

Denis Emin

🏠 Employment History

Marketing Agent at Envision Group, Skopje

July 2022 — Present

- Remained flexible, adaptable, and committed to success.
- Worked to ensure a positive and hassle-free customer experience.

Shift Manager at Chocoworld, Skopje

February 2021 — July 2022

- Provided the highest level of customer service at every shift.
- Provided optimal assistance to the General Manager and handled a variety of tasks.
- Settled any customer disputes in a professional and pleasant manner.
- Handled food with sanitation and safety in mind.
- Identified and maximized sales opportunities, and increased customer retention rates.
- Managed orders, supervised stock, and occasionally altered menus to offer seasonal and customer-pleasing items.

Barista at Cafe Bar Verdi, Zagreb

May 2019 — May 2019

- Followed directions and took initiative when appropriate.
- Used gloves when handling food or beverage items.
- Prepared large batch hot and cold brew coffee daily as well as specialty coffee and tea.

Server at Grne National Restaurant, Bitola

April 2016 — May 2019

- Made suggestions to customers based on preferences.
- Handled food with sanitation and safety in mind.
- Complied with all restaurant rules, policies, and regulations.

Server at Gt Caffè, Bitola

June 2015 — August 2015

🎓 Education

Software Technologies, Slavic University, Bitola

September 2017 — Present

🔧 Courses

UX/UI Specialist, Semos Education

February 2020 — June 2020

Details

Bitola, 7000

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Date of birth

01.01.1996

Nationality

Macedonian

Skills

Ability to Work in a Team

Ability to Work Under
Pressure

Computer Skills

Fast Learner

Attention to Detail

Hobbies

Photography

Cycling

Technology

Mobile Games

Languages

Macedonian

Croatian

Englist

Serbian