

# Home Loan – Salaried Flow - Defect Report

**Project:** Home Loan - Salaried Flow

**Platform:** ZooP Orchestrator

**Version:** 1.0

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**Date:** 6/11/2025

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## Defect 1: Incorrect Property Details After QR Scan

**Module:** QR Code Scan Entry

Severity: High

Priority: High

Environment: Android, Chrome browser

Steps to Reproduce:

1. Scan a valid QR code displayed at the builder's end
2. Wait for the application flow to open

Expected Result: Property details should match builder and QR metadata

Actual Result: Property name and location are mismatched

Root Cause (Suspected): Backend API incorrectly mapping QR metadata to property DB

Attachments: Screenshot of scanned details vs actual builder details

Status: Open

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## Defect 2: Builder Link Redirecting to Wrong Property

**Module:** Builder Link Entry

Severity: Critical

Priority: High

Environment: Windows 11, Edge browser

Steps to Reproduce:

1. Open unique builder link <https://loanappzp/builder123>

Expected Result: Correct builder and property details should load

Actual Result: Redirects to default landing page, no builder data shown

Root Cause (Suspected): Broken backend routing or expired link token

Attachments: Network logs showing failed redirection

Status: Open

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## Defect 3: OTP Not Received by User

**Module:** Sign-up/Login with OTP

Severity: High

Priority: Medium

Environment: iOS Safari

Steps to Reproduce:

1. Enter valid 10-digit phone number
2. Click "Get OTP"

Expected Result: OTP should be received via SMS

Actual Result: No OTP received

Root Cause (Suspected): SMS gateway down or network delay

Attachments: Logs, timestamp

Status: Open

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#### **Defect 4: PAN Verification Fails for Valid Entry**

##### **Module: User Data Collection**

Severity: High

Priority: High

Environment: Web (Chrome), PAN ABCDE1234F

Steps to Reproduce:

Enter valid PAN and submit

Expected Result: PAN should be validated via API

Actual Result: Error message: "Invalid PAN"

Root Cause (Suspected): Incorrect validation logic

Attachments: Console logs, sample PAN input

Status: Open

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#### **Defect 5: Uploaded Documents Not Displayed in UI**

##### **Module: Document Upload**

Severity: Critical

Priority: High

Environment: Android App

Steps to Reproduce:

Upload salary slip (PDF, 400 KB)

Expected Result: Document should appear in uploaded list

Actual Result: Upload success message shown but no document listed

Root Cause (Suspected): Frontend not fetching document list post-upload

Attachments: Upload confirmation, blank UI

Status: Open

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