

# Importing and Cleaning Datasets: Ticket Sales

Aaron Kleytn

May 18, 2018

Import the dataset

```
# Import sales.csv: sales
url_sales <- "http://s3.amazonaws.com/assets.datacamp.com/production/course_1294/datasets/sales.csv"
sales <- read.csv(url_sales, stringsAsFactors = F)
```

Examine the dataset

```
# View dimensions of sales
dim(sales)
```

```
## [1] 5000 46
```

```
# Inspect first 6 rows of sales
head(sales)
```

```
##      X          event_id      primary_act_id      secondary_act_id
## 1 1 abcafladb99a935fc661 43f0436b905bfa7c2eec b85143bf51323b72e53c
## 2 2 6c56d7f08c95f2aa453c 1a3e9aecd0617706a794 f53529c5679ea6ca5a48
## 3 3 c7ab4524a121f9d687d2 4b677c3f5bec71eec8d1 b85143bf51323b72e53c
## 4 4 394cb493f893be9b9ed1 b1ccea01ad6ef8522796 b85143bf51323b72e53c
## 5 5 55b5f67e618557929f48 91c03a34b562436efa3c b85143bf51323b72e53c
## 6 6 4f10fd8b9f550352bd56 ac4b847b3fde66f2117e 63814f3d63317f1b56c4
##      purch_party_lkup_id
## 1 7dfa56dd7d5956b17587
## 2 4f9e6fc637eaf7b736c2
## 3 6c2545703bd527a7144d
## 4 527d6b1eafffc69ddd882
## 5 8bd62c394a35213bdf52
## 6 3b3a628f83135acd0676
##
##                                     event_name
## 1 Xfinity Center Mansfield Premier Parking: Florida Georgia Line
## 2                                     Gorge Camping - dave matthews band - sept 3-7
## 3                                     Dodge Theatre Adams Street Parking - benise
## 4  Gexa Energy Pavilion Vip Parking : kid rock with sheryl crow
## 5                                     Premier Parking - motley crue
## 6                                     Fast Lane Access: Journey
##
##      primary_act_name secondary_act_name
## 1 XFINITY Center Mansfield Premier Parking      NULL
## 2                                     Gorge Camping Dave Matthews Band
## 3                                     Parking Event      NULL
## 4  Gexa Energy Pavilion VIP Parking      NULL
## 5 White River Amphitheatre Premier Parking      NULL
## 6                                     Fast Lane Access      Journey
##      major_cat_name      minor_cat_name la_event_type_cat
## 1      MISC      PARKING      PARKING
## 2      MISC      CAMPING      INVALID
## 3      MISC      PARKING      PARKING
## 4      MISC      PARKING      PARKING
## 5      MISC      PARKING      PARKING
```

```

## 6          MISC SPECIAL ENTRY (UPSELL)          UPSSELL
##          event_disp_name
## 1 Xfinity Center Mansfield Premier Parking: Florida Georgia Line
## 2          Gorge Camping - dave matthews band - sept 3-7
## 3          Dodge Theatre Adams Street Parking - benise
## 4 Gexa Energy Pavilion Vip Parking : kid rock with sheryl crow
## 5          Premier Parking - motley crue
## 6          Fast Lane Access: Journey
##
## 1 THIS TICKET IS VALID          FOR PARKING ONLY          GOOD THIS DAY ONLY          PREMIER PARKING P
## 2          %OVERNIGHT C A M P I N G%* * * * *
## 3          ADAMS STREET GARAGE%PARKING FOR 4/21/06 ONLY%DODGE THEATRE PARKING P
## 4 THIS TICKET IS VALID          FOR PARKING ONLY          GOOD FOR THIS DATE ONLY          VIP PARKING PAS
## 5          THIS TICKET IS VALID%FOR PARKING ONLY%GOOD THIS DATE ONLY%PREMIER PAR
## 6          FAST LANE          JOURNEY          FAST LANE EVENT          THIS IS NOT A TIC
## tickets_purchased_qty trans_face_val_amt delivery_type_cd
## 1          1          45          eTicket
## 2          1          75          TicketFast
## 3          1          5          TicketFast
## 4          1          20          Mail
## 5          1          20          Mail
## 6          2          10          TicketFast
## event_date_time event_dt presale_dt onsale_dt
## 1 2015-09-12 23:30:00 2015-09-12 NULL 2015-05-15
## 2 2009-09-05 01:00:00 2009-09-04 NULL 2009-03-13
## 3 2006-04-22 01:30:00 2006-04-21 NULL 2006-02-25
## 4 2011-09-03 00:00:00 2011-09-02 NULL 2011-04-22
## 5 2005-07-31 01:00:00 2005-07-30 2005-03-02 2005-03-04
## 6 2012-07-22 02:00:00 2012-07-21 NULL 2012-04-11
## sales_ord_create_dttm sales_ord_tran_dt print_dt timezn_nm
## 1 2015-09-11 18:17:45 2015-09-11 2015-09-12 EST
## 2 2009-07-06 00:00:00 2009-07-05 2009-09-01 PST
## 3 2006-04-05 00:00:00 2006-04-05 2006-04-05 MST
## 4 2011-07-01 17:38:50 2011-07-01 2011-07-06 CST
## 5 2005-06-18 00:00:00 2005-06-18 2005-06-28 PST
## 6 2012-07-21 17:20:18 2012-07-21 2012-07-21 PST
## venue_city venue_state venue_postal_cd_sgmt_1
## 1 MANSFIELD MASSACHUSETTS 02048
## 2 QUINCY WASHINGTON 98848
## 3 PHOENIX ARIZONA 85003
## 4 DALLAS TEXAS 75210
## 5 AUBURN WASHINGTON 98092
## 6 SAN BERNARDINO CALIFORNIA 92407
## sales_platform_cd print_flg la_valid_tkt_event_flg fin_mkt_nm
## 1 www.concerts.livenation.com T N Boston
## 2 NULL T N Seattle
## 3 NULL T N Arizona
## 4 NULL T N Dallas
## 5 NULL T N Seattle
## 6 www.livenation.com T N Los Angeles
## web_session_cookie_val gndr_cd age_yr income_amt edu_val
## 1 7dfa56dd7d5956b17587 <NA> <NA> <NA> <NA>
## 2 4f9e6fc637eaf7b736c2 <NA> <NA> <NA> <NA>
## 3 6c2545703bd527a7144d <NA> <NA> <NA> <NA>

