

# **WIRS TAX EXEMPT BONDS**



# FY2010

# TAX EXEMPT BONDS

**WORK PLAN** 

Planning Guidelines

# **Executive Summary**

# Tax Exempt Bonds FY2010 Implementing Guidelines

The work plan provides program guidance and direction to all TEB employees.

TEB Operating Priorities support the IRS's 2009-2013 Strategic Plan. The IRS Strategic Plan outlines two goals and a strategic foundation that guide the future direction of the agency.

- Improve service to make voluntary compliance easier;
- Enforce the law to ensure everyone meets their obligation to pay taxes; and
- Invest for high performance.

In support of these goals, TEB has committed to the following Operating Priorities:

- Maintain increased enforcement actions against high-risk cases and abusive tax schemes;
- > Detect and deter abusive tax shelters through education and examination strategies;
- Address the use of derivatives and other financial products to divert rebatable arbitrage;
- Expand TEB's compliance presence in the tax-exempt bond and tax credit bond market through increased use of compliance check initiatives and correspondence examinations;
- > Refine TEB's examination case processing procedures and practices;
- Encourage greater participation in TEB's voluntary compliance programs; and
- Enhance information gathering through developing new returns and refining existing returns.

**Section I** provides the specific program priorities and goals/objectives for the Customer Education & Outreach function.

**Section II** provides the specific program priorities and goals/objectives for TEB Compliance Services.

#### **Operating Priorities**

Field Operations (FO) will continue its focus on identifying abusive tax-exempt bond transactions and their promoters. It is expected that, similar to FY2009, TEB will direct

substantial resources toward examining arbitrage motivated and/or abusive transactions with a continuing emphasis on addressing abuses involving swaps and other derivative contracts. FO will continue to utilize the IRC section 6700 tax promoter penalty to target the promoters of abusive transactions and the lack of diligence by market professionals. TEB will make referrals of professionals to the Office of Professional Responsibility (OPR), Criminal Investigation (CI) and other agencies when appropriate. TEB will also dedicate substantial resources to providing training and other technical assistance to other IRS offices and government agencies.

Field Operations will continue to implement discrete arbitrage compliance initiatives developed by the TEB Arbitrage Team. The second stage of the qualified hedging transactions initiative will be ongoing during FY 2010. TEB plans to initiate additional discrete arbitrage initiatives directed toward reviewing such items as late arbitrage and yield reduction payments, potential hedge bond issues related to guaranteed investment contracts and other long-term investments, and substantial or mischaracterized administrative costs. TEB will also review the use of the "disbursement method" of calculating rebate in instances where proceeds of maturing investments are allowed to remain idle rather than immediately reinvested.

Compliance and Program Management (CPM) will continue to coordinate the implementation of projects directed toward assessing the level of compliance of different tax-exempt bond market segments. TEB has issued post-issuance compliance questionnaires to section 501(c)(3) charities and governmental entities. In FY 2010, TEB will be analyzing responses to the governmental bond questionnaire and issuing a report of its findings. TEB will also be assessing next steps related to encouraging post-issuance compliance.

CPM will continue with its primary responsibility of negotiating and executing voluntary closing agreements pursuant to the Tax Exempt Bond Voluntary Closing Agreement Program (TEB VCAP). CPM will also pursue implementation of additional streamlined voluntary compliance programs. These programs will set forth standardized terms for resolving common violations related to tax-exempt bonds and tax credit bonds.

A high priority of TEB is to communicate effectively with the diverse membership of the municipal bond community. TEB will continue to develop partnerships with state and local government officials, regulatory agencies, industry, and national professional associations, as well as their state and local affiliates and members within each of our customer segments.

TEB will continue to train its workforce to ensure that employees have the skills necessary to execute TEB's operating priorities. TEB intends to continue to expand its specialty training programs to allow employees to focus on specialized areas of tax-exempt financing. TEB will begin developing training programs related to several new types of tax credit bonds including Build America Bonds. TEB will continue its use of the employee survey to identify opportunities for improvements in employee satisfaction.

#### **FY2009 Accomplishments**

TEB leadership continues to be grateful for the support and business results of its highly skilled workforce. In FY2009, TEB delivered its planned business results despite having to simultaneously implement several new bond provisions enacted as part of the American Recovery and Reinvestment Act of 2009 (ARRA). TEB also continued to be at the forefront of directly addressing serious abuses in the municipal financing industry. TEB provided invaluable assistance to other IRS functions and external agencies involved in ongoing investigations.

