### Presentation

WeeChat

Human Computer Interfaces (ICTE3002)
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### Introduction

- WeeChat is command line based messaging platform.
- Designed to be lightweight and heavily customisable.
- Powerful features that make it appealing, such as custom scripts
- User unfriendly
  - We set out to change this, and have 2 designs we would like to present to you



```
FlashCode: Yeah. I'm wondering if you're accep
                    just keep it the same.
                    yes new screenshots are welcome, but.. only i
                    if it's very similar to other screenshots, I
                    I try to not have too many similar screenshots
10:56:40 @FlashCod+
                    I don't think many people have the buffer bar
            phlux
10:56:47
10:56:49
10:56:52
              Bio
                    same here
10:56:57
                    Let me fullscreen it and link you...
10:57:42
                    http://screencloud.net/v/coEI thats my setup
10:57:42
                    http://===:46227/bC8
10:57:44
                    its kinda nice
10:57:51 @FlashCod+|
                    maube I should do a screenshot with window spl
                    Actually, fullscreening takes away from what
[10:58] [20] [irc/Freenode] 12:#weechat(+nt)(391)•
phlux] >
                               7.#servi+ 9.#ewnix
                                8.#SEC
          4.#dc
                     6.#roche
                                           10.#fbsdc
```

# Target Demographic

- Moderately skilled with technology
- Recreational and professional use
- Attract new users to application.
- Streamline/improve existing user's experience.
- Survey/feedback influenced our design



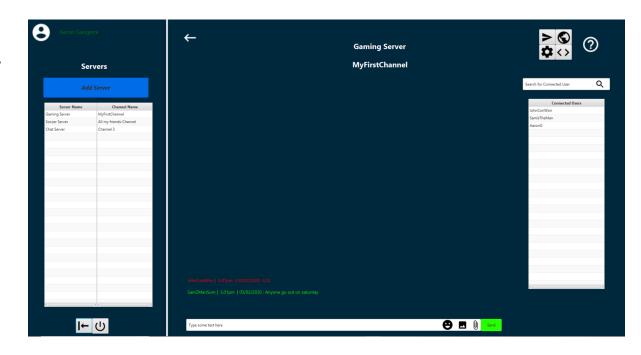
### **User Study**

- User 1 (Name blocked out for confidentiality reasons)
  - Male, 22, Engineering Student
  - Wants to learn new skills with people who have similar interests.
  - Unhappy with the difficulty of the existing interfaces.
- User 2 (Name blocked out for confidentiality reasons)
  - Male, 63, Technology Consultant
  - Stay in touch with friends and family. Learn new technology.
  - Text is too small without any options to change.
  - No tooltips or help guides.



# Aaron's Design

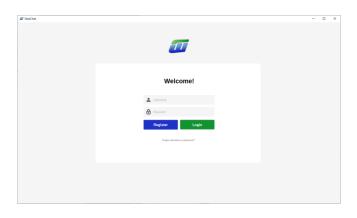
- Use of big button to add server
- Large icons out of the way of main user functionality
- Icons are easy to understand and learn
- Tooltips for icons in top corner
- Help icon included (?)
- Large text bar extended across UI interface
- Buttons provide response or feedback to user.

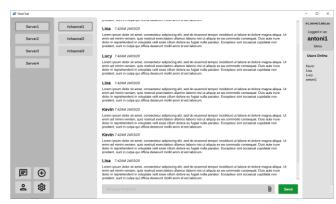


# Kevin's Design

- Larger icons and buttons
- Clean, minimalist layout
- Tooltips for all buttons
- Responsive buttons with feedback
- Simple, clean icons
- All functions can be reached in less than 5 steps
- Consistent colouring







# **Usability Goals**

### Efficient to Use

- Help the user carry out tasks in minimal number of steps
  - Users can reach any part of the program in less than 5 steps
- Sending a message requires 2 steps
  - Type message
  - Click send
- Changing profile requires 3 steps
  - Click profile
  - Edit profile
  - Click "save".



