Curriculum vitae

PERSONAL INFORMATION	Josif Stoilov

- 6/1-14, Milan Zecar, 1000 Skopje (North Macedonia)
- +389 76 482 474
- josif.itworker@gmail.com

Sex Male | Date of birth 27/10/1980 | Nationality Macedonian/citizen of the Republic of North Macedonia

JOB APPLIED FOR	IT Support specialist

WORK EXPERIENCE

15/10/2010–Present

IT support specialist (level 1 and level 2)
Primary court Sveti Nikole
59 23-ti Oktomvri, 2220 Sveti Nikole (North Macedonia)
http://www.vsrm.mk/wps/portal/ossvnikole/sud

- installed and maintained court's computers
- performed upgrades and installed updates.
- completed troubleshooting and repair when computers had OS, networking or application problems.
- assisted employees with computer application questions.
- conducted computer technology training with all new staff and on introduction of new applications
- recommended computer products and applications to improve productivity.
- installed and performed minor repairs to computer hardware or peripheral equipment, following design or installation specifications and replacing defective components
- referred major hardware or software problems or defective products to vendors or technicians for service
- configured and performed data backups
- created and maintained users, computers and other objects in Active Directory
- troubleshot DHCP, DNS and other server related networking problems in a domain.
- created, maintained and supervised virtual machines and their storages on a physical server through a hypervisor
- integrated and configured NAS storage with a classical physical server
- installed, configured, monitored and maintained a centrally managed Antivirus administration software and deployed endpoint antivirus software to employees' computers
- supervised the court's LAN network, switches, routers, modems and firewall and troubleshot network related problems
- planned, researched for and procured all necessary IT equipment and spare components

Business or sector judiciary

21/04/2010–10/10/2010

IT support specialist (level 1 and level 2)
Primary court Sveti Nikole (through agency for temporary employment)
59 23-ti Oktomvri, 2220 Sveti Nikole (North Macedonia)
http://www.vsrm.mk/wps/portal/ossvnikole/sud

Business or sector judiciary

16/12/2008–10/10/2009

IT refferent
Ministry of Information Society (through agency for temporary employment)

54 Sveti Kiril i Metodij, 1000 Skopje (North Macedonia)
http://www.mioa.gov.mk/

- installed and maintained about 2900 computers based on a thin client principle with Edubuntu Linux OS images
- completed troubleshooting and repair when computers had OS, networking or application problems.
- assisted students and teachers with computer application questions.
- conducted computer technology training with all the students and teachers in 7 primary schools
- installed and performed minor repairs to computer hardware or peripheral equipment, following design or installation specifications and replacing defective components
- referred major hardware or software problems or defective products to vendors or technicians for service
- troubleshot and repaired LAN cabling in 7 primary schools
- supervised and troubleshot minor networking problems related to switches, routers and modems in 7 primary schools
- planned and procured all necessary IT equipment and spare components

Business or sector government

Related document(s): Recommendation letter from MIO.pdf

EDUCATION AND TRAINING

01/10/1999–05/10/2007   **Diploma engineer in electrical engineering with major in electronics and telecommunications**

Ss. Cyril and Methodius University, Faculty of Electrical Engineering and Information Technologies
18 Ruger Boshkovik, 1000 Skopje (North Macedonia)
https://feit.ukim.edu.mk/

Related document(s): Certificate Diploma.pdf

01/2010–05/2011   Certificate of course completion

Cisco Innovation Academy, Skopje (North Macedonia)

CCNA level knowledge

Related document(s): CCNA Exploration - Network fundamentals.pdf, CCNA Exploration - Switching and Wireless.pdf, CCNA Exploration - Routing Protocols and Concepts.pdf, CCNA Exploration - Accessing the WAN.pdf

PERSONAL SKILLS

Mother tongue(s)   Macedonian

Foreign language(s)

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken interaction	Spoken production	
English	C2	C2	C2	C1	C2
Serbian	C1	C2	C1	B2	C1
Croatian	C1	C2	B2	B1	B1
Bosnian	B2	C1	B2	B1	B1
Bulgarian	B1	C1	A2	A1	A1
Slovenian	A1	A2	A1	A1	A1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages - Self-assessment grid

Communication skills

- good communication skills gained through my interaction with employees, students, teachers etc.
- motivational speaker (gained through my efforts to motivate employees to accept new technologies and tasks)
- mediation between employees (in order to get the job done)
- patient educator of employees for appropriate use of IT technology