In FY2009, TEB continued to meet or exceed its performance goals related to examination and compliance check closures and closures of voluntary closing agreement requests. Examination cycle time and hours per examination case were also reduced. TEB also strengthened its relationship with various members of its customer segment in FY2009 by holding its annual TEB Workplan Press Conference and participating in numerous outreach events.

As reflected in TEB's employee participation in Survey 2009, TEB's participation in the overall employee engagement process remains high. TEB leadership is appreciative of the satisfaction TEB employees take in their work.

#### **SECTION I**

## **Customer Education and Outreach**

#### **Overview of Customer Education and Outreach**

TEB will focus on providing the participants in the municipal bond industry with quality service. TEB will assist participants in understanding their tax responsibilities by conducting tailored educational programs. TEB will also monitor non-compliance trends for the purpose of designing proactive education and outreach products for use by TEB customers.

Each TEB office will plan to fully support opportunities for education and outreach to customers in the various bond industry segments with a focus on assistance to professionals who provide tax advice or monitor post-issuance use or arbitrage compliance. TEB personnel will participate in workshops, seminars, and meetings sponsored by bond industry groups and associations to effectively leverage limited TEB resources. These outreach efforts will focus on educating customers with respect to the federal tax requirements that must be met throughout the life cycle of municipal bonds in order to maintain the tax-exempt status of interest income of the bonds.

#### **Compliance and Program Management**

The TEB CPM staff is responsible for:

- > Improving and expanding TEB's voluntary compliance programs;
- Enhancing education and outreach programs with external stakeholders;
- Developing and issuing, as needed, specialized educational materials and publications;
- Expanding the TEB Internet and Intranet sites and otherwise leveraging technology to meet customer and FO needs;
- Identifying and assisting in the implementation of special projects;
- Developing and evaluating the results of market segment surveys and questionnaires, compliance check initiatives, examination project initiatives and discrete arbitrage initiatives to determine compliance levels and to identify emerging trends and issues;
- Issuing determination letters in response to applications for allocations of volume cap;
- Classifying returns related to general examination program activity;
- Creating or revising Form 8038 series returns and other tax-exempt bond and tax credit bond related returns;
- ➤ Coordinating with Customer Account Services (CAS) return filings, taxpayer inquiries, and revisions to Form 8038 series returns;
- Providing assistance, when requested, to the Director's staff and FO on administrative and technical matters;
- Coordinating legislative proposals with internal and external offices and agencies with a primary goal of increasing overall community compliance levels; and
- Working with the Office of Chief Counsel and the Department of Treasury on published guidance projects, with a primary goal of improving tax administration.

#### **Field Operations**

TEB FO will continue to assist CPM in the development and delivery of targeted outreach programs by participating in seminars/meetings and partnering with outside stakeholders. FO will also assist CPM in identifying areas of abuse and noncompliance warranting the development of market segment initiatives and arbitrage initiatives.

#### **Focus Group**

FO and CPM employees will continue to participate in the TEB Focus Group. The TEB Focus Group facilitates quality examinations and ensures that examinations are conducted in a timely and efficient manner and result in consistent treatment of issues raised nationwide. The Focus Group includes agent and manager representatives from the FO groups, CPM representatives, and representatives from Counsel. The TEB Focus Group plans to hold four meetings in FY2010. CPM and each of the FO groups will participate in one of the FY2010 focus group meetings.

#### **SECTION II**

# **Compliance Services**

# **Overview of Compliance Services**

TEB will focus on identifying and correcting noncompliance, ensuring consistency and fairness in application of law, and resolving issues at the lowest possible level using appropriate resolution mechanisms.

### TEB Field Operations is responsible for:

- Conducting examinations using standardized procedures and audit guidelines;
- Measuring the compliance levels of market segments by conducting project initiatives and identifying emerging trends;
- > Applying IRC section 6700 promoter penalties, where appropriate;
- Conducting pre-payment and post-payment compliance activity with respect to the direct payment process related to Build America Bonds;
- Operating the TEB Bondholder Unit for the purpose of identifying bondholders of tax-exempt bonds and tax credit bonds, when appropriate;
- Coordinating with other business operating divisions to apply tax to bondholders and conduit borrowers, when appropriate;
- > Identifying best practices and recommending changes in procedures; and
- Coordinating with, and referring appropriate cases to, other IRS functions, including OPR and CI.

