Marketing Birth Control Products in a Post-Dobbs World

A project to help Pfizer learn from the online conversation about birth control methods

Background



2022 Dobbs ruling



Pfizer

Project Goal

to help Pfizer understand public sentiment toward various birth control methods in order to develop and market their products accordingly

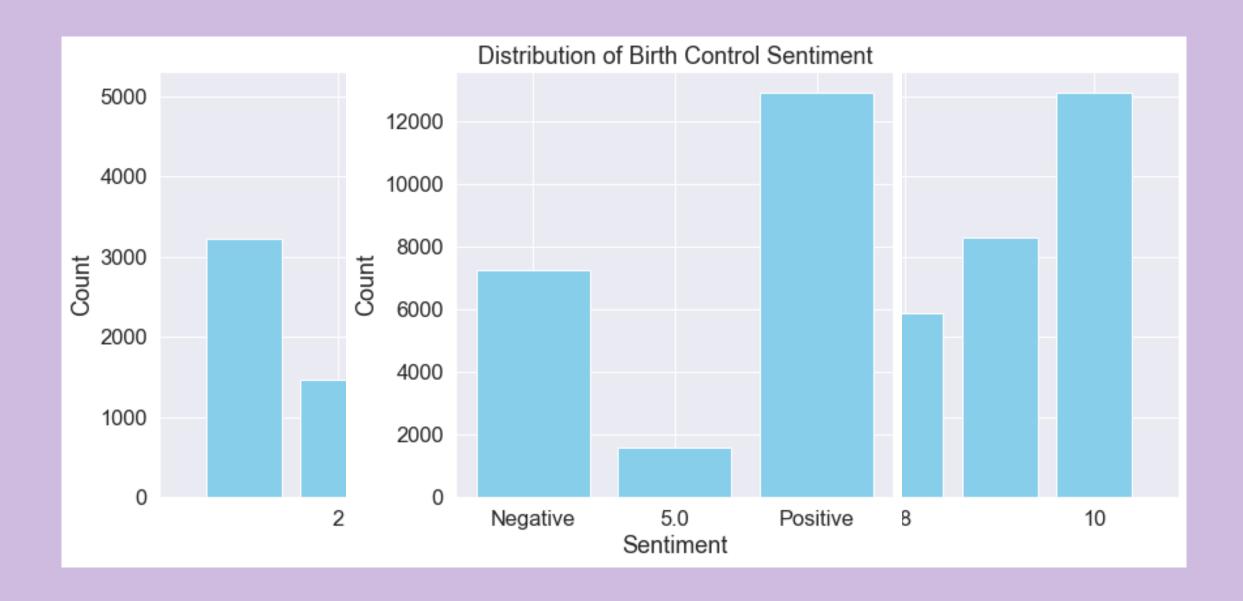
Data

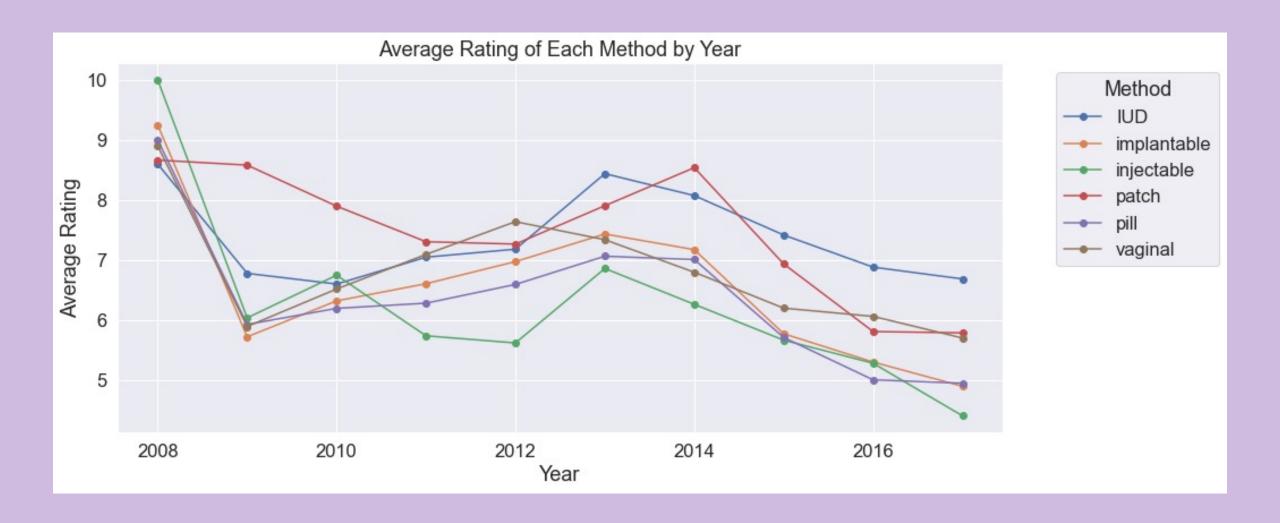
~20,000 reviews from 2008-2017

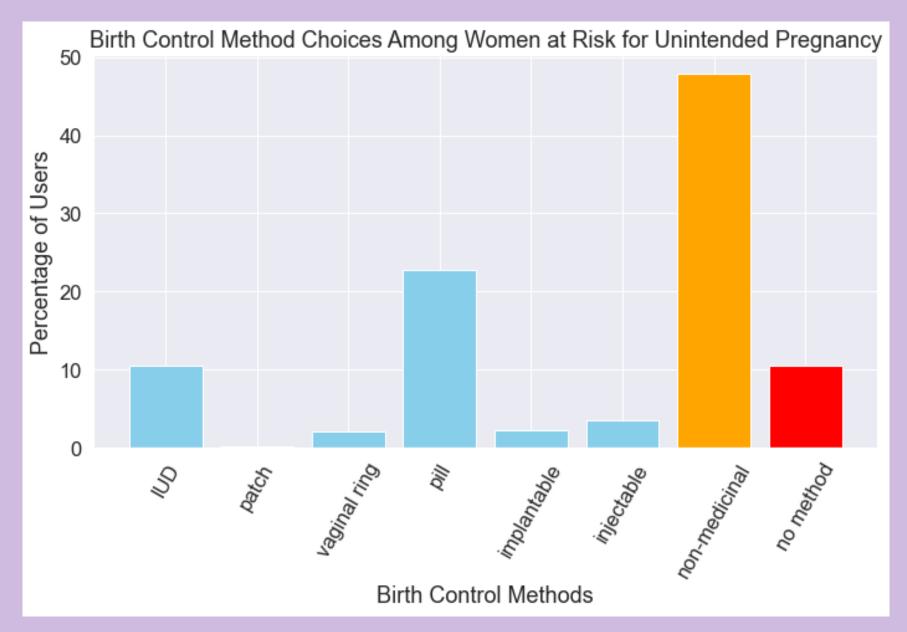
acquired from drugs.com by researchers at UC Irvine

