




Emilija Lazarova


Nationality: Macedonian/citizen of the Republic of North Macedonia

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Date of birth: 26/10/1993

Gender: Female

 **Email address:** lazarova.emilija@hotmail.com

 **Address:** Osma veleshka brigada br.15, 1400 Veles (North Macedonia)

WORK EXPERIENCE

Customer service representative

Global Finance [14/01/2021 – 27/12/2021]

City: Skopje

Country: North Macedonia

Assisting clients in the process of profile verification, filling documents and assistance for any problem or doubt regarding their account, via chat, email and phone.

Sales assistant

Telemarketing [06/05/2019 – 06/11/2019]

City: Skopje

Country: North Macedonia

Making calls to customers and doing marketing and sales over the phone

Receptionist

Hotel Romantique [01/06/2015 – 01/09/2015]

City: Veles

Country: North Macedonia

Reception and check-out of guests, making online reservations and by phone, writing reports

Spanish language teacher

Freelance [01/06/2014 – Current]

City: Veles, Skopje

Country: North Macedonia

Prepare for the class and teach the necessary material through interactive teaching

EDUCATION AND TRAINING

Academy of HR

Institute "Koncept" [18/10/2021 – 27/12/2021]

Address: Str. Veljko Vlahovikj br. 22a, 1000 Skopje (North Macedonia)

<https://koncept.com.mk/>

Certificate for participation in the tenth online lecture from the Summer Leadership School on "Communication as one of the key leadership skills "

International Slavic University "G. R. Derzhavin" [30/06/2021]

Acknowledgment for participating in a webinar on "Emotional balance using the ABC model"

International Slavic University "G. R. Derzhavin" [28/05/2021]

Acknowledgment for participating in a webinar on "Reflecting on the subconscious of dreams "

International Slavic University "G. R. Derzhavin" [25/05/2021]

Acknowledgment for participating in a webinar on "Resilience as a way to combat stress and the consequences it leaves on mental health and quality of life"

International Slavic University "G. R. Derzhavin" [09/05/2021]

Certificate for participation in the webinar "Interactive approaches in teaching"

"Einstein" Dyslexia Association [05/05/2021]

Certificate for participation in an online workshop on "Choosing a partner through the prism of family psychology"

International Slavic University "G. R. Derzhavin" [28/04/2021]

Certificate for participation in the webinar "Development of emotional intelligence in childhood and adolescence"

"Einstein" Dyslexia Association [20/03/2021]

Certificate for participation in the seventh part of evening discussions on topics in psychology with Assoc. Dr. Ana Chuckova and guests: Marjan Gjorgjevski, Toni Zen, Ivancho Gorjanin, Aleksandar Georgievski and Mihail Stevchev, on the topic "Ident

International Slavic University "G. R. Derzhavin" [11/03/2021]

Certificate for attending an online lecture on "Treatment of obsessive-compulsive disorder"

Psinapsis Association [09/03/2021]

Certificate for participation in the sixth part of evening discussions on topics in psychology with Assoc. Dr. Ana Chuchkova and guests: Aleksandar Georgievski and Mihail Stevchev, on the topic "Fears"

International Slavic University "G. R. Derzhavin" [25/02/2021]

Certificate for participation in the fifth part of evening discussions on topics in psychology with Assoc. Dr. Ana Chuchkova, and guests: Tony Zen and Ivancho Gorjanin - Sensei, on the topic "Welfare and Wisdom"

International Slavic University "G. R. Derzhavin" [11/02/2021]

Certificate for participation in the fourth part of evening discussions on topics of psychology with Assoc. Dr. Ana Chuchkova on the topic "Psychology and Propaganda"

International Slavic University "G. R. Derzhavin" [28/01/2021]

Certificate of participation on the topic "Self-esteem and unconditional acceptance of self and others"

Association for Psychology, Counseling, Psychodiagnostics and Education "Cogitacio Rationalis" [25/01/2021]

Certificate for participation in the third part of evening discussions on topics in psychology with Assoc. Dr. Ana Chuchkova on the topic "Motivation"

International Slavic University "G. R. Derzhavin" [14/01/2021]

Certificate for successfully completed training "Educadores 2.0"

Nexted and accredited by CPPE (Colegio de profesores del Perú) [12/01/2021 – 12/02/2021]

Certificate for attending the online training "Grammar questions that you have always wanted to clarify" with Concha Moreno García

Instituto Avanzado de ELE [08/01/2021]

Certificate for successfully completed live-online training "Skills for Success"

Motiva - authorized center for management, education and training [24/12/2020]

Certificate for participation in the second part of evening discussions in the field of psychology on the topic "Personality traits and assertiveness"

International Slavic University "G. R. Derzhavin" [17/12/2020]

Certificate for participation in the online "Evening discussions on topics of psychology with Assoc. Dr. Ana Chuchkova "

International Slavic University "G. R. Derzhavin" [03/12/2020]

Certificate for attending 6 hours of educational (online) workshops in the field of psychology

International Slavic University "G. R. Derzhavin" [21/11/2020]

Graduate Professor of Spanish Language and Literature; Translator from Spanish to Macedonian and vice versa

Faculty of Philology "Blaze Koneski" - Skopje [2012 – 2020]

Address: 1000 Skopje (North Macedonia)

<https://flf.ukim.mk/>

Diploma for completed high school education - Language group

"Gymnasium Kocho Racin" - Veles [2008 – 2012]

Address: 1400 Veles (North Macedonia)

www.gimkocoracin.edu.mk

LANGUAGE SKILLS

Mother tongue(s): **Macedonian**

Other language(s):

Spanish

LISTENING C2 READING C2 WRITING C2

SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

English

LISTENING C1 READING C1 WRITING C1

SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

German

LISTENING A2 READING A2 WRITING A2

SPOKEN PRODUCTION A2 SPOKEN INTERACTION A2

DRIVING LICENCE

Driving Licence: B