

**Interim Designation of Agent to Receive Notification
of Claimed Infringement**

Full Legal Name of Service Provider: The Benetech Initiative

Alternative Name(s) of Service Provider (including all names under which the service provider is doing business): Beneficent, Inc., Bookshare.org, Benetech.org

Address of Service Provider: 480 South California Avenue, Suite 201
Palo Alto, CA 94306-1609

**Name of Agent Designated to Receive
Notification of Claimed Infringement:** Alison Lingane

Full Address of Designated Agent to which Notification Should be Sent (a P.O. Box or similar designation is not acceptable except where it is the only address that can be used in the geographic location):

480 South California Avenue, Suite 201
Palo Alto, CA 94306-1609

Telephone Number of Designated Agent: (650) 475-5440

Facsimile Number of Designated Agent: (650) 475-1066

Email Address of Designated Agent: Alison@benetech.org

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Signature of Officer or Representative of the Designating Service Provider:

Date: 3/7/02

Typed or Printed Name and Title: James R. Fruchterman
President & CEO

**Note: This Amended Interim Designation Must be Accompanied by a \$20 Filing Fee
Made Payable to the Register of Copyrights.**

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Exhibit A

1. General Statement.

This policy is intended to implement the procedures described in the Digital Millennium Copyright Act, 17 U.S.C. Section 512 ("DMCA") for the reporting of alleged copyright infringement. It is the policy of Benetech, Beneficent, Inc., Bookshare.org and Benetech.org and its subsidiaries ("Benetech") to assist in the protection of the legitimate rights of copyright owners. Users of any part of Benetech's websites that have the ability to post on it are required to comply with the legal protections provided under United States and international copyright laws.

2. Designated Agent:

Alison Lingane, Senior Product Manager
480 California Ave, Suite 201
Palo Alto, CA 94306-1609
(650) 475-5440
fax (650) 475-1066
E-mail: alison@benetech.org

Upon receipt of notification of a claimed infringement, Benetech will follow the procedures outlined herein and in the DMCA. Complaints made to the Designated Agent will be handled as described herein.

3. Complaint Notice Procedures for Copyright Owners.

A notice of alleged copyright infringement delivered to the Designated Agent must include the following:

(i) A physical or electronic signature of a person authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

(ii) Identification of the copyrighted work claimed to have been infringed, or, if multiple copyrighted works at a single online site are covered by a single notification, a representative list of such works at that site.

(iii) Identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit Benetech to locate the material.

(iv) Information reasonably sufficient to permit Benetech to contact the complaining party, such as an address, telephone number, and, if available, an electronic mail address at which the complaining party may be contacted.

(v) A statement that the complaining party has a good faith belief, and the reasons for that belief, that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law.

(vi) A statement that the information in the notification is accurate, and under penalty of perjury, that the complaining party is authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

Failure to include all of the above information may result in a delay of the processing of the DCMA notification.

4. **Notice and Takedown Procedure**

It is expected that all users of any part of this website or any other Benetech website will comply with applicable copyright laws. However, if Benetech is notified of claimed copyright infringement, or otherwise becomes aware of facts and circumstances from which infringement is apparent or likely, it will respond expeditiously by removing, or disabling access to, the material that is claimed to be infringing or to be the subject of infringing activity, if Benetech has any reason to believe that the material is not covered by the exemption under 17 USC §121. Benetech will comply with the appropriate provisions of the DMCA in the event a counter notification is received by its Designated Agent.

5. **Accommodation of Standard Technical Measures**

It is Benetech's policy to accommodate and not interfere with standard technical measures it determines are reasonable under the circumstances, i.e., technical measures that are used by copyright owners to identify or protect copyrighted works.