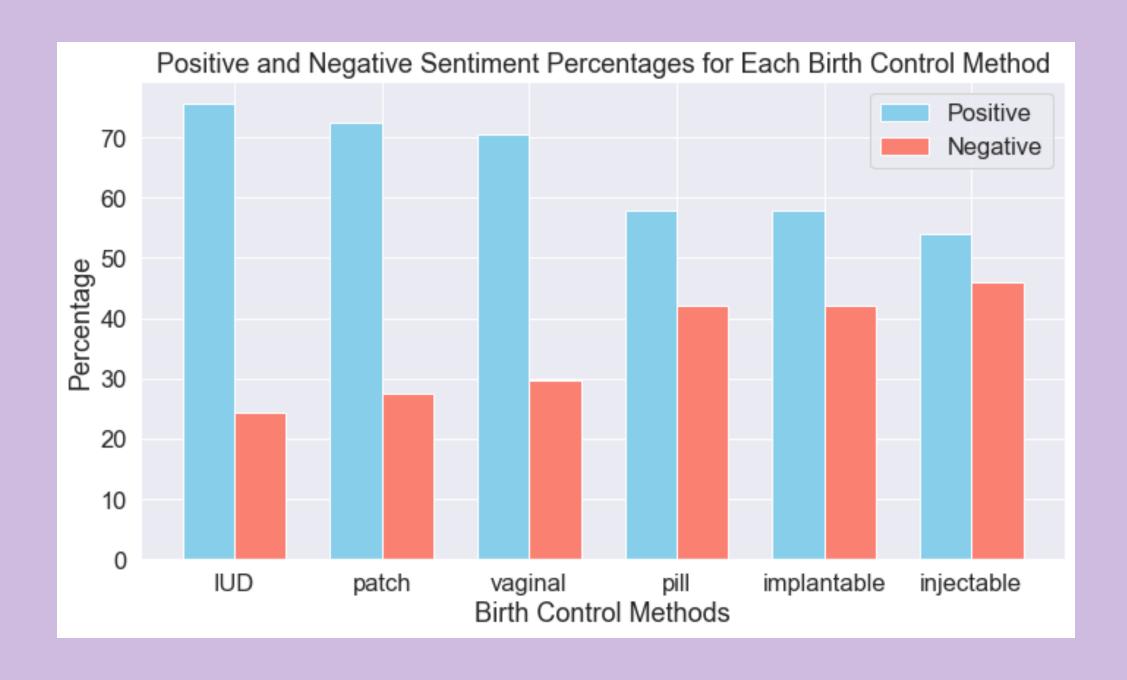
1-10 rating

7 different birth control methods

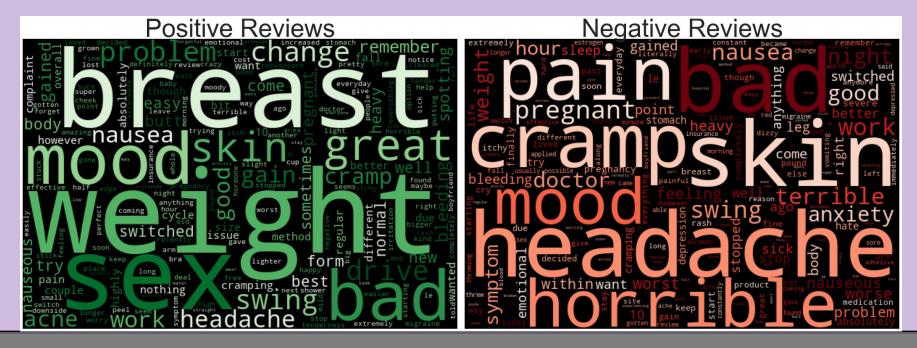








word clouds for patch reviews

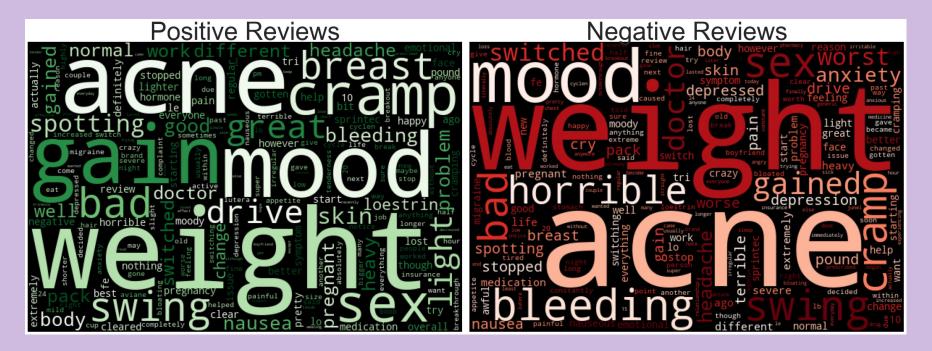


Review #163 | Method: patch | Rating: 10.0 | Upvotes: 115

This is absolutely the best birth control I have ever used. I switched from Nexplanon to Ortho Evra, and if you are thinking of doing the same, I highly recommend it. Let me list the reasons why:

- 1. Weight loss. I have lost 5lbs in one month, without even trying! I am back to the weight I was before I started birth control...but my breasts are still birth control sized.
- 2. Sex drive. Mine had been non-existent since I went on Nexplanon in September. Now, stronger than ever. That might be a downside though, now that I think about it.
- 3. Skin- no acne!
- 4. Predictable cycle. (On Nexplanon, I never knew when I was going to menstruate, which was about 90% of the time). Now, a non issue.
- 5. Do not have to remember everyday.

word clouds for pill reviews



Review #70814 | Method: pill | Rating: 3.0 | Upvotes: 56

This birth control did prevent me from getting pregnant which is the main concern. However, I have never bled so much in my life. I am someone that has always had perfect periods without birth control. I went from that to bleeding three weeks out of the month and it never would stop. It was not necessarily heavy bleeding, but it is very aggravating