

P	Landing Folder	ticket Title	Remarks	Email	Phone	Reproducible (Yess / No / Need Info / NA)	Priority (P0-Blocker / P1- Critical / P2-High / P3)	Known Issue? (JIRA ID / No)	Reviewed by QA	QA Comments (If any)
679484762978	Bug Bounty	Product listing page	Hi The review and FAQ section is not aligned.	disha. jariwala@ril. com	9820665108	No	P3	No	Ram	Need clear step to reproduce.
679485344301	Bug Bounty	Cannot return a single item	When we click on the return item all of the items which have been bought are selected to be returned instead of showing only the item which was selected. On the return page we cannot remove other item from the list. This issue is only present in the app Device Info - Vivo v21 (Android)	mrnmayi. gharat@ril.com	9321825845	Need Info	P0	No	Ram	Need to check with the specific device whether having the issue in returning the order 1. Order ID Shipment
67948544927	Bug Bounty	App Registration	I tried to register by giving my phone number it got stuck on loading. I cleared the app storage and then it went fine.	navid.nabi@ril. com	7006990334	Need Info	P0	No		- Platform info required
679485683869	Bug Bounty	when we swipe that towards left and right it doesn't allows us to swipe down and up	Swiping issue	godson. josva@ril.com	8807498045	No	P3	No	Ram	Need clear step to reproduce whether on which page the user facing this
679485791495	Bug Bounty	Unable to send OTP for registration	While registering for the first time it was unable to send OTP this might irritate traffic and drive them away as there are a substantial number of people who won't try logging in multiple times	vinod9. yadav@ril.com	9321339495	Yes	P0	<a href="https://gofynd.atlassian.net/browse/TIRA-8554">https://gofynd.atlassian.net/browse/TIRA-8554</a>	Ram	OTP issue is being tracked
679485876690	Bug Bounty	Slow load app	Team my name is Hiren I'm working in reliance retail. I use TIRA app app open properly but when i scroll the screen then other content not load quickly full page load in less then minute then i go in other sections when i face same issue slow load page. So team please correct this bug and fix them properly. Thanks Hiren.	hirenpatel3637 @gmail.com	9875173714	No	P3	No	Ram	This is not a bug, since app may take few seconds to load because the data is flowing from Web page. Also it depends on the Internet and device used
679485902919	Bug Bounty	Images not loading on home page	Home page image's aren't loading. It shows a draft image instead.	Anirudh. narain@ril.com	9818604249	No	P3	No	Ram	- Need Platform info - Screen record of user action
679485930241	Bug Bounty	unable to login	login issue in redmi Note 8 pro OTP not received	kausik. gaikwad@ril. com	8250997669	Need Info	P0	No	Ram	Not able to reproduce. Need more info whether the user received otp at end or not
679485944504	Bug Bounty	error while saving profile	when I try to add details on profile page and press save I get an error message. I am using samsung z fold 4 in tablet mode.	daverm@gmail. com	9819735313	Need Info	P1	No	Ram	Not able to reproduce. Need more info about what is the Error he was facing
679486043971	Bug Bounty	Order not reflecting	I ordered products on Tira on 23rd February. It was prepaid order. However no details of order is visible in the app. It says no order placed. The order ID is CAD6. However I received the products on 26th. But till date no record of order is visible in the app or website.	nidhi.gada@ril. com	8104968234	Need Info	P0	No	Ram	Need to check Need shipment ID/ Order ID to track this further.
679486220867	Bug Bounty	Asking Email for verification which is already been verified	I have already got my mail id verified post receipt of dedicated mail from TiraBeauty. But in the profile it's reflecting as the email address has not been verified. PFA screenshots for the same. Upon clicking " Click Here" it says " Email already registered ".	rehan5. khan@ril.com	9629417467	no	P3	no	Simran	Simran Manchanda
679486222333	Bug Bounty	not able to see full detail	I am not able to see maximum upto discount Even after applying the coupon code Customer is interested to know the upto or maximum amount of discount to compare on 10 different sites It is required for c	sakshi. agarwal@ril. com	7878838815	NA	NA	NA	Ram	Product Requirement Change
679486223474	Bug Bounty	Asking Email for verification which is already been verified	I have already got my mail id verified post receipt of dedicated mail from TiraBeauty. But in the profile it's reflecting as the email address has not been verified. PFA screenshots for the same. Upon clicking " Click Here" it says " Email already registered ".	rehan5. khan@ril.com	9629417467	no	P3	no	Simran	Simran Manchanda
679486252750	Bug Bounty	Home Tab & Forme Tab	Home Tab loading (sync issue). sometimes all other tabs show content but in for me Tab No internet error. in the search window right to left scrolling not functioning properly no smooth scrolling.	getsatya. kati@gmail. com	7799900992	Need Info	P3		Ram	Not able to reproduce, since app may take few seconds to load based on the speed of the Internet and device used
679486280399	Bug Bounty	Selecting DOB	Hi. Selecting DOB is a very taunting task in the app. It should be easy to navigate. Year and Month selection option to be provided to avoid multi clicks to pick the same.	subbiah. karuppalah@ril. com	7904106801	N/A			Ram	This is not a bug, this will depends on the business requirements
679486386799	Bug Bounty	Sorting ~ Relevance	Hi. There is "Relevance " option listed twice. Instead you can add Popularity or Best seller sorting filter.	subbiah. karuppalah@ril. com	7904106801	Yes	P2	<a href="https://gofynd.atlas">https://gofynd.atlas</a>	Ram	This is a known issue.
679486616597	Bug Bounty	Device Model & Make	This is related to earlier tickets raised . My device Model is iPhoneXR-MRY42HN/A with 16.2 iOS	rehan5. khan@ril.com	9629417467	Need Info	P3	No	Simran	Simran Manchanda
679486643065	Bug Bounty	items get disappear once you press back button	item gets disappear once you press back button to check	kannan.v@ril. com	9363489732	No	P3	No	Ram	Not able to reproduce "- Screen record of user action "
679486842159	Bug Bounty	OTP Issue	App requests for an OTP while starting it took 20 mins to receive the OTP.	nitish1. tyagi@ril.com	7717300122	Yes	P0	Yes	Ram	Duplicate Issue - 6
679486865496	Bug Bounty	OTP BuG	unable to receive OTP while installing awaited	kishor. khilari@ril.com	9619112051	Yes	P0	Yes	Ram	Duplicate Issue - 6
679486892235	Bug Bounty	Dark Mode missing	The app was always in light mode few people like Dark mode and it will reduce battery consumption.	getsatya. kati@gmail. com	7799900992	NA	NA	NA	Ram	Product Requirement Change

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679487275303	Bug Bounty	Malicious warning during app download and install	Malicious link warning is showing while downloading and installing the app on android Samsung Galaxy S7 handset. If such warning shows up nobody will install the app. Warning of trusting the app is showing during installation.	arnab1.mitra@ril.com	7044444131	Need Info	P3	NA	Ram	Need more info. It may happen due to the settings configured over the mobile. However it won't happen once app available on playstore
679487277564	Bug Bounty	synchronisation issue	app is taking longer time to refresh the page and login into the app	vikaskumar.singh@ril.com	8263916932	No	P3	No	Ram	Not able to reproduce, since app may take few seconds to load based on the speed of the Internet and device used
679487281279	Bug Bounty	Order status	The product is already delivered but status isn't updated yet. It shows in transit. Device : Mobile Model : Iphone 11 pro	khushboo.khushboo@ril.com	7899331250			<a href="https://gofynd.atlassian.net/browse/TIRA-5040">https://gofynd.atlassian.net/browse/TIRA-5040</a>	Ram	Simran Manchanda
679487392623	Bug Bounty	Freezing	The app freezes while opening up at first start need to clear cache for opening it again and again.	navid.nabi@ril.com	7006990334	No	P3	No	Ram	Not able to reproduce
679487457897	Bug Bounty	Login interface	The OTP didn't get detected on my mobile number on several attempts. Had to restart the app to get the OTP detected. After logging in the page led to some website which was unable to start and after pressing the back button the app started.	preeti.panda@ril.com	8249602995	No	P1	No	Ram	Not able to reproduce "- Screen record of user action "
679488631933	Bug Bounty	pricing issue	product pricing issue	dinesh2.kadam@ril.com	8369006135	Need Info	P3	No	Ram	Need more info. Not clear with the bug
679488689646	Bug Bounty	Login OTP Not Coming	Sometime Login Issue OTP is not coming. Network Jio 4G Device - OPPO RENO 6 PRO (CPH2249) Android Version - 13	sanjoy.palit@ril.com	9126117144	Yes	P0	Yes	Ram	Duplicate Issue - 6
679488831795	Bug Bounty	it taking longer time to load after adding to bag	after selecting items and adding to bag and going for payment process it's taking longer time to move to payment page.	sambit.sar@ril.com	9090232008	No	P3	No	Ram	Not able to reproduce "- Screen record of user action "
679489069810	Bug Bounty	Taking longer time to upload catalogue while browsing range of variety	While searching for a range for a variety of products it takes longer than usual as the catalogue image is coming very late which resembles the slowness of the application.	sambit.sar@ril.com	9090232008	No	P3	No	Ram	Not able to reproduce, since app may take few seconds to load based on the speed of the Internet and device used
679489190598	Bug Bounty	When a product is not available there's no message saying the same	When I am searching for a certain product that is not available there's no mention of it. Instead there's a list of other products. I have a video as well but unable to upload the same.	paushali.dasgupta@ril.com	6292116001	Need Info	P3	No	Ram	Need more info. Algolia powers search Let us know if something is off with the result
679489835883	Bug Bounty	The try on feature is not stable	I was trying on a foundation and I wanted to check how different shades of the brand looked on my skin. I wanted to try the original vs product feature but everytime I change the shade the original filter is removed on its own.	paushali.dasgupta@ril.com	6292116001	NA	P3	NA	Ram	Product Requirement Change
679489898175	Bug Bounty	Images appearing after a few seconds	Suppose a items has been selected and while browsing the image one after another images of catalogue are coming after few seconds.Loading time is much more.	sambit.sar@ril.com	9090232008	No	P3	No	Ram	Not able to reproduce, since app may take few seconds to load based on the speed of the Internet and device used
679490257292	Bug Bounty	login screen otp scroll feature	when you enter a otp and its invalid and try resending it the previous invalid otp you entered is not cleared automatically. Also the cursor cant be placed on last box we only backspace it from the first box. so it is very least interactive 2. Also when I am writing this issue there is no scroll feature for this box so if we need to go up we need to use the cursor. so there is a bug on reporting bug screen	anchal.tyagi@ril.com	9321932747	Yes	P3	NA	Ram	Product Requirement Change
679490485680	Bug Bounty	add to card option	When add to bag can't see the option for check out when I click to add to bag it's add again in cart	raxit.sukhadia@ril.com	9033864440	Need Info	P2	No	Ram	Need clear step to reproduce. - Screen Record of user action
679490698565	Bug Bounty	shipping address location doesn't work	When I click on location it's can't take automatically location find the attached screenshot	raxit.sukhadia@ril.com	9033864440	No	P3	No	Ram	Not able to Reproduce Need platform Info
679491738367	Bug Bounty	banner not visible	The banner in must have section is not visible	jasti.rukesh@ril.com	8309268631	No	P3	No	Ram	This can be configured from the platform
679492069185	Bug Bounty	incorrect product listing and numbering	the number. of products listed in the men's section is wrong 1.6kare there not 1.7k	karan3.verma@ril.com	9116696727	NA	NA	NA	Ram	Not a bug. Round off is being done here
679492070792	Bug Bounty	incorrect product listing and numbering	the number. of products listed in the men's section is wrong 1.6kare there not 1.7k	karan3.verma@ril.com	9116696727	NA	NA	NA	Ram	Not a bug. Round off is being done here
679492352883	Bug Bounty	not found	Error	godson.josva@ril.com	8807498045	NA	NA	NA	Ram	NA
679492464554	Bug Bounty	Large images in the front page.	As I opened the TIRA with my login credits I was seeing a big and large photos on the page which completely filled the screen as my experience I was not interested to go ahead because first impression is the best impression so making the ad's or photos small in the front page will definitely be awesome.	nodiwal.nikhil@ril.com	6281282318	NA	P3	NA	Ram	Product Requirement Change
679492524693	Bug Bounty	Bug Bounty entry	Automatic log out after going from cart to home to wishlist. image upload when auto logged out.	kunalchavan1705@gmail.com	8087196785	No	P0	No	Ram	Need clear step to reproduce. - Screen Record of user action

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679492681694	Bug Bounty	No clear images	In the website the images of the product are not much clear because people are definitely more interested in zooming in the product image and read what's written on it rather than going inside the product details so making the images clear will grab more attention and increase customers.	nodiwal. nikhil@gmail. com	6281282318	NA	P3	NA	Ram	Product Requirement Change
679492712554	Bug Bounty	Bug Bounty entry	about us page unresponsive 2/4 times.	kunalchavan17 05@gmail.com	8087196785	No	P3	No	Ram	Not able to reproduce - Screen Record of user action
679492806336	Bug Bounty	wrong items displayed and error is coming	The wrong product items are showing in different categories like I choose hairs category in the app they show me face night cream and sometimes they show errors. if we scroll more to the left side in the hair section it shows error please consider it	karan3. verma@ril.com	9116696727	No	P3	No	Ram	Not able to reproduce - Screen Record of user action
679492824178	Bug Bounty	Bug Bounty entry	image not loading in "must have" section.	kunalchavan17 05@gmail.com	8087196785	Yes	P2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Ram	This issue is reported
679492879688	Bug Bounty	Opening of other website	After clicking on the product it takes to other separate page to show the details of the certain product which causes to interrupt to the people by opening advertisements because a low end device will definitely open ad's while a new page is opened which will again be a huge problem to customers.	nodiwal. nikhil@ril.com	6281282318	NA	P3	NA	Ram	Product Requirement Change
679493134107	Bug Bounty	not displaying the products	after scrolling down in the app it shows something went wrong again and again and if we click on the view all then also it again shows error. in must have's section	karan3. verma@ril.com	9116696727	Yes	P2	Yes	Ram	Duplicate Issue - 47
679493229231	Bug Bounty	Login Issue	At the time of registration found login issue .Need to fix the bugs	abu.thahir@ril. com	8452841240	No	P2	No	Ram	Need more info. Not able to login?
679494490394	Bug Bounty	Tira Red Must Haves	In the home page Tira Red Must Haves view all buttons and carousel scrolls have an issue as I keep getting error messages: Something went Wrong Try again multiple times even after closing and Refreshing the app . Although I could see the products when I scroll till the end I get the error message and if I click on View Page I get an Error message Platform: Android Device: Vivo V20PRO Build : Android OS 12	pawan. bhoose@ril.com	8073245970	yes	P2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	the Must-Haves and also selling fast sections in home page, tira red showing something went wrong while scrolling there and when we click on view all, scrolling the carousel to the extreme and scrolling the page to the bottom last in PLP view, cursor is continuously loading
679495401793	Bug Bounty	The "must have" category is showing an error on homepage	on the primary homepage of application must have section is showing an error of - something went wrong. inside of that also showing something went wrong. need to check. both screenshots attached. My device information:- model - OnePlus 7 make - 2017 Screenshot attached.	kuldeep4. soni@ril.com	9303900813	yes(duplicate of 51 row)	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679495752394	Bug Bounty	Load time	catalog load time is more than even at 5G network	anchal. tyagi@ril.com	9321932747	need info	P3		Harikumar reddy	on which field it is happening. screenshot of the issue
679496299469	Bug Bounty	Discount mentioned on CFT	"upto.." discount %age mentioned is less than actual discount on landing page. After hours category has upto 35% mentioned on tile whereas max discount is 51% device- Samsung S22	anchal. tyagi@ril.com	9321932747	Need info			Harikumar reddy	discount is applied on which brand or product, can you explain clearly to reproduce it
679496631741	Bug Bounty	Must have section showing no products	Must have section showing no products	anchal. tyagi@ril.com	9321932747	no			Harikumar reddy	products are showing on must have section
679496806879	Bug Bounty	Tira Red Must Haves	1. The issue pops up when you scroll the Tira Red Must Haves just like in the home page when you scroll till the end an error pops up "something went wrong" 2. When you scroll till the end of Tira Red Must Haves the scroll ends at 80 although the total product count is 186. It stops there how much ever you try. Device: Vivo V20Pro Platform: Android OS Build: Android OS 12	pawan. bhoose@ril.com	8073245970	yes(duplicate of 51 row)	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679497127379	Bug Bounty	Found an Major Bug	Push Notification: Push notifications are the medium to engage with mobile app users and work according to the user's command. But sometimes the application doesn't send the user's request and does not work properly and this bug should be resolved	manjugowda. gowda68@gm il.com	7204805760	Need info			Harikumar reddy	need explanation about what notifications you are talking about
679497505324	Bug Bounty	Something went wrong error on app	I tried many instal and uninstall process but I couldn't solve this has to be corrected by developer end	manjugowda. gowda68@gm il.com	7204805760	no			Harikumar reddy	app is working properly, not showing Something went wrong error
679498052744	Bug Bounty	Scarcity of product information	The buyer wants to search quickly but not make decisions lightly. Given the limited space on a mobile screen many businesses believe that the amount of information provided should be reduced.	manjugowda. gowda68@gm il.com	7204805760	NA			Harikumar reddy	it is as per the business requirement and we have enough information in it

