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Btech Csbs

Question Paper

Set – 1

1. Which among the following is the highest level need under Need Hierarchy Theory of Motivation?

1. **Physiological Need**
2. **Safety and Security Needs**
3. **Social Needs**
4. **Self-esteem Needs**
5. **Self Actualization Needs**

2. According to Maslow's need hierarchy theory motivation, the lower level of human needs emanates from _____

1. **Need of maintaining a given economic level**
2. **Needs like food, clothing, shelter, air, water**
3. **Need of individuals to associate, belong with others**
4. **Need for power, self respect, autonomy, self confidence,**
5. **Need of sense of achievement**

3. Which among the following is not a deficiency need that arises due to deprivation?

1. **Physiological Need**
2. **Safety and Security Needs**
3. **Social Needs**
4. **Self-esteem Needs**
5. **Self Actualization Needs**

4. Which among the following is the correct order of Maslows' Need Hierarchy Theory of Motivation starting from lower to higher level need?

1. **Safety and Security Needs, Physiological Need, Social Needs, Self-esteem Needs, Self Actualization Needs**
2. **Social Needs, Physiological Need, Safety and Security Needs, Self-esteem Needs, Self Actualization Needs**
3. **Physiological Need, Safety and Security Needs, Social Needs, Self-esteem Needs, Self Actualization Needs**

4. **Self Actualization Needs , Physiological Need, Safety and Security Needs, Social Needs, Self-esteem Needs**
5. **Safety and Security Needs, Physiological Need, Social Needs, Self Actualization Needs, Self-esteem Needs**

5. What does the concept of diversity in the workplace refer to?

- a. **Physical differences among employees**
- b. **Social differences among employees**
- c. **Historical differences among groups**
- d. **Managerial difference among employees**

6. The mainstream approach to Diversity Management supports:

- a. **The business case**
- b. **The social justice approach**
- c. **A radical approach to equal opportunities**
- d. **Affirmative action**

7. The HR function can promote equality and inclusion by:

- a. **Employing people of different races**
- b. **Collecting information about employees' gender, race, religion, sexuality and ethnic group**
- c. **Providing diversity training to all employees**
- d. **Publishing the organisation's demographic data**

8. Increasing pressure for greater work equality and inclusion are the result of:

- a. **Globalisation**
- b. **Large immigration movements to western countries**
- c. **The existence of race, gender, class, sexual and other inequalities resulting from historical and social systems such as slavery, colonialism, patriarchy, capitalism and so on**
- d. **Limited availability of work opportunities**

9. Organisational Diversity Initiatives should fit in with the:

- a. **Organisational brand**
- b. **Organisational culture**
- c. **CSR strategy**
- d. **Corporate structure**

10. The HR function should be responsible for the organisation's equality and diversity strategy because:

- a. It involves experts in the management of people
- b. It can easily coordinate activities across the whole organisation
- c. It can buttress the integration of equality and diversity across the different areas of the business
- d. It has direct access to the demographic of the organisation

11. A SWOT analysis looks at?

- a. The Internal Factors only
- b. The external factors only
- c. Both internal and external Factors
- d. None of the above

12. If you wanted to look at factors out of control of the business which may affect it you would look at:

- a. Strengths and Weaknesses
 - b. Outsiders or Threats
 - c. Strengths and Threats
 - d. Opportunities and Threats
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