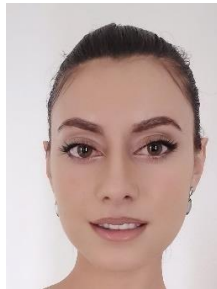


PERSONAL INFORMATION Kristina Karevska



 Dame Gruev 167A, Bitola, 7000, Republic of North Macedonia

 070 282 529

 Christinafarro6@gmail.com

| **Date of birth** 08/01/1995 | **Nationality** Macedonian

WORK EXPERIENCE

March 2017 - August 2017

Waitress

"O la la", Skopje, Republic of North Macedonia

- Greet and escort customers to their table, present menu and provide detailed information when asked, offer menu recommendations upon request, serve food and drink orders, deliver checks and collect bill payments.

Business or sector Patisserie

February '21 – April '21

Operator in production

Kromberg and Schubert, Industrial zone Zhabeni, Republic of North Macedonia

- Production of complex wiring system

Business or sector AUTOMOBILE INDUSTRY

June '21 – December '21

Call center agent - Remote

Calls Agents, Canada

- Answering inbound calls, making outbound calls, processing orders and payments, handling customer complaints, upselling and cross-selling.

Business or sector Insurance

EDUCATION AND TRAINING

December '21 – December '22

Digital Marketing Specialist

SEDC - Seavus Education and Development Center, Skopje, Republic of North Macedonia

- Plans and executes all web;
- SEO/SEM, database marketing, email, social media and display advertising campaigns;
- Designs, builds and maintains all social media presence;
- Measures and reports performance of all digital marketing campaigns and assesses against goals.

October '18 – November '18 **Communication skills**

Employment Service Agency of the Republic of North Macedonia

- Excellent verbal and written communication skills;
- Speaking in public, to group or via social media;
- Empathic listener and persuasive speaker;

September '09 – June '13 **Gymnasium**

High school "Taki Daskalo", Bitola, Republic of North Macedonia

- Social humanistic area B, main subjects: Sociology and Psychology

PERSONAL SKILLS

Mother tongue(s) Macedonian

Other language(s)

	UNDERSTANDING		SPEAKING AND WRITING
	Listening	Reading	
English	C1/2	C1/2	C1/2
Serbian	B1/2	B1/2	B1/2

Job-related skills

- Good communication skills
- Problem solving personality
- Consultation

Computer skills

- Proficient with Microsoft Word, Excel and PowerPoint;
- Created and formatted simple office budget spreadsheets on Excel;
- Wrote, edited and formatted documents on Microsoft Word;