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679498245033	Bug Bounty	Lack of personalization	What's the secret to getting users' attention on a tiny smartphone screen? Microinteractions are elements of web and app design that show a message or action visually. It is important to customize ecommerce apps with clear and striking interactions that draw attention. For example when adding a product to the shopping cart or when moving on into the purchase process or finalizing a payment. Another element that is very easy to customize and that buyers usually appreciate is a keyboard integrated in the app alphanumeric or numeric. You can incorporate structured data that makes it easier to type data or passwords with larger keys for numerical fields and pre-filled email addresses where necessary.	manjugowda. gowda68@gmail.com	7204805760	NA			Harikumar reddy	it is as per the business requirement to login though mobile number otp or else by gmail account, login by mail id and password option is not there
679498504272	Bug Bounty	Miss placed Pop-ups	The biggest enemy of online shoppers: the misplaced pop-up. The rise of ad blockers makes pop-ups less attractive to designers and the annoy users. Minimize their use in your e-commerce apps. Though from time to time they can be useful as a reminders based as push notifications ("You have X products in your shopping cart") or with a temporary promotion.	manjugowda. gowda68@gmail.com	7204805760	no			Harikumar reddy	not able to see the misplaced popups, can you share the screenshot and explain where you are getting this issue
679499386888	Bug Bounty	Tech bugs on TIRA	1. Lag in loading category/subcategory pages 2. It says Free Shipping on orders above 299 however I placed an order worth 99/- & there was no delivery fees 3. TIRA Tune is lagging takes 3-4 seconds to load. 4. Must-haves section is broken refreshed multiple times still it shows error. 5.	akash. chawla@ril.com	9603673324	no			Harikumar reddy	maybe due to network issue it loads on categories page and tira tube, free shipping on above 299 is not mentioned in anywhere and as of now delivery charges are not there in production because of issues are going on in delivery charges
679499646281	Bug Bounty	Too much time to load the main page	Take too much time to load the main page	kameswar. s@ril.com	8310198496	no			Harikumar reddy	maybe network issues, if it is still happening then attach screenshot
679499840473	Bug Bounty	Website QC.	1) In the sorting option there should be no "Manual" sort option. Because there is already an option as "Relevance" for default view. 2) On the home page in the "Hair" section while scrolling from left to right there is an error coming with no products. 3) On clicking on the same "Hair" section error is comin.	vivek128. kumar@ril.com		na			Harikumar reddy	it is as per the business requirement
679500325240	Bug Bounty	Tech Bugs on TIRA	Submitted a ticket earlier but missed on attaching screenshots so submitting again. 1. Category & sub category pages are lagging takes about 2 seconds to load the pages 2. TIRA Tube is lagging takes a few seconds to play 3. It says Free Shipping on orders above 299/- however I placed an order worth 99 & there was no delivery charge 4. When I submitted the previous tickets & clicked on track ticked it didn't allowed me to o back although it's a temporary issues but can hamper UX in chat windows as I was trying to press back button but it wasn't happening I had to kill the app & open it again 5. Must-haves section is broken tried refreshing the app multiple times however it didn't showed any results PFA a screenshot it says something went wrong 6. Ordering & payments experience is seamless made the payment to place an order it went well. Overall I feel there's a bit of lag in loading category pages & other engagement sections on the app Attaching screenshots.	akash. chawla@ril.com	9603673324	no			Harikumar reddy	present we have no delivery charges and must have section issue is already raised, not able to get the issue on track ticket, can you add the screenshot
679501112604	Bug Bounty	display of price range instead of actual price	1. the category is showing price range for the product rather than a proper price. 2. "best seller" tag color is too lite and not readable.	sonip709@gmail.com	9321939094	yes(it is already raised)		<a href="https://gofynd.atlassian.net/browse/TIRA-8487">https://gofynd.atlassian.net/browse/TIRA-8487</a>	Harikumar reddy	tag color is not a problem as we can change this in platform
679501196839	Bug Bounty	bug bounty defect identified	bestseller caption is covering the name of the brand in attached screenshot. Device : POCO X3 Pro	anuj_mpc@rediffmail.com	8369347007	NA		<a href="https://gofynd.atlassian.net/browse/TIRA-8295">https://gofynd.atlassian.net/browse/TIRA-8295</a>	Harikumar reddy	This is not an issue, it is as per design, you can refer the ticket
679501221408	Bug Bounty	bug bounty	i have scrolled through the app and feel this is one of the best ones i have come across in the filters choice is very detailed and relevant and the choices vast to choose from	swati.desai@ril.com	8310191208	NA			Harikumar reddy	compliments about tira
679501266990	Bug Bounty	Must have is showing an error	Must have section has throwing an error. Something went wrong and when I click on it it says no result found for your search. And when the pop says shop now it's taking to a new section	nishta. donkena@ril.com	7780408884	yes(duplicate of 51 row)	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679501355615	Bug Bounty	bug in scrolling HAIR products	scrolling Hair products says Something Went Wrong Device: POCO X3 Pro	anuj_mpc@rediffmail.com	8369347007	no	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	it is happening on scrolling of selling fast items in hair as it is already raised
679501386199	Bug Bounty	Alignment Issue	The alignment of the content is incorrect Observe key ingredients and key features	hemangi. marwaha@ril.com	9815254796	need info			Harikumar reddy	can you explain in which alignment you are getting this issue and attach the screenshot
679501389071	Bug Bounty	Multiple brand name with same name coming	Loreal Paris is coming two times in list. The name is same.	prateek. vijay@ril.com	8618101258	no, need info			Harikumar reddy	can you add screenshot of it and mention where exactly the loreal paris is showing two times

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679501587578	Bug Bounty	Shimmer overlapping UI in details page	Overlapping of UI	prateek.vijay@ril.com	8618101258	no			Harikumar reddy	i didn't find any overlap in shipment detailed page, can you add screenshot
679501609315	Bug Bounty	sign up issue	Save button highlights even there is no inputs in first/last name	hdh@bsh.com	9082961583	yes		<a href="https://gofynd.atlassian.net/browse/TIRA-8592">https://gofynd.atlassian.net/browse/TIRA-8592</a>	Harikumar reddy	this issue is there
679501636460	Bug Bounty	Images not loading	Device Name - OnePlus Nord2 5G Image or content is not loading fully	hetal.d.shah@ril.com	7718859721	no			Harikumar reddy	maybe network issues
679501661265	Bug Bounty	MUST HAVE WINDOW BUG	MUST HAVE WINDOW IS SHOWING " SOMETHING WENT WRON" MESSAGE. How can this happen. What's the meaning of must have products if you have tech bug.	sumit.s.choudhary@ril.com	8828034814	yes(duplicate of 51 row)	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679501685072	Bug Bounty	Banner of bug bounty	Banner of bug bounty not leading to this page its going to contact us.	bhavana97@hotmail.com	7676221858	no			Harikumar reddy	it is take you to the page to raise an issue as you can see in category there is a option called "bug bounty"
679501711265	Bug Bounty	no error msg	No error message displays if I hit save in sign up page without providing first/last name	hdh@bsh.com	9082961583	NA			Harikumar reddy	the save button should be disabled and as per the requirement we don't get any error message that where is error
679501716548	Bug Bounty	OTP delay and error	OTP processing takes close to a minute and shows an error that does not give any idea of what went wrong to the end user. Device Samsung A525 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	no		<a href="https://gofynd.atlassian.net/browse/TIRA-8554">https://gofynd.atlassian.net/browse/TIRA-8554</a>	Harikumar reddy	known issue
679501730153	Bug Bounty	MUST HAVE SCREEN HAS BUG	MUST HAVE WINDOW IS SHOWING " SOMETHING WENT WRONG" MESSAGE. How can this happen. What's the meaning of must have products if you have tech bug.	sumit.s.choudhary@ril.com	8828034814	yes(duplicate of 51 row)		<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679501741084	Bug Bounty	loading time	App is overall good but it takes too much time to load. it's very slow may be because of graphics are more.	aarti2.gupta@ril.com	9321402556	NA			Harikumar reddy	maybe network issues
679501751529	Bug Bounty	Must-Haves Images not showing in eCommerce website	Must-haves Section in tira ecommerce is not working no data is shown Image is attached for the same.	tanmay.maurya@ril.com	6360023066	yes(duplicate of 51 row)		<a href="https://gofynd.atlassian.net/browse/TIRA-8589">https://gofynd.atlassian.net/browse/TIRA-8589</a>	Harikumar reddy	
679501762475	Bug Bounty	catagory icons not visible	1. catagory icon isn't visible under catagory - brand - Jaguar. the catagory icons are same and doesn't display right content catagory. 2. right icons aren't reflecting under categories section	sonip709@gmail.com	9321939094	need info			Harikumar reddy	can you explain clearly to how to reproduce it
679501769116	Bug Bounty	Profile picture functionality is not working properly	when user click on upload profile picture user navigate to app info.	prasad.gadhav@ril.com	8369525864	no			Harikumar reddy	not getting this issue, can you attach the screenshots
679501818998	Bug Bounty	Sort filters list duplicate items	Relevance filter name coming two times	prateek.vijay@ril.com	8618101258	yes	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-6746">https://gofynd.atlassian.net/browse/TIRA-6746</a>	Harikumar reddy	known issue
679501821271	Bug Bounty	Redirection	When we click on any product firstly we are redirected to top of the page and then the product loads and if we scroll down on the product page and then go back firstly we are again redirected to top and then page goes back	hanuvesh.chander@ril.com	9321951028	no			Harikumar reddy	not getting this issue, can you add screenshot and tell where exactly it is happening
679502143493	Bug Bounty	Redirection	Device --POCO X4 PRO 5G Issue -- When we click on any product firstly we are redirected to top of the page and then the product loads and if we scroll down on the product page and then go back firstly we are again redirected to top and then page goes back	hanuvesh.chander@ril.com	9321951028	no			Harikumar reddy	not getting this issue, can you attach screenshots
679502144786	Bug Bounty	post question section is accepting single character as well	post question section is accepting single character as well. i just posted a question with 1 character and it accepted. ideally there should be some minimum words or character for any question to be posted.	sahil.rastogi@ril.com	9703160007	N/A	P3	No	Simran	No such requirement as of now
679502220115	Bug Bounty	Inconsistent Default messages on screens	Default messages appear on screens with no data should be designed same. See below Notifications and Wishlist sections have different screen colour and font. Device Samsung A525 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	no			Harikumar reddy	we can change the screen colour and font in platform
679502262782	Bug Bounty	Profile Picture functionality not working properly	when user click on upload profile picture user navigate to app info. Page Make - samsung Galaxy A51	prasad.gadhav@ril.com	8369525864	no			Harikumar reddy	issue not found
679502269294	Bug Bounty	Timeout error	1. Scan the qr code 2. Install the app 3. Enter mobile number to sign-in 4. It took time to send otp and displayed time out error for the first time	anusha.jasti@ril.com	7569357961	no		<a href="https://gofynd.atlassian.net/browse/TIRA-8554">https://gofynd.atlassian.net/browse/TIRA-8554</a>	Harikumar reddy	otp issues are raised
679502344588	Bug Bounty	User Cannot set a Profile Pic	User profile pic and name are not tapable and thus the user is unable to add a display picture. Device Samsung A525 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	no			Harikumar reddy	user is able to add profile picture, add scrrنشotos

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679502397143	Bug Bounty	AUTO LOGIN NOT WORKING POST SMS READ by app	Try to login app reads the SMS Login not happened asks me send OTP again Android Samsung m31s	chandrachud. ingale@ril.com	8369439356	no			Harikumar reddy	able to login with otp automatically or else by typing manually
679502398754	Bug Bounty	Multiple videos should not be run at the same time in "in the spotlight" page on for you section	Multiple videos should not be run at the same time in "in the spotlight" page on for you section. At a time multiple videos with sound is playing which can be confusing to Customer. Samsung m51 device.	pankaj1. jena@ril.com	7021590211	na			Harikumar reddy	when you click on multiple videos, it will play all as per the requirement
679502432224	Bug Bounty	issue	The Mom baby does not have dropdown menu. The arrow is headed towards right	hemangi. marwaha@ril. com	9815254796	na			Harikumar reddy	bath & baby, wellness has no dropdown menu as the requirement
679502454860	Bug Bounty	Overlapping of buttons	Device --POCO X4 PRO 5G Issue -- when we search any product we get results for available products but the "Filters" button at bottom is overlapped by the "Tira help" icon	hanuvesh. chander@ril. com	9321951028	no			Harikumar reddy	can you add the screenshot of it and can you explain what you have searched and got the issue
679502478477	Bug Bounty	Invalid UID	Going through the products and while Favoriting a product got invalid UID error Device: Redmi note 10 pro	anusha. jasti@ril.com	7569357961	no			Harikumar reddy	no issue found
679502501903	Bug Bounty	Back button is not working	The back button after raising the ticket is not working in iOS.	hemangi. marwaha@ril. com	9815254796	Yes	P3	<a href="https://go.fynd.atlassian.net/browse/TIRA-8556">https://go.fynd. atlassian. net/browse/TIRA- 8556</a>	Simran	This is due to the right swipe, once we right swipe the screen, it hangs and back button is not clickable.
679502526880	Bug Bounty	Category is not categorized	Category section to have category a main heading and sub category as second. The current list view is overwhelming. The list is also not alphabetically sorted. Device Samsung A525 5G Model A528B/DS	nidhi. gulatee@ril. com	7738017879	na			Harikumar reddy	there no requirement that sub categories to be in alphabetical order
679502550208	Bug Bounty	after clicking on for you getting web page not available	login to tira navigate between home-- shop -- for you getting web page not available	shruti. rahagude@ril. com	9082961181	no			Harikumar reddy	not getting any issue here
679502608274	Bug Bounty	Registration Page Issue	Pls check Customer can add special character at time of registration First/last Name and email I'd	rohit1. pandey@ril. com	9699180999	no	P3	No	Simran	Not reproducible, please mention the platform
679502635284	Bug Bounty	Missing Category	Mens Perfumes EDP and EDT Category is seen but not the same for Women. The app should have consistency in the category name for both gender or for Unisex products. Device Samsung A525 5G Model A528B/DS	nidhi. gulatee@ril. com	7738017879	N/A	P3	No	Simran	This is as per the business requirement
679502773847	Bug Bounty	Not found error	Click on makeup category Next Gift items Scroll through the products Click on the makeup revolution London item Observe the not found error Device: Redmi note 10 pro	anusha. jasti@ril.com	7569357961	need info			Srishti	
679502919411	Bug Bounty	click on Free gifts items shows not found	in for you section when selecting a product and seeing on offers then below offers we can see some free gifts on clicking it we go to another page and not found alert appears	bhupeshchoudh ary998+tirarl@ gmail.com	9685471025	need info			Srishti	
679502939484	Bug Bounty	Overlapping	When we go to My orders section the order status filter is overlapped by Tira help icon	hanuvesh. chander@ril. com	9321951028	NA	p3	No	Anudeep	
679502969631	Bug Bounty	multiple verification mails	1. Verify your account once after creating account 2. Change your name in personal details 3. You will receive mail verification stating verify your account 4. If we try to click on verify email (mailbox) 5. It will redirect to website - the verification link seems to have been expired (message) 6. Either the email should be different if user is changing the name / no mail should be sent Device- iPhone 11	geeta. seshapalli@ril. com	7021019498					
679502976402	Bug Bounty	Profile photo edit	Profile photo crop/edit is not provided	nidhi. gulatee@ril. com	7738017879	N/A	P3	No	Simran	No business requirement for this as of now
679502996869	Bug Bounty	BUG while using app in IOS	1. Profile icon accessing so slow. After clicking icon slow responding. 2nd time or 3rd time responding. 2. Back arrow button is lagging / slow responding after clicking. Multiple times tried but after 4th time responded. 3. Profile cant create as OTP FAILED. Tried multiple times but processing for OTP After entering is so much time taking / lengthy. My device name Apple iPhone XR 128 gb My device make made in china	sachin. sawant@ril. com	7977479831	No	P3	No	Simran	Not observed
679503002189	Bug Bounty	not receiving otp even after multiple attempts	I downloaded the app and tried adding my jio number it didn't sent the otp even after multiple attempts the number used was 9969389482 now I have logged in from the same number	rohit7. mishra@ril.com	9969389482	YES	P1	<a href="https://go.fynd.atlassian.net/browse/TIRA-8554">https://go.fynd. atlassian. net/browse/TIRA- 8554</a>	Anudeep	Known Issue
679503067640	Bug Bounty	emoticons are accepted as name in personal details	Ideally emoticons shouldn't be allowed as name	geeta. seshapalli@ril. com	7021019498	YES	p2	No Lets raise an Low issue around this if it impacts the invoice	Anudeep	Simran Manchanda
679503107137	Bug Bounty	Order Date and Order Status	Order Date and Order Status sorting options to be made active only when there are any orders placed. Device Samsung A525 5G Model A528B/DS	nidhi. gulatee@ril. com	7738017879	NO	P3	No	Anudeep	No user impact

