines pigmentation etc. you can only choose one of the mentioned options. what if i wanna target mlre than one problems? there should be checkbox selection rather than radio selection using Android Samsung Galaxy S20 fe	heer.desai@ril.co	9082349610					
679575231837	Bug Bounty	There is no direct redirection available from product catalog page to Home page	Steps - 1. Search for any product browse catalog. 2. Again search for another product you wish to. 3. Repeat this process 4. There is no way to land on home page of the app. User has to click on header back arrow multiple times to navigate back screen by screen	bhavesh.pamnar	9372763596					
679575331059	Bug Bounty	There is no direct redirection available from product catalog page to Home page	Steps - 1. Search for any product browse catalog. 2. Again search for another product you wish to. 3. Repeat this process 4. There is no way to land on home page of the app. User has to click on header back arrow multiple times to navigate back screen by screen Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679576872027	Bug Bounty	order placed but message shown in the app is payment failed	I have made payment through net banking Received message Order Placed: Your Tira order no. 769B has been successfully placed. Thank you for shopping with us. Money got debited Please find the screenshot for payment failed message in app	saiempustephy@	9321911179					

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679576954639	Bug Bounty	Live chat in 'Chat with Us' option unattended upwards by half an hour	Go to Help&FAQ-->FAQs-->Chat with us--> Talk to beauty advisor. A short questionnaire was expected to be filled afterwhich user is asked to wait till the advisor is connected waited half an hour and there was no response. if there is no advisor Avaliable at that moment user should atleast be indicated to "Try after some time" or "We are facing some issue with connecting" etc. this creates communication gap for the user and the service you 'claim' to provide ising Android Samsung Galaxy S20 fe	heer.desai@ril.cc	9082349610					
679577199024	Bug Bounty	Blank results for Products of hair category	Steps - Home page Scroll down to On our Radar section Select Hair category Swipe left through products Something went wrong appears Also on clicking on View All No results found page appears. Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679577466580	Bug Bounty	For You & Tira Red section take lot time to load if navigated from Home page (loads infinitely when on mobile data)	Steps - Home page Scroll down and click on For you section - Explore Now CTA OR Scroll down and click on banner RED - Discover TiraRed Loads infinitely Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679577677736	Bug Bounty	Video plays even after closing it	Steps - Home page Scroll down to tira tube Play any video in Picture in Picture mode Swipe up on home screen Close the video by clicking on cross icon Video still plays in the background Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					
679577982150	Bug Bounty	OTP field is accepting more than 4 characters	Device:OnePlus 7T Issue: OTP field is accepting more than 4 characters and after correction even after correct OTP system is not accepting.	amit.golait@ril.c	9321404123					
679578115435	Bug Bounty	No delivery charge applicable even for 10 Rs. product	The app feature says free delivery on cart value above 299 rs. Steps - Add a 10 rs. Product to your cart Place the order Device model and make - Apple iPhone12 iOS 16	bhavesh.pamnar	9372763596					