Organisational / managerial skills

- planning
- multitasking with prioritizing
- analyzing
- assessment and evaluation
- attention to detail
- documenting
- identifying problems
- research
- strategic thinking
- ability to bring order out of chaos, create procedures and system of work where there is none

Job-related skills

- problem solving
- critical thinking

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Proficient user	Independent user	Proficient user	Proficient user	Proficient user

Digital skills - Self-assessment grid

Driving licence   B

ATTACHMENTS

- Recommendation letter from MIO.pdf
- Certificate Diploma.pdf
- CCNA Exploration - Network fundamentals.pdf
- CCNA Exploration - Switching and Wireless.pdf
- CCNA Exploration - Routing Protocols and Concepts.pdf
- CCNA Exploration - Accessing the WAN.pdf

Recommendation letter from MIO.pdf 🔗

Recommendation Letter
for Josif Stoilov

Ministry of Information Society
Republic of Macedonia
St " Mito Hadzi-Vasilev Jasmin " bb 1000 Skopje
Republic of Macedonia
Tel 389 2 3200 896

With this letter we confirm that Josif Stoilov has worked in our Ministry in the period from 16.12.2008 until 08.10.2009 on the position of Referent – Administrator for the High Schools for the Region of Shtip and Sveti Nikole as part of the program " Computer for every child ".
The range of his work was 7 schools, with around 2800 workstations and 7 LANs.

In the above mentioned job his obligations were:
- Diagnose of problems and maintenance of the computers in the schools
- Inventory registering, equipment purchase counseling and contractor work surveillance.
- LAN network maintenance and administration

Josif showed great dedication, methodical approach and tidiness in his work. The deadlines were always met by him with great results. While doing that, he showed a good knowledge in Cisco equipment administration, network design and Linux administration.

We can say that we are completely satisfied with his work for us, and we recommend him to any employer who may have need of his skills.

21.12.2009
Skopje

Minister
Ivo Ivanovski

Certificate Diploma.pdf 🔗

РЕПУБЛИКА СЕВЕРНА МАКЕДОНИЈА
УНИВЕРЗИТЕТ „СВ. КИРИЛ И МЕТОДИЈ" ВО СКОПЈЕ
**ФАКУЛТЕТ ЗА ЕЛЕКТРОТЕХНИКА
И ИНФОРМАЦИСКИ ТЕХНОЛОГИИ**

REPUBLIC OF NORTH MACEDONIA
Ss. CYRIL AND METHODIUS UNIVERSITY
FACULTY OF ELECTRICAL ENGINEERING
AND INFORMATION TECHNOLOGIES
No. 09-1/102-2
7.2.2020 S k o p j e

Pursuant to Article 155 of the Law on Higher Education (Official Gazette of the Republic of North Macedonia No.82/2018), Article 60 and 102 of the Law on General Administrative Procedure (Official Gazette No.124/2015), Article 76 of the Rules on conditions, criteria, regulations and the procedure for enrollment at the first cycle (undergraduate) studies and second cycle (master) studies at the University „Ss. Cyril and Methodius" in Skopje,(University Gazette No. 417/2019), Article 64 paragraph 13 of the Statute of the Faculty of Electrical Engineering and Information Technologies awards the following

C E R T I F I C A T E

Stoilov Vlado Josif, born on 27.10.1980 in Skopje, Republic of North Macedonia, with student dossier number. 110/99, having completed the semesters, passed all the exames and presented the graduation thesis, in accordance with the Rulebook of the Faculty of Electrical Engineering and Information Technologies, is awarded the following degree:

DIPLOMA ENGINEER
IN
ELECTRICAL ENGINEERING

majoring in **Electronics and Telecommunications**

In Skopje, 5.10.2007, No. 5473

Prof. Dimitar Tashkovski, PhD
D e a n,

CCNA Exploration - Network fundamentals.pdf 🔗

Cisco | Networking Academy®
Mind Wide Open™

Certificate of Course Completion

CCNA Exploration: Network Fundamentals

During the Cisco® Networking Academy course, administered by the undersigned instructor, the student was able to proficiently:

- Explain how communication works in data networks and the Internet
- Recognize the devices and services that are used to support communications across an internetwork
- Explain the role of protocols in data networks
- Describe the importance of addressing and naming schemes at various layers of data networks
- Describe the protocols and services provided by the application layer in the OSI model and describe how this layer operates in sample networks
- Analyze the operations and features of the transport layer protocols and services