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679503115411	Bug Bounty	I can login to this app with expiry OTP	[3/22 9:59 PM] Sipu: 1: Try to login with valid phone number 2.Select send otp 3.After getting otp use the same otp but dont press "submit" button wait for OTP time has expire. 4: After "OTP" time expire send submit button. Issue: Application should not allow me to login because OTP time has expired	anil.dash@ril.com	7829255223	YES	p2	<a href="https://gofynd.atlassian.net/browse/TIRA-6643">https://gofynd.atlassian.net/browse/TIRA-6643</a>	Anudeep	As per design
679503115601	Bug Bounty	Cosmetic Issue	Hi Team This is actually we can say a cosmetic issue. Bcoz on every page we are landing there is Page Title but on click of Help & FAQ there is no title showing. Attached screenshot	dinesh14.singh@ril.com	9516557925				Srishti	Not a bug
679503142953	Bug Bounty	invalid address account	Only . is acceptable in the address field	hdh@bsh.com	9082961583		p2		Srishti	
679503190711	Bug Bounty	share button functionality	need to update share button functionality looks like upload button make-samsung model -galaxy A51	prasad.gadhawe@ril.com	8369525864	need info			Srishti	
679503198872	Bug Bounty	Observation	Observation image wise 1. User icon is stretching out and looking blurry 2. Without buying the product i am able to submit review 3. Once select Google map icon for address it doesn't ask for permission automatically like it asks for file access instead it leads me to manual enabling for location access	ranjeet45.kumar@ril.com	8794947348	Yes	p3	NA	Srishti	Images are getting displayed as we are getting from backend
679503212072	Bug Bounty	not receiving the OTP even after multiple attempts	I am not receiving the OTP even after multiple attempts number used for login: 9969389482 device name: poco m2	rohit7.mishra@ril.com	9969389482	YES	P1	<a href="https://gofynd.atlassian.net/browse/TIRA-8554">https://gofynd.atlassian.net/browse/TIRA-8554</a>	Anudeep	Known issue
679503274811	Bug Bounty	invalid address acceptable	Address is getting saved with invalid details like it accepting only . in address fields	hdh@bsh.com	9082961583	NA	NA	NA	Srishti	This is requirement
679503325046	Bug Bounty	authentic product	authentic product tab is not clickable...click should be there to check certificate from brand make- Samsung Model-galaxy A51	prasad.gadhawe@ril.com	8369525864	NA	NA	NA	Srishti	Not a bug
679503346065	Bug Bounty	invalid mobile number is acceptable	In address it accepting invalid mobile number	hdh@bsh.com	9082961583	need info			Srishti	logic: when user add number starting from 6-9 it got accepted, else Invalid error will be displayed
679503347728	Bug Bounty	Application allow me to login with old OTP instead of new generate OTP	1: Try to login with valid phone number 2.Select send otp 3.After getting otp use the same otp but dont press "submit" button wait for OTP time has expire. 4: After "OTP" time expire press "resend OTP" 5: But dont use new OTP. Use only old OTP / expiry OTP. Issue: Application is allowing us to login with old OTP/ expiry OTP	anil.dash@ril.com	7829255223	NA	NA	NA	Srishti	Not a bug
679503371638	Bug Bounty	no quantity limit while adding the product in cart able to add single item 130 plus quantity	no quantity limit while adding the product in cart able to add single item 130 plus quantity added the screenshot for reference able to add 100 plus quantity if same products	sahil.rastogi@ril.com	9703160007	NA	NA	NA	Srishti	Not a bug, User is able to add product as inventory is available
679503493548	Bug Bounty	Some of the letters in the customers name are getting cut	Steps 1. Login in the app 2. Go to the profile section. Observe: some of the letters are getting crop For example. Small j y Capital V	parndesai16@gmail.com	9537854200	need info			Srishti	
679503494301	Bug Bounty	Shipping Cancellation and Rewards Policies	All the Policies should be described in a better and easy to understand manner as a program for the user instead of legal documentation text. As a user I will not like to read through so much text to understand benefits or Cancellation etc rules. Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	NA	NA	NA	Srishti	Not a bug
679503498677	Bug Bounty	filter by functionality	after clicking on reset user navigate to products page make samsung Galaxy A51	prasad.gadhawe@ril.com	8369525864	NA	NA	NA	Srishti	Not a bug
679503540422	Bug Bounty	Bug	Found a product via Tira tube but on click of buy button getting product not found	ranjeet45.kumar@ril.com	8794947348	Need Info	p1	No	Anudeep	- Need platform and product link - Screenrecording of this flow
679503633189	Bug Bounty	some url not found error popped up	1.Login using your mobile number 2.send otp 3.otp gets auto populated. 4.Some webviewer page pops up(refer screenshot). 5.press back. 6. everything works normally.	sneha.pellissery@ril.com	9763175602	Need Info			Srishti	
679503648319	Bug Bounty	chat box	chat box should clear previous history when user click on option after so many time Samsung Galaxy A51	prasad.gadhawe@ril.com	8369525864	NA	NA	NA	Srishti	Not a bug, this is functionality
679503675686	Bug Bounty	Price of individual product after coupon discount not showing	When a coupon is used the price for individual products is not updated in the cart. The coupon is applied directly to the final invoice. However it would be easier for the customer to compare the prices if the individual product price after discount is revealed in the cart itself.	hetal.d.shah@ril.com	7718859721	Need Info	P1	No	Anudeep	- Platform Info - Which product this user has applied coupon - Screen recording
679503702307	Bug Bounty	Able to submit review on rating selection	Able to submit review on rating selection without filling title description media	bhupeshchoudhary998+tirari@gmail.com	9685471025	YES	NA	No	Anudeep	Expected behaviour
679503705893	Bug Bounty	Loading time	Taking more time to load the products Device: Redmi note 10 pro network: wifi	anusha.jasti@ril.com	7569357961	NO	P2	No	Anudeep	Any screen recording for this
679503793161	Bug Bounty	No track of viewed products	There is no info about viewed products while scrolling through the products	anusha.jasti@ril.com	7569357961	NA	P3	No	Anudeep	No feature support

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679503796036	Bug Bounty	bug	Once i click on any product from Tira tube and come back from the product page the video is playing.	ranjeet45. kumar@ril.com	8794947348	NA	P3	No	Anudeep	Existing issues with video playing in BG Limitation
679503815886	Bug Bounty	test	Test	reshmareddy12 0@gmail.com	7666983392	NA	NA	NA	Anudeep	NA
679503823541	Bug Bounty	for you page bug	1. When you scroll on the home page on the bottom you find "for you" banner and when you click on explore now new page opens where there is no bottom navigation bar or menu. 2. when you click on For you the same page opens but with bottom navigation bar. so fix the bug so that whatever you click you end up on the same thing instead of a new page. Make it smooth	anchal. tyagi@ril.com	9321932747	NA	NA	NA	Anudeep	UI UX Suggestion
679503837286	Bug Bounty	cannot see option for seeing old tickets	i was trying to find bugs and opened some tickets but in help center i don't see an option to see old tickets that i opened	bhupeshchoudh ary998+tiraril@ gmail.com	9685471025	NA	NA	NA	Anudeep	NA
679503843683	Bug Bounty	Products Front Images are still Missing at some places	If you go to home some of the product categories are not showing cover images.	vikas. chaudhary@ril. com	9149160693					
679503847483	Bug Bounty	test	Test	reshmareddy12 0@gmail.com	7666983392	NA	NA	NA	Anudeep	NA
679503859841	Bug Bounty	Order	Device --POCO X4 PRO 5G Issue -- when we try to go to payment page without filling address details while placing order the payment tab text gets selected when we click on it .	hanuvesh. chander@ril. com	9321951028	Need Info	P1	No	Anudeep	- Not able understand the bug - Can we get a screen recording of this issue
679503871454	Bug Bounty	Invalid URL link	1: Tira home page select "Terms of use" and also select "Privacy Policy" 2: section 10 email id has given. 3: If we select this mail id "web page not available " is showing 4: We should give valid mail id.	anil.dash@ril. com	7829255223	Need Info	P3	Ni	Anudeep	Not able to understand the issue.
679503889308	Bug Bounty	inside review section	I am able to type a bad review after giving 5 star rating. Normally this should not be allowed to happen	rahulchoudhary rtg19@gmail. com	8112216129	NA	NA	NA	Anudeep	This feature is not supported
679503899190	Bug Bounty	add to cart	after adding the product it should say go to the cart	susen.naik@ril. com	6360551481	NA	NA	NA	Anudeep	No user impac - Requirement change
679503956175	Bug Bounty	bug	Keyboard jerk is happening while describing the issue. Not able to attach video The issue is happening while i click on any word already written in the description box	ranjeet45. kumar@ril.com	8794947348	Need info	p3	No	Anudeep	Platform details please Screenrecording for the same
679503967728	Bug Bounty	Filters are nof showing for all color	On trying to select a color for eye liners not all the filters are showing like for Green I can see Price and Discount filters but not the same for Grey. Device Samsung A52S 5G Model A528B/DS	nidhi. gulatee@ril. com	7738017879	Need info	P1	No	Anudeep	- Please share the exact behavior with screen recording
679504048861	Bug Bounty	For You Section not according to user	The For You section of the App claims to be a personalized space for the customer. But it does not work that way. Me being a male ( as mentioned in my personal details) should get products from the MEN category but I am getting product recommendation like a lipstick or a foundation etc . ( Screenshot attached). This is a bug. The App should consider the Gender of the customer for the For You section. At least for the first time customers. Later it can be modified as per the buying and searching history of the customer.	saurabh2. mathur@ril. com	8618099872	NA	NA	NA	Anudeep	We do not have this functionality
679504058462	Bug Bounty	bug	content is not scrolling if the issue description is long	ranjeet45. kumar@ril.com	8794947348	Need info	P2	No	Anudeep	Which Platform? Screenshots Screen recording if possible
679504069975	Bug Bounty	Clock battery and network are invisible	Clock battery and network are invisible. Device: iPhone 13pro iOS version: iOS 16.3.1	kaustubh. pande@ril.com	9421668421	NA	p3	No	Anudeep	Not clear of the expected behaviour
679504095477	Bug Bounty	error message correction	For email validation proper error message should be displayed	geeta. seshapalli@ril. com	7021019498	Need info	p3	No	Anudeep	No User Impact Please share us what is expected and whats error message is incorrect - Device details as well
679504115299	Bug Bounty	wishlist number	we can 1000 products with the wish listed number not be shown	susen.naik@ril. com	6360551481	NA	NA	NA	Anudeep	Not clear of the expected behaviour
679504123011	Bug Bounty	issue in sort	name of a sort column is repeated twice . Device model -vivo 1935	rahulchoudhary rtg19@gmail. com	8112216129	Yes	P2	<a href="https://gofynd.atlassian.net/browse/TIRA-6746">https://gofynd. atlassian. net/browse/TIRA- 6746</a>	Simran	Known issue
679504164411	Bug Bounty	Wrong prince on estee lauder's serum	The price for estee lauder's serum for size 50 and 75ml has been updated but it is still not updated for Tira	shreya. arora@ril.com	9340493733	Need info	P0	no	Simran	Please share the product URL
679504168385	Bug Bounty	Search	Device --POCO X4 PRO 5G Issue -- when we search any product the page showing the results contain the template at the bottom which is the same as when the site loads showing unnecessary information like "contact us " "categories" etc	hanuvesh. chander@ril. com	9321951028	Need info	P0	no	Simran	Not able to understand the issue. Are you checking on the mobile app or m- site app? What issue you are facing? Please share the proper steps and issue observed



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679504170168	Bug Bounty	Birth Date	I am able to select my birthdate as latest as today. But how is that possible/ feasible.	saurabh2.mathur@ril.com	8618099872	N/A	P3	no	Simran	This is expected to behave like this, check in other apps too. like Myntra. It can save the latest(current) date.
679504171152	Bug Bounty	enhancement	Number should be able to paste directly w/o entering	geeta.seshapalli@ril.com	7021019498	Need info	P0	No	Simran	Please mention the screen and proper steps
679504201494	Bug Bounty	Bug	When the user before signup/login goes to read "Terms of Use and Privacy Policy" and come back to login then OTP verification is not working and screen is stuck with the button showing loader sign.	yatharth.patel@ril.com	8707455168	Yes	P0	<a href="https://gofynd.atlassian.net/browse/TIRA-8554?search_id=12ccb700-7b5b-4834-b80f-9c450c16b36f">https://gofynd.atlassian.net/browse/TIRA-8554?search_id=12ccb700-7b5b-4834-b80f-9c450c16b36f</a>	Simran	Known issue
679504243752	Bug Bounty	able to apply inapplicable coupon	although I have logged in without my reliance email id i am still able to use the coupons applicable for reliance employees device -vivo 1935	rahulchoudharyrtg19@gmail.com	8112216129					
679504284103	Bug Bounty	Default address -in Delivery Option	Though I have my address defined including PIN code the default pin code in Delivery Option Section is different. It should be the same as the PIN code in my address	santosh.hegde@ril.com	8088904683	NA	NA	NA	Anudeep	Option to check diffrent promise for diff pincodes
679504314623	Bug Bounty	Text box to describe the issue	Device --POCO X4 PRO 5G Issue -- when we describe the issue and the length of characters increases the text overlaps with the word count of the text box .	hanuvesh.chander@ril.com	9321951028	NA	p3	No	Anudeep	No User impact - UI UX issue
679504319846	Bug Bounty	Expand + sign is showing while content is already in expand view mode	Date 22.03.2023 Frequency : Always Priority : 2/5 Type: UI functionality issue Path: Go to home page --> click on any product --> scroll down to see descriptions --> Observe " Tiara Contact Us and Categories" section Observation: The expand and colapse sign is showing expanded Expected Result: If the content is already expanded colapse sign "-" should be visible first. As of now first click to expand icon is useless.	abhishek1.prakash@ril.com	8356851306	NA	p3	No	Anudeep	No User impact - UI UX issue
679504382936	Bug Bounty	Product not found	raised the same issue earlier. 1.Add the product in the screenshot. 2. You'll see a free product added. 3.Click on the product it says no product found.	sneha.pellissery@ril.com	9763175602	NA	NA	No	Anudeep	GWP products are not viewable
679504385745	Bug Bounty	not able to change the phone number	I am not able to change my phone number device name - Vivo 1935	rahulchoudharyrtg19@gmail.com	8112216129	YES	p2	NO	Anudeep	Design change/implementation change
679504467441	Bug Bounty	Network Issue Toast Notification	Getting 'Please check your network and try again' toast notification when a user close the login screen puts the app in the background and open it again. steps to reproduce:- 1. Open Tira app 2. Tap on Account icon present on top left corner of the screen 3. Enter valid mobile number 4. Tap on Send OTP button (for me continues loader is display on tap on Send OTP button) 5. Tap on close icon present on top right corner 6. Put the app on the background 7. Open after 2 secs 8. Observe the Toast notification Device Specifications - Name : iPhone 11 iOS : 16.3..1	sumanta.welekar@ril.com	7756927764	NA	p3	No	Anudeep	Flow is behind login
679504467589	Bug Bounty	review	post a review for a product not visible	susen.naik@ril.com	6360551481	NO	p3	No	Anudeep	Screenrecording or screenshot of the feature
679504490962	Bug Bounty	Email address and mobile number cannot be changed	unable to update email or mobile in the profile page either one or both them we should be able to modify if we should not be able to modify then in help center page there is option to give diffrent mail and mobile number cannot be updated	bhupeshchoudhary998+tiraril@gmail.com	9685471025	YES	p2	NO	Anudeep	Design change/Implementation change
679504493066	Bug Bounty	observation	Taking too much time to load product image	ranjeet45.kumar@ril.com	8794947348	NO	P2	NO	- Platform - Network condition (Wifi/Mobile data)	Need exact defination of Taking too much
679504500288	Bug Bounty	duplicate addresses allowed	I am able to add 2 exactly same addresses not sure this should be allowed or the user should be told that this address already exists device name - Vivo 1935	rahulchoudharyrtg19@gmail.com	8112216129	YES	P3	NO	Anudeep	No User Impact
679504522140	Bug Bounty	Link not redirecting to respective page.	After clicking on www.tirabeauty.com there is no respective redirection as link is not working.	dhanashreeparaskar@gmail.com	8850162753	Need Info	P3	NO	Anudeep	- Platform info - Screen recording
679504578327	Bug Bounty	Pincode error	On trying to add area pincode app is selecting the wrong area. 410210 is pincode for Kharghar and not Kamothe. Device Samsung A525 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	YES	P1	<a href="https://gofynd.atlassian.net/browse/FPCO-5508">https://gofynd.atlassian.net/browse/FPCO-5508</a>	Anudeep	Already reported and known issue.
679504605747	Bug Bounty	Not able to scroll the full screen while writing the new address.	Steps 1. Login in the app 2. Add a address 3. Go to the text field of the Name or Phone number. Observe: from any of the two text field user is not able to scroll the other part of the screen.	parn.desai@ril.com	8356836134	Need Info	p2	No	Anudeep	Platform info with screen recording

