# **Dataco Global Continuous Improvement and Innovation Policy**

#### **Purpose**

This policy establishes the framework for continuous improvement and innovation at Dataco Global. Its objectives are to ensure ongoing operational excellence, maintain our competitive edge in global data and information management, and foster a culture of measurable innovation and quality improvement[2].

#### Scope

This policy applies to all employees, contractors, and management of Dataco Global across all locations and business units.

#### **Policy Statements**

#### 1. Continuous Improvement Commitment

- Each department must set at least **three measurable improvement objectives** per financial year, reviewed quarterly.
- Every process owner is required to submit a documented process review report bi-annually, outlining efficiency benchmarks and proposed enhancements.
- Dataco Global will strive for a minimum of 5% year-on-year reduction in process inefficiencies (measured by process audit metrics).
- At least **20% of identified improvement actions** must be implemented within the first six months of identification.

## 2. Innovation Requirements

- Every employee is encouraged to submit at least **one innovation suggestion per year** via the company's digital suggestion platform.
- Management must allocate **no less than 2% of annual revenue** to research and innovation projects, including proof-of-concept trials and prototype developments.
- At least two new services or significant product enhancements must be piloted annually per division.

#### 3. Training and Capacity Building

- Employees are required to complete a minimum of 16 hours of professional development per year, including at least one module focused on innovation or process improvement.
- New joiners must complete continuous improvement training within their first 60 days of employment.

### 4. Performance Measurement and Recognition

- All continuous improvement and innovation initiatives must feature quantifiable KPIs, tracked centrally.
- Success stories and high-impact contributors will be recognized quarterly; top 10% of contributors will receive formal recognition and rewards.

#### 5. Accountability and Reporting

- Department heads are accountable for achieving at least **85% of their department's annual** improvement targets.
- The Continuous Improvement Officer will submit a consolidated progress report to senior management **every quarter**.
- Failure to meet targets for two consecutive review periods requires a formal remediation plan.

#### 6. Compliance and Review

- This policy will be reviewed every 12 months. Amendments must be supported by **majority** approval (at least 66%) of the executive committee.
- All staff must acknowledge their understanding and acceptance of this policy in writing upon its release and after every significant update.

#### **Definitions**

- Improvement objectives: Specific, measurable actions aimed at increasing quality, efficiency, or effectiveness.
- *Innovation*: A new or significantly improved product, service, or internal process that creates tangible value.

## **Enforcement**

• Non-compliance may result in remedial actions, including mandatory retraining, formal warnings, or other disciplinary measures.

#### Note:

This policy has been generated specially for hackathon purposes. It has no relation with Syngenta or any other company.