

**Ashraf Anwar**  
**Software Test Engineer**  
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### **Experience Summary**

- Experienced Senior QA with more than 5 years of testing Software applications for functional, Regression tests, Mobile testing, UAT in retail, Health care in USA and Canada.
- Experience in all areas of Quality Testing including understanding of the requirement, Writing Test Case, Test Lab and defect tracking. As a Business Analyst experience in System Life Cycle (SLC), Testing Methodologies and techniques, Rational Unified Process (RUP), Unified Modeling Language (UML) using modeling tools such as Enterprise Architecture.
- Involved in Manual testing, Black Box testing and White Box testing and Automation Testing.
- Proficient in creating Business Requirement Documents (BRD), Functional Specification Documents, Use Case Diagrams (USD), Activity Diagrams, and Sequence Diagrams using Enterprise Architecture.
- Experience in Requirements elicitation techniques - conducting user interviews, document analysis by conducting JAD (Joint Application Development) Sessions with committee of SMEs, business groups, senior management and IT groups.
- Extensive testing experience using testing tools such as HP Quality Center, Mantis, SnagIt.
- Extensive experience in documenting existing process, analyzing Business Requirements, working with Requirements Traceability Matrix (RTM), re-engineering business processes and designing.

### **TECHNOLOGY SKILLS:**

**Operating Systems:** Microsoft Windows 2000/XP/Vista/NT, windows 7 and Mac, Unix.

**Databases and Tools:** MS SQL Server Studio 2000, MS Access, SQL, Toad and Oracle

**Programming Languages:** Visual Basic, VBScript, Java Script, HTML, DHTML and XML (working knowledge)

**Applications and Tools:** Microsoft Project, Microsoft Visio, Microsoft Office Suite,

**Quality Management:** Quality Center, Jira, HP ALM Test director.

**Document Management:** MS SharePoint, Wiki, and Confluence.

### **EDUCATION:**

**Bachelor of Commerce**

**University of Karachi, Pakistan. 2002-2004.**

**One-year Diploma in computer science.**

**Petroman Training Institute.**

**Karachi, Pakistan. 1996-1997**

## PROFESSIONAL EXPERIENCE

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Circle K. Dallas, TX.

Feb 2017 –Present

Quality Assurance Analyst.

### Responsibilities:

- Manage web Automation test activities throughout the SDLC.
- Created, maintained and updated test strategy, test conditions, test cases and regression testing based on business requirements.
- Used automation selenium web driver browser to invoke the scripts and initially performed the baseline testing, as well as, organized all the scripts systematically and generated reports.
- Work in conjunction with the Requirements Analyst and other testers to create and organize Software Requirements in SoapUI.
- Quality Center was used to create the Test Plan, store the test cases and run the test cases.
- Involved in installation of the Quality Center and used Quality Center for requirements management, planning, scheduling, running tests, defect tracking, managing the defects and executing the test cases, application under test.
- Developed Test Matrices on a weekly basis.
- Involved in User Acceptance Testing.
- Report bugs/defects in the Clear Quest and ensure problem resolution is communicated in a timely and effective manner between Developers, Lead QA and Project Manager.
- Security testing ensured the application business logic, also helped identify and patch all the vulnerabilities of the application.
- Performed Functional, Navigation, Regression and Smoke tests on the new enhancements added to the web application in different environments like UAT, Stress and finally in Production.
- Planned and documented Test cases for Functionality, Security, Performance, Database and Acceptance testing.
- Develop QA Plans and Test Plans.
- Define and implement QA standards.
- capabilities to track document bugs
- Identify resource allocations and constraints.
- Follow up with standard Test Methodology such as Iterative, AGILE and software testing life cycle (STLC) to perform different types of testing for the projects.
- Review and approve test results.
- Performing different types of testing like functional, Black box, integration, system, performance, Regression and smoke.
- Evaluate and approve use of automated test tools.
- Worked closely with the application development and design and testing team to resolve technical issues and interacted with them to ensure overall quality of the software.
- Performed compatibility testing on various browsers and operating systems to ensure excellent user acceptance.

- Coordinate User Acceptance Testing (UAT) activities.
- Participated in Daily stand up calls for the project status and Defect triage for the review of defects in Quality Center along with Business Analysts and Developers.
- Manage System Test activities conducted by offshore resources.

**Environment:** Java ,Eclipse(Oxygen .2),SoapUI, Mantis, Snag it, SQL Server, MS Office (Excel, Word)

**Uber. Dallas, TX.**

**Nov 2017-Jan2017**

#### **QA / MANAGEMENT COORDINATOR.**

Worked with Uber corporate office in down town Dallas on a small project.

##### **Responsibilities:**

- Worked with Uber offshore team in India working with running projects, Facilitate/Assist with daily/weekly meetings held by Testing Enablement to discuss status of testing.
- Day to day meeting look after coordination and work status prepare daily reports.
- Tested the final Mobile/application for Usability testing to verify whether all the User Requirements were created to by the application.
- **Environment:** Jira, Bugzilla, Eclipse Juno, Appium IO,SQL Server, MS Office (Excel, Word)

**Falcon Holdings LLC. Dallas, TX.**

**Mar 2016 – Oct2017**

#### **SENIOR QA.**

Falcon Holdings America's biggest franchisee of Church's Chicken Brand in America more than 2000 employees working under the giant operations with more than 300 stores across the America they also have involve in IT business in some countries in Asia.

