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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Monika Kostovska  |  | | --- | | A picture containing indoor, person, hair  Description automatically generated | | Kostovska\_monika@yahoo.com | |  | | +389 78 450479 | |  | | <https://www.linkedin.com/in/monika-kostovska-34ba2717a>  Qr code  Description automatically generated | | **Computer skills and competences**  * HTML * CSS * JavaScript * React * Adobe Photoshop * Microsoft office | | **other competences** Problem solving skills  Committed to work  Able to work with deadlines  Adjustable on the environment  Capable to learn new things  Happy to share knowledge  Loyal and honest worker  Communicative and Cooperative  Positive  Team player |  **personal interests** Healthy lifestyle  Technology  Social media  **DRIVING LICENSE:** B Category |  | Experience **UPWORK – FRONT END DEVELOPMENT FREELANCER** 15.01.2022 –Today Main responsibilities:   * Determining the structure and design of web pages * Building reusable code for future use * Optimizing web pages for maximum speed and scalability * Ensuring web design is optimized for smartphones   **TASKFORCE BPO - BITOLA  CUSTOMER SUPPORT SPECIALIST**  08.05.2020 -Today Main responsibilities:   * Perform on-going patient care: answer multi line professionally and document conversations as needed. * Screen and route patient calls to other departments efficiently. * Responding to inquiries made by patients, vendors, insurance companies and other medical facilities. * Enter all patient data into electronic medical record from contact prior to patient meeting with physician   **NELT ST - NELT GROUP SERBIA MERCHANDISER AND ASSISTANT COMMERCIALIST**  03.01.2018 – 08.04.2020Main responsibilities:   * Selling products and services using solid arguments to prospective customers * Performing cost-benefit analysis of existing and potential customers * Maintaining positive business relationships to ensure future sales  Private farm - Bitola statistician13.10.2016 – 03.01.2018 Main responsibilities:  * Gathering numerical data and analysis * Preparing reports * Making prediction  INTERNSHIPSStopanska Banka A.D. – Bitola  Intern01.01.2014 – 01.02.2014  * Department of retail banking, exchange-rate regime and payment operations  JP Pazari – Bitola Intern01.06.2013 – 01.07.2013  * Economy and Financial Sector   **TOGETHER MACEDONIA**  2009 – 2011   * Non-governmental organization  EducationBachelor of economics (2010-2014)International business and economicsFaculty of economics - Prilep University “Sv.Kliment Ohridski” – Bitola SOeU “Jane sandanski” (2006 – 2010) School of economics – Economic technician Languages:  * Macedonian / Native, * English / Proficient, * Spanish / Elementary * French / Elementary |