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679578200279	Bug Bounty	whatsapp shared url redirection is not proper	Please find the messages shared via WhatsApp Check out 10-minute poolside glam a video by Tira Beauty! https://www.tirabeauty.com/sections/home-new-v3-mobile#fwplayer=eyJ2IjoxLCJjaGFubVsIjoicmVsaWFuY2VfdGlyYSIsInBsYXlsaXN0X2lkIjoibzhCCUmp2IiwidmlkZW9faWQiOiI1eExxNZGlifQ Check out Balancing clay mask a video by Tira Beauty! https://www.tirabeauty.com/sections/home-new-v3-mobile#fwplayer=eyJ2IjoxLCJjaGFubVsIjoicmVsaWFuY2VfdGlyYSIsInBsYXlsaXN0X2lkIjoibzhCCUmp2IiwidmlkZW9faWQiOiI1eExxNZGlifQ	saiempustephy@	9321911179					
679578213260	Bug Bounty	No logic check for birthday field applied	I am able to enter year in birthdate field as 2023. Ideally it should only accept 18 or above as the age.	bhavesh.pamnar	9372763596					
679578252362	Bug Bounty	Font for top shelf is different	The font for top shelf is different on homepage and for you- one is shnyder the other is serif - check! Send me 10k	bhaktimodi@gm	9867500345					
679578337329	Bug Bounty	Bottom menu broken	I simply tap on notifications and it's navigate to this app but this time bottom menu is broken. Please find attached screenshot Device iOS 16 iphone 12	dghanshyam113	8356807523					
679578337728	Bug Bounty	Functionality Bug	iOS: 16.3.1 Model: iphone 12 Open app -> click on red banner to raise the issue -> submit. On submitting observe when we try to click on back button in the top left corner it is not clickable.	hemangi.marwal	9815254796					
679578764964	Bug Bounty	inconsistency in Wishlist and Bag count	Go to 'For you' tab select any blog click 'Read more' on the top right corner the count of items in the wishlist and bag is removed anywhere else in the app the number is stated	heer.desai@ril.cc	9082349610					
679578823648	Bug Bounty	Invalid OPT attempts are not restricted so OTP can be guessed	Device: OnePlus 7T Issue: No. of invalid OPT attempts not restricted so OTP can be guessed by permutations and combinations and hence login can be done.	amit.golait@ril.c	9321404123					
679579078888	Bug Bounty	No tracking for previous tickets in the Help Menu	Though we are able to raise requests for any issue there is no other option for tracking the previous tickets in the menu> help centre .	sambit.sar@ril.cc	9090232008					
679579819793	Bug Bounty	Screen is not rotating even rotate is enable	Device: OnePlus 7T Issue: Screen is not getting rotated even after mobile's rotate is enabled	amit.golait@ril.c	9321404123					

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679579979125	Bug Bounty	inconsistent headings for policies across the app	please refer screenshot 1(help&faq) and screenshot 2(foryou-->blog-->scroll to the end for policies) screenshot 3 4 and 5 show difference in heading for the same policies at 2 different places. android Samsung galaxy s20 fe	heer.desai@ril.co	9082349610					
679580709959	Bug Bounty	On wrong PIN previous state and city is not getting changed	Device: OnePlus 7T Issue: Enter valid pincode then change to invalid pincode still old values are there. Paste function is enabled taking junk values.Also home showing old pin. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amit.golait@ril.c	9321404123					
679581123040	Bug Bounty	Bluetooth Permission Not Asked and blutooth option available for referral	Device: OnePlus 7T Issue: For sharing referal code blutooth option enabled and also while sharing permission is not asked by applicable..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amit.golait@ril.c	9321404123					
679582175134	Bug Bounty	I cannot see the selected options at the top... Difficult to check filter conditions	Select Filter By Search and Select Brand as Dove It should display selected option at top difficult to view which all filtered .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattekol	9870307856					
679582445271	Bug Bounty	site to slow	Page downloading very slow Image download very slow Add to bag slow Photo now clear .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	prajakta1.shinde	9819969946					
679582570863	Bug Bounty	Even after internet is available and retry internet now available displayed	Device: OnePlus 7T Issue: Disable mobile internet connection then enable internet connection and click on retry for reloading content content get loaded but other than still internet not available msg displayed .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amit.golait@ril.c	9321404123					
679582658500	Bug Bounty	Reset Functionality not working and not able to clear brand condition	Click on Shop Click on Brands Click on the India Grooming Club Click on filter Click on reset It is still holding the india grooming club and showing the same results Again click on filter deselect India grooming club. Not able to apply. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattekol	9870307856					

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679583047034	Bug Bounty	QR code functionality not working... video not getting displayed	Please find the attachment. I try to scan the QR code to watch the video on another phone. It's not working.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattekola	9870307856					
679583082243	Bug Bounty	Shimmer incorrect in About us page	Repro Steps: 1. Go to profile 2. Click on About us Bug: Observe that the shimmer shown is of some other page. Expected Result: The shimmer should be same as the content structure in About us page Device: Samsung Galaxy S10 OS: Android 12. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679583400824	Bug Bounty	Tira app bug: app allowed me to add 55 items	I was able to add 55 items in the cart in tira app which the app shouldn't allow. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sakshi.bhavnani	9004756983					
679583849083	Bug Bounty	Viewport does not crop when keyboard is opened in Issue raising page	Repro Steps: 1. Go to profile 2. Go to Help & FAQ 3. Go to Help centre 4. Open keyboard by tapping on the issue description input. Bug: Observe that the viewport is hidden behind the on-screen keyboard and is not scrollable to the top. Expected Result: All the content on the webpage should be scrollable into the viewport visible when the keyboard is opened. 12 Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679584210541	Bug Bounty	Issue Raiser does not accept video attachments	Repro Steps: 1. Go to profile 2. Go to Help & FAQ 3. Go to Help centre 4. Scroll to the bottom where you can add attachments Bug: There are only image file formats which can be uploaded. Minor Bug: The text is read as "Only png jpg jpeg File Format Allowed". It should be "Only .png .jpg and .jpeg file formats allowed. Expected Result: Video inputs for issues should also be included as many times it becomes impossible to capture something in a screenshot. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					

