



# Hristina Spaseska

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Trstenjakova , 1, 1000, Ljubljana, Slovenia

About me: Master student of Business Informatics, currently writing my Master Thesis.

## ● WORK EXPERIENCE

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10/2020 – 12/2020 – Ljubljana, Slovenia

### **MARKETING ASSISTANT – Intern**

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Updating social media (LinkedIn, Facebook, Instagram and Twitter) content. Preparing internal and external content for the companies monthly newsletter. Using HubSpot for updating the web content, blog, events and press writing. Delivering strategy for newsletter promotion, preparing customers mailing lists, updating the content of the brochures and white papers.

04/2020 – 06/2020 – Remote, United States

### **TECH SUPPORT INTERN (REMOTE) – GAOTek**

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Writing content; Using Scrum for the daily tasks; Utilizing social media to create connections with suitable networking pages on Facebook; Content for Amazon products; Use of Bitrix24, Web mail and Slack software to execute company operations; Induct new recruits into the company; Helping HR department for new content vacancies

08/2018 – 01/2019 – Castellon de la Plana , Spain

### **MARKETING AND QA ASSISTANT – Eventscase**

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Advising clients on products and services available; Developing business by gaining new contracts; Using Scrum for everyday tasks; Analyzing logistical problems and producing new solutions; Communicating with target audiences and managing customer relationships; Writing content for social media, Managing company's LinkedIn profile, Maintaining and updating customer databases; Using Jira tool for testing the mobile application; Helping the testing team with UX testing of the company's application; Test documentation, bug reporting and test writing; Collaboration with the development team

01/2017 – 08/2017 – Skopje, North Macedonia

### **CUSTOMER SUPPORT – LycaMobile**

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Support customers; Find solutions to customers' problems; Report the technical service if there is no way solving customers' requirements; Advising customers for the certain problem and helping to solve it.

## ● EDUCATION AND TRAINING

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CURRENT

### **MASTER DEGREE – University of Ljubljana , Business Informatics**

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### **BACHELOR DEGREE – Ss Cyril and Methodious Skopje, E-Business**

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## ● LANGUAGE SKILLS

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Mother tongue(s): MACEDONIAN

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1
SLOVENIAN	B1	B1	B1	B1	B1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

## ● DIGITAL SKILLS

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Microsoft office(WordExcel Powerpoint Outlook) | CRM (HubSpot, Bitrix24) | Jira Software (beginner) | Agile Methodology (Experienced) | HTML | SQL | Git | Power Business Intelligence(Power BI) | Microsoft SQL (basic)

## ● COURSES/WORKSHOPS

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2020

### Agile Testing

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**Learning objectives :** Testing in the agile context; The role of the agile tester; Backlog grooming; Sprint planning; Tracking bugs; Manual testing; Test automation; Continuous integration.

2020

### Programming Foundations: Software Testing/QA

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**Learning objectives:** How QA fits into the software development life cycle (SDLC); Setting expectations and goals; Making a test plan; Incorporating box testing into your process; Executing manual testing; Leveraging UI automation testing; Identifying, reporting, and prioritizing bugs.

### Selenium Essential Training

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**Learning objectives:** Using browser drivers and WebDriver; Inspecting elements; Executing JavaScript commands; Selecting a locator; Combining multiple CSS attributes; Using common components; Implicit and explicit waits; Automating workflows; Testing behaviors; Using page objects; Connecting to GitHub; Running on the grid; Using cloud-based testing tools.

### Software Testing: Tools

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**Learning objectives:** Lifecycle management; Test planning tools; Test automation frameworks; API testing tools; Vulnerability scanners; Load testing with JMeter; Beyond QA: Unit testing and infrastructure testing.

### Scrum: The Basics

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**Learning objectives:** The scrum approach to project success; Solving project problems with scrum; Establishing your scrum team; Setting the vision for your project; Writing user stories; Setting boundaries for success; Getting stories done in scrum; Assessing the team