- Analyze the operations and features of the network layer protocols and services and explain the fundamental concepts of routing
- Design, calculate, and apply subnet masks
- Describe the operation of protocols at the data link layer
- Explain the role of physical layer protocols and services
- Build a simple Ethernet network using routers and switches
- Use Cisco CLI commands to perform basic router and switch configuration and verification

Josif Stoilov
Student

CISCO Innovation Academy
Academy Name

Location

Jovanovski, Tomislav
Instructor

February 15, 2010
Date

Instructor Signature

CCNA Exploration - Switching and Wireless.pdf 🔗

Cisco | Networking Academy®
| Mind Wide Open™

Certificate of Course Completion
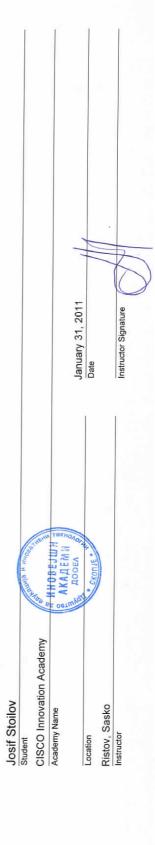
CCNA Exploration: LAN Switching and Wireless

During the Cisco® Networking Academy course, administered by the undersigned instructor, the student was able to proficiently:

- Explain basic switching concepts and the operation and configuration of Cisco switches

- Describe enhanced switching technologies such as VLANs, VLAN Trunking Protocol (VTP), Rapid Spanning Tree Protocol (RSTP), Per VLAN Spanning Tree Protocol (PVST), and 802.1q

- Configure, verify, and troubleshoot VLANs, trunking on Cisco switches, inter-VLAN routing, VTP, and RSTP

- Identify, describe, and resolve common switched network media issues, configuration issues, autonegotiation, and switch hardware failures

- Identify and describe the purpose of the components in a small wireless network, such as Service Set Identification (SSID), Basic Service Set (BSS), and Extended Service Set (ESS)

Josif Stoilov
Student

CISCO Innovation Academy
Academy Name

Location

Ristov, Sasko
Instructor

January 31, 2011
Date

Instructor Signature

CCNA Exploration - Routing Protocols and Concepts.pdf 🔗

Cisco Networking Academy®
Mind Wide Open™

Certificate of Course Completion

CCNA Exploration: Routing Protocols and Concepts

During the Cisco® Networking Academy course, administered by the undersigned instructor, the student was able to proficiently:

- Describe the purpose, nature and operations of a router and routing tables
- Describe, configure and verify router interfaces
- Explain the purpose and procedure for configuring static routes
- Identify the characteristics of distance vector routing protocols
- Describe the network discovery process of distance vector routing protocols using Routing Information Protocol (RIP)
- Describe the functions, characteristics, and operations of the RIP protocols
- Compare and contrast classful and classless IP addressing

- Describe classful and classless routing behaviors in routed networks
- Design and implement a classless IP addressing scheme for a given network
- Demonstrate comprehensive RIP configuration skills
- Describe the main features and operations of the Enhanced Interior Gateway Routing Protocol (EIGRP)
- Describe the basic features and concepts of link-state routing protocols
- Describe the purpose, nature and operations of the Open Shortest Path First (OSPF) protocol

Josif Stoilov
Student

CISCO Innovation Academy
Academy Name

Location

Ristov, Sasko
Instructor

January 28, 2011
Date

Instructor Signature

CCNA Exploration - Accessing the WAN.pdf 🔗

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Certificate of Course Completion

CCNA Exploration: Accessing the WAN

During the Cisco® Networking Academy course, administered by the undersigned instructor, the student was able to proficiently:

- Configure and verify basic WAN serial connections including serial, Point-to-Point and Frame Relay
- Describe the functions of common security appliances and applications and the practices to secure network devices

- Describe, configure, apply, monitor, and troubleshoot Access Control Lists based on network requirements
- Describe the importance, benefits, role, impact, and components of VPN technology
- Explain, configure, verify, and troubleshoot IP addressing services including Network Address Translation (NAT), DHCP, and IPv6

Josif Stoilov
Student

CISCO Innovation Academy
Academy Name

Location

Ristov, Sasko
Instructor

May 3, 2011
Date

Instructor Signature