

Eva Maslarova

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Profile	<p>Student at a German university, studying International Tourism Management with motivation for learning more. Currently living in North Macedonia and approaching the end of my studies. Passion for literature, fitness, traveling and experiencing the tourism industry. Aspirations to participate in sustainable development projects and helping the environment. I am holder of a F&B handling license - category B , also vaccinated with two shots of BionTech - Pfizer.</p>
Skills & Abilities	<p>Excellent communication skills, fast learner, experience in customer service, adaptable, with problem solving mindset. Able to work in a team, comfortable with taking up leadership role. Technologically literate.</p>
Experience	<p>Taskforce BPO – Bitola, Macedonia August 2022 – present</p> <p>Insurance specialist</p> <ul style="list-style-type: none">- Direct communication with clients, recognizing selling points, solving insurance problems and issues- Issuing quotes, endorsements, certificates, and various other legal documents. <p>Technische Hochschule Deggendorf – Pfarrkirchen Germany October 2021 – June 2022</p> <p>International Tutor</p> <ul style="list-style-type: none">- Assisting students with legal documents and proper execution- Reviewing curricula topics and assignments- Contributing to students learning, growth and advancement- Flexible hours and flexible attitude in order to deliver best results <p>PASH The Healthy Option – St Paul’s Bay, Malta January 2017 - January 2018</p> <p>Supervisor</p> <ul style="list-style-type: none">- Managing new products to increase sales- Creative thinking in order to attract customers- Managing staff and maintaining relationship with suppliers- Hiring, training and managing employees <p>ESE School of English – St Julian’s, Malta May 2016 – January 2017</p> <p>Front desk receptionist</p> <ul style="list-style-type: none">- Maintaining log books, including sign-in/out logs, front desk expenditure- Provide technological assistance for students, staff and faculty in person and on the phone- Managed cash, check, credit and debit card transactions, guests personal data with 100% accuracy and accountability

Education	Technische Hochschule Deggendorf, Germany October 2019 - present Course: International Tourism Management – Medical and Health Tourism
Languages	Macedonian, English, German, Spanish
Leadership	Technische Hochschule Deggendorf, Germany Semester speaker <ul style="list-style-type: none"> - Assisting with current problems that are facing students - Communicating in a respectful manner disagreements and concerns from students to faculty members and vice versa - Assisting to problems and issues caused by COVID - 19 Project and Event Planning, Various events Coordinator <ul style="list-style-type: none"> - Applying organizing skills for optimal time management - Responsible budgeting and negotiating - Attention to details for optimal visual design - Taking multitasking approach for better results - Clear communication with staff, peers and individuals involved from different departments