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679584214505	Bug Bounty	Issue Raiser does not accept video attachments	Repro Steps: 1. Go to profile 2. Go to Help & FAQ 3. Go to Help centre 4. Scroll to the bottom where you can add attachments Bug: There are only image file formats which can be uploaded. Minor Bug: The text is read as "Only png jpg jpeg File Format Allowed". It should be "Only .png .jpg and .jpeg file formats allowed. Expected Result: Video inputs for issues should also be included as many times it becomes impossible to capture something in a screenshot. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679584653382	Bug Bounty	Issue description text input is not manually scrollable	Repro Steps: 1. Go to profile 2. Go to Help & FAQ 3. Go to Help centre 4. Type some long content in the Issue description Bug: Observe that issue description input is not scrollable. Only the system cursor can be used to scroll in the input. Expected Result: The text input should be scrollable to view all the content. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679585089355	Bug Bounty	There is no section to view the status of raised tickets in Issue raiser	Bug: I couldn't find any part of the application showing the status of raised tickets. In the "Chat with us" chat bot there is only an option to view closed tickets and to search for tickets with the ticket ID. This becomes difficult if the user does not take a note of the ID number when he/she raises the ticket. Expected Result: There should be an explicit section to track tickets raised in the issue raiser and the status of all the tickets should be visible clearly. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					

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679585090721	Bug Bounty	There is no section to view the status of raised tickets in Issue raiser	Bug: I couldn't find any part of the application showing the status of raised tickets. In the "Chat with us" chat bot there is only an option to view closed tickets and to search for tickets with the ticket ID. This becomes difficult if the user does not take a note of the ID number when he/she raises the ticket. Expected Result: There should be an explicit section to track tickets raised in the issue raiser and the status of all the tickets should be visible clearly. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679585526940	Bug Bounty	Keyboard closes and opens everytime the user click on different locations in the typed content in the issue raiser inputs	Repro Steps: 1. Go to profile 2. Go to Help & FAQ 3. Go to Help centre 4. Open keyboard by tapping any of the text input fields Bug: Observe that the keyboard closes and opens everytime you change the cursor location in the input field you are editing. Expected Result: They keyboard should not close when the focus location of the cursor is changed while editing the same input. If needed I can send a video recording to any of the concerned team members. Device: Samsung galaxy S10 OS: Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679586935480	Bug Bounty	Multiple Bugs so far	Not able to use apostrophe in name for example if i want use last d'souza Accepting any length of email also accepting invalid domain suffixes Hahxhuueiifk.djjjf@dhhdueikd. jdjfjfkkdkd What if one pincode share multiple city name Whats if some pincode share states for example in delhi NCR Unnecessary information capture- Phone you can ask but whats the need or of name and email here Accepting wrong pincode of location Unable to update address update button is disable no errors on page.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	jhshhahhsgywuu	8104445898					

