

### **PERSONAL DATA:**

Name and Surname: Elena Rzhanikoska

Date of birth: 12.12.1986

Address: Cvetan Dimov no.82, Bitola

Telephone number: +38976/762-380

E-mail: elena.rzhanikoska@gmail.com

### **EDUCATION:**

Postgraduate studies at the Faculty of Philosophy- Skopje

Module: Management of public administration and social services

Study program: Human Resource management 2010-

Bachelor's degree -Faculty of Public Administration and Information Systems Management-Bitola

2005-2010

High School of Economics Jane Sandanski- Bitola 2001-2005

### **WORK EXPERIENCE:**

Company: PHI Centre for Public Health Bitola

Position: Sector for Legal and Administrative Affairs, Public Procurement and Human

Resources

Duration: June 2018-

Tasks: Human resources: records of attendance and absences of employees, vacations, experience with HRMIS system, organizing and creating a plan for seminars and training for employees, organizing a stay if the seminars are outside Bitola, preparing reports in the field of human resources, preparation on the Annual Employment Plan, preparation of announcements for new employments

Company: WINNER insurance

Position: Administrator and insurance agent

Duration: 2013-2018

Tasks: Administrator, finance management, cash register management, NBO policy making,

property and passenger policy development, public transport passengers, collective

insurance

Company: A.D. Osiguritelna Polisa Insurance Position: Administrator and insurance agent

Duration: June 2013-August 2013

Tasks: Managing the cash register, making policies in the NBO, passengers policies,

property policies, public transport passengers policies

Faculty: Student Union of FAMIS- Faculty of Public Administration and Information Systems

Management-Bitola

Position: President of the Student Union

Duration: 2006-2010

Tasks: Organization of seminars, trainings for students, advocacy for the benefit of students

in terms of questions and answers related to exams and work assignments given by

professors and the dean's office

### **SEMINARS AND TRAININGS:**

- HTML/CSS- IW Connect education center Bitola 2021
- Course modern project management methods (Scrum master)- IW Connect education center Bitola 2021
- International Academic Institute "Application and writing of European projects "certificate
- > HRMIS- Ministry of Information Society and Administration
- Specifics of the Law on Amendments to the Law on Public Sector Employees and guidelines for its implementation- certificate
- Public procurement Bureau- Public Procurement Trainings- Certificate for Public Procurement Person
- ➤ The most common mistakes and omissions in the office and archive work and the novelties that remain in this area- certificate
- Summer University- Faculty of Tourism and Hospitality- Ohrid 2008 (teaching on English)
- Summer University- Technical Faculty- Bitola 2007 (teaching on English)
- Summer University- South East European University SEEU- Tetovo 2006 (teaching on English)
  (obtained diplomas at summer university seminars)

# **FOREIGHN LANGUAGES:**

English- upper-intermediate 2 upper-intermediate 1

Greek - first and second degree

Diploma obtained from the Phare program, a project funded for cross-border cooperation of the European Union

Diploma from Aristotel

Diploma from the Ministry of Education and Science of R.N. Macedonia

### **COMPUTER SKILLS:**

JIRA software

Microsoft Office

Public Procurement Program (Reception and Orders)

Electronic public procurement system

Human Resources Employee Record Program

**HRMIS** 

HTML/CSS basic

# PERSONAL AND SOCIAL CHARACTERISTICS:

Performance driven

Precision

Responsibility

Good organizational skills developed in different situations

Communication skills

Well-developed emotional intelligence for coordination and working with people

Energetic

Successful in teamwork and individually

Loyal

Ready for challenges and new carrier upgrades

Creative

Willing for progress and upgrading in career success

# **OTHER SKILLS:**

Driver's license-category B