

# Natasha Stancheska

## Profile

Proven ability to establish and maintain excellent communication and relationship with clients. Dedicated to identifying customer needs and delivering effective solutions.

Excellent time management skills combined with the knowledge of the customer service industry.

Extremely motivated to constantly develop my skills and grow professionally I am confident in my ability to learn.

## Work experience

### **Psychology intern**

Elementary school Manchu Matak

May 2013 - Jun 2013

- Preparation, planning of programs at school level
- Advisory work with students
- Work with students with special educational needs
- Cooperation with teachers

### **Psychology intern**

Day center for mental health Prolet

May 2014 – June 2014

- Application of psychological tests
- Study of patient's diagnoses
- Conversation with patients
- Cooperation with psychiatrists

**Psychology intern**

Center for social work  
March 2015 – April 2015

- Administrative work

**Typist in Basic Court 2 - Skopje**

April 2016- September 2016

- Fast statement writing
- Administrative work

**Sales assistant**

Tritex underwear  
October 2018-July 2021

- Chasier work and money management
- Communication with costumers
- Ability to listen and ability to persuade
- Take care for the look of the store

## Academic History

Bachelor's Degree in Psychology at SS.Cyril and Methodius University of Skopje | August 2020

## Certifications

-2017- Certificate of participation on workshop with topic: „Rules and public speaking.

"Justinianus Primus faculty of law" - Skopje.

-2020- Certificate in Administrative Human Resources for beginners - Udemmy online course.

-2021-Certificate for attending six hours of educational (online) workshops in the field of psychology organized by International Slavic University " Gavriilo Romanovich Derzhavin".

-2021-Certificate of attending the fifth part evening discussions on topics of psychology. Topic „Well being and wisdom".

-2021-Certificate for successfully completed training for presence coaching

## Skills

- Communication skills
- Interpersonal skills
- Time management skills
- IT skills
- Team work skills
- Project management skills

## Get in touch

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