POLICIES

LATE TO APPOINTMENT

If you are going to be late, please message or call me at 801-669-2605. I may have another appointment afterward so communication is key. If you are more than 15 minutes late for your appointment we will need to reschedule.

APPOINTMENT CANCELLATION

If you need to cancel or reschedule your appointment you'll need to let me know more than a day in advance of your scheduled appointment. Those that cancel within 24 hours of their appointment will be charged a \$20 cancellation fee. This fee will be required before you are able to schedule your next appointment.



NO SHOW

If you do not show up to your appointment, this will result in a charge equal to 50% of the reserved service amount. This fee will be required before you are able to schedule your next appointment.

LASH FILL

A fill is any visit where at least 40% of your lashes still remain. If you are missing more than 40% of your lashes we will need to do a full set and charge accordingly.

MINI FILL

A mini fill is a great way to fill in any gaps or sparse areas of your lashes. Mini fills are great right before an event or leaving for vacation. I require a mini fill to be made within one week of your last appointment.



I accept foreign fills, but do require you to book a full set to ensure we have enough time. If the lashes are not something I can work with, I will require a lash removal and then we can put on a fresh full set.

LASH REMOVALS

If you need a lash removal, I'm happy to properly take care of this free of charge. Be mindful that incorrectly removing eyelash extensions can damage your natural lashes.