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679587080156	Bug Bounty	remaining ss	Unable to select more then one image files from gallery Photo upload ui is changed after selecting a file. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	jhshhahhsgywuu	8104445898					
679587239707	Bug Bounty	some more defect	After raising multiple tickets still chat bot saying no active ticket on your account .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	jhshhahhsgywuu	8104445898					
679587544757	Bug Bounty	Cart items indication number disappears when Internet is lost and cart is opened then closed	Device-Honor Play Path- Add items to cart> Turn off phone internet> Open cart> Come back to previous page by clicking back> Observe no. of items in cart disappears> Turn on phone internet> Observe number of items in cart still doesn't appear..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	nayan.jain@ril.co	9137665180					
679587980267	Bug Bounty	About Page does not open	Go to profile -> Click on "About Us" About Us page is not getting opened.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	stephen1.s@ril.c	9321331256					
679587995071	Bug Bounty	issue related to the app in Personal details section	1. by default Male box was selected I was not asked. May be that I am from opposite gender. It might hurt someone emotions 2. Near the photo section there is no demarcation or box which will imply that it meant for your image. Mostly a box or some kind of figure is kept over there . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arunav.ray@ril.co	9920314383					
679588257287	Bug Bounty	issue related to app in Raise an issue section	1. At choose file section the limit to size of images must be mentioned. Like within 2 MB there should be some limit 2. In the select category I don't understand the heading Tira career when it is meant for e-commerce shopping .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arunav.ray@ril.co	9920314383					

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679588566976	Bug Bounty	Pincode Issue	I currently live in Dombivli Thane which eventually falls into Thane. Initially I had entered the pincode of Dombivli i.e 421201 and the adjacent boxes auto filled them with the appropriate area but when I changed my pincode to 400078 it showed Munbai and when changed back again to 421201 it didn't change to Thane and stuck to Mumbai. I tried different regions of India and they are working very well but I am stuck with this one issue. I tried pincodes up to Badlapur and Ambernath which also falls into Thane. So please look into the issue.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amey.rajeshirke@	9324900790					
679588596379	Bug Bounty	screen lagging stuck Apple	screen lagging and crashes some apps and reboot device Apple logo is stuck .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	saikrishna.konka	6303920278					
679588654519	Bug Bounty	Unable to scroll up "Shop a product" pop-up	Unable to scroll up "Shop a product" pop-up .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	stephen1.s@ril.c	9321331256					
679588754768	Bug Bounty	UI changes in search bar of any product	We are searching any items in search bar releavence comes twice with same features .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anubhav2.singh@	8076981033					
679589222055	Bug Bounty	Not able to login with new official mobile number	Very recently my official contact details got updated to a new number after I bought a new JIO Sim(COCP). Now when I try to login/signup and click the Send OTP the tira does not login with the new official number but instead succeeds with the older one which is no-where present in ESS Portal or the system in general now. Attaching the pic of the API response I saw on the console for both my phone numbers(9934443059-older number and 8660698287-new number which got activated somewhere after 10-Mar)..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	piyush.meshram	9934443059					
679589282349	Bug Bounty	Sorting feature has two relevance options	The sort by feature has two relevance buttons. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anjana.cp@ril.co	8618101735					

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679589282319	Bug Bounty	Sorting feature has two relevance options	The sort by feature has two relevance buttons. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anjana.cp@ril.co	8618101735					
679589935717	Bug Bounty	font in search bar keeps increasing on repeated copy pasting	when I pasted text What is Lorem Ipsum? in the search bar it was fine but when I selected one word and selected the paste option the font of pasted text increases to the point nothing in search bar is visible and it keeps going on and on as I select again and paste again and again. steps to reproduce: 1. In the search bar paste What is Lorem Ipsum? 2. long press over any word then once the whole word is highlighted select paste option and then the pasted text would be in increased font. 3. Repeat step 2 several time till nothing is visible in search bar as the text's font is very big .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	tribhuvan.rathor	7568703487					
679590209739	Bug Bounty	Raise an issue have occasional concern with text field	Device used: iPhone 13 Text field for subject and describe the issue text box doesn't show keypad .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	yamini.umachan	6360136839					
679590381007	Bug Bounty	product is not displayed	Device used: iPhone 13 Search for product like maybelline/ dry shampoo search result will be displayed as product But when searched as Gillette results displayed as Gillette which is the correct representation .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	yamini.umachan	6360136839					
679590454856	Bug Bounty	App crashes while swiping across "Brands" category from Shop icon	App got crashed while swiping from right to left under brands .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	stephen1.s@ril.c	9321331256					

