



Bio	
Personal Info	
Name	Velkovski Aleksandar
Address	Skopje
Phone	076/330-007 Viber ; WhatsApp
Email	velkovskialeksandar@hotmail.com ; Skype : sasho.v@hotmail
Nationality	Macedonian
New Skills learned 2023	
QA Software quality assurance engineer	Postman API testing Test scenario writing using Trello Test case writing using Jira Zephyr Test automation playwright/cypress (VS Code) Java programming for software testers advanced with IntelliJ IDEA Object oriented programming using Java SQL for testers Manual testing ; Agile testing ; Performance testing Freelance testing websites ; Unit testing Black Box test ; White Box test
Recently acquired QA tester skills and eager to gain practical experience in a professional environment. Willingness to work without pay or for practice purposes to enhance my skills further. Looking for volunteer opportunity, positions or internships in QA testing.	
WORKING EXPERIENCE	
Dates	June 2018 - July 2023
Technical Skills and Activities	<u>IT Manager</u> <u>Online support</u> with Europe clients, products orders. Communication, <u>Sales representative</u> , Customer Satisfaction Supplements, vitamins, cosmetics. Heart and temperature electronic measurements.(medical care) air purifiers. Postal codes tracking numbers etc..
Company name	Alfa L Skopje
WORKING EXPERIENCE	
Dates	June 2017 - May 2018
Technical Skills and Activities	IT Specialist and Network system administrator M365 (junior-mid), VM, DC, AD. OS: Windows, ERP (MD Nav) /CFMA (junior)
Company name	Kam Skopje
WORKING EXPERIENCE	
Dates	May 2003 - June 2017
Technical Skills and Activities	<u>IT Specialist</u> , Graphic Design (Corel Draw) Software & IT equipment <u>Sales representative</u> , Furniture, office equipment etc.. Complex Sales, Customer Interaction, Presentations Sales Executive, Cold calls, Direct Sales <u>Commercial Assistant</u> for small and big sales, online support communication.
Company name	Office Plus Skopje

WORKING EXPERIENCE

Dates	<i>Mart 2001 - April 2003</i>
Technical Skills and Activities	<p>Complete computer service (hardware/parts) and reinstallation (software)</p> <p>Customer care Specialist (remote, and on the local place/costumer address) Problem Solving · Customer Contact · Customer Satisfaction · Customer Experience · Communication · Customer Service · Customer Support · Customer Service Management</p> <p>Corel Draw: Preparation for: Business cards, flyers, notandums, vehicles, shop windows, specimens, billboards, stamps, trophy's, product labels, numerations, engraving. Promotional advertising materials and products.</p>
Company name	<i>Smart Computers Macedonia Skopje</i>

Education

Date and place	Skopje 1996-2000
Certificate	Mechanical technician for mechanized vehicles and machines
High school name	DASU Boro Petrusovski

Personal Skills

Mother language	Macedonian
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English language

Assessment	Understanding		Speaking		Writinig
European level	Hearing	Reading	Mouth interaction	Mouth production	
English	Excellent	Excellent	Good	Good	Good

General skills and ability

A team player with excellent communication and interpersonal skills, flexible and adaptable, but also innovative, creative and resolute. I can accept the views of others and therefore I am able to balance the differences and to cooperate.

Drive licence	B - Category
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