

Ticket No	Landing Folder	ticket Title	Remarks	Email	Phone	Attachments	Reproducible (Yess / No / Need Info)	Priority (P0 / P1 / P2 / P3)	Known Issue? (JIRA ID / No)	Reviewed by QA	QA Comments (If any)
679630476512	Bug Bounty	Filters not getting reset after clicking on B	Go to products >> Apply Filters >> Unselect filters applied previously>> Click back button from the device >> Filters are not getting removed. Dont click on Reset option..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arun152.kumar@ril.com	7758044753						
679631440006	Bug Bounty	Bugs - Device: Samsung A72	1. The app is taking time to load even with good internet connection. The Raise an issue page took 40-50 secs to load. 2. The Carousel on home page when clicked directs you to the product page and when we return after browsing it takes you to next carousel ad rather than going back to the same one we clicked 3. While signing up the terms and conditions is already ticked- Instead the user should be given the option to agree and tick. 4. Option to select and upload multiple images when I open file manager rather than coming back and adding one image at a time.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pratiksha.jadhav@ril.com	9321410958	https://kapture-email-attachments.s3.amazonaws.com/81978211659992905296/Screenshot_20230324					
679631842914	Bug Bounty	Bugs - Device: Samsung A72	1. The videos when clicked should open in full screen- not a very friendly experience for a user. Also cherry on the cake would be to add and tag the products used in the video so that user can click and purchase that product. 2. The content seems heavy as with good 4G connection also it is taking time to load the content 3. Two slant lines on top right are confusing as to if they are clickable or not Use image 1 for both 1st and 3rd point.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pratiksha.jadhav@ril.com	9321410958	https://kapture-email-attachments.s3.amazonaws.com/08547746655402560593/Screenshot_20230324					
679632515119	Bug Bounty	Bugs- Device: Samsung A72	1. I added 3 products and got one as free gift. But when I click on the free gift it shows no product found 2. I am not able to click and check the image uploaded in query section while raising an issue.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pratiksha.jadhav@ril.com	9321410958	https://kapture-email-attachments.s3.amazonaws.com/59886884700712209819/Screenshot_20230324					
679632604174	Bug Bounty	reset filter not working for brands	Device iPhone 14pro Steps: Go to home page Go to brands to know category Select any brand Select filter from down right Click on reset filters on top right Observation- selected brand not getting reset after clicking on reset filter Expected- brands should get reset after selecting reset filter .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	brajraj.singh@ril.com	9718825060	https://kapture-email-attachments.s3.amazonaws.com/16967160965861311366/mediaFile					
679632616556	Bug Bounty	Bugs-Device: Samsung A72	1. Got no response from Tira customer support on chat in 10 mins as well 2. The spell check for Raise while tracking the ticket is reaise.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pratiksha.jadhav@ril.com	9321410958	https://kapture-email-attachments.s3.amazonaws.com/73427121401520623093/Screenshot_20230324					
679632654071	Bug Bounty	Bugs-Device Samsung A72	where can I track my raised tickets?Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pratiksha.jadhav@ril.com	9321410958						
679634427517	Bug Bounty	multiple categories in one search which is due to 3992:-Bug Bounty escalation.	Assumption: Search terms would usually be category (eg. Facewash) brand (Sugar) or a product. If it's something that results into many categories then on clicking on filter all the possible attributes are shown. This increases clutter and confusion. A better way to handle this would be to first make the user click on the category of interest. And then as per category to introduce relevant filters..Ticket has been auto disposed	shilpa.doogar@ril.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/40905594814312735950/mediaFile					
679635044303	Bug Bounty	multiple categories in search which is cre; been auto disposed due to 3992:-Bug Bounty escalation.	Assumption: Search terms would usually be category (eg. Facewash) brand (Sugar) or a product. If it's something that results into many categories then on clicking on filter all the possible attributes are shown. This increases clutter and confusion. A better way to handle this would be to first make the user click on the category of interest. And then as per category to introduce relevant filters. Device - iPhone 12 .Ticket has	shilpa.doogar@ril.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/71989604280500605421/mediaFile					

679638144093	Bug Bounty	Incorrect redirection & Dummy thumbnail	Steps - Go to shop tab Under brands section click on Jaguar brand banner Instead of showing Jaguar products we can see a lot of dummy thumbnails for brands and products Device model and make - Apple iPhone12 iOS 16 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/55171478858703889521/mediaFile
679639023457	Bug Bounty	"For you" page	Path: 1. Login into portal 2. Redirect to 'for you' page 3. Scroll till the bottom 4. Redirect to any other page like home 5. And come back to the 'for you' page still the page display the scrolled page from step 3 On redirecting to "for you" page from any other pages the page is showing from the top. The bottom of the page . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	durge.arpitha@ril.com	8019752887	https://kapture-email-attachments.s3.amazonaws.com/11217754062803514117/mediaFile
679639156992	Bug Bounty	On selecting Categories	On selecting any of the categories it shows the blue Box which is an UI error Device Model : Samsung Galaxy M51 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	supriyaanand19999@gmail.com	7021245847	https://kapture-email-attachments.s3.amazonaws.com/17769487602254878236/IMG-35886296897015
679639181558	Bug Bounty	the page refresh is not happening in dout	1. Login to tira portal 2. Scroll any pages 3. Double click on respective icon 4. Ideally most of the apps on double click redirect us to the first page 5. Is this the expected functionality ?.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	durge.arpitha@ril.com	8019752887	https://kapture-email-attachments.s3.amazonaws.com/18453149328198199005/mediaFile
