**Project Overview**

1 Project Description

This project will transition Enrollment functions from CSC to a platform/solution that will reduce complexity and risk with the goal of making Medicare easy for our associates, members and providers. The new platform will simplify many of our manual time-consuming tasks, improve our operational efficiency and provide associates with the capacity to proactively serve our members.

**Business Need**

1. Business Problem or Opportunity

Enrollment is currently working on a legacy system that is outdated and does not provide the automation needed to be competitive in today’s world. We need a modern solution that will integrate with the multiple systems being used throughout the CPHP organization due to Project Genesis.

2. Business Impacts and Benefits to the Consumer

This project will transition to a platform that will:

· Reduce complexity and risk with the goal of making Medicare easy for our members and providers

· Simplify many of our manual time-consuming tasks, improve our operational efficiency and provide associates with the capacity to proactively serve our members

· Enable the sharing of valuable, actionable data that will support business objectives and our ability to best service our members.

· Support improved administrative and process efficiencies

**Major Feature:-**

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| --- | --- |
| **MF#** | **Major Feature Description** |
| MF 1.2 | Member Enrollment via Automation: Ability to accept new enrollments and plan changes received via electronic/telephonic enrollment mechanisms (Ehub, FastApp, PATH, D2C) |

**Functional Requirement:-**

1.2. Member Enrollment via Automation: Ability to accept new enrollments and plan changes received via electronic/telephonic enrollment mechanisms (Ehub, FastApp, PATH, D2C)

1.2.1. Identify a new enrollment from a reenrollment and a plan change request to ensure plan changes and reenrollments are entered under the preexisting CarePlus member ID

1.2.2. Accept a feed from Payer with the data entered in the electronic/telephonic mechanism to flow through the auto enroll process with the paper enrollment and plan change requests

1.2.3. Manual capability to enter enrollment/plan change directly in UI if needed

1.2.4. Ability to store the enrollment source (Ehub, FastApp, PATH, D2C) and the App ID assigned to the enrollment requests in the UI