#### TEB Compliance and Program Management staff is responsible for:

- Coordinating referral information with the TEB Referral Committee;
- Working VCAP submissions;
- Working willful neglect determinations on late-filed returns;
- Coordinating arbitrage work through the Arbitrage Team;
- Classifying returns and closing examination cases on AIMS;
- Conducting mandatory review (technical advice requests, etc.);
- > Maintaining and updating the third party contact database; and
- Assisting field personnel in the identification and development of complex and emerging technical issues; and
- Administering TEB's quality review of closed examination cases.

For FY2010, the principal activity of the program will be to continue to participate in ongoing investigations of arbitrage motivated and/or abusive transactions. It is anticipated that examination FTE applied to arbitrage motivated and/or abusive transactions will continue to increase in FY2010 and that the greatest increase will be related to the use of swaps and other derivative contracts to divert rebatable arbitrage.

Training activities will continue to be conducted, as necessary, to ensure consistent and uniform issue development and resolution.

In FY2010, TEB will continue to focus on abusive and arbitrage-driven transactions involving long investment periods or large investment amounts, including pooled financing cases, cases involving guaranteed investment contracts, forward floats, escrow puts and other devices used to burn yield in advance refunding issuances, cases involving the use of derivatives to burn yield, including swaps, strips and swaptions, and the over-issuance of tax and revenue anticipation notes (TRANS). The issuance of bonds for the primary purpose of diverting rebatable arbitrage remains TEB's highest compliance risk and enforcement focus. Managers will assign these transactions priority status and ensure all appropriate penalties and sanctions are applied.

In FY2010, TEB will, for the most part, complete its ongoing qualified hedging transaction initiative and qualified student loan initiative. Once these examination initiatives are completed, the results of the initiatives will be analyzed.

In FY 2010, TEB will also focus on examining developer driven bond transactions. In FY 2009, TEB completed two research projects in this area including a project on financings issued by Community Development Districts (CDDs) and a project with respect to Tax Incremental Financings. TEB will initiate general examinations with respect to CDDs in at least two states. TEB will also initiate a project examination initiative with respect to Tax Incremental Financings.

Other areas in which TEB will initiate project examination initiatives in FY 2010 will include an initiative focusing on discrete exempt facility bonds such as Enterprise Zone Facility Bonds and Qualified Green Building and Sustainable Design Project Bonds. TEB will also initiate a project directed toward examining Qualified Zone Academy Bonds. In addition, TEB will begin developing an initiative focused on pooled financings.

TEB's program goals over the past few years have included a renewed focus toward improving post-issuance compliance with the use and payment restrictions found in IRC 141. The first stage in this initiative was the commencement of an examination project related to charitable financings. The first stage was directed at measuring compliance in the area of charitable health care and housing financings and has been completed.

Stage two of the initiative involved the development and distribution of a post-issuance compliance questionnaire to 207 charities. TEB has analyzed the responses to the questionnaire and prepared a report outlining TEB's findings.

Stage three of the initiative involved the development and distribution of a post-issuance compliance questionnaire to a sample of governmental units during FY2009. TEB anticipates analyzing the responses to this questionnaire in FY 2010 and issuing a

report of findings. TEB will, most likely, issue additional governmental bond questionnaires in FY 2010.

In FY 2010, TEB will develop a compliance questionnaire directed toward collecting additional basic compliance information with respect to Build America Bond issuances. TEB expects to issue the questionnaires to issuers of Build America Bonds beginning in FY 2010.

In FY 2010, TEB will continue to engage in substantial research activities in support of TEB's compliance programs. TEB will complete the following research projects in FY 2010: an issuance cost research project; a tax credit bond research project; and a charter school research project. Once these projects are completed, next steps in each of these areas will be formulated.

TEB will also initiate two research projects in FY 2010. TEB plans to initiate a general "on behalf of" issuer research project and a "volume cap" research project. TEB intends to survey the States with respect to their volume cap management practices.

The Arbitrage Team will continue to review Forms 8038-R, Request for Recovery of Overpayments Under Arbitrage Rebate Provisions, and determine whether the request can be surveyed or will require further investigation. All requests requiring further development will be assigned to a revenue agent on the Arbitrage Team for processing.

