



Ivica Siranovic

Details

Bitola
North Macedonia
076626637
ivicasiranovic@gmail.com

Skills

Effective Time Management

Ability to Multitask

Ability to Work in a Team

Communication

Customer Service

Languages

Croatian

English

German

Hobbies

- Animation
- Drawing
- Playing Guitar
- Hiking

Profile

A self-motivated and detail-oriented Technical Support Specialist with excellent problem-solving skills and a passion for delivering cutting-edge solutions. I am eager to utilize my technical expertise and ability to clearly present information to contribute to the success of your company.

Employment History

Dispatcher, ORYX Assistance, Bitola

NOVEMBER 2019 – PRESENT

- Provided prompt roadside assistance and customer support, enhancing my problem-solving and communication skills.
- Successfully managed product orders and deliveries, coordinating with relevant teams for seamless operations.
- Addressed customer inquiries and resolved issues efficiently, ensuring customer satisfaction.

Head Manager, Stanben Servis Biznis Centar d.o.o., Bitola

JANUARY 2011 – OCTOBER 2019

- Oversaw the acquisition and management of commercial, industrial, and residential real estate properties.
- Led a team, fostering a collaborative work environment, and successfully implemented strategies to optimize property value.

Various jobs, Various employers

JANUARY 2002 – DECEMBER 2010

Freelance Graphic & Web Designer, Kitchen Helper, Sales representative, Waiter, Bartender.

Education

Bachelor of Science in Graphic Engineering and Graphic Design, "St. Kliment Ohridski" University – Bitola, Bitola

SEPTEMBER 1999 – MAY 2004

- Developed cognitive and problem-solving skills for creating effective visual solutions.
- Studied the significance of cultural and social factors in designing for diverse target audiences.

Courses

React.JS, IW Education Center

MAY 2023 – PRESENT

Computer & Technical Skills

HTML, CSS, JavaScript, React.JS, SQL, Adobe Photoshop, Adobe Illustrator, Adobe After Effects, Adobe Premiere Pro. Excellent knowledge of Microsoft Office Apps, Advanced understanding of Network Infrastructure, Familiarity with browser developer tools, JIRA.