679639425002	Bug Bounty	Under Men - SOAP Category - Johnson's	Under Men - SOAP Category - Johnson's Baby Soap and many other baby products are listed.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	gaayrocks@gmail.com	9019903815	https://kapture-email-attachments.s3.amazonaws.com/13416148667362323701/GOTO_Bag.PNG
679639646408	Bug Bounty	GOTO Bag	After selecting and adding the product using Add to Bag button There is no option/ button to GOTO bag Or it should automatically change from Add to Bag to GOTO Bag after adding items..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	gaayrocks@gmail.com	9019903815	https://kapture-email-attachments.s3.amazonaws.com/53483042500720324582/GOTO_Bag.PNG
679640084702	Bug Bounty	Hoke screen layout	During fresh load of app 'view all' is overlapping with below views while data is loading..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	doogar.shilpa@gmail.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/01651902908148916083/mediaFile
679640098277	Bug Bounty	Issue 1 - Tira latency issue	the home page the time taken to open different pages after clicking on icons is different. Example - Makeup skin and hair take longer as compared to men and fragrance categories.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/14925965154547342026/mediaFile
679640336128	Bug Bounty	Issue 2 - Send button and keypad overlap	The send button and the keypad are overlapping as shown in screenshot..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/73038002096090570792/mediaFile
679640346324	Bug Bounty	item mismatch	Item in the screenshot is different from item searched for Mismatch in item name and item image.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	shilpa.doogar@ril.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/09653456482542211009/mediaFile
679640653209	Bug Bounty	Issue 3 - Brand selection incorrect	Selected brands must be shown at the top. Please check sceenshot..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/05199033431379989698/mediaFile
679640892146	Bug Bounty	short list icon overlap with product	the short list or favourite icon is not transparent hence it's currently hiding the product images Device - iPhone 12.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	shilpa.doogar@ril.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/43521569667817437167/mediaFile
679641080611	Bug Bounty	Description is Blur	Description is Blur for Fragrance Category .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	supriyaanand19999@gmail.com	7021245847	https://kapture-email-attachments.s3.amazonaws.com/64069024164711687388/Screenshot_20230324
679641234531	Bug Bounty	Description is Blur	Description is Blur for Men Category.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	supriyaanand19999@gmail.com	7021245847	https://kapture-email-attachments.s3.amazonaws.com/47452926606154391744/Screenshot_20230324
679641259924	Bug Bounty	Issue 4- Image broken on certain pages	Images are broken as shown in screenshot.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/33784261257909820725/mediaFile
679641354082	Bug Bounty	Description is Blur	Description Text is Blur for Bath and Body .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	supriyaanand19999@gmail.com	7021245847	https://kapture-email-attachments.s3.amazonaws.com/50668165867957704605/Screenshot_20230324
679641550595	Bug Bounty	page layout issue	Home -> shop -> Brands -> All brands page All the titles are getting sliced by views below them iPhone 12.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	shilpa.doogar@ril.com	8820637291	https://kapture-email-attachments.s3.amazonaws.com/60171878271241488134/mediaFile
679642115655	Bug Bounty	Bugs in app	Same search results are displayed for all queries typed in Hindi .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/32057172276697211357/Screenshot_2023-03-2

679642470774	Bug Bounty	Bugs in Tira	bobbaibrown' is displaying zero search results but 'bobbai brown' is displaying results. Word break is not handled .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/88674036254991298270/Screenshot_2023-03-27_15-11-11.png
679642743974	Bug Bounty	Bugs in Tira	Blank search results for single edit spell errors liptick gives ZRP.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/91106322165564637426/Screenshot_2023-03-27_15-11-11.png
679642919969	Bug Bounty	Notification says 20% code on clinique pr	Steps - Notification section Check coupon code which is - TIRARIL20 Add clinique product to your cart and apply Coupon expired message appears if we use this code Device model and make - Apple iPhone12 iOS 16 .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	bhaves.h.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/05070694003868140806/mediaFile,https://kapture-email-attachments.s3.amazonaws.com/05070694003868140806/mediaFile
679643257797	Bug Bounty	Google pay not available	Google pay not available in payment options .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/91868549241038359645/Screenshot_2023-03-27_15-11-11.png
679643604567	Bug Bounty	i phone quiz	quiz.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	upjeet.singh@ril.com	8920981942	
679643786425	Bug Bounty	Multiple spotlight videos playing together	In spotlight section multiple videos with their audio can be played simultaneously.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	kapoor.h@ril.com	8980009169	https://kapture-email-attachments.s3.amazonaws.com/81066400481766073767/mediaFile
679643824344	Bug Bounty	Incorrect logic for Clinique product	Steps - Open Clinique Aromatics product (screenshot attached) Check offers - It says free gift on the product Now add this product to cart If qty is 1 no gift option appears If qty is increased to 2 then free gift is added (Also the price of the gift is incorrectly displayed on product page is 0.01) Device model and make - Apple iPhone12 iOS 16 .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	bhaves.h.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/57740318239491129525/mediaFile,https://kapture-email-attachments.s3.amazonaws.com/57740318239491129525/mediaFile
679643847001	Bug Bounty	Bug in Tira	Relevance listed twice in sort options .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/41039485864108306439/Screenshot_2023-03-27_15-11-11.png
679644029011	Bug Bounty	Bugs	Google pay not available in UPI apps .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/10802299795146032018/Screenshot_2023-03-27_15-11-11.png
679644078457	Bug Bounty	Multiple OTP Sms	Received multiple OTP sms even when successful login was done when the first sms was received.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	kapoor.h@ril.com	8980009169	https://kapture-email-attachments.s3.amazonaws.com/55709178132307129864/mediaFile
