

PERSONAL INFORMATION

Martina Kotevska

 village Ivanjevci, Bitola (North Macedonia)

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 kotevska.martina20@yahoo.com

PREFERRED JOB

Custom Care Support Representative

EDUCATION AND TRAINING

16/09/2012–12/06/2016

Engineer for processing animals products graduate

University „St.Kliment Ohridski,, Bitola (North Macedonia)

01/09/2008–10/06/2012

Economic technician

SOEU,,Jane Sandanski,, Битола (North Macedonia)

PERSONAL SKILLS

Mother tongue(s)

Macedonian

Foreign language(s)

English

UNDERSTANDING		SPEAKING		WRITING
Listening	Reading	Spoken interaction	Spoken production	
B2	B1	B1	B1	B1

Levels: A1 and A2: Basic user - B1 and B2: Independent user - C1 and C2: Proficient user
Common European Framework of Reference for Languages - Self-assessment grid

Communication skills

- Good communication skills
- Work in a team
- Respecting the views of people and coworkers through mutual communication and interest
- good written and verbal communication

Organisational / managerial skills

- decent organization skills
- good adjustment in the environment of the work flow
- good adjustment in team work or individual work

Digital skills

SELF-ASSESSMENT				
Information processing	Communication	Content creation	Safety	Problem-solving
Basic user	Basic user	Basic user	Basic user	Basic user

Digital skills - Self-assessment grid