

# LEARNER ASSESSMENT CONTRACT

Your rights as a learner:

- **You have a right to appeal** against any judgment given as a result of any assessment. You must have valid reasons for doing this.
- **You have the right to an interpreter** if you need on to perform this function. However if one of the learning assumptions for the standard is that you are competent within the language of assessment you may not have an interpreter.
- **You can ask that an impartial observer attend any assessment.** This observer may not take any part in the assessment.
- If you do not agree with the assessment **you have the right to have your assessment internally moderated.** If you still do not agree with the result of the assessment you can ask that the ETQA perform an **external moderated** on the assessment. If any verification upholds the assessment findings you will be held liable for all costs of the verification. If any verification rules that you have been aggrieved as a result of the assessment, your assessor will be liable for all cost of verification.
- If during the assessment you are found 'not yet competent', your assessor **will encourage you to master the areas where you have not reached competency**, this will be recorded **on a development plan.** You are required to arrange with the assessor for a new assessment schedule. The assessor can only permit three such re-assessments. If a learner has not reached mastery after three additional attempts, your assessor reserves the right to remove you from the programme.

## CONFIDENTIALITY

Each assessment application, the outcomes, results and reviews will be treated as a confidential matter by learners, assessors and moderators. No reference will be made to anyone or any organization outside the SETA about the status of an application during the assessment process.

## CONSENT

I, sphokazi zikhali, the undersigned learner, hereby state that I have read the above and understood the contents thereof. I was given the opportunity to clarify any issues relating to the assessment process and the assessment plan. I have requested this assessment in accordance with my own free will and without duress.

s.zikhali

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Learner Signature