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Q.1 To understand what keeps humans motivated, Maslow proposed that all the needs of human can be organized and be presented in form of hierarchy. This hierarchy consists of basic and vital needs as food and shelter to very vague and abstract concepts as self-fulfillment.

According to this hierarchy and Maslow, whenever a lower hierarchy need is fulfilled the human nature shifts to a higher need.

There are 5 main categories Maslow created.

→ Physiological needs: This need consists of maintaining one self such as food, water when hungry and thirsty. This is most essential need according to Maslow and lowest in hierarchy. This may also include enough sleep.

→ Safety: Once the physiological needs are met, human shifts to safety needs which are a need to safe and

predictable environment, when this need is not met people react with fear, depression and anxiety, this explains people saving money and having insurances.

### → Love and belonging

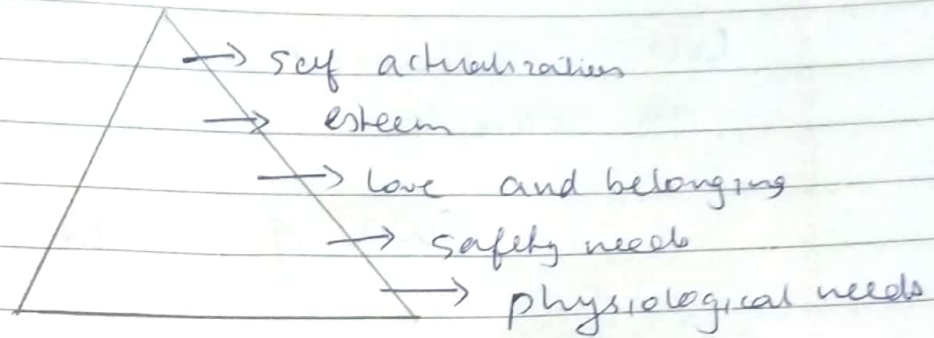
Next need in the hierarchy is the need to be loved and accepted. The need of a social group, friends, family, this also directly affects one's health and well being.

### → Esteem

• The need to ~~feel~~ feel good about ourselves. This has 2 components. The first involves a feeling of ~~over~~ good about us and self-confidence. Feeling good about us may include, being recognized, valued and when this are met, one feels confident, lack of this can introduce feelings of inferiority to one.

• Self actualization: Need of feeling fulfilled, this is a very abstract idea as it involves living upto one's potential, for one little maybe fulfilling his life but for someone having everything still would be unsatisfied, so this depends person to person.





### 3. SWOT Analysis with example.

SWOT stands for strengths, weaknesses, Opportunities and threats which is a technique for assessing the subject of analysis. This gives you all the aspects of your organization, shows you areas to reduce failure, eliminating the potential threats.

→ Strengths: Things that organization can excel at doing or things sets you apart in industries.

→ weaknesses: Via various techniques of reviews identify the weaknesses of the company and the most crucial part as people tend to identify their own weaknesses.

→ opportunities: potential chances one is predicting or something organization needs to stay prepared of.

→ Threats: Anything that could negatively affect the business.

lets understand  
an example

this

better view

## SWOT of coffee company

### Strengths

- Reputed brand
- over 1000 cafes in 5 continents
- strong vision statement

### Weaknesses

- to spread the risk they need to get to more countries instead of having 3-4 too many cafes at same place

- competition of grocers retailers of coffee

### Opportunities

- New products & services
- expand globally
- having tie-ups with other food companies to serve their product as side drink

### Threats

- choice of healthy lifestyle and quitting coffee
- exact copy brands at cheaper cost make up of major competition