CPM will perform compliance checks on late filed bond returns forwarded by the Ogden Service Center CPM will make determinations regarding whether the failure to file timely is due to willful neglect by following the procedures set forth in Rev. Proc. 2002-48, 2002-37 I.R.B. 531, or Rev. Proc. 2005-40, 2005-28 I.R.B. 83. CPM will, when necessary, contact the issuer for an explanation. CPM will classify for examination cases involving non-responsive issuers. In FY 2010, CPM will also begin coordinating its late filed return work with the new Government Entities Compliance Unit.

#### FY2010 Audit Procedures

The audit techniques for conducting examination activities are field, office, and correspondence. Generally, the managers in FO are responsible for determining which audit technique is appropriate for a case based on the potential issues involved, the scope of the examination, and the most effective way to gather required information.

Managers will determine when the collection of bondholder names becomes a priority during an ongoing examination of a bond return. Managers should consult with the manager responsible for operation of the Bondholder Unit, when appropriate. As soon as a proposed determination of taxability is made, the Bondholder Unit will initiate efforts to identify bondholder names and open bondholder examinations. The Bondholder Unit will also be responsible for acquiring statute extensions, issuing

deficiency notices, and making discrepancy adjustments while bondholder cases remain under TEB jurisdiction.

FO managers will coordinate with other business operating divisions all potential adjustments to the borrower's tax return, including adjustments under IRC sections 150(b) and 168(g). FO managers should coordinate early in the examination process in order to preserve potential adjustments for expiring tax years.

#### **Examination Categories**

For FY2010, TEB resources will be allocated to the following areas:

- Yield Burning
- Loan Pools
- ➤ Tax and Revenue Anticipation Notes
- Tax Promoter Penalties (Section 6700)
- > Tax Incremental Bonds
- Community Development District Financings
- > Section 501(c)(3) Charities
- Single Family Housing
- Multi-Family Housing
- Student Loans
- Stadiums
- Qualified Zone Academies
- Other specialty bonds and tax-credit bonds

These examination areas and other examination categories will be separately identified for technical time and inventory tracking reporting purposes through particular Activity Codes for the type of return and specific Project Codes.

# **Research Program**

The TEB market segmentation is a systematic method to define the universe by conducting examinations of a sample of returns on a nationwide or geographic basis and reflecting results/conclusions from the samples in a profile of the applicable market segment. The objective of TEB market segmentation is to continually build information and knowledge through conducting research on the compliance levels of various types of bond issuances. These research projects assist in the targeting of direct compliance activities to areas of actual or suspected noncompliance.

Annually, the Director, TEB will conduct meetings with all of TEB's managers to develop the subsequent fiscal year market segment project initiatives. The Director will also consider the findings from completed examination and compliance check initiatives as well as voluntary compliance initiatives when identifying the market segments that will be reviewed.

## **Voluntary Resolution Programs**

CPM will work documents submitted as part of the tax-exempt bond voluntary closing agreement program (VCAP) (Notice 2008-31) and other voluntary resolution programs (e.g., Rev. Proc. 97-15, 1997-1 C.B. 635, and IRM 7.2.3). CPM will work with other responsible offices to develop and expand its voluntary compliance programs and procedures. FO will work with CPM to direct wide-spread, non-abusive cases to the voluntary program through timely announcements of proposed audit initiatives.

#### **Compliance Support Function**

The CPM staff provides administrative and research support to the field compliance function. This support includes AIMS activities, referral analysis and research, claims processing, and third-party contact data. The CPM staff also will research available database information to provide field agents supporting documentation and information regarding examinations. See attachment.

#### ATTACHMENT I

#### **TEB TRAINING COURSES**

The following items are descriptions of TEB training courses:

#### **RESEARCH TRAINING**

Course 4237: RICS - Phase I

This training is a 5-day course (including training and travel time) based on the RICS Phase I Training Guide that covers RICS functionality for basic RICS users. The primary purpose of the training is to support the classification of TE/GE returns and TE/GE non-return units. This training is ideal for new TE/GE classifiers and other new RICS users.

#### Course 4256: RICS - Phase II

This training is a 5-day course (including training and travel time) based on the RICS Phase II Training Guide that covers RICS functionality for experienced RICS users. This training is for all experienced RICS users.