679644206993	Bug Bounty	Bug	Spell mistake in the screen post raising any query in help centre raise spell is wrong .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/83146487154291061123/Screenshot_2023-03-27_15-11-11.png
679644294341	Bug Bounty	Add to bag instead of quantity	In "Radar" section when a product is added to bag same text is shown again instead of the quantity added. Even if the same product is added 7 times user cannot see the quantity from the radar section.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	kapoor.h@ril.com	8980009169	https://kapture-email-attachments.s3.amazonaws.com/08579002455462570819/mediaFile,https://kapture-email-attachments.s3.amazonaws.com/08579002455462570819/mediaFile
679644382684	Bug Bounty	Not able to see raised tickets	Not able to see raised tickets in help centre .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/69524595843420860195/Screenshot_2023-03-27_15-11-11.png
679644534455	Bug Bounty	Issue 5 - Generic headline on "for you" pa	Go to From home page and select for you section. In android different heading (Buy beauty products online) can be seen. Pls check screenshot. Note - Issue not applicable in Ios..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/32958483308779981343/mediaFile
679644540473	Bug Bounty	Ticket number not identified	Valid Ticket number not identified during chat in help centre .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	subrahmanyam.kancherla@gmail.com	9742888859	https://kapture-email-attachments.s3.amazonaws.com/87393465803153671395/Screenshot_2023-03-27_15-11-11.png
679644904571	Bug Bounty	Page not found	While selecting a product and seeing offers on current product. A freebie product is featuring at price 0 and while viewing that freebie product it is throwing error page not found.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	omang.khera@ril.com	9321973424	https://kapture-email-attachments.s3.amazonaws.com/04385176873101274675/Screenshot_20230324_15-11-11.png
679645784546	Bug Bounty	When user click Back button It takes us to been auto disposed due to 3992:- Bug Bounty escalation.	when user open any Notification and then click back button then it didn't take user to the listed notification page It takes user Directly to the Home page Expected Behaviour: It should take user to the Listed notification page User might want to open/See other notifications Device Details: Motorola G62 5G Android 12 .Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	rajeev4.singh@ril.com	8928931993	https://kapture-email-attachments.s3.amazonaws.com/15111105258695363714/Screenshot_20230324_15-11-11.png

679645805664	Bug Bounty	Issue 7 - +/- to minimize/ maximize	On the homepage for minimizing any column "-" is used and is ideal. However on the product page cross can be seen. It should be "-" everywhere for minimize. If its a choice to have cross then it should be uniform across the app..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhir.ledwani@ril.com	8080705700	https://kapture-email-attachments.s3.amazonaws.com/64127010511524263613/mediaFile
679645887183	Bug Bounty	Remove and Move to wishlist buttons are	whenever I remove the item from my bag at that time Remove and Move to wishlist buttons are not visible properly .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sonargaurav95@gmail.com	8104987110	https://kapture-email-attachments.s3.amazonaws.com/28888417094485100055/Screenshot_20230324
679646097085	Bug Bounty	Page is not redirecting to product page fr	open any product click on easy returns click on terms and condition link click on back it is going to the home page instead of the product page.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	
679646240183	Bug Bounty	Notification message covers half of the w	Please refer screenshot.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	https://kapture-email-attachments.s3.amazonaws.com/17047995061484739495/IMG_20230324_1353
679646391978	Bug Bounty	Search Clear functionality missing for web	Clear icon missing in website search. Please find screenshot.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	
679646456898	Bug Bounty	Clear icon is missing in website only prese	The clear icon is missing in the website only present on mobile in the search Please refer screenshot.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	https://kapture-email-attachments.s3.amazonaws.com/81120693910100992531/Screenshot_2023-03-2
679646564092	Bug Bounty	Recent Search is missing in website.	Recent Search not displaying in website..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	https://kapture-email-attachments.s3.amazonaws.com/78332182172846110302/Screenshot_2023-03-2
679646911931	Bug Bounty	Users are able to play more than one vide	In the spotlight section Users are able to play more than one video at a time which creates bad user experience to see video because users have to pause previous video to hear clear audio of 2nd Video only Expected Behaviour: Whenever user try to play next video the previous ongoing video should pause automatically Device Details: Motorola G62 5G Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	rajeev4.singh@ril.com	8928931993	https://kapture-email-attachments.s3.amazonaws.com/33768113362604958903/Screenshot_20230324
679647212628	Bug Bounty	shipping charges	i don't see any shipping charges being considered.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	yaswanth.pocha@ril.com	8520891089	https://kapture-email-attachments.s3.amazonaws.com/42115751473788712656/Screenshot_20230324
679647280122	Bug Bounty	Not able to view entire text in filter - no t	Please check the screenshot. The issue with longer text. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	pradeepkattokola@gmail.com	9870307856	https://kapture-email-attachments.s3.amazonaws.com/11134160619271413893/Screenshot_2023-03-2
679647318388	Bug Bounty	Ticket raised are not visible in help centre	Dear Team i have raised 8 tickets which are not available in help centre. thanks.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sunny.choudhary@ril.com	7000202728	https://kapture-email-attachments.s3.amazonaws.com/42747825056244306929/Screenshot_20230324
679647832623	Bug Bounty	payment options	syndicate bank need to be removed. It's getting failed because its might not exists.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	yaswanth.pocha@ril.com	8520891089	https://kapture-email-attachments.s3.amazonaws.com/98908268941715852364/Screenshot_20230324