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679590468139	Bug Bounty	Address does not gets saved when coming back to Address tab from Payment tab	Whenever I put a product in bag and checkout I see Address tab first.I put the address and move to payment. When by mistake or intentionally I move back to address tab all the fields are empty now.Now I again have to put the address and do the same thing.This seems to be a bad User experience to me. Atleast it should persist for the current session or save the whole address first or whatever need be to avoid doing this activity again. I have attached the pics as Step1 Step2 Step3.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	piyush.meshram	9934443059					
679590523072	Bug Bounty	special characters in search bar results in all items list	special chars like * / @#£ etc emojis result in displaying all products list instead of no results found. But when searching for Batman in search bar it does say no results found..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	tribhuvan.rathore	7568703487					
679590967202	Bug Bounty	Filter working incorrectly	Steps - 1. Search for "brush" 2. Filter - Preference - Vegan (99) is visible 3. Click on Vegan. It gets reduced to 5. 4. Same happens when you select cruelty free as option the count reduces. device model and make - Redmi 9 Prime Android 11.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnar	9372763596					
679591178586	Bug Bounty	Price displayed as range for certain products	Steps - Home scroll down to handpicked offers 1st banner observe price of 1st product device model and make - Redmi 9 Prime Android 11. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnar	9372763596					
679592008270	Bug Bounty	Font merging in my bag section	Can reduce the size product from your wishlist because it is merging with view all ..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anishjain491@gr	9636657490					
679592112295	Bug Bounty	search is not working properly	Search with David it shows results as expected. But search with David xxx it shows random result. It should show David first but it is showing up pee safe products which is so random.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	nidhi.bharti@ril.	8618995912					

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679592148751	Bug Bounty	very long strings causes app to become unresponsive	steps to reproduce: 1. Go to https://www.lipsum.com/ 2. select everything and then copy 3. paste it in tira's search bar and then click on pasted text in search bar multiple time then it becomes unresponsive . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	tribhuvan.rathor	7568703487					
679592183247	Bug Bounty	cant see bag and search option	I am operating my phone in dark mode and I can't see the bag and search option next to the wishlist button. phone in use: Poco M2 iPhone 14 dedo yaar order karna hai bag button hi nahi mil rha .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	rohit7.mishra@ri	9969389482					
679592447038	Bug Bounty	Jaguar banner redirects to incorrect lipstick category page	Steps Go to shop tab click on Jaguar brand banner in top brand Device model and make - Redmi 9 Prime Android 11 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnar	9372763596					
679592462791	Bug Bounty	Improper sentence formation in notifications indirect redirection from notification	1. please refer below screenshot there's no space between Brand names: "Shop for Earth RhythmMaybelline New YorkPlumHimalayaPlumkIROBiotique The Ma.." 2. on tapping on that notification it took me to Wishlist if you mention "Shop for" shouldn't it redirect to the products page instead? using Android Samsung Galaxy S20 fe .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.co	9082349610					
679592538486	Bug Bounty	UI issue on expand and collapse behaviour	In the given webgaes where tira contant us categories information is shown. Initial there is a + icon . Upon click of + icon it does nothing and the icon changes to - icon. Now upon click of - icon it changes to + icon and the grouped data collapses . Now the functionality of expand and collapse work accordingly the icons of + and - changes But initially for the first click of + icon does nothing.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	saiempustephy@	9321911179					

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679592593025	Bug Bounty	Navigation issue	There is no option to directly jump to home page if you have navigated through multiple pages. A user let's say navigated through 3 screens to land up on PDP then to go back the user will need to press the back button 3 times. Very bad CX specially for beauty products. Addition of hamburger menu/profile button in all he pages should solve. iPhone XR Other details in images enclosed. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	nidhi.bharti@ril.	8618995912					
679592608556	Bug Bounty	screenshot mention in #679592462791	PFA.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.cc	9082349610					
679592681388	Bug Bounty	IMPORTANT : Confirm Page Proceed button when selecting "Netbanking" does not work at all	After selecting payment option as netbanking on any card(Here I selected ICICI Bank).and then when I click on Proceed nothing happens.The console logs lot of errors on each payment click. Please find pics of each step. Step1-select payment method as netbanking of ICICI for instance Step2-click on proceed once. Nothing happens. Step3-click on proceed for 10 times.Nothing happens. If it does not reproduce normally please try with several failed payments first.For ex: I have tried Paytm wallet first which failed then couple more times I failed the payment through UPI and then tried above netbanking scenario which not even proceeds to the respective bank's website for payment..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	piyush.meshram	9934443059					
679592694434	Bug Bounty	Brand banner leads to a blank page	steps Go to shop tab click on Issey Miyake banner under Tira loves section Device model and make - Redmi 9 Prime Android 11 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnar	9372763596					
679593324279	Bug Bounty	Filter feature is not working properly	Hi as a developer I was just going through functionality of app. I found out filter feature is not working properly though it shows no. of quantity but on adding filter it is giving a message as 'Something went wrong'. I am attaching a screenshot of same below..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	ishank.gupta@ne	8851657758					