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679504615387	Bug Bounty	spelling of raise incorrect in success message on raising a ticket	spelling of raise incorrect in success message on raising a ticket	bhupeshchoudhary998+tiraril@gmail.com	9685471025	YES	P3	NO	Anudeep	No User Impact
679504628223	Bug Bounty	system error messages pops up while adding beneficiary	While returning the order if order is placed as cash on delivery when you return it to get money you need to add beneficiary details and when you fill in the bank details and click on submit and error pops up and beneficiary is not added. Error dict object has No attributes Json Issue observed:- APPLE IPHONE 12	Yashovardhan.s@ril.com	8591309928	YES	P0	<a href="https://gofynd.atlassian.net/browse/TIRA-5260">https://gofynd.atlassian.net/browse/TIRA-5260</a>	Anudeep	Already reported and known issue.
679504629035	Bug Bounty	Add to bag	Once we add product to bag it should close that add to bag window but for this application user needs to manually close that add to bag window. As attached in screenshot the popup window is not closed and just giving permission to user for adding quantity. I	harsha.kamble@ril.com	8976416352	NA	NA	NA	Anudeep	Not clear with requirement here
679504647725	Bug Bounty	Hyperlinks Are Not Working	BUG DETAILS : BEFORE LOG-IN TO TIRA APP CLICK ON HYPER LINK (PRIVACY POLICY) AND THEN CLICK ON ANY EMAIL_ID(help@tirabeauty.com grievanceofficer@tirabeauty.com) / OR ANY LINK WHICH NOT GETTING REDIRECTED EXPECTED RESULT : IT SHOULD BE GO TO APPROPRIATE EMAIL_ID'S. ACTUAL RESULT : PAGE IS GETTING BREAK	roshan.bhesal@ril.com	8169521459	NA	NA	NA	Anudeep	NOT A BUG
679504653066	Bug Bounty	Link not working after click.	When user clicks on www.tirabeauty.com there is no respective redirection to that page. Device-Iphone 13	dhanashreeparaaskar@gmail.com	8850162753	Need Info	P3	No	Anudeep	What is the expected behaviour ? Link on Safari should open the mWeb and there should be a pop up to go to app as well * Provide Screen recording
679504666391	Bug Bounty	Bug on login screen	When the user before signup/login goes to read "Terms of Use and Privacy Policy" and comes back to login then after user enter mobile number then OTP verification is stuck and page is stuck with the button on screen showing loader icon. Device - One plus nord Android version - 12 Make- One plus I already raised this concern in my earlier ticket but there i forgot to mention device details so again raised another ticket since couldn't find any option to edit the earlier raised ticket.	yatharth.patel@ril.com	8707455168	Need Info	P2	NO	Anudeep	Not able repro 1. Need screen recording of this 2. OS version
679504686041	Bug Bounty	Brand Search	On trying to search a Brand from letter C Nina Ricci appears first on the search list. Ideally brand names starting from C letter should appear first. Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	Need Info	P2	no	Anudeep	Algolia powers search Let us know if something is off with the result
679504705625	Bug Bounty	Loading Time	Too much time to load a page	mahesh.pm@ril.com	9074559050	NA	NA	NA	Anudeep	Not clear with the bug
679504749137	Bug Bounty	My bag	Page loading time for my bag is not good taking so much time customer will not get satisfied Samsung Galaxy A51	prasad.gadhawe@ril.com	8369525864	Need Info	p2	No	Anudeep	- User on Wifi ? Mobile Data?
679504796372	Bug Bounty	coupons are not getting applied	None of the coupons are getting applied. It's saying "coupon criteria not satisfied". My cart amount was more than required for the coupon to be applied. Please rectify this.	aviavinash68.kumar@ril.com	9833867468	Need Info	p0	no	Anudeep	- What product is added to cart - Screen recording of the flow
679504797252	Bug Bounty	Search is not working within the categories	On searching brands with p letter all the names with p anywhere in the name is appearing. search should be specific to what is typed.Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879					
679504799044	Bug Bounty	video player	Video doesn't not play in read section even though it is in PIP -> select video and keep in pip -> go to read section	geeta.seshapalli@ril.com	7021019498	NA	p3	no	Anudeep	- Platform info - This is web page we are rendering from firewall lib
679504825313	Bug Bounty	Details in "Terms of Use and Privacy Policy"	The page of "Terms of Use and Privacy Policy" does not show complete details in screen...some part of text is cut at the end.	yatharth.patel@ril.com	8707455168	Need Info	p1	no	Anudeep	- Platform and screenshot for reference
679504856673	Bug Bounty	incorrect spelling	spelling of haves is wrong as have is already plural	rahulchoudharyrtg19@gmail.com	8112216129	Need Info	p3	no	Anudeep	Screen shot for this issue
679504890161	Bug Bounty	Tira beauty not hyperlinked in the haptic chatbot	1.Open drawer navigator. 2.chat with us 3.select beauty advisor at odd times. 4.the link for tira beauty is not clickable.	sneha.pellissery@ril.com	9763175602	YES	p3	no	Anudeep	No user impact
679504904363	Bug Bounty	VALIDATION ON DATE OF BIRTH	BUG DETAILS : VALIDATION ON DATE OF BIRTH EXPECTED RESULT : IT SHOULD SHOW CERTAIN AGE LIMITATION or VALIDATION. ACTUAL RESULT : YOU CAN ENTER DATE OF BIRTH AS TODAY'S DATE WHICH IS NOT POSSIBLE. MOBILE MODEL :- XIAOMI REDMI NOTE 10 PRO (ANDROID)	roshan.bhesal@ril.com	8169521459	YES	p3	No	Anudeep	No user impact
679504925158	Bug Bounty	Not allow me to capture a photo through my camera for profile picture	1:Login the app 2:select personal details 3:Select "camera " option for profile photo 4:Then select "Take Photo" option. 5: Select allow button for "permission " Issue: It is not allow me to capture a photo through my camera	anil.dash@ril.com	7829255223	No	p3	no	Anudeep	please allow permission to use camera
679504942055	Bug Bounty	Spelling error	1.Raise a ticket. 2.Confirmation- Spelling of raise is incorrect.	sneha.pellissery@ril.com	9763175602	yes	p3	no	Anudeep	Minor change - No user impact

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679504985403	Bug Bounty	Selected Filter is not highlighted	22.03.2023 Always Samsung Note 10 pro Occurrence process: Go to home page --> Products --> go to bottom for filter--> select any filter and Apply Occurrence Status: Go to filter again--> the selected filter is not highlighted So every time you need any multiple specific filter user will have to reset it and apply all new filters again to showcase product Requirement: if applied filters are highlighted user can easily select or deselect filters as per choice in future. Priority 3/5 UI functionality Issue	abhishek1.prakash@ril.com	8356851306	NA	p3	no	Anudeep	- Product requirement change
679504990620	Bug Bounty	search view option list	on opening search in trending search section we get a lot of option from brands to different kinds of product on horizontal scrolling but in curated for you section we see limited option around 6-7 in number	bhupeshchoudhary998+tirari@gmail.com	9685471025	NA	p3	no	Anudeep	- Product requirement change
679505023629	Bug Bounty	user is not able to see notification on home page	User should be able to see notification on home page but the bell icon is present on profile page steps- 1.login to tira 2. on home page check for notifications bell icon 3. go to profile tab and see notification	shruti.rahagude@ril.com	9082961181	NA	p3	no	Anudeep	- Product requirement change
679505023668	Bug Bounty	There is no option to remove uploaded photo.	There should be an option to remove uploaded photo in profile section. Device-iphone 13	dhanashreeparaskar@gmail.com	8850162753	NA	p3	No	Anudeep	- Product requirement change
679505027863	Bug Bounty	product rating and reviews are not shown in product description page	for a few products i have provided ratings and gave review comments. but after navigating the product i don't see any rating or reviews that i have provided and there is no section related to product rating and reviews in the product description page. step to reproduce: 1. goto home page 2. goto any section (say men section) 3. pick any product 4. click on the product to navigate to product description page 5. there will be a button called product review. click on it 6. provide rating and write a product review and submit 7. close app and relaunch 8. navigate to the same product for which we already gave rating expected behaviour: since we already gave a rating and submitted a review on the product app should not show the product review button for a fresh submission instead we should the rating which was provided earlier . actual behaviour: there is no rating and review instead we can submit new review	venkata.elluru@ril.com	9491939909	NA	p3	No	Anudeep	- Reviews and ratings are monitored and published from platform
679505030189	Bug Bounty	chat bot questions	chat bot is not answering basic questions nor is redirecting to chat with customer care or something. mainly after 1 question bot is not functional	raahulchoudharyrtg19@gmail.com	8112216129	YES	P0	NO	Anudeep	- Need Platform info - Screen record of user action to know what user is asking for.
679505074892	Bug Bounty	remove product from bag	When we click try to remove any product from bag and after that if we click on move to wishlist then success message is displayed as 'item removed from bag' but it should be 'item added to wishlist'. Attached image for the same	harsha.kamble@ril.com	8976416352	No	p2	no	Anudeep	- Need Platform info - Screen record of user action
679505080509	Bug Bounty	Refresh	Previously opened category is not getting closed once moved to the next option and again come to category selection	anusha.jasti@ril.com	7569357961	Need Info	p2	no	Anudeep	- Need Platform info - Screen record of user action
679505140844	Bug Bounty	Wrong area on pincode	Cannot place an order as area pincode is incorrectly selected and its not editable. Device Samsung A525 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879	Need Info	p0	no	Anudeep	- Need Platform info - Screen record of user action
679505195927	Bug Bounty	issue in add to bag button	here when i click on add to bag button and then quickly clicks on - button it is reducing the item count by 2 device name - vivo 1935	raahulchoudharyrtg19@gmail.com	8112216129	NO	p3	no	Anudeep	Not reproducible
679505197855	Bug Bounty	Adding and Removing a single product to wishlist	When the user add or remove a product from wishlist the text are "Products Added to Wishlist" and "Products Removed from Wishlist" which are improper. The "s" in "Products" should not be there and message should be "Product Added to Wishlist" and "Product Removed from Wishlist".	yatharth.patel@ril.com	8707455168	Yes	p3	No	Anudeep	Minor change in case this needs to change
679505198234	Bug Bounty	help and faqs not optimised	1. Under help and Faq section there is already "Help Centre" and "Chat with us". 2. Then help and faq-> FAQ -> there is "write to us" and "Chat with us" options again. Both open the same page after clicking on them. it shouldn't be under FAQ, it is wrong sub heading and doesn't belong there.	anchal.tyagi@ril.com	9321932747	Yes	p3	no	Anudeep	Configurable from platform No user impact here
679505213834	Bug Bounty	sort	Device --POCO X4 PRO 5G Issue -- when we go to sort section to sort the products based on various options we see option "Relevance" twice	hanuvesh.chander@ril.com	9321951028	Yes	p3	Yes	Anudeep	Duplicate
679505221876	Bug Bounty	On login	The first page on login is webview with error. Device Google Pixel 4a OS Android 13 Build No TQ2A.230305.008.C1	anchit.mulye@ril.com	8462984890	NO(need info)			mukesh	- Not able to understand the bug - Can we get a screen recording of this issue
679505244616	Bug Bounty	test	Test	simranmanchanda@gofynd.com	7838172737	No			mukesh	Its an test issue

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679505253639	Bug Bounty	Profile image is not visible .	If we set an image as a profile photo and visited some other section of app and again visited profile section to view image/change image we can see there is no image to view we again need to set image. Device-iphone 13	dhanashreeparaskar@gmail.com	8850162753	No			mukesh	Working fine
679505269569	Bug Bounty	Link is not not redirecting to the shared Card	Scroll to the Tira Tube Card on the main screen. Share the video to another user. If the another user clicks on that link it is not redirecting to the video which was shared.	parndesai16@gmail.com	9537854200				mukesh	
679505295176	Bug Bounty	VALDIATION ON ADRESS UPDATE	CLICK ON ADDRESS UPDATE AND ENTER ADDRESS BASED ON LAT LON AND THEN CLICK ON USE THIS. ENTER FLAT NUMBER 10000000000000000000000000000000 EXPECTED RESULT : VALIDATION SHOULD COME LIKE INVALID FLAT NUMBER ATLEAST SOME EXTEND. ACTUAL RESULT :- ADDRESS GETTING SAVE INVALID FLAT NUMBER	roshan.bhesal@ril.com	8169521459	yes			mukesh	
679505395881	Bug Bounty	Unable to read captions in Rira Tube	22.03.2023 Always Priority 5/5 High Go to home page--> Tira Red --> scroll down to Tira Tube --> observe status; Due to over the video promotion user is unable to read captions in the video. there is no way to remove the promotion as well Expected result; User should be able to remove hide or cancel promotion on the tira tube to view captions in the video	abhishek1.prakash@ril.com	8356851306				mukesh	
679505403927	Bug Bounty	Profile picture icon	Profile picture icon changed after an upload and deleting a photo. Design consistency should be maintained. Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879				mukesh	
679505410781	Bug Bounty	Issue	On Click of For You bottom menu Top banner is showing there is Play button but on click of Play button Video is not playing. Screenshot attached	dinesh14.singh@ril.com	9516557925				mukesh	
679505434570	Bug Bounty	add to bag button is not responsive	here when I click on add to bag button. The color of button is not changing nor is there any indication that the item is added to the bag . when the user clicks on this button again item count gets increased but that is also not visible anywhere. That is not much user friendly experience device name - vivo 1935	raahulchoudharyrtg19@gmail.com	8112216129				mukesh	
679505438171	Bug Bounty	Issue with OTP	Failed to send OTP to my mobile number. Also Taking more than expected time(about 2mins) while trying to send OtP.	rahul.rajiv.2111@gmail.com	8447863999				mukesh	
679505461532	Bug Bounty	Item out off stock	clicking continuously on add to cart giving out off stock error	anusha.jasti@ril.com	7569357961				mukesh	
679505468354	Bug Bounty	order details	-> user can place an order with random name using emoticons -> random email address can be entered which doesn't exist -> fake cod orders can be placed	geeta.seshapalli@ril.com	7021019498				mukesh	
679505472870	Bug Bounty	Add to bag with size selection	Add to bag popup window is not getting closed after selecting size for the products who has sizes available. Attached screenshot for the same which is showing add to bag window is not getting closed after we add product to bag and allowing users to add quantity	harsha.kamble@ril.com	8976416352				mukesh	
679505576220	Bug Bounty	order details	-> random fake cod orders can be placed using invalid details	geeta.seshapalli@ril.com	7021019498				mukesh	
679505584444	Bug Bounty	Poor contrast	Text contrast is poor and its not readable in day light conditions. Grey text on grey background as seen below. Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879				mukesh	
679505585005	Bug Bounty	search	Device --POCO X4 PRO 5G Issue -- When we try to search any product using search icon we have to take one extra step to search for any product. first when we click on search icon the search page opens but the search field is not selected so we have to again click on search field and then we are able to type in the search box .	hanuvesh.chander@ril.com	9321951028				mukesh	
679505623868	Bug Bounty	too much loading time	product description page is taking too much time to load even with fast internet device name - vivo 1935	raahulchoudharyrtg19@gmail.com	8112216129				mukesh	
679505628280	Bug Bounty	Filter on Sort by "Discount low to high"	On applying this filter for Sort By (Discount Low to High) the discounted items should be displayed first on page as it is happening for Sort By (Discount High to Low). Device - One plus Nord Android version - 12 Make- One plus	yatharth.patel@ril.com	8707455168				mukesh	
679505652041	Bug Bounty	Notifications Validity	Offer validity should be made clear in the notifications.Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879				mukesh	
679505746968	Bug Bounty	profile data validation issue.	Name Surname has no specific character limit. Email validation missing it is a red flag when numbers used for its credibility. Birthdate validation as for a shopping app for adults need age limit validation.	13344@8776.com	9867337946				mukesh	

