

# *Curriculum vitae*

**NENAD NINIKJ**

## **Personal information**

Date and place of birth: 02.08.1994, Skopje

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Nationality: Macedonian

Driving license – B category

## **Education**

2013- in progress: Ss. Cyril and Methodius University of Skopje, Faculty of  
Agricultural Sciences and Food

2009-2013: High School – Maria Kiri Sklodovska, Skopje

## **Work Experience**

01.07.2021- in progress: Skopje Brewery  
Position: Sales specialist for Key account

02.05.2019-30.06.2021 TAV Airports Macedonia  
Position: Customer support/World tracer agent (17.01.2020 – 30.06.2021)  
Position: Passenger handling agent (02.05.2019 – 16.01.2020)

09.08-30.10.2018 TAV Airports Macedonia  
Position: Intern at Lost and Found department

22.06-15.09.2017 Work&Travel Germany, Burger King  
Position: Delivery and kitchen

01.06.-15.09.2015 MGR-Freight System  
Position: Dispatcher

## **Educational experience**

03.2021 – Course “Conflict management” Carried out by DOOR training + consulting

02.2020 – Course “Customer service excellence” under the methodology and with use of the material of DOOR training + consulting

31.01.2019 – 05.02.2019 – Training “Skills for Success” – Education Center of Pivara Skope and Motiva Center, Skopje

08.2011-02.2012 „Youth against discrimination through the social networks“ – Performing Arts Center – Multimedia, Skopje

05.2011 3D Maya Education – European University, Skopje

## **Languages**

English – Level C1

German – Level A2

## **Computer skills**

Microsoft Office (Word, Power Point, Excel)

Adobe Lightroom, InDesign, Illustrator, Photoshop

## **Skills and abilities**

Social skills:

Communicativeness, flexibility, responsibility, initiative, loyalty, perseverance, correctness

Organizational skills:

Ability for teamwork and work under pressure, fulfillment of specific tasks in a given deadline