

# Notification of Title VI Protection

**Title VI of the Civil Rights Act of 1964** provides that “no person in the United States, shall, on the grounds of race, color or nation of origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance”.

Any person who believes that he or she, individually, or as a member of any specific class of person, has been subjected to discrimination on the basis of race, color, national origin or other protected-class interests may file a written complaint with ATN, the FTA of the Secretary of Transportation. Further, ATN prohibits intimidation, coercion or engagements in other discriminatory conduct against anyone because he or she has filed a complaint to secure rights protected by Title VI.



## **PROCEDURE FOR FILING CIVIL RIGHTS COMPLAINTS [FTA C4702.1A,IV.2]**

It is the policy of the ATN to employ its best efforts to ensure that all programs, service, activities and benefits are implemented without discrimination.

A complaint must be filed within 180 days after the date of the alleged discrimination, unless the time for filing is extended by the Secretary of Transportation. ATN encourages complaints to be filed with the ATN for resolution.

However, in those cases where the complainant is dissatisfied with the resolution by the ATN, the same complaint may be submitted to the FTA or Secretary of Transportation for investigation. Unless otherwise permitted, the final determination of all Title VI complaints affecting programs administered by the FTA will be made by the Office of the secretary, DOT. ATN follows complaint investigation and format procedures which are in keeping with Title VI requirements.

Complainants may submit a signed written complain to the ATN directly or to the FTA offices identified below:

Lita Aguilar  
Operations Manager  
Anaheim Transportation Network  
1280 South Anaheim Blvd.  
Anaheim, CA 92805  
e-mail: [titlevi-inquiries@atnetwork.org](mailto:titlevi-inquiries@atnetwork.org)  
1-888-364-ARTS (2787)

Federal Transit Administration  
Office of Civil Rights  
Title VI Program Coordinator  
East Building, 5<sup>th</sup> Floor – TCR  
1200 New Jersey Ave., SE  
Washington, DC 20590

Federal Transit Administration  
Region IX  
201 Mission Street, Suite 1650  
San Francisco, CA 94105-1839

If you are unable or incapable of providing a written statements, but wish the ATN or the FTA to investigate alleged discrimination; a verbal complaint of discrimination may be made. Please contact 1-888-364-ARTS (2787) and speak with the Customer Service Representative. The complainant will be interviewed by an appropriate official authorized to receive complaints. If necessary, the official will assist the complainant in converting verbal complaints to writing. Translation services will be provided to all complainants, as necessary. All complaints must, however, be signed by the complainant and his/her representative.

**Title VI Complaint Form**  
**Anaheim Transportation Network**  
**Office of Civil Rights**

**Title VI of the Civil Rights Act of 1964** provides that "no person in the United States shall, on the grounds of race, color or nation of origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance".

It is the policy of Anaheim Transportation Network (ATN) to employ its best efforts to ensure that all programs, services, activities, and benefits are implemented in a non-discrimination manner.

Any person who believes that he or she, individually, or as a member of any specific class of persons, has been subjected to discrimination on the basis of race, color, national origin may file a written complaint within 180 days after the date of the alleged discrimination with ATN, the FTA or the Secretary of Transportation. Further, ATN prohibits intimidation, coercion, or engagement in other discriminatory conduct against anyone because he or she has filed a complaint to secure rights protected by Title VI.

Please provide the following information:

Your Name	Phone Number
Street Address	
City	State      Zip Code
Person(s) discriminated against (if someone other than complainant)	
Street Address	
City	State      Zip Code

Date of Incident: \_\_\_\_\_

Which of the following best describes the reason for the alleged discrimination took place (circle one)

- Race
- Color
- National Origin (Limited English Proficiency)

If you are unable or incapable of providing a written statement, but wish the ATN to investigate alleged discrimination; a verbal complaint of discrimination may be made. Please contact (888) 364-2787 and speak with a Lita Aquilar. The complainant will be interviewed by an appropriate official authorized to receive complaints. If necessary, the official will assist you in converting verbal complaints to writing. Translation services will be provided to all complainants, as necessary. All complaints must, however, be signed by the complainant or his/her representative.

Please describe the alleged discrimination incident. Provide the names and title of all ATN employees involved if available. Explain what happened and whom you believe was responsible. Please use the back of this form if additional space is required.

---

---

---

---

---

Please mail your complaint form directly to ATN to the following address:

Lita Aguilar, Director of Operations  
Anaheim Transportation Network  
1280 S. Anaheim Blvd.  
Anaheim, CA 92805

Have you filed a complaint with any other federal, state or local agency? (Circle one) Yes/No

Agency	Contact Person
Street Address, City, State, Zip Code	
Agency	Contact Person
Street Address, City, State, Zip Code	

Listed below are the state and federal addresses if you wish to file a Title VI complaint directly with one or both of these agencies.

**State Office**

Federal Transit Administration  
Region IX Office of Civil Rights  
201 Mission Street, Suite 1650  
San Francisco, CA 94105-1839

**Federal Office**

Federal Transit Administration  
Office of Civil Rights  
Title VI Program Coordinator  
East Building 5<sup>th</sup> Floor – TCR  
1200 New Jersey Avenue, SE  
Washington, DC 20590

I affirm that I have read the above charge and that it is true to the best of my knowledge, information and belief.

---

Complainant's Signature

Date