## **Curriculum Vitae**



### Personal information

First name(s) / Surname(s)

Address(es)

Telephone(s)

Fax(es)

E-mail

Nationality

Date of birth

Gender

Desired employment / Occupational field

**Education and training** 

Dates

Title of qualification awarded

Principal subjects/occupational skills

Name and type of organisation providing education and training

Dates

Title of qualification awarded

Principal subjects/occupational skills

Name and type of organisation providing education and training Ljupcho Krstevski

Str. Progres br. 13, Bitola, Republic of Macedonia

Fixed: /

Mobile: +389 75708288

lj.krstevski@gmail.com

Macedonian 05.07.1991.

Male

**Customer Success Specialist** 

From September 2010 to September 2013

Bachelor of Informatics

General: Mathematics 1 and 2, other languages(english), Internet and Multimedia

Occupational: Introduction in Programing 1 and 2, Obejct-Oriented Programing, WEB Programing, WEB

Design, Management of Software Projects etc.

University "St. Clement of Ohrid ", Faculty of Technical Sciences - Bitola, Str. "I. L. Ribar bb", 7000, Bitola,

Republic of Macedonia

From September 2006 to September 2010

Electro technician for computer technology and automation

General: Mathematics, other languages(english), Informatics

Occupational: Electronics, Automation, Programming

Secondary school Gorgi Naumov Str. "Partizanska bb ", 7000 Bitola, Republic of Macedonia

### Work experience

- 3 years Technician at Telekabel cable operator.
- 2 years Certified Product Auditor at Kromerg & Schubert Bitola.
- 2 years QS Prototypes at Kromberg & Schubert Bitola.
- 1 year Quality Change Management Officer at Kromberg & Schubert Bitola.
- 3 months Telecommunications specialist at Telinks Bitola

# Personal skills and competences

Mother tongue(s)

#### Macedonian

Other language(s)

English

Self-assessment

European level (\*)

F	n	al	is	sł

Understanding				Speaking			Writing		
	Listening	ng Reading		Spoken interaction		Spoken production			
B2	Independent User	B2	Independent User	B2	Independent User	B2	Independent User	B2	Independent User

Social skills and competences

- Team spirit
- Good ability to adapt in multicultural environments
- Good communication skills

Organisational skills and competences

- Sense of organisation

Technical skills and competences

- Good knowledge and work with hardware and software
- Good knowledge and work with electronics.
- Good knowledge and work with fiber optics(FTTH, GPON).
- Experience with Quality Department(Fault Analysis, Customer Specific Requirements, Customer Tecnical Drawings, Process Analysis, Action Plans, Fast Feedback, 8D Reports, PPAP etc.)

Computer skills and competences

- Excellent knowledge of Microsoft Office™ (Word™, Excel™, PowerPoint™, Publisher™and Access™)

Driving licence

Category B

### Additional information

**Annexes**