#### Course 5108: Introduction to Specialized Research Software

This training will teach participants how to use electronic software of a commercial tax service to research tax law, court cases, revenue rulings, finance industry publications, municipal bond information, and other tax related materials. The training provides advanced instruction and function-specific exercises.

#### **TEB TECHNICAL TRAINING**

#### **Course 4207a: Discrepancy Adjustments**

This training provides agents with the basic knowledge and skills necessary to propose discrepancy adjustments to taxpayers Forms 1040 and 1120 as a result of a TEB examination. This course is one week in length. Training will be scheduled for new agents to TEB as needed in FY2010.

#### Course 4232: Basic Tax Exempt Bond Training – Phase I

This training provides agents with the basic knowledge and skills necessary to conduct examinations of municipal financing arrangements. This course is three weeks in length. Training is scheduled for new agents to TEB in the second quarter of FY2010.

# Course 4259: Advanced Tax Exempt Bond Training – Phase II

This training provides agents with the advanced knowledge and skills necessary to conduct examinations of municipal financing arrangements. Topics include advance yield on bonds, yield on investments, allocation and accounting, reimbursements, reissuances, refundings, pooled financings, and financial products. This course is two weeks in length. Training is scheduled for new agents to TEB in the third quarter of FY2010. Due to the significant number of new technical employees, two classes are contemplated.

#### **Course 4233: TEB Technical Field Conference (CPE)**

This training will cover current technical and operational developments in the bond area. There will be discussions of significant issues under examination and techniques used to develop the issues. Training will be conducted in the third quarter. The length of training is 5 course days (including training and travel time). The targeted audience is all TEB Technical Employees.

#### Course 9682b: Improving Performance thru Data Driven Decision Making

This training will introduce a nine-step problem-solving model. Participants use a current business challenge to analyze and solve problems. This course is one week in length.

#### TEB SPECIAL EMPHASIS TRAINING

#### **Course: Qualified Hedging Transactions Initiative**

This training provides Arbitrage Team members and agents assigned qualified hedging transaction initiative cases and the managers responsible for the initiative with a knowledge of the issues and requirements related to swaps. The course will consist of a review of assigned cases and discussion of techniques to further develop the related issues. The training will be 24 hours.

#### **Course: Specialty Bonds Initiative**

This training provides managers and agents assigned specialty bond initiative cases with a knowledge of the issues and requirements related to the type of specialty bonds or tax-credit bonds subject to the initiative. The course will consist of a review of

assigned cases and discussion of techniques to further develop the related issues. The training will be 24 hours.

#### Course: Rebate

This course will provide agents training in the use of Excel spreadsheets with respect to calculating arbitrage rebate, including computing investment yield, valuing investments, and computing the rebate amount and yield reduction payments. The training will be 24 hours and be taught as part of a group meeting.

#### **Course: Abusive Transactions Update**

This course provides agents with training regarding the development of examinations of potentially abusive transactions. The course will provide an update on recent developments in abusive transactions. The training will be 24 hours.

## **Course: TEB Compliance Overview**

This course provides non-TEB personnel an update of TEB compliance activities and how TEB issues interact with other functions in TE/GE. The training will be 8 hours and will be offered when requested by other functions in TE/GE.

#### **Course: TEB Technical Update**

This course provides an update on technical issues in TEB to Service Center and Call Site personnel. The training highlights emerging issues in TEB and provides information to personnel dealing with pre-filing and post filing compliance.

# REPORT GENERATION SOFTWARE (RGS) TRAINING

#### Course 4207a: EP/EO RGS (NT) Discrepancy Adjustments Training – Full

This training will cover the technical and procedural aspects of discrepancy adjustments as well as the RGS training on using the new windows version of RGS software to perform discrepancy adjustments. The targeted audience and date to be held will be locally determined. The length of the training is 4 days (including training and travel time).

# **Course 4248: RGS Coordinators Training**

This training provides the TEB Division RGS Coordinator with information concerning their responsibilities as division coordinator. One person from OPR or one from FO will attend this 16 hours course (including training and travel time).

# TE/GE REPORTING AND ELECTRONIC EXAMINATION SYSTEM (TREES)

#### **Course: TREES**

This training provides an overview and hands on training on the use of TREES. The course will be 24 hours.

