**Tatjana Kostovska (**[**www.tatjanakostovska.com**](http://www.tatjanakostovska.com)**)**

**IT Support Technician, tatjanakostovska1@icloud.com (646) 362-7115 (071) 357-189**

***A professional and qualified individual with strong qualities in analytic and communication skill who possess more than six years of experience working as Computers, Network, Mobile Consultant and Technical Support Tech with excellent track record.***

***EXPERIENCE***

**Client & Sales Director - Unlimited Coders, September 2022- Present**

Project Manager

**Mobile Apheresis One Blood - Lauderdale Lakes, FL April 2016 - September 2017**

Recruiting potential blood donors at promotional, community, and corporate blood drives to ensure a drive meets its desired projection • Assists in maintaining relationship between blood drive chairpersons and organization.

**Sales and Mobile Tech Support AT&T - Pompano Beach, October 2015-February 2016**

• Strong desire to connect people with technology and entertainment • Technical phone issues

**Manager Computer & Smartphone Repair - New York, NY May 2015- October 2015**

• Strong customer service, PC and Mobile troubleshooting and repair

**Help Desk Technical Support Riverdale Jewelry, NY September 2014- September 2015**

• Manage the network and all computer devices • Network Solving problem• Troubleshooting Windows and PC

***EDUCATION***

• **Full Stack Web developer- Unlimited Coders Academy October 2022- Present**

• **CS50 Computer Science - Harvard Extension Online, September 2017 - September 2019**

• **CS50 Python- Harvard Extension- Online, January 2020- Present**

• **Credential - Transfer Degree Computer Science** / **3 Years Pedagogical College Of Computer and Technical Science** **Bitola- Macedonia- September 2010 - September 2014**

***Skills:*** Troubleshooting Windows 10, Windows 7/8, MAC OS X(basic) • Networking ◦ LAN/ WAN/ VPN/ DHCP/ TCP/IP/ basic • Office (Word, Excel, PowerPoint, Outlook ) POS Systems • Program Languages - HTML (basic), PHP (basic), IOS (basic) • Python ( beginner ) •Android, IOS (basic +) •Expert at: Social Media Google+, • E- Commerce • Excellent Customer Service services .

**Certifications/Licenses: CEH July 2015 -Present; Cyber Security-Open University (Milton Keynes 2015) Business English - NY Language Center ( Manhattan)**

**Additional Information: Languages:** English, Spanish, Macedonian, and Serbian