

Aanya Goel

(437) 258-7042 | agoel@algomau.ca | [linkedin.com/in/aanyagoel/](https://www.linkedin.com/in/aanyagoel/) | github.com/aanyagoel14

Technical Support Intern | GAO Tek Inc

June 2023 – Sept 2023

- Provided technical support and assistance to clients, resolving diverse software and hardware issues promptly and ensuring optimal functionality of webpages, datasheets, and digital marketing platforms.
- Collaborated effectively with cross-functional teams to streamline tech support processes, contributing to enhanced customer satisfaction, and receiving positive feedback for exceptional problem-solving skills and communication.

Customer Service Representative | McDonald's

Dec 2022 – Present

- Providing excellent services to ensure a high level of customer satisfaction by assessing guests needs and aiding.
- It made me efficient with cash handling and interacting with numerous customers daily provided me a variety of feedback that was essential for my overall growth.

Database Administrator | UPS

Sept 2022 – Dec 2022

- Efficiently managed databases, ensuring accuracy and integrity of records through meticulous data entry and organization.
- Implemented robust data security measures, complying with privacy regulations, and establishing reliable backup protocols.

Web Developer/Social Media Marketer | HAK Web Services

April 2021- May 2022

- Proficient web developer with over 2 years of experience building and maintaining websites and web applications using HTML, CSS, Bootstrap, JavaScript, WordPress and React.js resulting in 60% more sales.

PROJECTS

QUIZ APP | React.js, HTML, CSS, JavaScript, Bootstrap

- Built a dynamic Quiz App with React.js, emphasizing state management using useState hooks.

DIABETES PREDICTION MODEL | EDA, Logistic Regression Modeling, NumPy, Pandas, Matplotlib

- Designed diabetes prediction model through EDA and logistic regression, showcasing healthcare analytics skills.

VIDEO SEARCH APP USING GOOGLE API | React.js, HTML, CSS, JavaScript, Bootstrap, Google API

- Built a React.js app with Google API integration for video searches, emphasizing efficient state management.
- Improved user experience with debouncing for seamless video search and playback.

E-COMMERCE SALES ANALYSIS | SQL, Power BI, Tableau, Excel

- Developed interactive e-commerce sales analysis dashboards and reports in Power BI, enabling data-driven decision-making and providing actionable insights for optimizing sales strategies.

SKILLS

Programming Languages: Python, C, Java, PHP, JavaScript, Bash, HTML, CSS

Tools/Technologies: Linux, Shell Scripting, Git, Tableau, Power BI, Jira, Confluence, SQL, React.js, Bootstrap, Canva, WordPress, Microsoft Office

Libraries: NumPy, Pandas, Seaborn, Matplotlib, EDA, Linear and Logistic regression models

Soft skills: Scrum/Agile and Waterfall methodologies, verbal and written communication, teamwork, time management

EDUCATION

Algoma University | Bachelor of Computer Science (Honors)

2022-2026

Clubs/Teams: AUSU Computer Science Society, AUSU Book Club, AUSU Dance Association