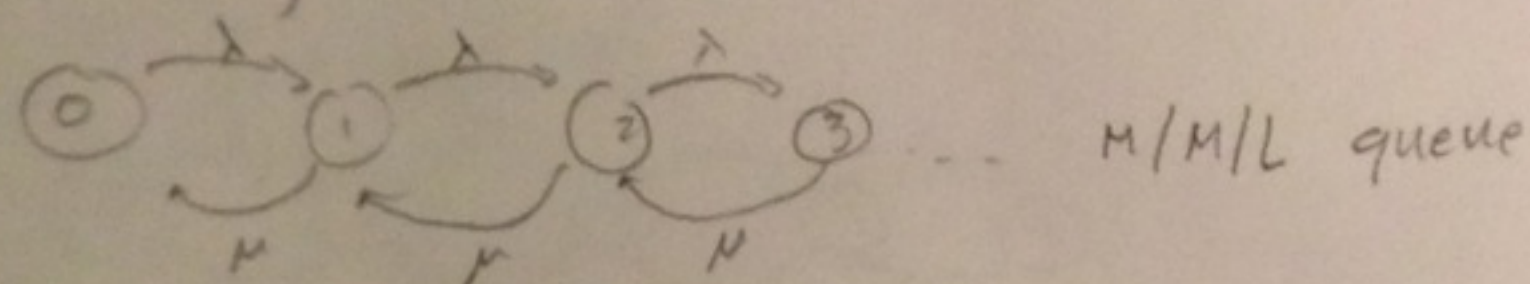


1. Following structure:

 $\lambda = \text{taxi arrival rate 1/min}$ $\mu = \text{customer arrival 2/min}$

a) $\rho = \lambda/\mu = \frac{1}{2} < 1 \Rightarrow \text{CTMC}$

 $\pi_i = (1-\rho)p^i, i=0,1,2$ where π_i defines limiting distribution

Average # of taxis waiting = $\sum_{i=0}^{\infty} i \pi_i = \frac{\rho}{1-\rho} = \frac{1/2}{1-1/2} = 1$

b. An arriving customer will get a taxi as long as CTMC is in state $\lambda \geq 1$ Probability for those states is $p = 0.5$

2. a) $(1+\mu)P_0 = 2P_1$

$(1+2+\mu)P_1 = (1+\mu)P_0 + 2P_2$

$(1+2+\mu)P_2 = 4P_0 + (1+\mu)P_1 + 2P_3$

$(1+2+\mu)P_i = (1+\mu)P_i + 2P_{i+1} + \sum_{j=0}^{i-2} 4P_j$

b) $p = 2/5 P_1$

5. $T = \bar{N}/\lambda$

$p = \frac{\lambda}{\mu} = 1 - P_0 = 1 - e^{-(\alpha/\mu)}$

$\lambda = \mu(1 - e^{-(\alpha/\mu)})$

$T = \bar{N}/\lambda = \frac{\alpha/\mu^2(1 - e^{-(\alpha/\mu)})^{-1}}{\mu(1 - e^{-(\alpha/\mu)})}$

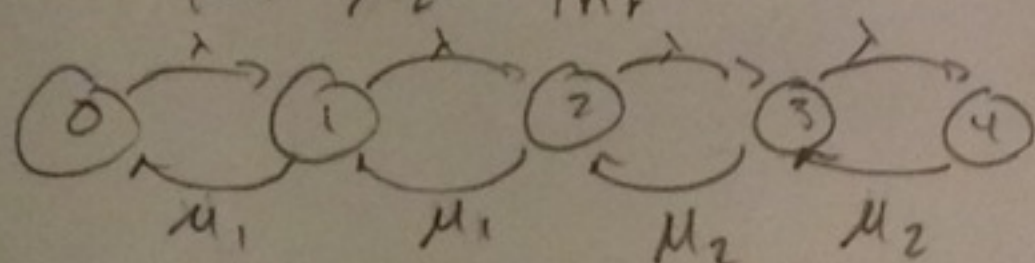
$$\lambda = \sum_{k=0}^{\infty} \lambda_k P_k$$

$$= \sum_{k=0}^{\infty} \frac{\alpha}{k+1} \frac{e^{-(\alpha/\mu)} (\alpha/\mu)^k}{k!} = \frac{\alpha e^{-(\alpha/\mu)}}{\alpha/\mu} \sum_{k=0}^{\infty} \frac{(\alpha/\mu)^{k+1}}{(k+1)!} = \mu e^{-(\alpha/\mu)} (e^{\alpha/\mu} - 1) = \mu(1 - e^{-(\alpha/\mu)})$$

