Resume - Sarah Williams

I am a **high school graduate** with some exposure to general computer skills, but I have no formal education or significant work experience in data science or analytics. While I have an interest in working with data, I have not yet had the opportunity to gain relevant skills or experience in this field. I am looking for an entry-level role to help me develop my career, but I am still in the process of learning the basics.

EDUCATION

2019 - 2021

High School Diploma - ABC High School, Tasmania, Australia.

Graduated with a focus on general subjects but did not take any specialized courses in mathematics, programming, or data analysis.

PROFESSIONAL EXPERIENCE

2022 - Present

Retail Assistant - XYZ Store, Tasmania

- Responsible for customer service, stock management, and maintaining the store's appearance.
- No direct experience with data-related tasks or any form of analysis.
- Performed basic administrative duties, such as processing transactions and managing inventory using store software.

2020 - 2022

Barista - Café Delights, Tasmania

- Provided customer service, prepared coffee and food items, and maintained cleanliness of the store.
- No exposure to data analysis or any tasks related to statistics, data management, or coding.

PROJECTS

2021

Introductory Online Coding Course (Completed)

- Took a basic **coding course** on a platform like Codecademy.
- Learned basic concepts in HTML and CSS, but no exposure to Python, SQL, or any data analysis languages.

SKILLS AND PROFICIENCIES

Basic Proficiency:

- Microsoft Office (Word, Excel basic knowledge of formulas and spreadsheets)
- **HTML** (basic webpage layout, no coding experience)
- **Customer Service** (Strong communication skills, conflict resolution, and problem-solving in a customer-facing role)

Limited Proficiency:

- Python (no experience)
- **SQL** (no experience)
- Data Analysis (no formal experience)

ACHIEVEMENTS

2020

Award for Employee of the Month (XYZ Store)

• Recognized for exceptional customer service skills and a strong work ethic, though no involvement in data-related tasks.

INTERESTS

- Interested in learning more about data science but have not yet started any formal training.
- Passionate about improving customer service experiences and finding efficiencies in daily tasks but no exposure to data-driven decision-making.

ASSESSMENT OF SUITABILITY FOR THE ROLE

• Strengths:

- Strong communication and customer service skills, which may help in collaborating with stakeholders in a team environment.
- Willingness to learn and enthusiasm for entering a new field.

• Areas for Improvement:

- No relevant education or formal training in data science, analytics, or any datarelated tools.
- No experience with programming languages like Python or SQL or any form of statistical or data analysis.
- Lacks experience with business intelligence tools, machine learning, or any kind of data visualization.
- Requires extensive training to be able to contribute meaningfully to data analysis tasks or projects.