679649670292	Bug Bounty	Issue in count of items	When I increase the count of item using + button (lets say to 3) and then decrease it to 1 using - button and then click on add to bag the count automatically increase to 2 which should not happen .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	prashant01072000@gmail.com	8853834153	https://kapture-email-attachments.s3.amazonaws.com/69394224950507595511/mediaFile
679650046687	Bug Bounty	In Review & Ratings "Sort By" Filter is not	When user want to sort reviews & ratings by other options available in the "Sort By" It is not sorting Reviews accordingly Device Details: Motorola G62 5G Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	rajeev4.singh@ril.com	8928931993	https://kapture-email-attachments.s3.amazonaws.com/13414851532596542085/Reviewissues-4154065
679650185144	Bug Bounty	Category discount filer issue	For all categories discount filer showing random products. Discount low to high showing high price value products and high to low showing low price products . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	manish.sundarraj@ril.com	9321952344	https://kapture-email-attachments.s3.amazonaws.com/25585596254063884827/Screenshot_2023-03-2
679650206902	Bug Bounty	Product Under wrong Category	"Nair Hair Remover Body Cream For Men (368g)" shown under the Mens >> Shaving Creams category.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sandeep12.verma@ril.com	7009125322	https://kapture-email-attachments.s3.amazonaws.com/66715809966891959950/Capture.JPG
679650254168	Bug Bounty	items not showing up	In the hair tab when i am scrolling left after few products it's showing "something went wrong" message.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	prashant01072000@gmail.com	8853834153	https://kapture-email-attachments.s3.amazonaws.com/39369106792756800392/mediaFile

			In Top Shelf reading articles when I open one there are products mentioned below. If I click on the product it takes me to that product info page. When I try to go back to the article again it should ideally take me back to that article but instead it is taking me to the app home page..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sumedh.pathak@ril.com	8766947832								
679650374791	Bug Bounty	Bug in Top Shelf reading article											
679650672887	Bug Bounty	chat with agent unreachable	chat with agent option on whatsapp and chat with us on app is unreachable there is no reply using android samsung galaxy s20 fe j7 prime.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.com	9082349610	https://kapture-email-attachments.s3.amazonaws.com/30719891013351185102/IMG-1963242999852f							
			I previously raised a ticket regarding bug bounty and for that I was writing the description in description box. While writing I tried to scroll up that writing but I was unable to that. If someone is writing large description and he/she wants to scroll up for making changes then it will not be possible. I cannot scroll up or down that written description. please acknowledge this bug..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sumedh.pathak@ril.com	8766947832	https://kapture-email-attachments.s3.amazonaws.com/09850691007541757738/Screenshot_2023-03-24_15-59.png							
679650682275	Bug Bounty	Cannot scroll issue description while typin	escation.										
679650873301	Bug Bounty	Address Page	Once all the mandatory address field is entered deliver to address button is not enabled. No option to save the address button is available..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	gaayrocks@gmail.com	9019903815	https://kapture-email-attachments.s3.amazonaws.com/62602532735231675955/Address.PNG							
679650958202	Bug Bounty	There is a Spelling mistake of "Raise" in Ti	When an user Raise a quirky then On ticket ID generated page there is a Spelling mistake for the word "raise" Device Details: Motorola G62 5G Android 12 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	rajeev4.singh@ril.com	8928931993	https://kapture-email-attachments.s3.amazonaws.com/62706254491951337139/Raise-6462040131937.jpg							
			I tried posting a review for a specific product and I was able to rate it even when I didn't order it once. Other e-commerce sites have made mandatory to upload the photo of product without which one should not be allowed to rate or review the product. This issue can lead to spam and fake reviews..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sumedh.pathak@ril.com	8766947832								
679651032889	Bug Bounty	Posting a rating without uploading photo											
679651033181	Bug Bounty	click on notification displays empty page	Received notification App is not active Clicked on notification redirects to blank page.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	saiempustephy@fynd-external.com	9321911179	https://kapture-email-attachments.s3.amazonaws.com/20629373606438676482/mediaFile_https://kapr							
679651212260	Bug Bounty	Men - SOAP Category_Baby Soap Listed	Under Men Category- SOAP - Baby soap products are listed. Johnsons brands etc.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	gaayrocks@gmail.com	9019903815	https://kapture-email-attachments.s3.amazonaws.com/26067833082496681827/Men_John_soap.PNG							
679651253115	Bug Bounty	test	testing the flow - testing flow .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anilkumar.sahoo919@gmail.com	7773990548	https://kapture-email-attachments.s3.amazonaws.com/84881395913960051007/download-509178377							
			Steps Home page Scroll to 2nd carousel banner Click on banner Filter - discount - select range 46 to 50 Device model and make - Apple iPhone12 iOS 16. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/26342795815972947025/mediaFile_https://kapr							
679654076618	Bug Bounty	Upto 45% off banner includes products w											
			Steps - As a user I got this notification of 45% off + 20% extra discount Clicking on it I am redirected to the products page I select a random product and add it to cart. When I try to add the TIRA20 code it gives an error. Device model and make - Apple iPhone12 iOS 16 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/20927265201232333433/mediaFile_https://kapr							
679654301744	Bug Bounty	Notifications are misguiding to the user											
679654405824	Bug Bounty	Wrong product image	SKU is of Votre Lotion but image is of Too Faced lip Injection.Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	shweta.mehtasen@ril.com	9833313201	https://kapture-email-attachments.s3.amazonaws.com/29471341139341827439/Screenshot_2023-03-24_16-00.png							
