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| PERSONAL INFORMATION | Martin Pinza |
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|  | Mirka Ginova 5/28, Bitola 7000. R North Macedonia |
| +389 47 252 919  +389 76 529 234 |
| martinpinza11@gmail.com |
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| Sex Male Date of birth 22/04/1989| Nationality Macedonian/Slovenian |

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| JOB APPLIED FOR  POSITION  PREFERRED JOB  STUDIES APPLIED FOR  personal statement | Video Content Approval Specialist |

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| WORK EXPERIENCE |  |

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| Replace with dates (from - to) | Customer care support representative – Task Force BPO (June 2020 – August 2021)  Online sale of clothes for men and children on E - bay and customer support (2017- 2020)  Tourist guide assistant at ‘’ Turist ‘’ agency and tourist companion in Bitola (2016 - 2017)  Warehouse help at Hella Saturnus Slovenia D.O.O. in Ljubljana - Slovenia  Referent for selling at DM Drogerie Markt D.O.O in Ljubljana - Slovenia  Administrative worker in Post Office in Ljubljana - Slovenia |
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| EDUCATION AND TRAINING |  |

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|  | Graduated High School - S.O.U Taki Daskalo Bitola - 2008  Absolvent at Faculty of ‘’ Criminal Justice and Security ‘’ - Kotnikova 8, Ljubljana - Slovenia |  |
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| PERSONAL SKILLS |  |
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| Mother tongue(s) | Macedonian | | | | |
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| Other language(s) | UNDERSTANDING | | SPEAKING | | WRITING |
| Listening | Reading | Spoken interaction | Spoken production |  |
| English | C1 | C1 | C1 | C1 | C1 |
|  |  | | | | |
| Slovenian | C2 | C2 | C2 | C2 | C2 |
|  |  | | | | |
| Serbian / Croatian | C1 C1 C1 C1 C1 | | | | |
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| Communication skills | Excellent communication skills. Understanding and tolerating other people’s emotions and the ability to create a positive work atmosphere |

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| Other skills | Microsoft office, Excel and Internet. Administrative skills. Management skills |

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| Driving licence | B category |

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| ADDITIONAL INFORMATION |  |

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| Seminars    Memberships  Certifications | Seminar for migrants and human rights in Jakartovice - Czech Republic  Member at Slovenian association ‘’ Triglav ‘’ at Bitola    Sfera - certificate for participating in project from Sfera ( the association for sustainable development SFERA INTERNATIONAL – Bitola ) |