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679593526766	Bug Bounty	Rating and Review Abuse	Anyone who has installed app is allowed to add ratings and reviews even though one has not purchased the product. This can lead to fake ratings and reviews where a seller/brand can engage in artificially inflating the ratings or reviews. Only those who have purchased the product should be allowed to rate or review a product. It is prone to abuse by bots also..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	nidhi.bharti@ril.	8618995912					
679594565834	Bug Bounty	Wishlist icon on product cell	If the image have contents throughout the box As the wish list icon has white background colour The image seems to be cut on the edges. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	saiempustephy@	9321911179					
679594650680	Bug Bounty	Product numbering gets incorrect while scrolling	When we search a product and scroll down the product number on right corner is incorrect as per the number of products we scroll. I've attached screenshots. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	divyani.ghadi@ri	9987944337					
679595073668	Bug Bounty	Title truncation in authenticity and genuineness page	Title is truncated in authenticity and genuineness page even if no icons are present on right of it where the nav bar have space to extend the title. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	saiempustephy@	9321911179					
679595949963	Bug Bounty	human icon instead of product	One product I found that there is human photo where I suppose it should be a product photo to be displayed. PFA screenshot for reference ..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	manas.dasari@ri	9372509433					
679596003436	Bug Bounty	Filter feature not working properly	Hi as a developer I was going through functionality of app. I found out filter feature is not working perfectly. I was on a page which says 'pocket friendly'. There I tried filter feature though it is showing no. of quantity but on selecting a filter it shows an error message as 'Something went wrong'. I think this is not coming for all screens some of the screens giving this error. I am attaching a screenshot of same..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	ishank.gupta@ne	8851657758					

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679596449164	Bug Bounty	bugs	1.Post review function should display only when if customer has ordered that product or received the product. For every product showing post review tab before ordering which is not appropriate. 2.Ui issue- From my name y letter is not showing correctly 'y ' letter is getting hide on account section 3.Reset menu is not working scenario is given below Search 'sanfe' in search bar sanfe product will get display now click on filter applied option in right corner then filter options will get open now click on reset button.It will not reset the filter. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradnya.redekar	9867595896					
679600093457	Bug Bounty	Category not opening while touching it	When we click or tap on the image it is not opening the category only opening by the link given in the photo .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	chandrakant.gad	8779157411					
679603061945	Bug Bounty	Free gift disappears when tapped from shopping bag	added a bobbi brown face base to cart for which a promo was applied and an additional face base was added as a free gift to the cart on tapping it to check details about the product redirection takes me to product page and in an instant page gives the error "no product found". Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.co	9082349610					
679603501007	Bug Bounty	Out of Stock Product is listed under "Trending Products on Tira"	inside shopping bag/cart under added items you will find Wishlist section and "Trending product" section. one of the products listed under was out of stock when tried to add to bag. a Trending product certainly cannot be out of stock otherwise how will people buy? please check attach screenshot using Android Samsung Galaxy S20 fe .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.co	9082349610					

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679606769890	Bug Bounty	found some bugs in tira "web page" not in the app	This issue is not for tira app for mobile this issue is in tira web page but whatever the order we place in tira web comes directly to app.I can apply coupons to the products for which coupons are not available and I can change the description of the events and also I can alter the price of some products by changing the coupons by using burp suite but at the time of payments everything is going fine but I think we can alter at payments also as per my knowledge I can't alter at payments but someone can for example I applied 15 percent coupon to a product which costs 4000 so as per the coupon 600 should be the discount but I changed it to 700 once and 2000 once..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	mathukumilli.p@	6361795101					
679606792978	Bug Bounty	incorrect ticket status	3/4 of the reported issues show status as "completed" and the reason mentioned is "ticket auto disposed due to 3992: Bug bounty escalation" auto disposal means that ticket is rejected showing status as "completed" is misleading .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.cc	9082349610					
679608663798	Bug Bounty	Offline logout should be restricted	open tira app turn off network connection logout it logs out. on trying to login again on otp verification app gives "already registered account" error. Log out or any other operation should be restricted when internet is disconnected. On killing and restarting app it shows logged in again. pfa ss after logging out without internet then turning internet on to re login. using Android Samsung Galaxy S20 fe .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.cc	9082349610					