			When item has reached max limit in cart and user goes to add the same item through wishlist it shows “item out of stock” message even though item is not out of stock. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	chaitanya.tule@ril.com	7977754672	https://kapture-email-attachments.s3.amazonaws.com/07294775864219800198/mediaFile							
679655637649	Bug Bounty	Incorrect error message											
			as shown in first picture there is a free gift on a purchase of 2500 or above. but description of the product shown as gift is not available when clicked onto it..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	moti2.lal@ril.com	9372763779	https://kapture-email-attachments.s3.amazonaws.com/01251612695446213092/Screenshot_2023-03-24_16-00.png							
679656482227	Bug Bounty	offered product showing not found											
			There is no character limit set on the "Review Title" and "Ask a question" text boxes.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	richy.samuel@ril.com	6360192789	https://kapture-email-attachments.s3.amazonaws.com/16599812394018888918/Screenshot_20230324_160000.png							

679657639286	Bug Bounty	Low resolution image preview in try on o	For some products there is a try on button which lets preview of what it would look like to applied the product on user face but the issue is that the preview is very blurry to make sense. Steps to reproduce: 1. open the page for "Maybelline New York Hyper Curl Waterproof Mascara - Very Black (9.2ml)" click on try on and upload the sample clear photo provided. The blurred output is also attached..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	tribhuvan.rathore@ril.com	7568703487	https://kapture-email-attachments.s3.amazonaws.com/7649956843532702989/Screenshot_20230324						
679658000153	Bug Bounty	Feedback feature for an item is not worki	I tried giving feedback for an item. After clicking on Submit Review button it's just getting processed only and not responding with success. Attaching the screen recorder also. Thanks btw app looks very fine..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arjun24.singh@ril.com	9993390857	https://kapture-email-attachments.s3.amazonaws.com/49514670754760240612/Screenshot_2023-03-2						
679659951363	Bug Bounty	Found an bug in item Feedback feature	When clicking Submit Button of review/feedback for an item it's not getting successfully post. Attaching the video also for reference..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arjun24.singh@ril.com	9993390857	https://kapture-email-attachments.s3.amazonaws.com/13196997316923885703/Screenshot_2023-03-7						
679660169731	Bug Bounty	Chate With Us feature under profile is als	i have created one ticket for an bug. when I tried to use Chat With Us option its saying no tickets are associated with ur account. I have attached screenshots also. Please refer them..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arjun24.singh@ril.com	9993390857	https://kapture-email-attachments.s3.amazonaws.com/73862000117536547528/Screenshot_2023-03-7						
679660747632	Bug Bounty	App crash observed	Steps - I cancelled an order after 5 mins I got a notification (screenshot attached). Clicking on notification I got redirected to My orders page. On clicking header back I am redirected to a black screen. On clicking header back again app crashes. Device model and make - Apple iPhone12 iOS 16 .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	bhavesh.pamnani@ril.com	9372763596	https://kapture-email-attachments.s3.amazonaws.com/39076119409492334838/mediaFile_https://kap						
679661653005	Bug Bounty	Null Search Result Message	When a Search phrase results in null outcomes the error message says "No results found" and then "shop now". if there are no results shop now is misleading as what to shop. It can be replaced with below message: "No results found for your Search. Try alternative Search terms (leading to Search screen) Or Explore More (landing to full catalog)" This is important considering we are a new site customers will think we don't have the product for null search results...Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/87700683661212041869/Screenshot_20230323						
679663499470	Bug Bounty	Coupon Benefit Not displayed	When a customer apply the coupon the coupon Benefit is not displayed at item level. Basically the revised price after the coupon should be visible to the customer. this gives a sense of buying the product with coupon Benefit and more importantly this allows the customer to decide what prosuxrs ro drop or add in case of other benefits like bank offers. Ex: first product in screenshot Mcaffeine is at Rs.395 at 12% TRADE DISCOUNT and after coupon it should be Rs.316 . But it is not changing. this will lead customer 1. doubting that they are not getting the coupon Benefit 2. Unable to compare final prices with competition (Nor every customer is good wirh percentage and mathematics calcuatlions) 3. leads to confusion and cart abandonment. this will have high impact on conversion metrics in the customer funnel.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/12392224547450121677/Screenshot_20230324						
679664650516	Bug Bounty	testing	Testing.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	hemangi.marwaha@ril.com	9815254796							
679664798078	Bug Bounty	payment method via phone pay	if user selects phone pay then he decided to not make payment method through phone pay then if user selects other method payment failed message will not appear after long time user able to get message that payment failed via message .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	arjun4.yadav@ril.com	6363380514	https://kapture-email-attachments.s3.amazonaws.com/67909193590347465782/Screenshot_20230324						
679664863799	Bug Bounty	raise defect	Hi team I already sent you some bugs how can i track them.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	jshshahsgywuuirxjns@shhxdhjejd.jshhhdjic	8104445898							

679665093092	Bug Bounty	Chat with us - Beauty Advisor	The response time on beauty advisor is very slow. The platform is not launched yet and hence the traffic will be nothing compared to launch. wait time of 1 minute for every message will make customers impatient and hence they may quit the conversation or another app will send notification during this time and customer will switch applications. in the attached image each message took 1 to 2 minutes wait time .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/59665801051749277681/Screenshot_20230324						
