AARON AMOSO

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EDUCATION

University of Lethbridge   **Sept 2025 - Apr 2027**
Bachelor of Science in Computer Science   *Calgary, AB*

Bow Valley College   **Jan 2023 - Present**
Software Development   *Calgary, AB*

RELEVANT COURSEWORK

- Web Programming
- Computer Industry Math
- Database Management
- Object Oriented Programming
- Internet of Things
- Agile Scrum Methodologies
- User Experience Design

EXPERIENCE

Outlier   **Oct 2024 - Present**
AI Training & Evaluation Specialist
- Reviewed and validated code to ensure it meets safety standards, produces accurate results, and aligns with user intent, offering detailed feedback to optimize performance and improve system precision.
- Created and implemented dynamic questions and answers in Python and JavaScript, leveraging advanced AI and machine learning techniques to enhance data processing, improve model training efficiency, and ensure robust, reliable analytics.

Lululemon   **July 2023 - Feb 2024**
Educator, Guest Experience Centre (GEC)
- Contributed to user story development and addressed client needs, resulting in achieving 175% of sales targets with $3,980 in revenue, surpassing the period's goal
- Consistently achieved daily targets by maintaining accurate documentation and effective communication via email, phone, and chat, exceeding the Quality Assurance target rate of 70%
- Collected and analyzed data from numerous weekly interactions, identified trends, and created a structured support list, reducing handle time by 25-30%
- Achieved an 88% success rate in de-escalating guest concerns and resolving issues by leveraging effective communication, analytical skills, and teamwork across various organizational support teams

The Hidden Aroid   **Oct 2020 - Dec 2022**
Founder & Chief Executive Officer
- Systemized over 350 inventory units and handled 300+ shipping orders across Canada, achieving $23,000 in gross volume within six months of launching the website
- Leveraged custom HTML and CSS template modifications to enhance site aesthetics and functionality, resulting in improved navigation and a 15% reduction in bounce rate
- Implemented on-page SEO strategies, optimized meta tags and images, and analyzed Google and Instagram metrics, boosting conversion rates by 15%

PROJECTS

Finance Splitter | *HTML, CSS, JavaScript*
- A front-end web app that streamlines bill splitting with real-time updates, custom payment shares, and responsive design, demonstrating expertise in HTML, CSS, JavaScript, and dynamic user interfaces.

Portfolio | *HTML, CSS, JavaScript (React.JS)*
- Developed an interactive personal website where users can find my personal information

Slot Machine Project | *JavaScript (Node.Js)*
- Created a JavaScript-based slot machine game with customizable bet lines, winnings tracking, and money deposit features, driving 15+ minutes of average player engagement and high user satisfaction

TECHNICAL SKILLS

Developer Tools: VS Code, GitHub, Git, Trello, Miro, Microsoft Office 365, Vercel
Languages: HTML/CSS, JavaScript, PHP, SQL, React