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679505767124	Bug Bounty	Address not filled correctly into address Field during checkout.	While trying to locate the customer's location on map it does not fill the address intk respective fields instead it fills entire address in one column. Address filling can be enhanced by separating address into House number street city State.	rahul.rajiv.2111@gmail.com	8447863999				mukesh	
679505781903	Bug Bounty	Time Mobile Range and all the HUD is not displayed on first launch	When we install the application and launch it the top HUD is not displayed. Steps To Reproduce 1. Install the App. 2. Launch the App. 3. Observe that top HUD is not displayed. Note : This issue was not observed on 2nd launch. Only observed for 1st launch after installation Device : iPhone 13 Pro Version : 16.3.1 Make : Apple	chighorpade55@gmail.com	7744989797				mukesh	
679505787843	Bug Bounty	Products take long time to load	1.click on product. 2.wait for product images to load. internet speed attached in the screenshot	sneha.pellissery@ril.com	9763175602				mukesh	
679505820797	Bug Bounty	Customized Offers and Notifications	App should collect data such as user preferences with respect to their skin type hair types etc. and likewise give notifications and brand offers. For You section is currently meaningless as it does not have anything specific to me as a user.Device Samsung A52S 5G Model A528B/DS	nidhi.gulatee@ril.com	7738017879				mukesh	
679505827644	Bug Bounty	UI Glitch in home	When refreshing the list in home there is a UI glitch where the shimmer loader is being shown with different width and height when compared to imge that is populated	saiempu.stephy@ril.com	9003356314				mukesh	
679505836758	Bug Bounty	"for you" and "profile" icon design is the same and creating confusion	in the app both "for you" and "profile" are having the same design with a heart symbol difference. for those who are familiar with the ajio app it creates confusion because in the place of "for you" ajio is having my account icon and the icon is a user icon. we need to change the "for you" different from user profile icon	venkata.elluru@ril.com	9491939909				mukesh	
679505840134	Bug Bounty	There are unnecessary icons at title place.	After title user is able to see ( and .... at end of title. Device - iphone 13	dhanashreeparaskar@gmail.com	8850162753				mukesh	
679505849718	Bug Bounty	Security issue	1: login the application with my credentials 2: kill the application . 3: Try to open the app again 4: It is not asking me for login. Directly login with old credentials. 5: Security issue	anil.dash@ril.com	7829255223				mukesh	
679505903157	Bug Bounty	clicking on check button doesn't show any alert	on selecting a product and seeing its delivery options on changing pincode clicking on check button the pincode gets updated but no Alert shows up	bhupeshchoudhary998+tirarr@gmail.com	9685471025				mukesh	
679505905074	Bug Bounty	No input content length check added for first and last name in profile	length check should be implemented on both side client as well as server side	akash10.singh@ril.com	8104913105				mukesh	
679505953445	Bug Bounty	Characters are not counted properly in product review title	22.03.2023 Always Priority: 3/5 Go to home page --> go to any product --> Write review --> observe status: no word or character limit for Review Title Expected result: Character limit should be there for review title or else it will not be easy to view it completely	abhishek1.prakash@ril.com	8356851306				mukesh	
679506035709	Bug Bounty	Email bombarding . Blocker issue	I can use your email service to bombard any user with 1000 emails by using simple script if modified this can bring down whole email service	akash10.singh@ril.com	8104913105				mukesh	
679506097685	Bug Bounty	verify email not received.	When the user clicks on verify your email link and sends the email. It is observed that email is not received by the user. Device : iPhone 13 Pro Make : Apple Version : 16.3.1	chighorpade55@gmail.com	7744989797				mukesh	
679506116676	Bug Bounty	Characters are not counted properly for Product Review	22.03.2023 Always Priority: 3/5 Go to home page --> go to any product --> Write review --> observe status: Characters are not counted properly in stead there is a count limit for Word. Expected Result : Limit should be provided as per characters as it will be easy to display complete review Or else one can paste lakhs of character in a single word. Expected result: Character limit should be there for review title or else it will not be easy to view it completely	abhishek1.prakash@ril.com	8356851306				mukesh	
679506205578	Bug Bounty	Pre-filled Pincode with the delivery date.	Pre-filled incorrect pincode with delivery date. Even after changing the pin code for user area the date remains the same.	13344@8776.com	9867337946				mukesh	
679506243202	Bug Bounty	wrong UI	device --POCO X4 PRO 5G issue -- when we click on three dot menu on left side of tira tube on home page the pop screen we see has the UI as it is of IOS device .	hanuvesh.chander@ril.com	9321951028				mukesh	
679506323489	Bug Bounty	Edges are cut for the user name	On profile section when the user views the name it is observed that the edges from top and bottom seems to be cut. In the attached screenshot look at the letter "g" Whose bottom seems to be cut. When the user clicks on verify your email link and sends the email. It is observed that email is not received by the user. Device : iPhone 13 Pro Make : Apple Version : 16.3.1	chighorpade55@gmail.com	7744989797				mukesh	

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679506335764	Bug Bounty	after clicking on notification banner user is able to see blank cart	If user clicks on notification banner getting redirected to empty cart scenario: user added a product to cart and then removed it after few minutes user get notification banner of same product. if user clicks on the banner page is redirected to empty cart page.	shruti.rahagude@ril.com	9082961181				mukesh	
679506376423	Bug Bounty	The " recently viewed " section on the product description page is missing	in ajio we have a section called recently viewed products on the product description page this section helps users to track and compare their current and last viewed products. this section is missing in tira. attaching ajio PDP page screenshot for your reference	venkata.elluru@ril.com	9491939909				mukesh	
679506410757	Bug Bounty	product not found	on terry ombre blackstar eye shadow - N5 misty rock page in bottom section seeing a product and on clicking it shows not found	bhupeshchoudhary998+tirarr@gmail.com	9685471025				mukesh	
679506414347	Bug Bounty	Frequent login timeouts	when trying to log in app takes a lot of time and then eventually results in timeout. It takes several attempts to get past login screen successfully. Device name Galaxy S20 FE 5G running on Android 13 Model name: SM-G781B/DS	tribhuvan.rathore@ril.com	7568703487				mukesh	
679506436438	Bug Bounty	Auto location is not working in address page	Device - iPhone 14 pro Os - iOS 16.3.1 (20D67) 1. Select a product 2. Now proceed for the payment page it will ask to fill the address 3. You have auto locate option and give the permissions 4. Now check the location located by the app Actual result : Auto location is showing Mumbai location even though device is located in Bangalore Expected result : Auto location should give the current location of the device	vinvinodvthu@icloud.com	9611108268				mukesh	
679506571864	Bug Bounty	status of "Add to bag "	device --POCO X4 PRO 5G issue -- when we add any product to bag using "Add to bag " button the text of the button remains same . It should change to something else as it confuses the user that whether the product has been added to bag or not .	hanuvesh.chander@ril.com	9321951028				mukesh	
679506577472	Bug Bounty	Display of Blank page	Home->top categories ->makeup-> Top shelf-> click on any of the card read now-> navigate down to recommend for you-> click on read now-> Blank page is being displayed Please find the video link https://drive.google.com/file/d/1uE8626dM1nP1t9qkaavCx00nTlKPUgP/view?usp=drivesdk	saiempu.stephy@ril.com	9003356314				mukesh	
679506651892	Bug Bounty	Referral link empty	Referral link does not work probably because app is not live yet.	sneha.pelliserry@ril.com	9763175602				mukesh	
679506674047	Bug Bounty	Multiple videos are played simultaneously	Frequency : Always Priority: 5/5 Very High Device : All Occurrence Process: Go to Home page --> Click For You section--> Scroll down to Spotlight video --> Play multiple video Occurrence Status: Multiple videos are played with multiple audio Expected Result: One one video and audio should be played at a time. Multiple audio will distort user from getting anything This is high priority and needs fix	abhishek1.prakash@ril.com	8356851306				mukesh	
679506683979	Bug Bounty	editing the entered OTP in login flow is not working properly	While doing login if i enter the 4 digit OTP and i want to edit the 2nd digit i am not able to do it. if i place the cursor at 2nd place and press cancel button from keyboard it is clearing last digit which is 4th digit of OTP. device - OnePlus 8 pro android version- 12	snehal.nilakh@ril.com	9326715796				mukesh	
679506717676	Bug Bounty	Issue	On click of "For You" bottom menu we are navigating to For You page scroll down to "Top Shelf" click on any of "Read Now >" and on the next page and scroll down to "Recommended for you" and click on "Read Now >" after that blank page will be shown there is no information available.	dinesh14.singh@ril.com	9516557925				mukesh	
679506731223	Bug Bounty	Showing "no results found"	1: Login the app 2:select "Shop" 3:Select "Brands " 4:Select "Issey Miyake" Issue:Showing "No results found for your search" If the item is not available "out of stock" should display instead of "no results"	anil.dash@ril.com	7829255223				mukesh	
679506756965	Bug Bounty	severe security issue able to enter OTP multiple times	while logging in i am able to enter the opt multiple times and there is no timeout for OTP . this is a very severe security issue as user account can be compromised with it. and can lead to multiple frauds. device name - vivo 1935	raahulchoudharyrtg19@gmail.com	8112216129				mukesh	
679506990212	Bug Bounty	Intermittent issue- getting timeout error while logging in into the application	Steps: 1. Opened the application. 2. Entered mobile number for login 3. Clicked on Send OTP button. Issue: Loading was happening for a longer time and then it resulted into error "timeout". device - OnePlus 8 pro Screenshot attached.	snehal.nilakh@ril.com	9326715796					
679507227962	Bug Bounty	error playing video	Device --POCO X4 PRO 5G Issue -- In "For you " section when we go to "In the Spotlight " section and then scroll horizontally and play any video we get error message and the video doesn't plays.	hanuvesh.chander@ril.com	9321951028					

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679507229333	Bug Bounty	delete photo is working even though No profile photo is available	Device- iPhone 14pro Os- iOS 16.3.1 (20D67) Pre condition- Make your profile photo empty (don't add any profile photo if added delete it) 1. go to my profile 2.now click on profile pic logo 2. You will get the 3 options please select the delete photo Actual Result - A pop up comes " Are you sure you want to delete the photo" by clicking "Yes" it refreshes the profile pic empty logo Expected Result - when there is no profile photo Delete photo should not give " Are you sure you want to delete the photo"	vinodvthu@icloud.com	9611108268					
679507231282	Bug Bounty	Sign Up Page - Empty Name	Tira enables Save option with blank first name and last name	shriraorituja132@gmail.com	7021969496					
679507232672	Bug Bounty	Profile Page data validation. (iPhone XR)	Phone: iPhone XR Name and Surname validation missing no specific character limit. Email validation missing numbers are red flag for the credibility. Date of birth not validated can select the present date as birthday. For a shopping app which is for adults need age validation.	13344@8776.com	9867337946					
679507255560	Bug Bounty	Back button working	in for you section in top shelf we can see blogs on clicking read now we can read this blogs but in blogs we can see profile cart and wish list button we are sent to that page but on clicking back button we are not sent to opened blog instead we are again sent to top shelf section in for you section	bhupeshchoudhary998+tirar@gmail.com	9685471025					
679507305745	Bug Bounty	Play Button is not working in "For You" Section	1. Open and Login the app 2. Go to "For You" Section Issue : The video on homepage is unplayable or we can say that play button is not responsive	harshsahil2001@gmail.com	9011679609					
679507323368	Bug Bounty	Sign Up Page - special character in name	Tira allows to capture dot (.) special character in first name and last name Entered by double- clicking space bar on Apple iPhone 12 Pro	shriraorituja132@gmail.com	7021969496					
679507425411	Bug Bounty	Delete photo is working even though No photo is available	Device- iPhone 14pro Os- iOS 16.3.1 (20D67) Pre condition- Make your profile photo empty (don't add any profile photo if added delete it) 1. go to my profile 2.now click on profile pic logo 2. You will get the 3 options please select the delete photo Actual Result - A pop up comes " Are you sure you want to delete the photo" by clicking "Yes" it refreshes the profile pic empty logo Expected Result - when there is no profile photo Delete photo should not give " Are you sure you want to delete the photo"	vinodvthu@icloud.com	9611108268					
679507461077	Bug Bounty	Terms and conditions checkbox in login flow should not be pre-checked without user consent	The checkbox "By continuing you agree to Tira's terms of use and conditions" is pre-checked in login flow. User should be manually agreeing to the terms and conditions and it should not be pre-checked. In case of any security related issues it may lead to the situation that user is saying i had not accepted terms and conditions and still this happened (as T&C checkbox was pre-checked and user might have missed to see it)	snehal.nilakh@ril.com	9326715796					
679507478606	Bug Bounty	Ticket tracking	Raised two tickets with mobile number 7021969496 and email ID shriraorituja132@gmail.com on 22-Mar-23 between 11.15 PM and 11.20 PM but Haptik Chatbot displays no open tickets Apple iPhone 12 Pro	shriraorituja132@gmail.com	7021969496					
679507512707	Bug Bounty	Refreshing page gets stuck	When the user refreshes the page and at same time taps on search option on returning back to home screen it is observed that the refresh is stuck. Steps to reproduce 1. Install and launch the application. 2. Slide from top and hold to refresh. 3. While holding refresh tap on search icon. 4. Return to main menu. 5. Observe that refresh is stuck. When the user clicks on verify your email link and sends the email. It is observed that email is not received by the user. Device : iPhone 13 Pro Make : Apple Version : 16.3.1	chighorpade55@gmail.com	7744989797					
679507580996	Bug Bounty	Most of the categories in the Offer tab display incorrect information	Under offers: Coming in hot-->Big Blowout sale reads upto 40% has products with 60% also. Same with Prep perfect Wednesday Brands to know--> Faces Canada shows "FLAT" 40 but has different discounts Deals to steal--> Belora Paris says FLAT 35 but has different discounts O3+ professional has upto 5% but has 10% discount products the Man company has upto 36 but has 38% discount products cannot attach more than 5 pictures for all categories	heer.desai@ril.com	9082349610					
679507584756	Bug Bounty	Incorrect Pincode Pre-filled. (iPhone XR)	Phone: iPhone XR On item screen it shows pre-filled incorrect pincode with a delivery date the delivery date doesn't get updated even after changing to the current pincode.	jyoti.kohli@ril.com	9867337946					
679507627466	Bug Bounty	Video link shared via whatsapp doesnt redirect properly	1.clicked on video in home and shared via whatsapp 2.upon click of link it doesnt redirect to video Please find the video https://drive.google.com/file/d/1zSzUBuND28c4S7WlcGvrcvY4tm-QkCN/view?usp=drivesdk	saiempu.stephy@ril.com	9003356314					
679507640368	Bug Bounty	Resend OTP frequently timeouts	Resend OTP button timeouts frequently. Out of 10 consecutive attempts to resend OTP around 6 succeeds in sending OTP again. Device name Galaxy S20 FE 5G (Android 13) Model name SM-G781B/DS	tribhuvan.rathore@ril.com	7568703487					

