

TELCOM
CUSTOMERS
CHURN
ANALYSIS

Overview

Churn Analysis

Customer Info

Total Customers

7043

Retain Customer

5174

Churn Customer

1869

Total Revenue

\$16.06M

Monthly Avg Charge

\$74.44

Avg Total Charge

\$2,279.80

Gender



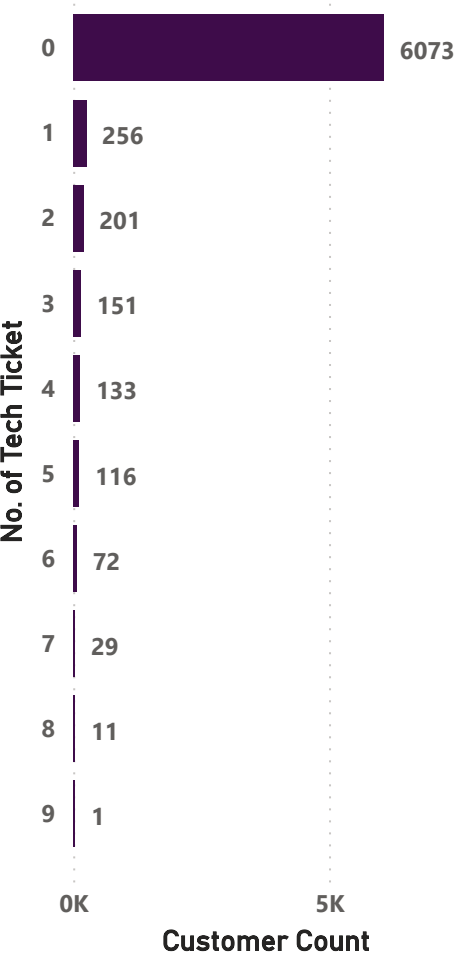
Has Partner?



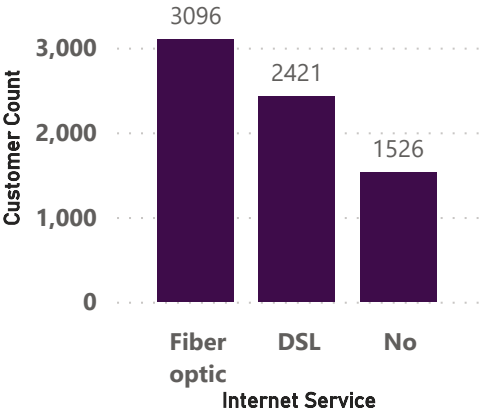
Age Group



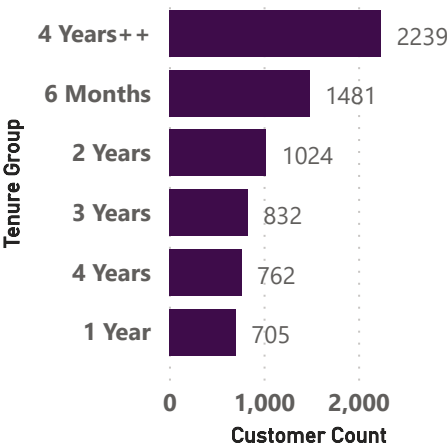
Customer Count by No. of Tech Ticket



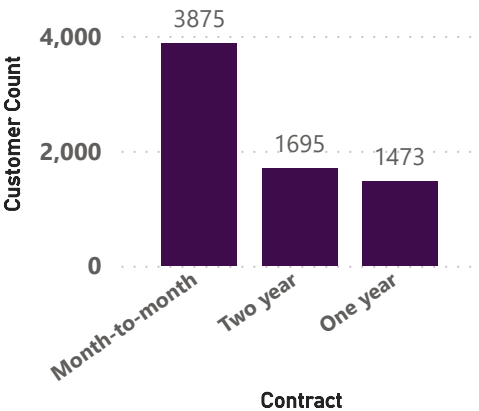
Customer Count by Internet Service



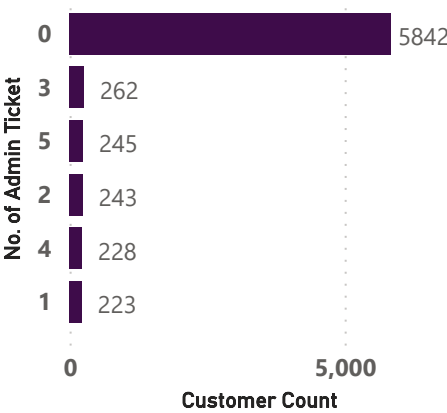
Customer Count by Tenure



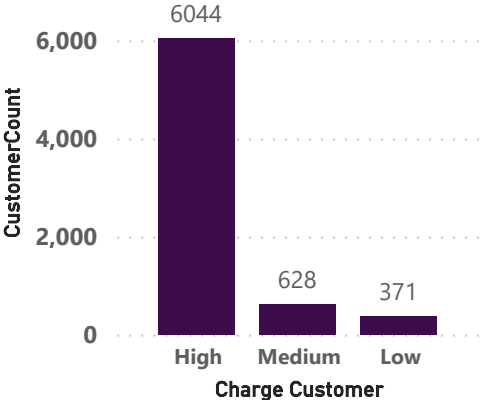
Customer Count by Contract



Customer Count by Admin Ticket



Customer Count by Charges



Customer Count by Payment Method