#### **ATTACHMENT II**

#### **Workload Selection**

TEB will continue to refine the workload selection criteria utilized in prior years. Workload selection will be monitored to ensure that key areas identified through examination and compliance check project initiatives, market segment risk assessment and focus groups are addressed and that the actions being assigned represent the optimal approach to the identified issue. The Workload Selection Process described in this section will be a primary tool TEB uses to identify and prioritize workload in concert with its Annual Work Plan.

An effective Workload Selection Process should accomplish several key tasks. It should:

- 1. Generate work that addresses issues pertaining to non-compliance on a national level.
- 2. Be data driven, to the fullest extent possible.
- 3. Be consistent with TEB's balanced measures.
- 4. Ensure fair treatment of each taxpayer.
- 5. Ensure adequate controls are in place in accordance with Servicewide work assignment and approval requirements.
- 6. Be flexible enough to accommodate Work Plan adjustments, e.g., new legislation and court decisions.
- 7. Provide the TEB field group managers the flexibility they need to balance local concerns with national priorities.

The Workload Selection Process for FY2010 incorporates information from several sources. All of these sources are necessary to ensure the Workload Selection Process is data driven, consistent with our balanced measures and reflective of our customers' needs. This approach will also ensure that TEB efficiently uses its enforcement resources. TEB products that have a direct impact on this Workload Selection Process include:

- 1. TEB Compliance/Project Initiatives
- 2. TEB Market Segment Risk Assessment
- 3. FY2010 Annual Workplan
- 4. TEB Balanced Measures
- 5. Findings from focus groups, other ad-hoc meetings and other customer communicated items that identify customer needs.

Compliance/ Project Initiatives

There are two primary methodologies used to initiate project initiative. They are:

- Market Segment Compliance Measurement This methodology includes the systemic selection of each market segment over a period of time to measure noncompliance of that segment or type of bond. For example, small issue manufacturing bonds and single family housing bonds would constitute separate market segments.
- 2. Emerging Issues This methodology measures noncompliance by identifying cases based on the existence of a potential emerging or identified issues within the TEB return population.

The annual Market Segment Risk Assessment report provides a description of the types of bond issues for which returns have been filed during a specific year prior to the work plan year. The bond returns are categorized by the type of bond issue. Each category or segment is assigned a compliance risk factor (high, medium or low). The comparison of the volume (number of returns filed and dollar amount of the total issues in a segment) from one year to the next can impact the risk factor assigned to the segment.

The FY2010 Annual Work Plan will impact the Workload Selection Process in that it will typically quantify the amount of resources that will be expended on any given market segment. For example, the number of examinations is dependent upon the resources devoted to these various segments. Resource allocation decisions are made by the Director of TEB and will be consistent with the overall goals of the business plan.

The Balanced Measures are consistent with the overall outline of the IRS organizational measures:

Employee Satisfaction
Customer Satisfaction
Business – Results – Quality & Quantity

These three measures represent one of the levers of change for the successful modernization of the Internal Revenue Service. The actions undertaken in the Workload Selection Process will be consistent with these measures.

The purpose of this Workload Selection Process is to outline the methodology used to identify and prioritize those returns or customers that warrant an examination. It will also identify and prioritize those customers who may be less compliant on a given national issue. The FY2010 Annual Work Plan quantifies resource expenditures dedicated to the various initiatives.

This Workload Selection Process does not affect the ability of a group manager to request approval of compliance matters based on their knowledge of an issue that they believe requires immediate action. However, such requests must be directed to the Manager, CPM and approved by the Manager, CPM and must be justified as to their importance as well as any negative impact on other work.

#### Methodology

The Workload Selection Process for FY2010 will generate examination work for the six TEB field groups. Much of the casework will be derived from recommendations and potential compliance issues identified in Compliance/Project Initiatives, Compliance Questionnaires, the Market Segment Risk Assessment (see Attachment VIII) and Referrals (including I.R.C. section 6700 leads).

The following areas will be emphasized in the FY2010 Workload Selection Plan:

#### Claims

All claims for refund filed through the Ogden Service Center are controlled on AIMS and forwarded for processing. Some claims require taxpayer contact and others can be closed based on the information provided with the claim. The Arbitrage Team Leader will submit closed claim case files to the CPM AIMS unit for closing. If the claim is allowed, CPM will forward the Manual Refund form for the case to Ogden for issuance of the refund. CPM will close the case on AIMS.

Claim cases remain priority cases.