## **Usability Goals**

### Easy to Learn

- Buttons are self-explanatory and what icons represent are obvious
  - Similar iconography as most other modern applications the user is already familiar with
- Tooltips provided on all buttons to help users if they are unsure
  - Simply hovering over a button gives additional guidance
- No further skills beyond basic knowledge on how to use a modern computer
  - Can be used like any other GUI based application



## **Usability Goals**

### Have Good Utility

- Carries out intended functionality of being a highly customizable messaging app
  - All functionality of the command-line based program is kept in the GUI based program.
- Help people communicate with one another
  - It's extremely easy to use design compared to the previous command-line based design broadens who can use it, reaching more people.
- People able to express themselves
  - Customizability let's users express their personality through fun colours



## **User Experience Goals**

### **Enhancing Sociability**

- Most important User Experience Goal
- Socializing via Text
- Connecting Different People Together



# User Experience Goals

### Enjoyable

- Tailored Experience
  - Users Expectations are Meet
- Obstacle reduction
  - Reduce Screen Clutter
- I/O Feedback
  - Involved with the Program
  - Easy to Register Actions



# User Experience Goals Helpful

- Allowing Customization
  - Change Font and Family
  - Main Colour Scheme
  - Plugins & Scripts
- User Support
  - Help Button
  - Tool Tips



# Design Principles Visibility

- Message textbox has green button, indicates what is to be done next
- Message text box extends across entire screen
- Buttons that stand out for the user

hello







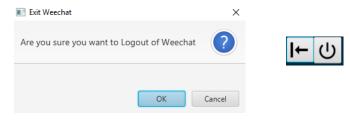


Send



### Feedback

- The program was built ensuring the user knows when actions were performed or will be performed.
- Buttons are responsive and react on hover and on click.
- When hovering over server and channel buttons, the currently one that is selected is reflected with a border.
- When the user selects logout or exit, a confirmation alert is displayed.







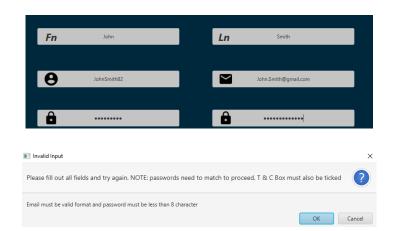
Kevin's Design

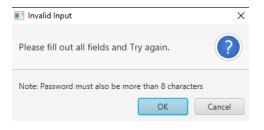


### Constraints

- Restricting actions the user cannot perform
- If the user enters invalid data such as not matching passwords or leaves an empty field, the program restricts the user from logging in successfully.





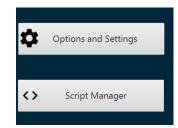




### Consistency

- Interface is consistently coloured
- Both the icon bar and menu tabs contain the same icons
  - User can associate icons to lead to same page
  - Menu bar icons consistent across all pages
- Direct Messages text box and Main server text box are exactly same
  - Same font, text style and icons provide a sense of familiarity
  - Promote learnability





Aaron's Design





### Consistency

- Interface is consistently coloured
- Same fonts interface wide for internal consistency
  - Use of fonts supported on Unix and Windows environments
  - Font size based on different headings
- Buttons follow set of rules for internal consistency
  - Buttons to perform actions are green
  - Secondary action buttons are blue
  - Buttons to perform destructive actions are red
- Switches according to external consistencies
  - o Green = On
  - Red = Off
  - Like switches on machinery



#### Plugins/ Scripts

Search online



Kevin's Design





### Affordances

- Icons used allude to real world uses affording pushing With indicator what it does
  - Paper Clip used to symbolize attach function
  - Bin icon used to symbolize delete
  - Dropdown menu has an arrow pointing down to indicate there is more affords clicking.
- Buttons appear to "indent" on click and react on hover affords pushing
- Scroll bar affords moving up and down

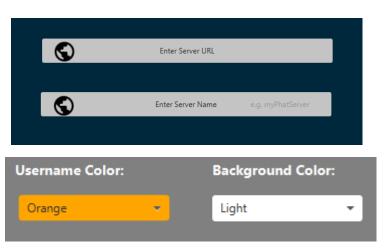




### Affordances

- Icons invite user to click for corresponding function:
  - Common emoji icon symbolises adding emoji
  - Image icon used to allow user to add image file
  - Attachment icon corresponds to sending attachment
- Use of text in add server invites user to enter server fields
- Use of contrasting drop down list implies user can select different options





Aaron's Design



### Conclusion

- Based on the demographic research, our user study identified users from unique backgrounds.
- We based our usability and user experience goals on these users.
- Worked on our design following the design principles outlined in Sharp, Rogers, and Preece (2011)
- The final result is 2 programs with all goals met, meeting the needs of the target demographic.