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679507715499	Bug Bounty	Home page not loading	Open app and logged in Launched on home page but no content Firstly shimmering views and then empty home screen recorded the screen please refer Firstly allow to attach video to get clear ROC for now unable to attach video so attaching screenshots	sekharg98899059@gmail.com	8309555053					
679507717379	Bug Bounty	typeahead is not working properly	after typing eye getting ambiguous options. even for eye getting 2 times eye as an option	mahak.baheti@ril.com	9632428121					
679507786964	Bug Bounty	No error message for unavailable product/brand	cetaphil products are not present in tira on searching it shows other similar products of other brands but doesn't mention anywhere that the brand/product is not available	heer.desai@ril.com	9082349610					
679507858748	Bug Bounty	Product Review	Review is not visible after successfully submission Apple iPhone 12 Pro	shiraorituja132@gmail.com	7021969496					
679507877671	Bug Bounty	profile picture permission issue. (iPhone XR)	Phone: iPhone XR When selecting picture for profile select Take Photo permits screen appears Select Allow Pop up closes but camera doesn't open. Again the user has to select camera icon to take photo. On giving permission it should open the camera to take photo.	jyoti.kohli@ril.com	9867337946					
679508032108	Bug Bounty	eMail Verification	Email verification button on received email is not clickable apple iPhone12 Pro	shiraorituja132@gmail.com	7021969496					
679508050808	Bug Bounty	Quantity number Issue	Maximum quantity number has issue. it allows upto 409 items and pop-up comes indicating "You can not add more than 50 items"	chandan.maity@ril.com	9321003478					
679508068820	Bug Bounty	Issue	Hi Team App got crashed while after clicked on push notification popup and then order page was shown and then on click of back app crashed. Already sent your team feedback	dinesh14.singh@ril.com	9516557925					
679508102858	Bug Bounty	The Tira Tube video's shared link is not taking us directly to that video itself	When user shares Tira Tube video's link on WhatsApp and when user click on that link the link is not taking user to that source video of Tira Tube It taking us to the page which is similar to the Home page Device Details - Motorola G62 5G Android 12	rajeev4.singh@ril.com	8928931993					
679508130764	Bug Bounty	Camera issue	1- on my Samsung Galaxy A31 clicked on post a review 2 - when clicking on camera I decline the permission then give the permission from setting 3- then I came back and start the camera and click a. Blank picture 4 - app stuck not moving forward	shiranahmedsh.eikh@gmail.com	7676699100					
679508171129	Bug Bounty	Issue	Hi Team Placed 3 orders and cancelled 2 of them but i have received order placed notification for 1st order only rest 2 order notifications have not received. Screenshot attached	dinesh14.singh@ril.com	9516557925					
679508178295	Bug Bounty	Payment issue	UPI failed with significantly large value item. Fix upper boundary limit. it should never indicate "Oops! Something went wrong"	chandan.maity@ril.com	9321003478					
679508193362	Bug Bounty	Unable to verify email	Email says link valid for 1 hr and was received at 11:15 PM on 22-Mar-23 Tried verifying email by copy pasting link but web browser said invalid link Time: 22-Mar-23 11:31 PM	shiraorituja132@gmail.com	7021969496					
679508202866	Bug Bounty	Embed in Email	1. In Tira tube after clicking on 3 dots menu 3 options are available. one of them is Embed in Email option. 2. After selecting the embedding preference and clicking on copy code. code gets copied. 3. I have pasted the copies code in email body for email embedding and sent the email to recipient. 4. Recipients is only able to view the code.	deepti.sonawane@ril.com	8104837579					
679508254631	Bug Bounty	hitting back returns to main 'shop' page	Go to the Shop tab(1)-->Makeup(2)-->Face(3) Hit the Back from your phone It goes directly to screen 1 from screen 3 Using Android Samsung Galaxy s20 fe	heer.desai@ril.com	9082349610					
679508297786	Bug Bounty	unable to edit contact number	the contact no. tile is disabled unable to add or edit also unable to save it's throwing error attaching the ss model Samsung s22 ultra	khamparia.arya13@gmail.com	9399091124					
679508300898	Bug Bounty	cart was taking time to load	I had added 3 items to bag and moved one item to wishlist. when I tried to come back to my cart it was loading very slow and also while coming back the bag item on top right corner was showing no items. even though it has 2 items left	mahak.baheti@ril.com	9632428121					
679508394491	Bug Bounty	Getting not found error if clicked on free gift shown in the bag	Steps to reproduce the bug: 1. Login to application and add some of the items to cart/bag so that you get a free gift added to cart/bag. 2. Click on the free gift shown and verify if you are able to see the product which is shown as a free gift. If clicked on the free gift item shown it is giving error as 'not found' Device- OnePlus 8 pro	snehal.nilakh@ril.com	9326715796					
679508471999	Bug Bounty	Back Navigation on loop	When user click on cart it redirect to products screen. In product screen cart option is present in nav bar Ok clicking cart it again goes to empty cart and then on shop now the loop goes on. And hence the back navigation goes on loop with no of times user followed this step	Nikhil1.desai@ril.com	9324726064					
679508573327	Bug Bounty	bug	on clicking for adding profile pic takes me to settings for taking permission manually rather than asking there only	apradhyumn@gmail.com	8591908167					



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679508574187	Bug Bounty	chat with us	the chat with us option throws error as something went wrong just after opening it....it's a blocker	Arya. khamparia@ril. com	9399091124					
679508664694	Bug Bounty	unable to open profile	unable to open profile when clicking on profile photo directly have to specifically click on profile details for editing	apradhyumn@g mail.com	8591908167					
679508693164	Bug Bounty	Cant able to go to home from this screen	in this current screen user cant able to go back to home dashboard	Nikhil1. desai@ril.com	9324726064					
679508769588	Bug Bounty	Left Swipe on Tira Red tab and tira tube doesn't work	Go to Tira Red Tab start a video swipe right for next video it swipes and starts next video. swipe left for previous video it doesn't work tapping left and right arrows for previous and next videos respectively works fine. using Android Samsung Galaxy S20 fe	heer.desai@ril. com	9082349610					
679508807151	Bug Bounty	unable to figure playing video which has volume	For you tab-> spotlight-> it contains many videos If user started seeing a video with volume turned on the volume continues Now user is scrolling to see other videos the user wants to play another video . The previous video and the current video both have audio which is mixed up.. Now the user has to explicitly go and find which is the video that is playing with audio	saiempu. stephy@ril.com	9003356314					
679508824829	Bug Bounty	Sorting of sub categories	Categories under makeup are not sorted alphabetically please check screen shot	shiranahmedsh eikh@gmail. com	7676699100					
679508839269	Bug Bounty	should have features	-should open some page when clicking on authentic products just like easy returns button beside it -should be able to toggle WhatsApp notification feature while clicking on full text rather than just tick box	apradhyumn@g mail.com	8591908167					
679508846140	Bug Bounty	suggestion: show profile pic or name for better user connection.	Phone: iPhone XR As a suggestion for a user to connect with the app show profile pic or name instead of the icon.	jyoti.kohli@ril. com	9867337946					
679508931661	Bug Bounty	hair	I have to get my hair fixed	dushyant. singh@ril.com	9928034217					
679509007290	Bug Bounty	Character limitation issue for search tab. (iPhone XR)	Phone: iPhone XR Unlimited character input for search tab. 1. login the app with valid credentials 2: select Shop 3.. There should be different category means men women babyandmom... In the women's category skin makeup hair ..... should be mentioned so that it will be easy for everyone to search products... similar for men mom and baby... device name: Google pixel 6a	13344@8776. com	9867337946					
679509095221	Bug Bounty	there is no category	At category page exception triggers indicating maximum allowed item quantity 50 where as actual product crosses 409. Further at MyBag page we can add items and crosses 500 without exception. Fix and sync all thresholds.	anil.dash@ril. com	7829255223					
679509122643	Bug Bounty	Maximum item quantity #2	bug 1. updating product qty on product page also updated the qty in cart. (clicking on + button) 2. after updating quantity when click on addToCart button adds qty+1 in the cart. 3. payment failure message is not displayed when coming back from payment portal. 4. app exits when I switched to another apps. I lost the data in help section when I am trying to switch the app. 5. current textbox I am not able to scroll up and down between the written text lines	chandan. maity@ril.com	9321003478					
679509180166	Bug Bounty	bug bounty	The thumbnails of the products appear partially for some products and blank for some. The network connection is stable (5G)	ajay252. kumar@ril.com	7277300118					
679509189370	Bug Bounty	Thumbnail not showing properly	Steps to reproduce the bug: 1. Login to application and add any product to bag. 2. Click on Proceed button. 3. Under address section click on 'location on map' option 4. Click on the location tracking icon and check the content shown on dialogue box shown for asking location tracking access. Message 'This permission is required to complete this action' is shown on dialogue box which is not user friendly. It should be clear and should be telling user clearly that this permission is required to allow your location tracking.	snehal. nilakh@ril.com	9326715796					
679509264667	Bug Bounty	Incorrect message is shown on the location permission dialogue box	Phone: iPhone XR Tried logging by entering phone number to receive OTP for 3 times received error message failed to send OTP.	jyoti.kohli@ril. com	9867337946					
679509326779	Bug Bounty	Login issue multiple retries for OTP (iPhone XR)	Click on Add to bag on any product in home page Click on the view bag Click on the wishlist icon on the first product in trending on tira click on move to bag of that product from products from wishlist Bug - you can see continuous loading icons in the product image and even add to bag wishlist functionality not working again. same thing when we remove product from bucket	pradeepkatteko la@gmail.com	9870307856					
679509451906	Bug Bounty	Add to Bag and Wishlist functionality Breaking	Hi Team In men's category there is an error when searching product. and scrolling the images an error is coming again and again. Image attached for your reference.	preetam. upadhyay@ril. com	7060284546					
679509506719	Bug Bounty	In men's category there is an error when searching product.								

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679509542778	Bug Bounty	Offers images are not loading	I have jio 4g connectivity the offers screen images are not loading please take a look on screen shot	shiranahmedsh eikh@gmail. com	7676699100					
679509796050	Bug Bounty	Age boundary limit validation	User "Date of birth" input should be in sync with "Terms and Conditions" as mentioned 18 years or so.	chandan. maity@ril.com	9321003478					
679509805196	Bug Bounty	Location capturing loader keeps on loading even if user has denied to give permission for location access	Steps to reproduce the bug: 1. Login to application and add a product to bag.Go to the bag. 2. Click on Proceed button. 3. Turn your device location off. 4. On add address page click on 'locate on map' option. 5. Click on location tracking icon. 5. It will ask you to turn on the location. But click on No thanks option. 6. Then see the application behavior. 'locating' loader keeps on going. it should stop locating once user denies to turn the location on.	snehal. nilakh@ril.com	9326715796					
679509822183	Bug Bounty	product suggestions are not good	when we search something in the search bar we are getting product suggestions also. but that suggestions contain same product with different varieties like getting 2 suggestions of the exactly same product one for smaller size one is bigger which is irrelevant	mahak. baheti@ril.com	9632428121					
679509937395	Bug Bounty	If user is selecting payment method as Paytm payments Bank getting blank page after proceeding with order	Steps: 1. add product to the cart 2. select netbanking option and then select paytm payment Bank option 3. click on proceed 4. User is able to see blank screen	shruti. rahagude@ril. com	9082961181					
679510044134	Bug Bounty	Address fields minimum character limit	When user adds address there is no minimum character limit It takes even if we give a single letter Minimum character limit should be given to user else there might be issue with address when we deliver the products	saiempu. stephy@ril.com	9003356314					
679510057898	Bug Bounty	Variation in Product Name and Product Image	When user search "Himalaya Face wash" Then in Result some products have variation in Name and image. Product image is completely different from Name mentioned Device Details - Motorola G62 5G Android 12	rajeev4. singh@ril.com	8928931993					
679510088934	Bug Bounty	Image scroll red dot gets faded when move forward for single image of product	When product image scroll forward the red dot gets faded and when move backwards it gets dark in case of single image product. Sometime the same faded red dot gets dark when move the same picture in zigzag motion. My device model is OnePlus A6000 and making year is 2018	ankush2. goyal@ril.com	9354404152					
679510143092	Bug Bounty	After raising a ticket user is able to see a message as spelling of raise is written as reaise which is wrong	when a user is creating a ticket for issue after submitting the ticket user is able to see a message in which the spelling of raise is wrong it should be raise instead of reaise please check the attached screenshot	shruti. rahagude@ril. com	9082961181					
679510211879	Bug Bounty	bug on my bag page	on My Bag page Click on items (Heart icon) which are there under 'trending on tira' to make it in wishlist it will add into wishlist on same page. add one more item for wishlist. Now deselect first item by clicking on 'heart icon' it won't be able to un-wishlist and will keep circle rotating around the item.	sunny. choudhary@ril. com	7000202728					
679510236277	Bug Bounty	Share option working on no internet retry screen (iPhone XR)	Phone: iPhone XR Minimise the App —> turn off the Wi-Fi—> open app again from recent tabs —> observe Home Screen select any item —> shows no network retry screen with the share favourite and bag options on the top right —> select share it opens the app to be shared with.	jyoti.kohli@ril. com	9867337946					
679510384215	Bug Bounty	Category collapse symbol	The symbol for collapsing arrowis not synchronized. The logic behind Category and Sub-category (if implemented) may not be properly synchronized.	chandan. maity@ril.com	9321003478					
679510466646	Bug Bounty	Products Added in cart	When i add an item more than 1 quantity it says 'Maximum item quantity reached'. Even though i dont see that item availability is just 1 bottle but still. Brand is minimalist face swrum of 30ml. That was only item in my bag. So its quite annoying orconfussing for purchaser.	chetu. 1702@gmail. com	9591770013					
679510477702	Bug Bounty	Emoji can be inserted inside the address	At the time when saving address I can insert emoji inside the address please check the screen shots	shiranahmedsh eikh@gmail. com	7676699100					
679510624908	Bug Bounty	Last 30 days order filter doesn't shows the return order	Last 30 days order filter doesn't shows the return order which was placed on 25th Feb when filter applied today dated 23 March but shows in Last 6 month filter.	ankush2. goyal@ril.com	9354404152					
679510631616	Bug Bounty	No search Option Available	As I have checked the App. There is no search option in the app. For example if I want to search for mama earth sunscreens on tira app there is no option available.	rohit7. mishra@ril.com	9969389482					
679510735931	Bug Bounty	UPI id validation	I entered dummy UPI id and it says valid UPI id please check screen shot	shiranahmedsh eikh@gmail. com	7676699100					
679510789440	Bug Bounty	icon not aligned	icon not aligned with content	dinesh1. addagattla@ril. com	9762981832					
679510900499	Bug Bounty	There is two "Relevance" option in "Sort By"	Search any product and observe in "Sort By" There is two "Relevance" options Device Details - Motorola G62 5G Android 12	rajeev4. singh@ril.com	8928931993					

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679510955248	Bug Bounty	minor text issue	under privacy policy the 2nd point 2.5 is repeating after 2.6	khamparia. arya13@gmail. com	9399091124					
679510979876	Bug Bounty	Coupon length validation	There should be length validation. For the coupon text box	shiranaahmedsh eikh@gmail. com	7676699100					
679510992470	Bug Bounty	image slider issue	if single image also shows pagination this bug and it's also taking time display.	dinesh1. addagatla@ril. com	9762981832					
679511011987	Bug Bounty	Product added in cart	An Hair Oil of Kama Ayurveda i tried to purchase more than 3 bottles it says 'Maximum item quantity reached'. As purchaser its not clear why because 50ml is less quantity so they can go for bulk purchase. Even though if availability of item is only 3 it should says left 3 bottles or etc like other app so that user gets clear picture.Here it didnt say anything still im not able to add more as it is the only item in my bag.	chetu. 1702@gmail. com	9591770013					
679511017219	Bug Bounty	rating issue	1.select the product 2. go to post review 3.without rating the product if you post feedback submit button not functioning... If rating is mandatory field then why mandatory sign (*) is not present near "rating" field. device name Google pixel 6a	anil.dash@ril. com	7829255223					
679511228510	Bug Bounty	text issue	terms and condition > under customer support > it's 8AM and 8PM it should be 8AM to 8PM	Arya. khamparia@ril. com	9399091124					
679511367589	Bug Bounty	single image also slide	single image also slide this is bug	dinesh1. addagatla@ril. com	9762981832					
679511509961	Bug Bounty	Permission required for profile photo.	Phone: Oppo CPH1823 Android version: 10 When selecting profile picture select camera icon --> permission pop up for camera it says This permission is required to complete this action. Doesn't mention which permission . selecting allow takes user to app permission screen Allow permission for camera alone as it appears when selected take photo. it still doesn't work. again shows the pop up allow takes user to app permission screen now select storage and allow it then opens the camera. user had to figure out which permission needs to be granted for a photo. mention the permissions required for lea confusion.	vyoti.kohli@ril. com	7977425887					
679511748611	Bug Bounty	Date of birth must not be same as today date	I am able to save current date as my date of birth	shiranaahmedsh eikh@gmail. com	7676699100					
679511796572	Bug Bounty	blog page wishlist and Cart status not showing	in first screenshot it's showing my wishlist and Cart which added and in second screen shot it's not showing status which i have added in cart and wishlist	dinesh1. addagatla@ril. com	9762981832					
679511886032	Bug Bounty	Technical and User Interface Bug	Hello The app has a technical issue related to product search. When the user searches multiple products like more than 10-20 and if the user has to browse category wise or come back to home screen of app the user has to press the back button 10-20 times i.e. each search history page loads and again we need to press back button. As we are having search history stored this is a technical issue as back should directly bring to home screen. Or there should be a category or home screen bar at top of search where we can find profile home button category button wishlist and cart. Regards Shibani Thayyal	shibani. thayyal@ril. com	8310197185					
679511921608	Bug Bounty	wishlist and Cart	I have added in Cart and also added in wishlist but it's not showing status in Blog pages check attached screenshots	dinesh1. addagatla@ril. com	9762981832					
679512001532	Bug Bounty	Phone number validation also address and first name validation	In adress section phone number should be validate	shiranaahmedsh eikh@gmail. com	7676699100					
679512175642	Bug Bounty	Bug in Buy 1 get 1 free calculation bug and UI UX Bug	Two issues observed in Buy 1 get 1 free offer 1) Calculation Error- if we add 4 quantity of a single product listed under Buy 1 get 1 free offer only one product is getting free. Ideally 2 products price be discounted. PFA screenshot. Also incase 4 different products are added from the same buy 1 get 1 free offer still discount of just one product is applied instead of 2. 2) UI UX - When a product listed under Buy 1 get 1 free say of rs 120 is added to cart (quantity 2) the price promotion discount shows 120 but if you click on '1 promotion applied i' icon it gives a value of RS60 on UI. (Buy 1 get 1 free Rs 60). Ideally it should be a 120. PFA Screenshots	puneet1. anand@ril.com	9372766746					
679512190326	Bug Bounty	video issue	when clicked on video card it's change the size smaller and taking time Play	dinesh1. addagatla@ril. com	9762981832					