#### Referrals/Information Items

TEB referrals come from many sources: the media, informants, other Operating Divisions, Appeals, etc. All TEB referrals and information items that are submitted for examination consideration, except certain IRC 6700 cases resulting from a lead, are routed to CPM for review and approval. CPM personnel research information items on IDRS and RICS to provide relevant return filing information for the subject of the referral and information item.

To ensure unbiased selection of cases for examination, referrals must be approved by both the Manager, CPM and the Manager, FO or their representatives (the Referral Committee) before assignment to a field group.

Three forms are prepared for each Referral: a TEB Referral, Information Reports and Information Items Record and a Tax-Exempt Bond Information Item Tracking Sheet. These forms become part of the examination case file. In addition, a copy of each form is retained in a Referral Log in CPM. The group manager completes the form during the case closing and a copy of the form is pulled during the closing of the case in CPM and associated with the copy in the Referral Log. The examination results are notated in the Log. The Logs are housed in CPM and provide a historical reference record of referred bond issues.

#### **Promoter Penalty Cases**

IRC section 6700 of the Code imposes a penalty on any "person" who commits certain actions described in the Code section. TEB identifies IRC section 6700 leads by:

- a. Working cooperatively and coordinating, to the extent permitted under IRC section 6103, with counterparts at the Securities and Exchange Commission (SEC); National Association of Securities Dealers (NASD); Municipal Securities Rulemaking board (MSRB); and, Offices of State auditors, etc.
- b. Reviewing, as part of its normal examination activities, the use, expenditure and investment of proceeds of the bond issue and what the various participants knew, or should have known, with regard to such use, expenditure or investment of bond proceeds. In those instances where abusive transactions are found, TEB will use existing databases or John Doe summonses to determine whether there are similar transactions done by the same parties.
- c. Monitoring industry materials and publications to identify new financial techniques and schemes.

TEB operates an IRC section 6700 Committee to evaluate, at the discretion of the Director, recommendations from FO that FO be granted approval to open a promoter penalty case. The Committee is comprised of representatives from Chief Counsel and TEB.

Group managers will assign IRC section 6700 cases priority status and ensure that penalties are applied when appropriate. TEB will use administrative tools, formal guidance and other issue resolution strategies to aggressively combat abusive transactions.

#### **ATTACHMENT III**

## **Market Segment Risk Assessment**

Risk Assessment analysis supports TEB's continuing effort toward completion of existing project initiatives and development and implementation of additional project initiatives. The assessment process also prioritizes potential areas of noncompliance. The initial TEB risk assessment analysis relying on Statistics of Income (SOI) data for tax year 1987 – 1995 was useful and revalidated. For FY2010, the data is taken from 2004. Each type of bond issue is considered as a separate market segment and assigned a rating potential for noncompliance of low, medium and high risk. Future examination activities will be based on this analysis as well as staffing, available guidelines and other relevant factors. For FY2010, field personnel will be applied in such a manner as to ensure the timely completion of existing projects in the area of qualified hedging transactions and qualified student loan bonds and the initiation of any additional efforts related to those projects. In addition, TEB may initiate other new compliance initiatives after taking into account TEB's increased activities relating to arbitrage motivated and/or abusive transaction.

The Tax Exempt Bond (TEB) function has broadly identified its bond population as either governmental or private activity bonds. Governmental and private activity bonds have been further classified as either new long and short term bonds issues, or as refunding issues. Bond issuers are required to file information returns (Form 8038, 8038-G, 8038-GC) to provide identifying information about issued bonds. Forms 8038 and 8038-G include line items titled "Type of Issue" in which the bond issuer is required to identify the purpose or purposes for which the proceeds of the bond issue are expected to be used. TEB considers each type of bond issue as a separate market segment.

The Statistics of Income (SOI) function extracts data from these returns and provides a compilation (in the form of tables) of the data to CPM. TEB substantially relies on SOI data in its compliance risk analysis.

#### ASSESSMENT OF COMPLIANCE RISKS BY MARKET SEGMENT

#### Summary

TEB has defined noncompliance as the improper use of the economic benefit provided by tax-exempt bonds. Cases of noncompliance have been developed through referrals from internal IRS offices, other federal agencies, information or media sources, information gathering and compliance initiatives, and regular classification of returns. TEB has made an estimate in terms of low, medium or high potential for noncompliance for the types of bond issues.

