

### - ABOUT -

Creative UX researcher and designer who has developed a deep understanding of user needs in

### - EDUCATION -

**University of California  
San Diego**  
B.S. Cognitive Science,  
Human Computer Interaction  
2014 - 2018

### - EXPERIENCE -

**Fresno Unified  
School District**  
April 19 | Present

#### **Substitute Teacher, Volunteer UX Educator**

Perform the instructional and classroom management processes for teachers who are absent for a day or longer periods of time

Volunteer at Yokomi Elementary's coding club, teaching children the fundamentals of design and developmental methodologies

### - SKILLS -

Agile Development  
Ethnographic Research  
Interaction Design  
Human Centered Design  
Field Observations  
Prototyping  
Public Speaking  
Statistical Analysis  
Survey Design  
Usability Work-flows  
Usability Testing  
User Interviews  
User Research  
Wireframing

**Established  
Barbershop**  
Oct 18 | Sept 19

#### **Web Developer, UX Researcher**

Improved customer experience through powerful quantitative and qualitative insights derived from interviews and observations

Designed and coded business's website increasing daily customers by 17.7% over 5 months

**The Design  
Lab at UCSD**  
Nov 18 | March 19

#### **Project Manager, UX Lead**

Led team of 31 interdisciplinary undergraduates through all stages of the UX process to innovate the interior of autonomous vehicles for Hyundai Motor Company

Communicated weekly results to Hyundai Motor Company of Korea

**Interaction  
Design Studio**  
Dec 17 | March 18

#### **Teaching Assistant**

Supported Dr. Steven Dow's instruction of the Interaction Startup Design Studio course, teaching research methodologies, rapid prototyping, digital marketing, and the UX design process

Supported students as they attempted to create a novel startup through UX design

### - TOOLS -

Axure  
Balsamiq  
Illustrator  
InVision  
Figma  
Photoshop  
Sketch

### - PROJECTS -

**ReMac**  
March | June 18

#### **UX Researcher & Designer, Team Lead**

Applied the human-centered designed process to design a solution that increased attendance at UCSD athletic events by 23%

Responsible for project management, research, prototyping, and data analysis on an interdisciplinary team of engineers

### - LANGUAGES -

C++  
CSS  
Java  
HTML  
Python

**OilGo**  
Nov 16 | March 17

#### **UX Engineer, Team Lead**

Created a mobile oil change service that won first place at UCSD's startup design competition.

Led the development of the business concept and usability testing

Created low-fidelity wireframes for multiple platforms