David Mitreski

Student
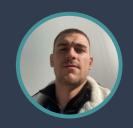
Enthusiastic, solution - oriented and creative problem - solving person.

✉ david.mitreski@outlook.com

📍 Jordan Grabuloski 64, Prilep, Macedonia

📱 +389 71 30 40 43

in linkedin.com/in/david-mitreski

EDUCATION

Engineering Design
Technical University of Sofia

09/2019 - Present   *Sofia,Bulgaria*

Courses

- Engineering Design
- Graphic Design
- UX/UI Design

WORK EXPERIENCE

Technical Writer
SAP Labs Bulgaria

12/2021 - 06/2022   *Sofia,Bulgaria*

Software Company

Achievements/Tasks

- DITA Ixiasoft CCMS: Proficiently authored content in adherence to internal style guidelines, expertly utilizing XML for publication and efficient content reuse.
- SAP UI5: Collaborated closely with fellow developers within my Scrum Team, actively conducting comprehensive code reviews. Additionally, I documented newly introduced components and features, contributing to the 'What's New' documentation.
- GitHub: Demonstrated effective repository management skills by overseeing the assignment of Issues and Pull Requests to respective authors, thereby enhancing documentation quality.
- Key Role as Mission Reviewer: Played a pivotal role in the meticulous review of a major product, specifically the SAP Task Center.

Manager : Angel Lafchiev

UX Designer
SAP Labs Bulgaria

06/2022 - 06/2023   *Sofia, Bulgaria*

Software Company

Achievements/Tasks

- Rapidly up-skilled within a short period of time, seamlessly transitioned to a key role in a prominent SAP project, collaborating closely with its core team.
- Elevated the user experience for SAP BAS product by enhancing the search engine and seamlessly transferring it to the editor view, while precisely crafting high-fidelity prototypes. Effectively showcased these improvements during a successful presentation to the core team.
- Continued to fulfill various responsibilities from my prior Technical Writer role within the SAP UI5 Scrum Team.

Manager : Angel Lafchiev

SKILLS

Creative   Critical Thinking   UCD   Wireframing   Prototyping   User Testing   User Research   Project Management

CERTIFICATES

Certificate of innovative composites and manufacturing solutions (05/2017 - 09/2017)

Certificate of traineeship in Graphic Design (06/2021 - 09/2021)

Certified Ixiasoft CCMS - Author (01/2022 - 02/2022)

LANGUAGES

English
Native or Bilingual Proficiency

Bulgarian
Full Professional Proficiency

Serbian
Professional Working Proficiency

Macedonian
Native or Bilingual Proficiency

INTERESTS

Usability   Responsiveness   User-Centric Design   Feedback   Accessibility   Innovation   Information Architecture   Collaboration