#### Governmental Bonds

Governmental bonds are generally considered low risk. However, governmental educational bonds issued to finance public school construction expenditures were determined to have a medium risk of noncompliance due to the special arbitrage rebate exception for such bonds and prior examination findings. Tax and revenue anticipation notes (TRANS) and bond anticipation notes (BANS) have also been labeled as medium risk due to ongoing examination activities that have concluded that the notes have been oversized in multiple cases for arbitrage purposes. Hospital/Healthcare bonds have been labeled as medium risk due to increased indications of noncompliance related to financings impacted by hospital mergers and privatization. Lastly, the compliance risk for advance refunding issues has been labeled as high risk due to continuing concerns relating to yield burning and the use of escrow puts, forwards, hedges, and other derivative instruments to earn and divert illegal arbitrage.

## **Private Activity Bonds**

As a whole, the potential for noncompliance for private activity bonds is somewhat greater than that for governmental bonds due to the presence of private borrowers and more complicated rules and regulations. Under the private activity bond category, qualified 501(c)(3) bonds, and hospital/healthcare bonds have been determined to have a high risk of noncompliance.

# ➤ High Risk:

**501(c)(3)**: This category of bonds has been determined to have a high risk of noncompliance due to the size of the category, the low level of TEB VCAP requests relating to post-issuance compliance, and information gathered through outreach and compliance efforts. Revenue agents have been trained in this segment and an initiative was commenced in FY 2006. A questionnaire was also issued to charities in FY 2007 to assess the compliance practices and procedures employed by charities with respect to their bonds. Feedback from these compliance initiatives suggests potential problems related to inadequate record retention, failure to pay arbitrage rebate, substantial private use of facilities, and other weaknesses related to debt management and monitoring.

**Hospital/Healthcare**: As a result of the changing healthcare industry, hospital systems have faced financial situations that have required them to either merge with other hospital systems or privatize. Bond issues in this market segment were reviewed both as part of FY 2006 examination initiative and the questionnaire project and, as indicated above, noncompliance issues were identified. Consequently, bonds issued to finance hospitals and related facilities are at high risk of noncompliance.

#### Medium Risk

Single family mortgage, multi-family housing, small issue, airport, sewage, solid waste and student loan bonds have been determined to have a medium level of risk of noncompliance.

**Solid Waste**: Solid waste issues were rated medium based on the results of solid waste cases associated with a compliance initiative and the uncertain status of a related regulatory guidance project. Based on current examination activity, there are indications that the industry has broadly misinterpreted the regulations applicable to solid waste bonds. However, the rules in this area are currently under review by Counsel and may cause a suspension of audit activity in certain instances.

**Housing**: Housing bonds, which may be issued to finance single family homes or multifamily housing projects, are determined to have a medium risk of noncompliance. With respect to single family mortgage financings, the risk level has been reduced from prior years after the completion of guidance resolving a significant legal issue for the sector. Current examinations continue to reflect a medium risk of noncompliance, primarily with arbitrage-related or set aside requirements.

The recent examination initiative relating to multi-family housing bonds have reflected a lower-risk segment than expected. Therefore, the risk level has been reduced to medium.

**Small Issue**: A prior compliance initiative directed toward small issue bonds determined that there were substantial noncompliance concerns in this sector. Most of the recently identified infractions related to small issue bonds have related to inadvertent violations of the \$10 Million capital expenditure limitation. Therefore, the risk level has been reduced to medium.

**Airport**: Examinations of airport bonds support a medium risk assignment.

**Sewage**: Examinations of sewage bonds support a medium risk assignment.

**Student Loans**: Similar to other areas, such as single family mortgage bonds, student loan bonds involve complex arbitrage calculations and the ability to earn and divert illegal arbitrage. Therefore, a medium risk of noncompliance has been assigned to this category of financings.

#### ➤ Low Risk:

Bonds issued to finance or refinance docks and wharves, enterprise zone, local electric facilities, gas and energy, water furnishing facilities, redevelopment, empowerment zone, and other non-government output facilities were determined to have a low risk of noncompliance, primarily due to the low volume of bond issues related to each category.

# RELIABILITY OF ASSESSMENT OF COMPLIANCE RISKS BY MARKET SEGMENT

The information used to determine the above compliance risks is data from SOI analysis of tax exempt bond returns. The information is considered in conjunction with the outcome of prior year and current examinations to determine the compliance risk level of each segment.