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679512220281	Bug Bounty	video feed of blog closed with volume button	In for you section there is top self blogs and Instagram feed are visible. after opening story I tried to play video. but sound was low so I hit the volume up key and the page return to the for you section. I tried this method couple of times with different pages in same section. volume key works as back key, which is wrong. it supposed to toggle the volume up or down. I am using redmi note 11 pro max Android phone. I have recorded video. tell me how can I send it as well. I will upload the screenshot. but not sure it provides enough information or not if you need more information to reproduce bug. connect with me on my mail I can give you video as well	hardik13.patel@ril.com	9372755798					
679512467670	Bug Bounty	Login is receiving already expired otp	- Enter mobile number while login - click send otp after receiving the otp - click edit number - again click send otp - Now instead of providing latest OTP enter last received otp It is taking that otp	rashiagrawal2203@gmail.com	9353401498					
679512660099	Bug Bounty	When "Add to Bag" Two Different warning messages observed for same product	If user Add an item into the bag to the maximum limit then in that product page warning messages shows "Maximum item quantity reached" and in the page with different items warning message of that product show "Sorry Item is out of stock" when try to add that item into Bag Device Details - Motorola G62 5G Android 12	rajeev4.singh@ril.com	8928931993					
679512681839	Bug Bounty	no option to change contact details or email id in personal details	open profile tab go to personal details after verifying contact and email details there is no option to update/change those details.	heer.desai@ril.com	9082349610					
679512748006	Bug Bounty	facing something's went wrong issue while mobile OTP login	- enter mobile number on login screen - click send otp - click edit mobile number - click send otp - click edit mobile number and change number this time - click send otp - click edit mobile number and change number this time to a third mobile number - click on send otp User is facing infinite loader and then something went wrong issue is even though otp is received on the actual mobile number	rashiagrawal2203@gmail.com	9353401498					
679513019616	Bug Bounty	continue shopping and close icon not going anywhere	continue shopping and close icon not going anywhere I have to close the app and re-opened. Device model: redmi K50i	dinesh1.addagatla@ril.com	9762981832					
679513309848	Bug Bounty	Bug - Tira Tube ( Tira Red page)	1. While sharing video from tira tube over whatsapp https://www.tirabeauty.com/sections/tira-red-mobile-app#fwplayer=eyJ2ljoxLjJjGfubmVsIjoicmVsaWFuY2VfdGlyYSIsInBsYXls aXN0X2lkjoib1BrYIE1IiwidmlkZW9faWQjOj2VmVObGUifQ 2. It is landing on a different page than what is shown in video Result : This will lead to confusion among users about products. (Screenshots attached)	shubham1.dubey@ril.com	9372723512					
679513564381	Bug Bounty	multiple video's audio Play same times	1. multiple videos audio Play when you un mute audio icons 2. also video not in view Port audio and video plays check 2nd screenshot device model: redmi K50i	dinesh1.addagatla@ril.com	9762981832					
679514143200	Bug Bounty	Bug - Spelling issue of a city	After adding pincode 144001 right now the spelling of city is showing as "jallandhar" instead of "jalandhar".	shubham1.dubey@ril.com	9372723512					
679514347351	Bug Bounty	single item ordered for more than 1 quantity needs to be cancelled multiple times	1. Go to card add a product and increase its quantity to 3(say wow facewash in 3 quantity) 2. Now place the order 3. Go to my orders and select the same order 4. cancel that order now instead of cancelling the entire order for the same product it will cancel quantity 1 for that and now 2 units will still be in ordered state for same product Expected: If user places single orders for one product say Ponds cream x 3 units on cancelling that item it should get cancelled for all the quantity for that product instead of manually cancelling one by one	rashi.agrawal@ril.com	9353401498					
679514349484	Bug Bounty	Issue on Payment Option Selection Screen	Hello Sometime the payment selection screen shows loading but after waiting for long time also the page is not loaded. Even if we press back and select address and click on proceed to come again on payment screen same loading screen appears But if we go to cart page and then come to payment option then it gets loaded properly. Handset Model : Realme U1	shibani.thayyal@ril.com	8310197185					
679514611342	Bug Bounty	Cart and Wishlist is not reflecting the correct items when we get into "Top Shelf"	Cart and Wishlist is not reflecting the correct items when we get into "Top Shelf" and select "Read Now". FYI I added items in cart and whichlist before taking the screenshot	sarapati.yeswanth@ril.com	9014209833	Yes	P3	<a href="https://gofynd.atlassian.net/browse/TIRA-7921">https://gofynd.atlassian.net/browse/TIRA-7921</a>	Anil	
679514725969	Bug Bounty	Issue While Payment and switching App	Hello When we are using UPI for payment and minimize the app and open another app While opening the app again on click the app icon we get cart screen instead of the waiting for payment screen for UPI payment. Handset Model: Realme U1 Regards Shibani Thayyal	shibani.thayyal@ril.com	8310197185	No	P3		Anil	Unable to reproduce. Need proper step for verify this.
679514978051	Bug Bounty	Audio of Spotlight videos are running parallely	Click on "For You" section and under spotlight play multiple videos and enable the audio of all the videos. You will notice that the audio of all the videos is being played parallely. This is a bad user experience. Even though the videos are playing audio of the most recent video which I just unmuted must be playing. This would be the ideal behaviour	kumar_akshaj@yahoo.co.in	9640753447	Yes			Anil	This is the application feature. Not bug.

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679514978858	Bug Bounty	Very Slow image load when changing color pallette in swatch	While checking different colours in swatch for nail polish and lipstick the image load time is more than 5 seconds in many cases (image attached)	satyaki.c@ril.com	8975703804	Yes	P3	No	Anil	
679515035255	Bug Bounty	order status notifications sent on whatsapp is number given on profiles and messages received on numerous given while order	1. Login and In profile update mobile number as xyz 2. Add to cart and while placing order give numbering in detail required as abc 3. Now for order status- user receiving whatsapp notifications on numbers xyz and phone messages on number abc Expected: 1- user should receive whatsapp notifications and phone messages on same number given while placing order that's how it works in ajio app both the whatsapp notifications and phone messages are sent on numerous given while placing order	rashi.agrawal@ril.com	9353401498	Yes	P3		Anil	Need to check with Business team to understand application behaviour.
679515114937	Bug Bounty	showing the same product with other product when clicked on back arrow	showing same product with other products when clicked back arrow	dinesh1.addagatla@ril.com	9762981832	No	P3		Anil	Need proper steps to reproduce.
679515300895	Bug Bounty	Tapping and holding the main video in home tab is showing the URL	Click on home tab. You will notice that a video will be playing in the carousel. Tap and hold on the main video of the carousel. You will notice that the URL is being displayed where you just tapped and held your finger. I've attached the screenshot for your reference. Ideally URL should not be shown when we hold it.	kumar_akshaj@yahoo.co.in	9640753447	Yes	P3	No	Anil	
679515438204	Bug Bounty	profile pic is different on app and website	Profile pic is different on app and website . used the same upload url to upload a different file from command line and it worked profile pic changed in app but not on website ideally the upload url should get expired in 120 second .but it has a expiry of 1800 seconds .using which I can even upload svg file. profile pic never changes on website .even if the image source is pointing to some other picture	akash10.singh@ril.com	8104913105	No			Anil	
679515449626	Bug Bounty	Plus minus icon toggle not working when first time click	Plus minus icon toggle not working when first time clicked device model redmi K50i	dinesh1.addagatla@ril.com	9762981832	No	P3		Anil	Need to test on same device
679515469545	Bug Bounty	Duplicate relevance option in sort option	there is duplicate sort by relevance option while both shows same results	satyaki.c@ril.com	8975703804				Anil	
679515714573	Bug Bounty	Order History Technical and User Interface	Hello There is no order history generated for order where payment issue has occurred the user cannot track or provide order reference for customer support. Handset Model Realme U1 Regards Shibani Thayyal	shibani.thayyal@ril.com	8310197185				Anil	
679515743121	Bug Bounty	bug found while scrolling through hair products on home screen	On the home page click on hair category and when products load in horizontal scroll go to the end. It says something went wrong. Device Model :- POCO M3 pro	pranay.chaurasia@ril.com	8369995103				Anil	
679515766179	Bug Bounty	Search with similar keywords providing undesirable search results	Searching for nail polish presents multiple nail polish remover in the first 2 scrolls Similar is the result for Make-up remover which provides results for hair remover in the first 3 scrolls	satyaki.c@ril.com	8975703804				Anil	
679515802991	Bug Bounty	Order History Technical and User Interface	Hello There is no order history generated for order where payment issue has occurred the user cannot track or provide order reference for customer support. Handset Model Realme U1 Regards Shibani Thayyal	shibani.thayyal@ril.com	8310197185				Anil	
679515836628	Bug Bounty	incorrect tira email id	Go to 'For you' tab select any blog click 'Read more' scroll towards the end Tap on email id email id is stated as: help@tirabeauty.com on the app on opening email email is stated as: hello@tira.com using android Samsung Galaxy S20 fe	heer.desai@ril.com	9082349610				Anil	
679516042845	Bug Bounty	chat bot not working for bug bounty tickets	not sure if this is only because all my tickets are from bug bounty but on inputting one of the ticket ids raised for bug bounty chat gives invalid ticket id error android Samsung galaxy s20 fe	heer.desai@ril.com	9082349610				Anil	
679516050961	Bug Bounty	alignment and spacing issue	alignment and spacing issue device model redmi K50i	dinesh1.addagatla@ril.com	9762981832				Anil	
679516133342	Bug Bounty	Plus icon is displayed even when the menu is expanded	Go to "For You" tab after opening the application Scroll a little down and you will see shelf section which has many articles to read. Click on read option of any article and the article opens up Scroll to the bottom and you will see that there are 3 sections called "Tira" "Contact Us" and "Categories" Notice that the items under all three sections are visible by default. Meaning those menu's are expanded by default. So in this case we should see the collapse icon ie. - . Not the expand icon ie + icon. When I click on + icon which is shown by default nothing happens which is incorrect behaviour	kumar_akshaj@yahoo.co.in	9640753447				Anil	
679516249133	Bug Bounty	Spelling of the word "Raise" is misspelled in Ticket Successfully created page	Spelling of the word "Raise" is misspelled in Ticket Successfully created page Pls check the screenshot attached	kumar_akshaj@yahoo.co.in	9640753447				Anil	
679516419732	Bug Bounty	Bug	No separate tab to keep track of your raised tickets	hemangi.marwaha@ril.com	9815254796				Anil	

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679516472187	Bug Bounty	Bug	No separate tab to keep track of raised tickets	hemangi. marwaha@ril. com	9815254796				Anil	
679516525484	Bug Bounty	Bug	Observe the name is not coming to be full. g lower part isn't showing	hemangi. marwaha@ril. com	9815254796				Anil	
679516533817	Bug Bounty	bug in the category section	drop down arrow of 'mom and baby' and 'men' sections are wrong also after opening 'men' section drop down the arrow is wrong and tapping on 'mom and baby' section drop down arrow does not open drop down list instead it directly opens that section's page.	pranay. chaurasia@ril. com	8369995103				Anil	
679516676632	Bug Bounty	Tira Red Must-Haves all items not loading	Device: Realme 7 pro Model: RMX2170 Android: 12 Problem Reproduce steps 1. open app 2. Select Tira Red from bottom navigation bar 3. Select View All from "Must-Haves" option 4. scroll down to last. Expected result : screen should display all items the number of items mentioned on top right corner Actual Results: only 80 items is being displayed more items aren't being load.	vikassharma333 666@gmail. com	7509216862				Anil	
679516735239	Bug Bounty	redirection for toll free and whatsapp number should be different	Go to 'For you' tab select any blog click 'Read more' scroll towards the end under customer care two contacts one for call and one for whatsapp is given. on tapping user is directly redirected to the call page with the toll free number. one more redirection for whatsapp should be added to navigate user to whatsapp business chat instead of the call button	heer.desai@ril. com	9082349610				Anil	
679517247885	Bug Bounty	Two "Relevance" in "Sort By" option in Search	Device: Realme 7 Pro Model: RMX2170 Android: 12 Problem Reproduce steps 1. User should be logged in 2. Open App 3. Click on Search icon on top 4. Enter any keyword for search (eg 'beard oil') 5. When items loaded click on "sort by" Expected result 1. Only one Relevance should be shown along with Other options Actual Results 2. Two Relevance option is visible in sort by options with same functionality.	vikassharma333 666@gmail. com	7509216862	Yes	P2	<a href="https://gofynd.atlassian.net/browse/TIRA-6746">https://gofynd.atlassian.net/browse/TIRA-6746</a>	Anil	
679517663759	Bug Bounty	Entering 4 Letter name example "JOHN"	The app asked for Full name at bottom in account>address. I went to filling address and later came to Full name and phone number. When I added "John" or "Shiv" app didn't pick. It will keep on showing "Please enter full name". But when I added "Shiva" it picked the name. Still Shiva is not a full name. I found this bug in address > " Full name" tab ONLY. Inside other tabs like Address name the app is picking Four letter/alphabet name. My phone model is iPhone X - 2019 I am attaching screenshot showcasing the error. Thank you.	gs.rddc@gmail. com	8277079718	No	P3		Anil	Unable to reproduce
679517770889	Bug Bounty	Profile pin code does not match with the delivery option pin code	Profile address pin code does not match with the delivery option pincode	sumit16. gupta@ril.com	7032918159	No	P3		Anil	Unable to reproduce
679517928279	Bug Bounty	alphabetical scroll bar in Brands improper	Go to Shop->Brands-> scroll until you get to # or letter A now from the letter scroll bar swipe up and down for selection of an alphabet scrolling only works if you swipe towards the extreme right in a very tiny margin space please refer ss since i cannot share video have marked the cursor from a screen recording which is far down parallel to the letter 'O' or 'P' but the list is still on 'C' android Samsung galaxy s20 fe	heer.desai@ril. com	9082349610	No	P3		Anil	Unable to reproduce.
679517974957	Bug Bounty	Showing Notifications on main window	I added products in cart to its maximum limit 6. When I came out to main shopping window the notifications keep popping out two times. I was able to capture it once only. My phone model is iPhone X -2019 I am attaching the screenshot for this bug.	gs.rddc@gmail. com	8277079718	No	P3		Anil	Unable to reproduce. Need same model iPhone to test.
679518740319	Bug Bounty	incorrect nouns for Wishlisting items	Search any item or product in 'Shop' and add any product to wishlist. On hitting the heart button to wishlist Message is shown as : Products Added to/Removed from Wishlist You can only wishlist one item at a time. Message should read: 'Product' Added to/ Removed From Wishlist	heer.desai@ril. com	9082349610	Yes	P3	No	Anil	
679519623199	Bug Bounty	No indication for blocked login after incorrect otp input	After 5 incorrect otp attempts attempting correct otp shows incorrect input. Account probably gets blocked for a few minutes/killing and restarting app works but there is no error message/indication on the app at that time saying 'Maximum attempts limit reached try again in a few minutes' or some similar indication for user to know he has entered an incorrect otp. Attaching ss of the 6th attempt below: where correct otp was also not accepted when you try resend otp that new otp also does not let user login in first attempt.	heer.desai@ril. com	9082349610	Yes	P1	No	Anil	
679520025382	Bug Bounty	Incorrect symbols on blog page	Go to 'For you' tab select any blog click 'Read more' scroll towards the end and please refer below images. To show an expanded menu '-' is used to show a compressed menu 'x' is used. when you first scroll to the end of a blog/article page Android Samsung Galaxy S20 fe	heer.desai@ril. com	9082349610	Yes	P3	No	Anil	

