

ACCOUNT INSTRUCTIONS

Client Code	NATPIZ	CSR	Rachel X102
Dock	Front	# Of Inbound Tags	N/A
Storage Method	# of units in stack by pallet id and code date	Unit Of Measure	# of units
Pallets In	Do Not Pallet Exchange		
Pallets Out	Do Not Pallet Exchange		
Temp	Frozen/ 20 degrees and below (see special instructions for additional info) Cooler / 38- 44 degrees		
Damage (In)	Anything under 5cs: Inventory must place on hold. Remark on IT. Anything 5cs & over: Inventory must place on hold. Photos must be taken of damaged product. Forward disk of photos to Rachel. Remark on IT. Place in damage bin in J306.		
Damage (Out)	Same as above		
Disposition	Yes		
Trailer Seals (In)	Yes, also reseal empty trailer with Nations seal when unloaded		
Trailer Seals (Out)	Seal load and write seal number on the BOL		
Special Instructions	Temp Above Degrees: <ol style="list-style-type: none"> 1. Call Supervisor 2. Contact CSR to call customer before Driver leaves facility. 3. Forward receipt to CSR 	Warehouse & In\Outbound Order Damage <ol style="list-style-type: none"> 1. Call Inventory Team 2. Inventory team places on DG hold 3. Take photos only if 5 or more cases are damaged. 	

4. Receipt is entered by CSR
4. Run OR55, attach disc and forward to Rachel.
5. CSR contacts Customer for direction for Inbound high temp loads
5. Place damaged in J306
6. CSR contacts customer for disposition

Inbounds from TNT Crust:

This product generally comes in warm. We must contact Nations for anything over 40 degrees. Please contact Rachel.

For all other frozen inbounds:

Product must come in below 20 degrees, or Nations must be contacted. Please contact Rachel.