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3. $\lambda = 40/\text{hr}$

$\mu_1 = 30/\text{hr}$ $\mu_2 = 60/\text{hr}$



$\lambda \pi_0 = \pi_1 \mu_1$

$\lambda \pi_0 + \pi_2 \mu_1 = \pi_1 (\mu_1 + \lambda)$

$\lambda \pi_1 + \pi_3 \mu_2 = \pi_2 (\mu_1 + \lambda) \Rightarrow \pi_1 = .2186$

$\lambda \pi_2 + \pi_4 \mu_2 = \pi_3 (\mu_2 + \lambda) \Rightarrow \pi_2 = .292$

$\lambda \pi_3 = \pi_4 \mu_2 \Rightarrow \pi_3 = .194$

$\pi_4 = .1296$

a) Proportion both attendants free $\pi_0 = .164$

b) S_1 salary of major operator

S_2 salary of assistant

$S_1 + S_2 = 100$ $S_1/S_2 = (1 - \pi_0)(\pi_3 + \pi_4) \Rightarrow S_1 = (2.58)S_2$

$S_2 = 27.90$

$S_1 = 72.1$

c) $W = \frac{1}{\lambda (\pi_{(0,0)} + \pi_{(0,1)})}$

$= \frac{1}{40 \times (.164 + .2186)} = .6653 \text{ hours}$

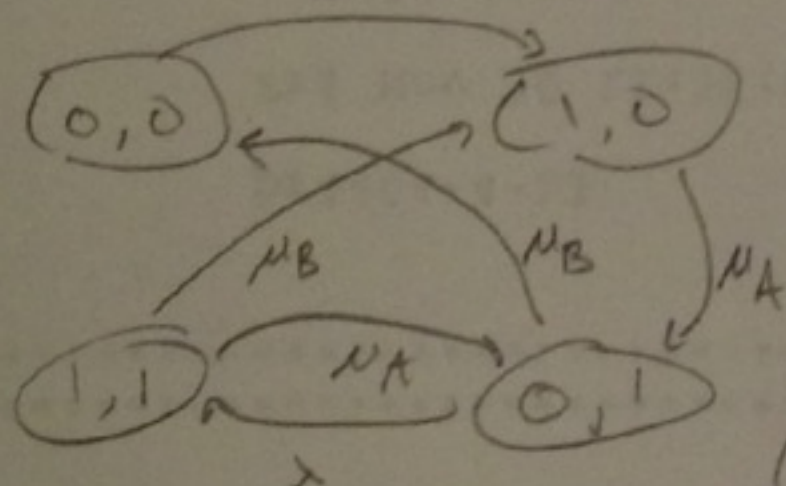
4. $\lambda = 2/\text{hr}$

$\mu_A = 4/\text{hr}$

$\mu_B = 4/\text{hr}$

State def = (0/1 if server is idle/busy)

State space = $\{(0,0), (0,1), (1,0), (1,1)\}$



$\pi_{(0,1)} \mu_A = \pi_{(0,0)} \lambda \Rightarrow 2\pi_{(0,1)} = \pi_{(0,0)}$

$\pi_{(0,1)} \mu_B + \pi_{(0,0)} \lambda = \pi_{(1,0)} \mu_A$

$\Rightarrow 2\pi_{(0,1)} + \pi_{(0,0)} = 2\pi_{(1,0)}$

$(\pi_{(1,0)} + \pi_{(1,1)}) \mu_A = \pi_{(0,1)} (\mu_B + \lambda) \Rightarrow 2(\pi_{(1,0)} + \pi_{(1,1)}) = 3\pi_{(0,1)}$

$(\pi_{(0,1)} \lambda) = \pi_{(1,1)} (\mu_A + \mu_B) \Rightarrow 2\pi_{(0,1)} = 8\pi_{(1,1)} \Rightarrow \pi_{(0,1)} = 4\pi_{(1,1)}$

$\pi_{(0,1)} = .22$ $\pi_{(1,1)} = .055$ $\pi_{(1,0)} = .275$

a) $\pi_{(0,0)} + \pi_{(0,1)} = .66$

b) $\pi_{(0,1)} + \pi_{(1,1)} = .275$

c) $1 = 0 \times \pi_{(0,0)} + 1 \times (\pi_{(1,0)} + \pi_{(0,1)}) + 2 \times \pi_{(1,1)} = .605$

d) $W = \frac{1}{\lambda (\pi_{(0,0)} + \pi_{(0,1)})} = .4583$