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679520818266	Bug Bounty	App redirects to unknown webpage after unverified otp attempt	Enter contact request otp kill the app/ exit app by clicking home screen on your phone reopen app request for otp again enter otp at this attempt app logs in and opens this screen (check attached screenshot) on hitting back it logs in as expected. reproducible 5/5 times. after login app crash observed twice android Samsung galaxy s20 fe	heer.desai@ril.com	9082349610	Need info	P0		Anil	Need clear step to reproduce.
679525480450	Bug Bounty	TIRA tube - No option to minimise once maximise the video	Once we maximise videos under TIRA tube there is no option to minimise in iOS - We have to go in picture in-out mode then cancel it then it goes to same screen as initial. Device - iPhone 12 mini OS version - 14.8.1	hitesh.agrawal@ril.com	9372505496	No	P3		Anil	Not able to reproduce. Need iPhone device to reproduce.
679525937151	Bug Bounty	Map icons not visible at time of checkout while using locate on map feature	Map icon such as locate zoom in/out not visible at time of checkout while adding address via locating on map	hitesh.agrawal@ril.com	9372505496	No	P3		Anil	Not able to reproduce.
679526498536	Bug Bounty	No option to delete address once added	User might want to delete some of the addresses as they have changed location or no longer need to use that particular address. There is option to edit the address but it will be helpful if one can delete some of the added address - Less clutter.	hitesh.agrawal@ril.com	9372505496	Yes	P3		Anil	This is not an issue.
679530977616	Bug Bounty	bug while adding to cart	when we select item to add to cart if we want to add 2-3 items as same product there is no option to select the product but for some product the option comes and some product option not appears for me for Kajal product the option not appears and for thr lipstick product the option appears	asha.vishwanath@ril.com	6360605206	Need Info	P1		Anil	Unable to reproduce.
679531118721	Bug Bounty	buy 1 get 1 bug	when we select the buy 1 get 1 item and add to cart while checking out the cart it should prompt us to select one more category as this product belongs to buy 1 get 1 category but it's not promoting anything to select the same type of product from the category and allowing us to checkout	asha.vishwanath@ril.com	6360605206	Yes	P2	No	Anil	
679531567827	Bug Bounty	bug while closing and reopen app	steps - 1.scroll to the bottom in the home screen 2. when the screen reaches end of the screen click back button app exists 3. reopens the app again observe 4.expected result it's hold open the page from the top but it's showing the bottom of the app ideally in others apps like aajio if we test this scenario it ll open the app with home page top.	asha.vishwanath@ril.com	6360605206	Yes	P3	No	Anil	
679531990502	Bug Bounty	Selecting shade options	Shades cant be selected on a product while clicking on it in some products. e.g. foundations where shade charts should be available and able to be selected on one screen.	humairabashir90@gmail.com	7006277388	No			Anil	This is not an issue
679532032697	Bug Bounty	Selecting shade options	Shades cant be selected on a product while clicking on it in some products. e.g. foundations where shade charts should be available and able to be selected on one screen.	humairabashir90@gmail.com	7006277388	No			Anil	This is not an issue
679533118924	Bug Bounty	This app is a crap	Well as a customer point of view I feel the overall user experience was pathetic. Be in terms of loading the page or taking time to get processed from one page to another. I just noticed 2 things ( because you guys literally tested my patience ) 1) The app was getting crashed every after 5-6 minutes. 2) There was no brand picture on the categories of products. I am attaching the file as well. I check Nykaa app as well and the user experience was Seamless ( Just to recheck of my connections was steady or not) Ps: Please use good quality pictures ( it looks like some download pictures from google and posted it here just to save time) Overall my rating Fr the app is 1/10 (I am giving 1 coz I am a loyal reliance employee and don't want to discourage the team :) I am a I phone 13 user and the model no is MLPH3HN/A	Shivani.dhar@ril.com	9324751487	Need Info	P0		Anil	Need more details to understand this issue
679534124006	Bug Bounty	spot bugs and technical issue	no issue model-oneplus 9 pro 5G	navneet8.kumar@ril.com	8928524416	No	P3		Anil	Need more details to understand this issue
679535825339	Bug Bounty	Empty Cart - Shop Now return page	Hi Team If i add products to my cart and empty the cart it asks for shop now. If i click on shopnow it redirect me to the Products page but no Home icon or cart icon is seen. I feel the product page should also have menu banner on bottom.edge.	saksham.mathur@ril.com	8826784455	Yes	P3	No	Anil	
679535926860	Bug Bounty	comparison of products not feasible	i am unable to compare different types of products to choose the best one	kamesh.yarlagadda@ril.com	7013911139	Yes			Anil	This feature is not available .This is not an issue
679535979954	Bug Bounty	Continuous Swaps - Error	Hi Team while dragging the products continuously I see that the list gets ended after all products listing but it should not throw error message. The list should restart as per my recommendation. Thanks	saksham.mathur@ril.com	8826784455	No	P3		Anil	Unable to reproduce
679537029972	Bug Bounty	Unable to download proper app	Hi I am trying many times but unable to download app from this QR code .I want to download so need link to download this original app.	jaspreet3.kaur@ril.com	8368532702	No	P3		Anil	Need more details .
679537465161	Bug Bounty	Issue related to add to bag	When item has different sizes or different options available and if we add that item for particular size for once still the addtobag popup window remains as it is and allowing user to add more items instead it should get closed once the item added to cart Attached screenshot for the same I have added two items still the addtobag window is open. Model: iPhone 11 IOS Version: 16.2	harsha.kamble@ril.com	8976416352	Yes	P3	No	Anil	

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679537847140	Bug Bounty	Issue when we move item from bag to wishlist	When we remove item from bag and click on move to wishlist then it is showing success message as "item removed from bag" but instead it should show "item is moved to wishlist" Attached screenshot for the same Model : iPhone 11 Version: 16.2	harsha.kamble@ril.com	8976416352	Yes	P3	No	Anil	
679537889450	Bug Bounty	Profile screen UILabel issue.	When we open ProfileScreen the user name "Vijay Batho" label is cropped from bottom. Device Specification: Model Name: iPhone 12 iOS Version: 16.3.1	vijaybatho12@gmail.com	8208795699	No	P3		Anil	Need iPhone device to reproduce
679538406957	Bug Bounty	Product details button glitch	The product detail viewing more button is not working and looks odd. This was specifically happening to Aminu products I think because I could not find the issue in other products I was looking at.	anjana.cp@ril.com	8618101735	No			Anil	Unable to reproduce. Need exact product to reproduce.
679539112263	Bug Bounty	discount not applied	In brands to know section only for Versace perfume discount are not applied( neither on product page nor on cart)	yamini.umachandran@ril.com	6360136839	Need Info	P2		Anil	Unable to reproduce. Need correct steps to reproduce
679539456532	Bug Bounty	Scroll issue in terms and conditions on login page	Repro Steps: 1. Go to login page 2. Click on Terms and condition link 3. Scroll to the Bottom of the page Bug: Observe that some content is hidden and cannot be scrolled into the view. Expected Result: All content should be seen on the screen. Spacing to be added after content ends Device: Samsung galaxy S10 OS: Android 12	anirudh.belwadi@ril.com	8169594731	Yes	P3		Anil	
679540056820	Bug Bounty	Incomplete permission message and unnecessary delete photo CTA in Personal details	Repro Steps: 1. Issue can be replicated when Files access is not yet been granted to the app 2. Go to Profile. 3. Click on Personal details 4. Click on camera icon which changes the profile picture 5. Click on Upload photo Bug 1: The message read is not giving sufficient data that which permission needs to be granted Bug 2: Delete photo should not come unless a photo has been added Expected result: The permission to be granted needs to be listed in the popup Device: Samsung galaxy S10 OS: Android 12	anirudh.belwadi@ril.com	8169594731	No			Anil	Not able to reproduce.
679540291880	Bug Bounty	Issue in the app	Though I have ordered 5 items only one item is shown in whatsapp message. please find attached herewith the screenshot of WhatsApp message and order copy. thanks	ajit.dubal@ril.com	8104911980	Yes	p2		Anil	
679540412995	Bug Bounty	On clicking Save in Personal details the user is taken to Profile page instead of showing Profile updated message	Repro Steps: 1. Go to Profile. 2. Click on Personal details 4. Edit some details 5. Click on Save Bug: The user is redirected back to Profile page Expected result: The popup should be shown that profile has been updated. It is actually shown but the redirection takes place immediately once Save is clicked. This can be replicated by clicking on save and going to the Personal details page immediately after the redirection takes place (Refer screenshot) Device: Samsung galaxy S10 OS: Android 12	anirudh.belwadi@ril.com	8169594731	Yes	P3	No	Anil	
679540527960	Bug Bounty	search	device --POCO X4 PRO 5G Issue -- when we type any special character in search field it is still showing the products. Instead it should show no product .	hanuvesh.chander@ril.com	9321951028	Yes			Anil	This is not bug.
679540759354	Bug Bounty	OTP Not Receiving and no internet toast	1. When user enter the mob no and proceed 2. Otp is recieved 3. But when user want to edit mobile no 4. OTP is not receiving	nikhil1.desai@ril.com	9324726064	No			Anil	Not reproducible
679540916675	Bug Bounty	Issue when we cancel order	If we have placed the order of multiple items and we try to cancel particular item from that order then getting message as "your order has successfully cancelled" but it should display item specific message In mail of cancelled order it is showing correct message please refer screenshots Model: iPhone 11 Version: 16.2	harsha.kamble@ril.com	8976416352	yes	P3	No	Anil	
679540964021	Bug Bounty	Items which are not cancelled are not reflecting	I have cancelled one item out of four items however now in order tab - two items which are below the item which I have cancelled is not reflecting. this is a major bug. 1. image showing all the four items 2. image showing after cancellation of one item i.e. parfum 3. WhatsApp message showing cancellation of one item.	ajit.dubal@ril.com	8104911980	Need info	P2		Anil	Need more clear steps to reproduce
679541541756	Bug Bounty	Wishlist not populating	I opened Wishlist when there was no product in it. Then i clicked on show now and added one product in wishlist and i clicked back arrow on header and landed back on wishlist - in the header it says My Wishlist (1 item) but i dont see any product added in the wishlist. Phone model: iPhone 12	abhinay.manbansh@ril.com	9004689447	No	P2		Anil	Need to reproduce on iPhone 12
679541741530	Bug Bounty	Coupon discount not reduced - major bug	I had ordered above cart value of Rs. 999 and availed the 20% coupon discount. When I cancelled some of the items and cart value was reduced below Rs.999/- still I am getting 20%discount. Ideally it should reduced to the applicable discount.	ajit.dubal@ril.com	8104911980	Need info	P1		Anil	Not reproducible. Need more info.
679542026480	Bug Bounty	name is updated on profile	Name on profile updated still getting notification with old name	nikunj.shah@netmeds.com	7600500511	No	P2		Anil	Not reproducible. Working fine.



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679542092857	Bug Bounty	Buy one get one offers not visible in order journey	I added one product from the Buy one get one offers section in my cart and proceeded ahead to order - selected the address and payment. I could not see any info on the free item that i am supposed to get either in cart or review order page. The quantity of item is 1 everywhere with no info on the free quantity that i am supposed to get.	abhinay.manbansh@ril.com	9004689447	Yes	P2	No	Anil	
679542206282	Bug Bounty	No product found	on clicking on free gift pick product no product found web page is displayed then why the product is displayed on grid	nikunj.shah@netmeds.com	7600500511	Need info	P2		Anil	Unable to reproduce.Need proper steps
679542252393	Bug Bounty	Mom & Baby Wellness tab	Like Make up & Skin. Mom & Baby and Weelness no drop down showing for subcategories.	mohammadkhalid.cse@gmail.com	9281027235	Yes			Anil	This is not an issue.
679542483932	Bug Bounty	Sign Up OTP autofill	OTP should autofill at the time of signup through mobile number. Once the user entered the mobile number OTP should fill automatically.	malekmohsin.1992@gmail.com	9157746860	No	P3		Anil	It is woring fine.
679542510595	Bug Bounty	product not found alert	in for you tab in handpicked offers for you section i see a revolution card on clicking on it we can see many products but on clicking on any of them we get product not found alert	bhupeshchoudhary998+tirarri@gmail.com	9685471025	Yes	P2	No	Anil	
679542653169	Bug Bounty	Showing Bestsellers without offers in offers?	I am not sure whether this is by design or what but showing bestsellers tile in offers in focus and then under that showing products without any offer does not make much sense. When we say Offers in Focus it should show all the products with offers on it - seems like a bug or design fault.	abhinay.manbansh@ril.com	9004689447	Yes	P3	No	Anil	
679542984220	Bug Bounty	status bar visibility	Status bar of the ios app not visible. Seems safearea not handled or statusbar appearance not handled	ganesh.manickam@ril.com	8015075587	No	P3		Anil	Need ios device iphone to verify.
679543003679	Bug Bounty	filter reset closes filter screen	when filtering products on any screen and resetting it the filter the filter screen clears filter but closes the screen instead of just clearing the filter	bhupeshchoudhary998+tirarri@gmail.com	9685471025	Yes	P3	No	Anil	
679543090317	Bug Bounty	Offers section showing non-offer items	Explore offers by category and Deals to steal sections on the offer page show products without offers under respective sections. This in a way is beating the whole purpose of calling it offers - this is either a bug in showing products or a bug in designing the solution or probably a bug in tagging the wrong products to offers.	abhinay.manbansh@ril.com	9004689447	Yes	P3		Anil	
679543113146	Bug Bounty	Offers section showing non-offer items	Explore offers by category and Deals to steal sections on the offer page show products without offers under respective sections. This in a way is beating the whole purpose of calling it offers - this is either a bug in showing products or a bug in designing the solution or probably a bug in tagging the wrong products to offers.	abhinay.manbansh@ril.com	9004689447	Yes	P3		Anil	
679543329445	Bug Bounty	something went wrong	in home tab - in our radar section hair section on horizontal scrolling on products something went wrong screen appears	bhupeshchoudhary998+tirarri@gmail.com	9685471025	Yes	P2		Anil	
679543424827	Bug Bounty	Error while submitting bug bounty	I got an error saying check your internet connection while submitting a bug bounty. The error seems wrong or say generic. it should have said the actual reason of not submitting the form. But the bigger problem is that the form was submitted already and i was still on the form page. For me it was not submitted so i submitted it again and now there are two entries for the same form. Check the first two entries in the image attached.	abhinay.manbansh@ril.com	9004689447	No	P2		Anil	Not reproducible. Working fine.
679543875150	Bug Bounty	Duplicate variant option and non-working hyperlink	Issue 1 : Duplicate options for variant selection Details: In the attached screenshot there are two elements - drop-down menu AND colour pill UI to select the colour of the product but both are performing the same action. Issue 2: Some options are not clickable In the screenshot both 'Authentic Products' and 'Return Policy' is having the same widget treatment. But here 'Authentic products' CTA is not clickable/not working whereas 'Return Policy' is displaying relevant terms and conditions	kumarmadan@ymail.com	9840752358	Need Info	P2		Anil	Need proper steps to reproduce
679544035303	Bug Bounty	UI glitch while initiating video playback	UI glitch happening while the time initiating the video playback. Seems frame of the container view not attached properly	ganeshmanicka m0@gmail.com	8015075587	No	P3		Anil	Need device details or proper steps to reproduce
679544120616	Bug Bounty	Coupon not working	Despite criteria being met coupon is not working	divya.mehrotra@ril.com	8452857039	Need Info	P1		Anil	Need coupon and product details to reproduce
679544239545	Bug Bounty	Referral link not working	Referral link generated from my iPhone 12 is not working in android phone - tried in Moto G71 and One plus 6.	abhinay.manbansh@ril.com	9004689447	Need Info	P2		Anil	Need proper steps to reproduce
679544297322	Bug Bounty	Video continuously playing even video is not at viewport	On video list all videos are playing continuously util user clicks the pause button. Steps to reproduce. 1) Goto video list section 2) initiate playback of any video 3) don't pause manually 4) unmute video 5) scroll to the end of the list. Which helps to move the playing video away of viewport Can be observed videos playing continuously even out of viewport	ganeshmanicka m0@gmail.com	8015075587	yes			Anil	This is not an issue

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679544524778	Bug Bounty	multiple error for a products	while surfing in the people also viewed section i can see a loreal paris product but on clicking it we get product not found error on adding it to cart we get product out of stock error and on adding it to wishlist we get invalid uid error	bhupeshchoudhary998+tirarri@gmail.com	9685471025	Need Info	P2		Anil	Need proper steps to reproduce
679544581884	Bug Bounty	Back button / Navigation swipe gesture not working	After creating ticket clicked on track ticket. Ticket tracking detail page opens. Got some general notification's from other app. Checking the notifications coming back to the tira app. Clicked on back button from the tracking detail page no action performed. Tried to perform swipe navigation gesture that too not worked	ganeshmanickam0@gmail.com	8015075587	No	P3		Anil	Not reproducible