to bleed constantly. This medicine also made me have acne and I normally have very clear skin. It made me have mood swings that my husband noticed. He even asked me when his nice wife was coming back. I decided after giving the is three months to go to a permanent birth control method.

Methods

ChatGPT3 helped with brand categorization

feature creation, e.g. readability scores

ML classifiers: Decision Tree, Random Forest, Logistic Regression*
* final model for both predictions

metrics: **F1-macro** for method prediction & **ROC-AUC** for sentiment prediction

Model results – predicting METHODS

model	F1-macro	accuracy
Decision Tree (BASELINE)	0.82	87.2%
with hyperparameter tuning	0.84	88.3%
Random Forest	0.59	83.3%
with hyperparameter tuning	0.59	83.3%
Logistic Regression	0.87	92.1%
with hyperparameter tuning	0.90	94.2%





Model results - predicting SENTIMENT

model	ROC-AUC	recall	accuracy
Decision Tree (BASELINE)	0.69	55.2%	72.6%
with hyperparameter tuning	0.75	80.5%	70.8%
Random Forest	0.92	61.3%	82.4%
with hyperparameter tuning	0.93	63.0%	83.1%
Logistic Regression	0.93	96.0%	77.2%
with hyperparameter tuning	0.95	91.3%	86.3%





Recommendations

apply method and sentiment prediction models to online spaces

patch as pill alternative

Further Inquiry

incorporate upvotes

evidence of reviewers switching brands or methods

recommendation algorithm

Thank you

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