679665256721	Bug Bounty	Chat with Us - Beauty Advisor - Wrong Na	My registered name is Aravind which was used for first greeting but in the second greeting Bhavesh is used as a name. I am not sure if this is a system suggested automatic message which the executive selected or if it is a Manual copy paste error. Device: Samsung A23. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/18972843738476730417/Screenshot_20230324						
679665484879	Bug Bounty	Chat With us - No Notifications	When I was using Chat with Us option and I am not on chat screen while the advisor is sending a message then I am NOT GETTING ANY NOTIFICATIONS that I have received a message. the advisor closed the conversation in 5 minutes. Slow response and no notification will lead to customer dissatisfaction. Device: Samsung A23.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186							
679666227695	Bug Bounty	Raise an Issue - Describe the issue	In this very "Describe the Issue" box if I write multiple lines then there is no option to scroll in the text which makes it difficult to edit the text or review. there is 1000 character limit and hence it will need a scrollbar function in it. thanks. Device: Samsung A23.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186							
679667438358	Bug Bounty	Track Tickets	From Hamburger menu - Help & FAQ for navigating to recent tickets we have to go into FAQ. This is wrong placement. Except the last 3 sections inside FAQ all others are xorrexly placed and has Q&A format. Recent tickets should be a separate menu inside Help & FAQ Hamburger. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/21416895556347686918/Screenshot_20230324						
679668130911	Bug Bounty	Helpline Number - No audio during hold	I just spoke to a customer service representative around 7.50 PM on 24th March 2023. the first time the CSE put me on hold I did not get any music that led me to believe that call might have been dropped. However the second time I was able to hear the audio while I was holding. I am not sure if the first time I was on hold or the CSE just went on mute. .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186							
679668329869	Bug Bounty	Beauty Advisor - Suggested Products Hypi	the beauty advisor suggested 3 products for my skincare concern. But the hyperlink shared was not landing me to the products. I was stuck in the same screen. I WAS NOT ABLE TO COPY THE LINK OR OPEN IT. This can lead to under utilization of advisor time and may not result in good sales conversions. adding screenshot of the suggestions made..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/47493301816620690811/Screenshot_20230324						
679668530668	Bug Bounty	Chat with Us- No sign of "typing" when th	There is a higher wait time with the beauty advisor as I had already raised a query. During this time when the advisor was typing I should get a "typing" or "..." symbol to make the customer engaged otherwise the customer will be very impatient as to whether the advisor left the chat or is working on the concerns..Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/27594214080065774493/Screenshot_20230324						
679668741367	Bug Bounty	Chat with Us- Track Tickets	In the chat with us mode when I select Track tickets 1. the message is "there are no open tickets" even though I just raised a ticket 30 secs ago. 2. after this if I choose closed tickets then also it shows no tickets. But I have raised more than 10 tickets already. Is there a lag in sync between ticket manager and chat system? Device: Samsung A23.Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/50359557429568391624/Screenshot_20230324						
679669035153	Bug Bounty	test	Test - test email by me	rajendrabajpai.raja@gmail.com	9818997907							

679669045360	Bug Bounty	Gift With Purchase - Unable to view gift d	While Ordering an ELCA product I had a gwp along with the order for buying above 3000. upon clicking on the gift item it landed me to a pdp screen of the gift but in 2 secs it went to an error page. this has happened multiple times in the last 24 hours. adding 3 screenshots which shows different screens. this affects the trust factor as customer cannot check what gift he or she is getting. pls check this..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/45572474462439276780/Screenshot_20230324
679669254177	Bug Bounty	PDP Image Loading Time	The time taken to load images in PDP was very high even though I was on high speed wifi. if regular customers get this lag there is a high chance of drop out in the customer journey, the images should be pre loaded the moment a customer enters a pdp. adding screenshot of blank images..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/61737540804664430107/Screenshot_20230323
679670096744	Bug Bounty	Ratings & Review - Character Limit Is activ	In the option to rate and review a product there is a 2000 limit mentioned. however it is not acting as a character limit. it is acting as a number of lines. this is an error and can lead to long essays written by angry customers which will clog the space as well as quality of review experience. we will also have to save these content on the server which will lead to space issues. I am adding a screenshot where I tested this..But you have to manually test this..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/31561757066171161694/Screenshot_20230324
679671027132	Bug Bounty	Major Flaw in Top Category Selector	On main home page(pic 1) we have top category selectors like Makeup and skincare. if I select any of these then I land on a Second Landing Page (pic2). From here I go to PLP page. (pic3) however if I click return from PLP it directly throws me to the main page. (Pic 4) THIS IS A MAJOR ERROR IN THE CUSTOMER JOURNEY AND IS A MUST HAVE CORRECTION BEFORE LAUNCH. this is happening all category selectors. Device: Samsung A23..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/82201301028583382111/Screenshot_20230324
679671746535	Bug Bounty	Major Flaw: Coupon Criteria Not met - Vi	When I tried to apply a coupon the coupon just said criteria not met. Suppose the coupon is applicable on limited products then I must be able to choose the product from a link where all eligible items are there. THAT IS MISSING AND HENCE CUSTOMER IS FRUSTRATED TO KEEP DOING TRIAL AND ERROR WIRH DIFFERENT PRODUCTS. Eventually customer will abandon the cart assuming the coupon is fake or invalid. for example: In the screenshot shared I had a lakme product and an Estee lauder production cart worth more than 2000..However the coupon did not apply which said 999 is the limit..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/88871438056407904028/Screenshot_20230323
