



Enela Mankolli

Date of birth: 11/04/1991 | **Nationality:** Albanian | **Gender:** Female |

Phone number: (+355) 699241114 (Mobile) | **Email address:**

enela.lecini12@gmail.com | **LinkedIn:**

<https://www.linkedin.com/in/enela-mankolli-49b941197/> |

Address: Street: "Jordan Misja ", Ap.Kt 5, 1001, Tiranë, Albania (Home)

● ABOUT ME

As a Quality Assurance Engineer with a solid background in projects across American and Italian companies, I've built a career rich in diversity and challenges. My expertise is bolstered by certifications in PMI Agile Certified Practitioner (PMI-ACP)® and Scrum Master, reflecting a strong grasp of agile and Scrum methodologies. I take pride in my proficiency in testing and analysis and my ability to effectively utilize tools like Azure and Jira.

Committed to both product excellence and customer satisfaction, I've always focused on continuous improvement and adapting risk management. My career has been a blend of QA dedication and an openness to project management opportunities. With a goal to leverage my international experience and agile skills, I am prepared to contribute meaningfully to future projects in any role that fits - from QA engineering to project management.

● WORK EXPERIENCE

01/07/2022 – 31/10/2023 Tirana, Albania

QUALITY ASSURANCE ENGINEER RITECH INTERNATIONAL AG

As a Quality Assurance Engineer at a leading American fintech company, my role was pivotal in enhancing the quality of our products within complex project environments. My responsibilities were diverse and impactful:

- **Collaborative Quality Enhancement:** I worked in close conjunction with Product Owners and Developers, focusing on elevating the standards of our fintech solutions.
- **Test Development and Reporting:** I was responsible for creating detailed tests and providing comprehensive reports to the Product Owner, ensuring clarity and a thorough understanding of quality metrics.
- **Utilizing Azure for Project Management:** I employed Azure to effectively manage projects, tracking tasks and monitoring progress with efficiency.
- **Adherence to Agile and Scrum Methodologies:** I adopted Agile and Scrum practices to meet the dynamic requirements of the project and maintain agile delivery processes.

In this role, I served as a crucial link between quality assurance, development, and product management, contributing significantly to the advancement of our fintech initiatives.

01/04/2019 – 01/07/2022 Tirana, Albania

QUALITY ASSURANCE ENGINEER SISAL GROUP

In my role as a Quality Assurance Engineer at an Italian gaming company, I focused on delivering top-notch quality for mobile and web applications. Here's a breakdown of my key responsibilities:

- **Testing and Analysis:** I conducted thorough tests and analyses on our products and services, ensuring they met stringent quality standards.
- **Utilizing Jira for Test Management:** I developed and executed test cases using **Jira**, which helped in achieving comprehensive functionality coverage.
- **Bug Detection and Reporting:** I played a key role in spotting and reporting crucial bugs, significantly improving our products and enhancing customer satisfaction.

- **Collaborative Efforts:** I worked seamlessly with various teams to maintain consistency in project execution.
- **QA Research and Implementation:** Always looking to improve, I researched and integrated new testing tools and methodologies into our processes.
- **Risk Management:** I excelled at identifying potential application risks and errors, thereby protecting the integrity of our products.
- **Documentation and Compliance:** I kept meticulous records of all QA activities and led internal audits to ensure we met our quality benchmarks.
- **Training and Development:** I assessed training needs within the team, promoting both compliance and skill development.

My role was essential in maintaining high-quality standards in our gaming products, from conducting detailed analyses to reporting to headquarters.

31/01/2019 – 16/04/2019 Tirana, Albania

JUNIOR WEB DEVELOPER NEWMEDIA COMMUNICATION

- Creating websites/a website using standard **HTML/CSS** practices .
- **Practices** with **Php** , **Js** (variables,buttons,functions ect)
- Trained How works **Bootstrap** in **Wordpress**, how we can used it ,and advantages regards Html,CSSpages .

31/01/2016 – 30/06/2019 Durrës, Albania

LECTURER (PART-TIME) "ALEKSANDËR MOISIU" UNIVERSITY

Lecturer in Faculty of Information Technology

- Computer applications (Computer Network,Package office-Word,Excel,Publisher,One note,Power Point, etc)
- Introduction to Programming (Introduction,Block schemes,Variables, Strings, and Methods)
- Introduction to HTML, CSS, PHP .

● **EDUCATION AND TRAINING**

09/10/2012 – 30/06/2014 Tirana, Albania

MASTER OF SCIENCE IN MATHEMATICS AND INFORMATICS ENGINEERING University of Tirana, Faculty of Natural Sciences

- Parallel programming and neural networks
- Probability
- Statistics
- Time Series
- Numerical Analysis and MATLAB
- Coding theory and Cryptography
- R
- SPSS

30/09/2009 – 06/07/2012 Tirana, Albania

BACHELOR IN MATHEMATICS AND INFORMATICS ENGINEERING University of Tirana, Faculty of Natural Sciences

- Mathematical analysis
- Geometry
- Algebra
- Probability
- Statistics
- Computer Science
- Programming
- Numerical Analysis
- Economics
- Financial Mathematics and Econometrics

11/09/2005 – 30/06/2009 Durrës, Albania

HIGH SCHOOL DIPLOMA High School "Gjergj Kastrioti"

● LANGUAGE SKILLS

Mother tongue(s): **ALBANIAN**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ITALIAN	C2	C1	C1	C1	C1
ENGLISH	C1	C1	C1	C1	B2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● DIGITAL SKILLS

Quality Assurance/Quality Control | Agile Project Management (Basic knowledge) | Development Methodologies: Scrum, Kanban | Azure DevOps | Jira, Confluence, Trello | Selenium WebDriver | IntelliJ IDEA

● ADDITIONAL INFORMATION

CERTIFICATES

01/10/2023 – 15/11/2023

Cert Prep: Scrum Master

For the Scrum Master certification preparation, I focused on mastering core Scrum practices and principles essential for guiding and facilitating high-performing agile teams. This certification deepened my understanding of the Scrum framework, including roles, events, and artifacts. I learned how to effectively serve as a Scrum Master, ensuring the team adheres to Scrum practices, removing impediments, and fostering an environment conducive to collaboration and continuous improvement. This preparation has been instrumental in enhancing my ability to lead agile projects efficiently and to drive successful outcomes in a fast-paced, ever-evolving project environment.

20/11/2023 – 19/12/2023

Cert Prep: PMI Agile Certified Practitioner (PMI-ACP)®

Through my PMI Agile Certified Practitioner (PMI-ACP)® certification, I've mastered key agile skills vital for effective project management. This includes adopting an agile mindset for flexibility and collaboration, prioritizing value-driven delivery to meet customer needs, engaging stakeholders thoroughly, and leading high-performing teams. I excel in agile planning and adaptability, ensuring swift problem resolution and continuous process improvement, all of which contribute significantly to the success of my projects.

• **CERTIFICATE "WEB PROGRAMMING", Institute "Harry Fultz"**

PROJECTS

Projects

- Leading American FinTech company
- Italian Gaming company

ORGANISATIONAL SKILLS

Organisational skills I possess strong organizational and managerial skills honed through my lecturing role and project experiences. Skilled in planning and structuring projects, with a keen ability to monitor changes and provide comprehensive development reports. I prioritize thorough exploration of all project aspects to effectively analyze potential outcomes.

COMMUNICATION AND INTERPERSONAL SKILLS

Communication and interpersonal skills I developed excellent communication skills as a lecturer and team member on key projects. I extensively utilize email and slack communication to meticulously track and manage all aspects of project development.