Bloom Consulting

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Understanding of requirements

- Development of a full-stack, GDPR and WCAG-compliant business website with desktop and mobile functionality.
- Integration of performance analytics (e.g., Google Analytics) for tracking website activity
- Training ACME staff on website maintenance and conducting minor updates

Our Suggestions

- We think you should be using Wix for a website builder...
 - o It has a user-friendly interface for non-technical people so that it doesn't become a burden to maintain
 - o It has a fast development time
 - o There is a wide range of professional templates
 - Although primarily a no-code solution, Wix has a code editor for more complex tasks
 - Wix has built in SEO and marketing tools to help rank your site better on search engines
 - Wix has an app market with hundreds of user made apps
 - Wix Data is a built-in tool to handle databases

Alternatively

- React A great option for complete customization but...
 - o Need code knowledge for maintaining in the future
 - Longer development time leading to decreased scope
 - o Complexity could add more issues, sometimes hidden until late in the project
 - o It does give you the option to add a proper back-end to store user contact information
- Squarespace Lacks in a lot of departments
 - o Less flexibility compared to Wix with designs
 - o Lacks app integrations like Wix's App Market
- WordPress Another solid option but at the cost of simplicity
 - o Wix has an easier to use interface, but WordPress might give you more options
 - Wix gives you an all-in-one solution for creating, editing, and hosting a website, but then you are tied to Wix
 - WordPress heavily relies on third party plugins (i.e., databases), which could become deprecated throughout the website's life but also gives you endless customization

10/23/2024 4

Concerns

- Our main concern is about security of making a portal...
 - Security Risks: Handling sensitive client data (contracts, e-signatures) requires robust security measures that can be complex and expensive to implement properly
 - Compliance: Ensuring GDPR compliance with sensitive client information adds legal and technical complexity
 - o Maintenance: A custom-built portal would require ongoing updates, security patches, and maintenance, which doesn't fit the scope of the project
 - Scalability: If the business grows, the demands on the portal could increase, and scaling a custom solution may be difficult or require significant investment

We suggest...

Google Workspace

- o Ideal if you want a fast, affordable, and flexible solution for client management and document handling
- o It provides excellent collaboration tools and can be customized with add-ons or integrations
- o You are already considering using Google Analytics, so you'd be tied into the ecosystem

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- A great choice if you're primarily focused on managing contracts, client onboarding, and legal compliance, especially for businesses dealing with international clients or contractors
- Dropbox Business, PandaDoc, Freshbooks (and more)
 - o We don't have experience with these, but people say they are great!

10/23/2024

Thank you

 We're excited for the opportunities in the next two semesters to continue learning, developing our skills, and finding new ways to support your business's growth