679672218177	Bug Bounty	Flaw in coupon order display	While I had a cart value above 500 but below 900 I was still getting TIRA20 as first and TIRA10 as second coupon. But TIRA20 is not applicable due to cart size. Since it came on top i chose and I got disappointed. Suppose there are 10+ coupons live during TIRA launch regardless of applicability the order of coupon may be manual or sorted by Benefit %. then this will lead very poor customer experience and in fact leads to cart abandonment and leaves the customer frustrated. HUGE IMPACT ON CUSTOMER JOURNEY AND CONVERSION METRICS..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/96921865347107939571/Screenshot_20230323
679672738673	Bug Bounty	Criteria Based Enabled or Disabled view	If a coupon is available but cart is not meeting the criteria then the coupon should appear disabled (like Grey out) similar to how we see certain functions on excel which cannot be clicked but is shown as an available functions. Example: Pls check Swiggy cart page and then go to apply coupon they have an excellent display of coupon and payment offer including display mode and order of display..Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	aravind.paranthaman@ril.com	9176972186	https://kapture-email-attachments.s3.amazonaws.com/96738870561133428324/Screenshot_20230323

679674883779	Bug Bounty	On 5G network Images are not loading im	Images are taking longer period of time to load on 5G network as well as on WI-Fi. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhiren.jain@ril.com	9226025768	https://kapture-email-attachments.s3.amazonaws.com/73575537139312411795/mediaFile					
679675296024	Bug Bounty	Cart page UI is not properly displayed	When scrolling up and down the white line is getting displayed on the screen. Please find attached photo for the same which is highlighted in the photo. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dhiren.jain@ril.com	9226025768	https://kapture-email-attachments.s3.amazonaws.com/65476262995037100360/mediaFile					
679676339493	Bug Bounty	Issue	Hi Team Onclick of one of my notification "Dinesh new trend alert!" showing blank page. Please check screenshot. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	dinesh14.singh@ril.com	9516557925	https://kapture-email-attachments.s3.amazonaws.com/23917310400258819317/mediaFile https://kapture-email-attachments.s3.amazonaws.com/23917310400258819317/mediaFile					
679676595579	Bug Bounty	Text fields in add new address page suffer	Text feilds like building name flat no locality etc causes app to become unresponsive when long strings are entered and repeatedly clicking to make cursor visible on the field. They also suffer from font that keeps on increasing on repeated copy and paste of a sample string Lorem Ipsum . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	tribhuvan.rathore@ril.com	7568703487	https://kapture-email-attachments.s3.amazonaws.com/40725661988540404317/Screenshot_20230324					
679677137808	Bug Bounty	product shade not specified correctly	product shade for mars trend setting powder not specified anywhere in the description. This product comes in 4 variants but tira app does not specifies the shade anywhere except the image. Brightening Banana and soft light have correct images however for matte translucent shade the first image shows soft light as shade and next image has matte translucent mentioned on box. Due to this bug user will have confusion ordering this product if someone orders this product then will soft light shade be delivered or matte translucent? Bug is that the Product shade should be clearly mentioned either on product name or description. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	paritosh.sachdeva@ril.com	9888571736	https://kapture-email-attachments.s3.amazonaws.com/60002570465707938126/Screenshot_20230324					
679677293146	Bug Bounty	product name and display not matching	product name and display not matching .engage and charmis. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	anand.makhija@ril.com	8369353066	https://kapture-email-attachments.s3.amazonaws.com/07239726872885428621/Screenshot_20230324					
679678222353	Bug Bounty	loading time	I have observed that when scrolling through app takes time to load images even having good network . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sunil.amin@rocketmail.com	6352720209						
679678428463	Bug Bounty	images not getting uploaded while trying	The issue may be about the image format however for iPhone users default images are in different format (heic)hence for iPhone users this option should be given .. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	sunil.amin@rocketmail.com	6352720209	https://kapture-email-attachments.s3.amazonaws.com/97266172427439521793/mediaFile					
679680226009	Bug Bounty	Product review allows special characters	Device: OnePlus 7T Issue: 1.Product review should not be approved or controlled as this will hamper customer trust. 2.Text field allows special characters. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amit.golait@ril.com	9321404123	https://kapture-email-attachments.s3.amazonaws.com/61835446025448204820/Screenshot_2023-03-27					
679680816317	Bug Bounty	Username is trimmed from top and botto	Steps to reproduce: 1. Click on the profile icon. 2. Observe the username. 3. User name should be completely visible . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/70887733013378153318/mediaFile					
679681231586	Bug Bounty	On Cash on delivery cancelled email refur	Device: OnePlus 7T Issue: On Cash on delivery cancelled email refund initiated in subject. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	amit.golait@ril.com	9321404123	https://kapture-email-attachments.s3.amazonaws.com/25717683391615663042/Screenshot_2023-03-27					
679682560690	Bug Bounty	Unable to save address with names havin	1. Navigate to profile 2. Try to add new address l 3. Provide name with less than 4 letters. Eg Wu T 4. Observe the error message. The error states 'Enter full name' . What if my full name has only 4 characters.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/24532215811489573899/mediaFile					
679682965468	Bug Bounty	two pin code issues.	1) Few pincodes of Andaman and Nicobar islands are not being recognised. Eg: 74202 74207 etc 2) Entering a wrong pin code after entering a correct pin should reset the state and city fields. Which is not happening. Steps: While adding address 1. Enter a correct pin code. 751024. Observe the city and state fields. 2. Now enter an incorrect pin. 00000. Ideally the state and city fields should reset to blank as the pin code is invalid. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/44278341157247239679/mediaFile					

