

# FARZEEN KOUSAR

INFORMATION TECHNOLOGY SUPPORT  
SPECIALIST | IT MANAGER, IT SECURITY

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Peshawar Khyber Pakhtunkhwa,  
25000 peshawar, Peshawar, 25000,  
Pakistan

## SKILLS

IT Management	
Networking	
Network Engineering	
Network Security	
IT Hardware Support	
Networking Technology	
Team Management	
IT Strategy	
Cloud Security	
IT Operations	
Information Technology	
Critical Thinking	
IT Service Management	
Communication	

## COURSES

GOOGLE IT SUPPORT CERTIFICATE, COURSERA	
DEC 2023 - JUL 2024	
IBM IT SUPPORT CERTIFICATE , COURSERA	
JAN 2024 - JUL 2024	

## ABOUT ME

As a dynamic IT Support Specialist, I bring a powerful combination of academic knowledge and professional certifications to tackle contemporary tech challenges. My expertise is continually enhanced by my studies in Information Technology at the University of Agriculture, Peshawar, which I am set to complete in 2026. I am certified in AI-Powered Performance Ads and Google Ads Measurement, skills that elevate my approach to IT service management and digital marketing strategies. In addition to my main role, I excel as a Freelance Blogger on Fiverr, where I have a proven track record of translating complex technical topics into engaging and understandable content. My adeptness in web content writing and communication is clear evidence of my versatility. The fusion of hands-on IT support experience, a commitment to ongoing education, and a flair for content creation uniquely situates me at the nexus of technological innovation and user interaction.

## WORK EXPERIENCE

### INFORMATION TECHNOLOGY SUPPORT SPECIALIST

PESHAWAR | PESHAWAR  
NOV 2022 - PRESENT

Currently thriving as an IT Support Specialist, I apply a robust blend of academic knowledge and certifications to real-world tech challenges. My role is enriched by ongoing studies in Information Technology at the University of Agriculture, Peshawar, slated for completion in 2026. Certifications in AI-Powered Performance Ads and Google Ads Measurement amplify my skill set, enabling a sophisticated approach to IT service management and digital marketing. My parallel career as a Freelance Blogger at Fiverr allows me to distill complex technical concepts into accessible content, demonstrating my proficiency in web content writing and communication. This synergy of practical IT support, continuous learning, and content creation positions me uniquely at the intersection of technology and user engagement, driving innovation in both domains.

## EDUCATION

### BACHELOR IN INFORMATION TECHNOLOGY

UNIVERSITY OF AGRICULTURE, PESHAWAR | PESHAWAR  
2026

- BSc in Information Technology, University of agriculture

## LINKS

LinkedIn:  
[linkedin.com/in/farzeen-kousar](https://www.linkedin.com/in/farzeen-kousar)

LANGUAGES

Primary Urdu



English