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679620272216	Bug Bounty	Strike through is not proper in the popup of selecting the size of any item	Repro Steps: 1. Go to shopping page 2. Navigate to a product where you can select size 4. In the shopping page itself click on select size 5. Change to a size where a discount is present Bug: Observe that strike though is not continuous and also does not appear on some numbers. Expected Result: Strike through should be continuous and should pass through all the digits Device: Samsung galaxy S10 OS: Android 12 . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679621136604	Bug Bounty	In Tira Tube section when the video is made full screen there is no option to go back to the minimal player	Repro Steps: 1. Go to home page 2. Navigate to Tira red from the bottom navigation bar 3. Scroll down to Tira Tube section 4. Make the video full screen Bug: Observe that there is no direct option to go back to the minimal player. The user on clicking the down arrow button on the top right corner gets a picture-in-picture mode video and then on clicking X in the overlay player the video goes back to the minimal player. Expected Result: The action to close the full-screen video must not contain 2 steps. Direct and separate buttons should be kept for both minimise and picture-in-picture mode. Device: Samsung galaxy S10 OS: Android 12 . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679622065132	Bug Bounty	The loading screen height does not match with the video's height in "In the spotlight"	Repro Steps: 1. Go to home 2. Go to the "For You" section 3. Click on any video to play it Bug: Observe that the loading division's height is much smaller than the actual video's height. Expected Result: The loading screen should be of same dimensions as the video. Device: Samsung galaxy S10 OS: Android 12.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					

Ticket No	Landing Folder	ticket Title	Remarks	Email	Phone	Reproducible (Yess / No / Need Info)	Priority (P0 / P1 / P2 / P3)	Known Issue? (JIRA ID / No)	Reviewed by QA	QA Comments (If any)
679623002244	Bug Bounty	The description box in the "Submit a review" page counts the number of lines instead of the characters	Repro Steps: 1. Go to Home 2. Navigate to any Product's page 3. Click on "Post a Review" 4. Start typing in the Review description input field Bug: Observe that the counter given in the corner counts lines instead of characters. Also it sticks to the borders and does not have a margin from the bottom and the right Expected Result: The counter must count the nun of characters and also should be placed properly with proper margin. Device: Samsung galaxy S10 OS: Android 12.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679625158538	Bug Bounty	The toast message on adding a product to wishlist is incorrect	Repro Steps:: 1. Go to Home 2. Navigate to Products page 3. Click on the heart button CTA to add the product to your wishlist Bug: Observe that the toast message shown reads: "Products Added to wishlist' Expected Result: The message should be "Product added to wishlist Enhancement: When a product is added to cart/bag there is a CTA in the toast message to View bag. Similarly a view wishlist CTA can be added to the toast message when a product is added to wishlist (Refer second screenshot attachment) Device: Samsung galaxy S10 OS: Android 12.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi	8169594731					
679626930804	Bug Bounty	A logo picture is 404	Picture while loading sends a 404. Pic link: company/1/applications/62d53777f5 ad942d3e505f77/application/pictures /free-logo/original/KOQG1kRmW-Tira.pngv2/image/upload/w_192 h_192.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhagesh.pandey	9380353495					

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679627501959	Bug Bounty	The "Go to Top" button is not at the same position in all the pages	Repro Steps: 1. Go to home page or Tira Red or offers page 2. Scroll down and observe the position of the "Go to top" button 3. Go to the products page Bug: Observe that the position of the "Go to top" button has changed and has come down. Expected Result: The position of the "Go to top" button should be same in all the pages. Recommended position is the on Products page Device: Samsung galaxy S10 OS: Android 12 . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anirudh.belwadi(	8169594731					