Udemy Business User FAQs

1. How do I login to Udemy Business?

   Go to YOURDOMAIN.udemy.com

2. What is Udemy Business (UB)?

   Udemy Business is a next-gen learning solution that transforms the workplace learning experience by bringing a consumer-first and on-demand learning solution to companies. Built for businesses striving to be at the forefront of innovation, Udemy Business offers fresh, relevant learning anytime, anywhere. The 5,500+ high-quality courses taught by the world's leading experts cover a wide range of topics from development, IT and design to leadership and stress management. In addition to its curated content collection, organizations can also securely host and distribute their own proprietary content.

   Leading organizations including Sony, Optimizely, Lyft, Booking.com, and Adidas choose Udemy Business to upskill their workforce and drive learning forward.

3. What are the benefits of using Udemy Business?

   Content freshness - Our unique marketplace model enables us to source expert content from around the world as quickly as the market changes. Is there a new programming language in use? Udemy's instructors will have it covered. Is there a new sales methodology your team needs to learn? Udemy's instructors can produce a new course within days. This ensures that you are equipped with the latest skills to do your job or get to the next level.

   Content variety - The content demand from a user base of 40M users allows us to ensure that we have a wide variety of applicable content for you to excel at work. From IT and development to leadership and marketing, Udemy Business has the courses you need to grow personally and professionally.

4. What is the preferred internet browser to access Udemy Business?

   We recommend Chrome for the optimal product experience. Udemy Business also works well with Safari, Firefox and IE 11. For a list of system requirements, visit our support center here.

5. Why is there a course on Udemy.com that is not included in the Udemy Business account?

   Our goal is to offer a curated content collection. The Udemy Business Content Team curates and hand-selects the best learning content for work teams. While our consumer marketplace has 155,000+ courses, the majority of these courses are not included in our curated business collection because we want to ensure that our content is relevant to developing people's skills at work. As a result, our content collection has over 5,500 of Udemy's highest quality and highest-rated courses business and technical courses to ensure that teams at work are learning from the best content.

6. How often are courses updated or added to the Udemy Business content collection?

   We add and remove courses from the Udemy Business content collection every month. We do this to ensure that new content is always available as quickly as things change, and to also ensure that old content that is outdated and no longer relevant is removed. The complete content collection can be found here. The list of upcoming courses that we'll remove can be found here. If you happen to enroll in a course before it's scheduled removal date, you will still have access to the course even after it's been removed.

7. Who should I contact if I'm having technical issues?

The best and quickest way for you to get assistance with technical issues you may be experiencing is to [file a ticket](#) with our Customer Support team. A member of the team will help you troubleshoot the issue.

8. How do I download the Udemy Business app for smartphones & tablets?

   Udemy Business is available on both iOS and Android. To download the iOS app [go here](#). To download the Android app, [go here](#).

9. I tried logging into the Udemy Business mobile app, but am having trouble. What should I do?

   Please know that you'll need to sign into your Udemy Business account on desktop at least once before being able to access the mobile app. This ensures that you are recognized as an active and authorized Udemy Business user. Once you are an authorized user on the desktop site, you will be able to access your organization's Udemy Business learning account through the mobile app.