

# Ivona Boshkovska Spasovska

JUNIOR SOFTWARE TESTER

## SKILLS

- Linux
- Java
- SQL
- Manual Testing
- Test design techniques
- Bug reporting
- Rest APIs testing / Backend testing

## TOOLS

- Putty
- IntelliJ
- Dbeaver
- Kiwi TCMS
- Postman
- Selenium
- Appium
- JMeter

## SOFT SKILLS

- Excellent English knowledge
- Team working
- Excellent negotiating and presentational skills
- Detail - oriented
- Upgrading knowledge
- Positive attitude
- Resourceful
- Collaborative
- Curious
- Thinks logically
- Result - oriented
- Responsible
- Ambitious
- Hard worker
- Has lots of ideas
- Recognises opportunities

## CONTACT

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## PROFILE

I am Junior Software Tester and seeking a position in the field of Software Testing, where I can apply my knowledge and skills for continuous improvement.

## EXPERIENCE

**MARKETING AND CUSTOMER SUPPORT REPRESENTATIVE**  
LYCONET | SEP 2017 - NOV 2019

- Presenting the services to the potential customers
- Developing a long-lasting connection with customers by increasing their satisfaction and loyalty
- Understand customer's needs and consult them to find the appropriate solution
- Coordinate customer support with operation teams and advice product managers

## EDUCATION

**SOFTWARE TESTING ACADEMY BY BRAINSTER**

- Excel functions used to retrieve the required data
- Writing queries to retrieve the required data from Database using open source relational database MariaDB
- Using basic commands in Linux
- OOP: learning basics in Java using IntelliJ IDEA
- Manual testing
  - Writing Test cases in Kiwi TCMS and Test Charters for Cargodom project
  - Writing Bug reports for detected bugs
  - Practicing Testing Techniques:
    - Boundary Value Analysis
    - Equivalence Partitioning
    - Decision Table
    - State Transition Diagram
- Rest API Testing:
  - Testing APIs using Postman
  - Creating different types of requests in Json
  - Preparing different types of tests
  - Using collection runner for executing automated tests
- Developing automation tests for web applications using Java, Selenium and TestNG
- Developing automation tests for mobile applications by using Java and Appium
- Recording and replaying API requests with JMeter in order to collect and analyze performance metrics regarding the service under test
- Taking an active participation in the cross academy hackaton (Web developer academy and Software testing academy). Detecting and writing bug reports with attached feedback to developer
- Career module
  - Learning how to prepare a demo presentation
  - Making plans and summary for own demo presentation and presenting the product in front of our colleagues and mentors
  - Learning how to write a Resume and CV
  - Preparing Resume which is evaluated by the mentors
  - Learning how to prepare for an Interview and having a real Interviews with our mentors

**MEDICAL FACULTY BY "ST. CYRIL AND METHODIUS" UNIVERSITY**

2011-2017

GPA 9.2