679683700466	Bug Bounty	App crashes after payment screen.	App crashes after while trying to place the order. Steps: 1) Add the maximum order able quantity of any product. 2) Add delivery address. 3) Apply 20% off promo code 4) on payment screen select cash on delivery 5) click on continue and observe the behaviour. 6) user should navigate to review order page. But the user is pushed back to the payment page. 7) Upon multiple tries I was able to click on the "Proceed" button on Order Review screen after which the app becomes unresponsive and crashes. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/34145128634805686145/mediaFile				
679683949487	Bug Bounty	Incorrect message upon adding items.	Upon adding the maximum order able quantity of any item when the item is again added to cart from wish list we get an out of stock error. Steps: 1) add the maximum order able quantity of any item. 2) try to add more of the same item observe the error. 3) Add the same item to your wish list. 4) try to add the item to your bag from wish list and observe the error. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/98659505265885776135/mediaFile , https://kapture-email-attachments.s3.amazonaws.com/43867063345639780940/mediaFile				
679684721916	Bug Bounty	Coupon code text is truncated.	The coupon code maximum discount test is truncated and can cause confusion amongst users. It should be wrapped. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/43867063345639780940/mediaFile				
679685113996	Bug Bounty	Duplicate sorting option.	Relevance radio option is present twice. Steps: 1 Perform any search 2 click on the sort button. 3 Observe the options. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	braj.biswal@ril.com	7676683806	https://kapture-email-attachments.s3.amazonaws.com/18808443217342634947/mediaFile				
679685484242	Bug Bounty	authorised payment portal Key features n	I have found one issue going to elaborate as in following steps step 1: User wants buy an item he selects address then go to payment tab then selects hdfc bank payment method option step 2: Click on proceed then user land on hdfc netbank official web page step 3: If user incase had forgotten his customerId then if they want click on forgot customer Id that option will not work nothing will be loaded Step 4: Search hdfc net banking in Google or any other search engines the page will open there if user selects forgot customer ID then related required details form will open. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	arjun4.yadav@ril.com	6363380514	https://kapture-email-attachments.s3.amazonaws.com/81427691113749178845/Kaagaz_20230325_00				
679686075875	Bug Bounty	user not able make payment using some	step 1: go to payment method tab then user selects view all option to all bank that are eligible for payment then he selects some specific banks that's they want to make payment through for example syndicate bank step 2: selects syndicate bank then click on proceed then user not able to make payment showing try other payment method no official bank page going to load. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	arjun4.yadav@ril.com	6363380514					
679686505972	Bug Bounty	suggestions video sounds mixing problem	step 1: go to For you section There use able to find some beauty tips videos Step 2: play the video turn on speaker for sound by clicking sound speaker icon then play other videos and turn on speaker icon all videos sound getting merging creating noise to grab information ... thank you. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	arjun4.yadav@ril.com	6363380514	https://kapture-email-attachments.s3.amazonaws.com/15821395342392387485/Screenshot_20230325				
679687820775	Bug Bounty	suggestion: add redirection links to custo	point no.9 customer support in "Terms and Conditions" should have redirection link for email and contact so user can directly tap and go forward with action rather than copying or having to manually write email/contact to get in touch with the tira team. please find below image. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	heer.desai@ril.com	9082349610	https://kapture-email-attachments.s3.amazonaws.com/39285279585994647970/Screenshot_20230325				
679687885603	Bug Bounty	web site	Still web site took lot of time to download the image and add to bag also take time. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	prajakta1.shinde@ril.com	9819969946					
679687956178	Bug Bounty	time	Web site took lots of time to download the image. Ticket has been auto disposed due to 3992:- Bug Bounty escalation.	prajakta1.shinde@ril.com	9819969946	https://kapture-email-attachments.s3.amazonaws.com/91361144904684827482/mediaFile				

679691035487	Bug Bounty	poor alignment for tracking page	two of my orders are not trackable and have a track option at the top right corner of the order selected. on tapping 'track' it redirects to xpressbees page where the alignment is improper and details cannot be read. . Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.com	9082349610	https://kapture-email-attachments.s3.amazonaws.com/43870359277070011473/Screenshot_20230325-150000.png
679691800699	Bug Bounty	Shipment ID is untrackable	on the Order status page the first 2 details mentioned are Shipment ID and AWB ID and track on the right of shipment ID. Tora has the option to copy the shipment id and paste on the track page. tracking page has no such ID and returns error 'No data found' after putting the AWB number the detail was trackable. suggestion: if the shipment id cannot be used for tracking there is no point of giving the 'copy' option to user for shipment. the 'copy' option should be next to AWB ID instead. using Android Samsung Galaxy S20 fe .Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	heer.desai@ril.com	9082349610	https://kapture-email-attachments.s3.amazonaws.com/19356024044326585170/Screenshot_20230325-150000.png
679721025232	Bug Bounty	Mens section shop by and brands to know escalation.	After going on men's section Shop by and Brands to know show same page. And at some place quality of image is very poor and at some place there is no image.. Ticket has been auto disposed due to 3992:-Bug Bounty escalation.	keyur.mayekar@ril.com	9321713859	https://kapture-email-attachments.s3.amazonaws.com/21329113919805068699/Screenshot_2023-03-25_150000.png