##### **Responsibilities:**

- Developed, designed, planned, and scripted testing scenarios for feature and regression testing for all company products: analyzed software requirements and design documentation, created test plans and testcases to validate business logic and software performance using Black box (functional) and White box.
- Developed test plans based on an understanding of the business functionality and the software testing methodology.
- Reviewed the User Requirements Document and prepare the detailed Test Plan and Test Criteria for the testing effort using Quality Center.
- All the issues that came up during the testing process were tracked and logged in Clear Quest as defects.
- Supported testing and development environments (i.e. backups, restores, version control of source, targets, and data), Liaison with the systems administrators.
- Conducted Regression testing, Integration testing and User acceptance testing for various combinations using Manual and automated tools.
- Tested the final application for Usability testing to verify whether all the User Requirements were created to by the application.
- Maintaining status reports and communicating with the Management regarding progress of work.

- After successful development and testing of the product, participated in User Acceptance Testing, product release and deployment to end-user.
- Part of the process of writing test strategies, test plans and test cases for manual and automated testing.
- Performed front end, back end, GUI, Functionality, Security testing on the application.
- Involved in Manual User acceptance testing with various combinations.
- Involved in Regression and smoke testing for the new build functionality testing.
- Worked directly with developers to report discrepancies and to resolve defects and track changes to status.
- Involved in planning and creating Test scenarios and Test objectives to ensure that the system modification will meet the specified business requirements.
- Analyzing application Issues & implementing Client change requests, Regression Testing, User acceptance testing and go-live activities as required.
- Participating in troubleshooting activities (Configuration error, data errors, interfaces to external systems, etc.)
- Work with IT and business leaders across organizations/geographies to understand and accomplish business requirements as necessary.
- Ability to work under pressure and adhere to deadlines/SLA agreements (On-time delivery, customer service, and quality of execution are key performance requirements).
- Responsible for UI, Functional, Web Services, cross browser, Automation, ETL, Reports Testing of Web, distributed, SOA, Reporting, legacy, J2EE applications.
- Developed Test Cases using WSDL, Schema files which defines Web Service Request, Response, methods/operations, End Point of web service to be tested.
- Involved in daily meeting with Team members to keep track of defects and provided update on Testing progress to the Team Lead.  
Worked on Testing of City for Citi Payment Web Application which uses Restful Web services, XML, DOM, JSON and AJAX features.
- Worked in Automation of two modules using QTP. Developed VB Scripts in QTP which was used later to Automate Check and Deposit processing modules.
- Worked during weekend during Production Implementation to perform Sanity Test, Shakeout testing by doing testing in production environment during User Shakeout process.
- Participated in project meetings and used leadership, analytical and problem-solving skills to contribute to the quality of the product.

**QA ANYLIST.**

Worked as a QA lead with team of four, company's corporate software quality adding new features On human resource pages.

**Responsibilities:**

- Developed test plans based on an understanding of the business functionality and the software testing methodology.
- Closely worked with manager and reviewed the User Requirements Document and prepare the detailed Test Plan and Test Criteria for the testing effort using Quality Center.
- Worked closely with the application development and design and testing team to resolve technical issues and interacted with them to ensure overall quality of the software.
- Performed compatibility testing on various browsers and operating systems to ensure excellent user acceptance.
- Coordinate User Acceptance Testing (UAT) activities.
- Coordinate QA oversight of vendor developed solutions.

**Regency Home care Inc. Sterling heights, MI.**

**July2015-Sept2015.**

- Tested developed applications by attempting to break code in novel ways.
- Identified defects and mitigated them.
- Ensured software applications were efficient and responsive to client needs.
- Collaborated with applications development team.
- Managed applications testing process implementation.
- Used a detail-focused and customer driven testing procedure.
- Reported all project progress updates to customers and teams.
- Divulged findings at meetings and worked well with brainstorming solutions.

**Environment:** Quality Center 11, Eclipse , Snag it, SQL Server, MS Office (Excel, Word).

**Soul Restaurants Inc. Toronto ON, Canada**

**Sept 2013- June 2015**

**QA ANYLYST.**

Worked as a Team lead, Canada's one of most prominent restaurant food chain operates over 300 stores across country and 100 stores in United Kingdom.

**Responsibilities:**

- Responsible for creating Test Cases in Quality Center and execution of the same for assigned modules.
- Created defects to keep track of issues or software bugs which breaks the functionality or doesn't meet the requirements.

- Involved in retesting the fixed defects and keep track of defects through defect life cycle.
- Defined the test execution and defect reporting needs; determine frequency and communication of those reports.
- Used Apache Axis utility to generate client for Web Services, executed Web Services using Eclipse Java IDE and SOUP UI.
- Escalated testing issues, risks, dependencies, resources constraints to the Testing Enablement team leadership.
- Developed Test Cases for Application using JUnit Framework using Eclipse IDE.
- Responsible for developing JUnit Testcase Classes, Test Suite in Integration environment.
- Involved in SOAP and Restful web services using SOAP UI, axis client.
- Developed Groovy scripts to test Report application output.
- Understand the application by following HL7 and CDA standards.
- Create and sent mass mailing to Testing community with linked materials.
- Provide in-depth analysis of test execution metrics and communicate with project teams to understand changes, impacts, discrepancies.
- Provide a Go/No Go Decision from a testing prospective for all projects.

Environment: Java, J2EE, XML Web Services, Apache Axis, HP Quality Center 9.0.