HWS Client Registration Portal <error text> **Client Information:** Last Name: Musk First Name: Elon Date of Birth: 06/28/1971 Email Address: elon.musk@tesla.com Phone Number: **(123)-456-7890 Client Property Information: Property Type** No. **Property Name Property Address** 1 Hampton House 123 E Cedar Ct House ~ Apt/Suite West Hampton NY 11999 2 Islip Apartment 456 Main St Apartment Apt. 3E Central Islip NY 11404 + **1** <u>2</u> <u>3</u> Submit Cancel

HWS Client Credit Card Information Portal Please provide credit card information below to complete registration: Last Name: Musk Elon First Name: Email Address: elon.musk@tesla.com DISCOVER' MasterCard VISA CONTROL CONT No. Card Number 1 1234 5678 9101 <error text> **Expiration Date** CVV (3 Digits) Zip Code ••• 12 🗸 24 🗸 12345 <error text> <error text> <error text> Default DISCOVER Master Card VISA No. Card Number 2 4321 8765 9102 <error text> **Expiration Date** CVV (3 Digits) Zip Code 12 ~ 22 ~ 67891 ••• <error text> <error text> <error text> Set as Default + **1** <u>2</u> <u>3</u> Submit Cancel

HWS INCIDENT MANAGEMENT EMPLOYEE PORTAL <error text> **Issue Details: Property:** R0130-55 Issue Key **Property Type Property Address Property Name** Sensor ID 1122334455 Hampton House House 123 E Cedar Ct Sensor Type Water Leak Sensor West Hampton 05/02/2021 14:50:23 **Event Time** 11999 NY Status Open View Workflow **Finding Details:** People: Visit Date **Finding Details** Client: Elon Musk 05/03/2021 Initial Finding: Kitchen flooded; leak from kitchen sink Assigned Employee: Scott McTominay Assigned Manager: **Daniel James** 05/04/2021 Leak is more extensive reaching upstairs bathroom Department: Flood Management **1** <u>2</u> <u>3</u> **Recommended Action Items:** Comments (8) Status Action Item Due Date E. Musk added a new comment – May 03, 2021 9:56 PM 05/04/2021 **Done** Get quote from flood Please ensure the Van Gogh painting next to the dining table is safe restoration services 05/07/2021 added a new comment - Just Now In Progress You Remove flood water from the property Don't worry Mr. Musk, our team cleared out all the valuables from the property this morning and our flood operations team is carefully drying them out. I will keep you posted. + + **1** <u>2</u> <u>3</u> **1** <u>2</u> <u>3</u> Submit Cancel

HWS INCIDENT MANAGEMENT CLIENT PORTAL <error text> **Issue Details: Property: Property Type Property Address Property Name** Water Leak Sensor SensorType Hampton House House 123 E Cedar Ct 05/02/2021 14:50:23 **Event Time** Status View Workflow Open West Hampton 11999 **Finding Details:** People: Visit Date **Finding Details** Client: Elon Musk 05/03/2021 Initial Finding: Kitchen flooded; leak from kitchen sink Assigned Employee: Scott McTominay Assigned Manager: Daniel James 05/04/2021 Leak is more extensive reaching upstairs bathroom Department: Flood Management **1** <u>2</u> <u>3</u> **Recommended Action Items:** Comments (8) Status Action Item Due Date You added a new comment - May 03, 2021 9:56 PM 05/04/2021 **Done** Get quote from flood Please ensure the Van Gogh painting next to the dining table is safe restoration services 05/07/2021 In Progress S. McTominay added a new comment - Just Now Remove flood water from the property Don't worry Mr. Musk, our team cleared out all the valuables from the property this morning and our flood operations team is carefully drying them out. I will keep you posted.

1 <u>2</u> <u>3</u>

Submit

Cancel

1 <u>2</u> <u>3</u>