```

```
## 4 527d6b1eaffc69ddd882 <NA> <NA> <NA> <NA>
## 5 8bd62c394a35213bdf52 <NA> <NA> <NA> <NA>
## 6 3b3a628f83135acd0676 <NA> <NA> <NA> <NA>
## edu_1st_indv_val edu_2nd_indv_val adults_in_hh_num married_ind
## 1 <NA> <NA> <NA> <NA>
## 2 <NA> <NA> <NA> <NA>
## 3 <NA> <NA> <NA> <NA>
## 4 <NA> <NA> <NA> <NA>
## 5 <NA> <NA> <NA> <NA>
## 6 <NA> <NA> <NA> <NA>
## child_present_ind home_owner_ind occpn_val occpn_1st_val occpn_2nd_val
## 1 <NA> <NA> <NA> <NA> <NA>
## 2 <NA> <NA> <NA> <NA> <NA>
## 3 <NA> <NA> <NA> <NA> <NA>
## 4 <NA> <NA> <NA> <NA> <NA>
## 5 <NA> <NA> <NA> <NA> <NA>
## 6 <NA> <NA> <NA> <NA> <NA>
## dist_to_ven
## 1 NA
## 2 59
## 3 NA
## 4 NA
## 5 NA
## 6 NA
```

```
# View column names of sales
names(sales)
```

```
## [1] "X" "event_id"
## [3] "primary_act_id" "secondary_act_id"
## [5] "purch_party_lkup_id" "event_name"
## [7] "primary_act_name" "secondary_act_name"
## [9] "major_cat_name" "minor_cat_name"
## [11] "la_event_type_cat" "event_disp_name"
## [13] "ticket_text" "tickets_purchased_qty"
## [15] "trans_face_val_amt" "delivery_type_cd"
## [17] "event_date_time" "event_dt"
## [19] "presale_dt" "onsale_dt"
## [21] "sales_ord_create_dttm" "sales_ord_tran_dt"
## [23] "print_dt" "timezn_nm"
## [25] "venue_city" "venue_state"
## [27] "venue_postal_cd_sgmt_1" "sales_platform_cd"
## [29] "print_flg" "la_valid_tkt_event_flg"
## [31] "fin_mkt_nm" "web_session_cookie_val"
## [33] "gndr_cd" "age_yr"
## [35] "income_amt" "edu_val"
## [37] "edu_1st_indv_val" "edu_2nd_indv_val"
## [39] "adults_in_hh_num" "married_ind"
## [41] "child_present_ind" "home_owner_ind"
## [43] "occpn_val" "occpn_1st_val"
## [45] "occpn_2nd_val" "dist_to_ven"
```

Summarizing the dataset

```
# Look at structure of sales
str(sales)
```

```
## 'data.frame':    5000 obs. of  46 variables:
## $ X                : int  1 2 3 4 5 6 7 8 9 10 ...
## $ event_id         : chr  "abcafiadb99a935fc661" "6c56d7f08c95f2aa453c" "c7ab4524a121f9d687d2"
## $ primary_act_id   : chr  "43f0436b905bfa7c2eec" "1a3e9aecd0617706a794" "4b677c3f5bec71eec8d1"
## $ secondary_act_id : chr  "b85143bf51323b72e53c" "f53529c5679ea6ca5a48" "b85143bf51323b72e53c"
## $ purch_party_lkup_id : chr  "7dfa56dd7d5956b17587" "4f9e6fc637eaf7b736c2" "6c2545703bd527a7144d"
## $ event_name       : chr  "Xfinity Center Mansfield Premier Parking: Florida Georgia Line" "Go
## $ primary_act_name  : chr  "XFINITY Center Mansfield Premier Parking" "Gorge Camping" "Parking I
## $ secondary_act_name : chr  "NULL" "Dave Matthews Band" "NULL" "NULL" ...
## $ major_cat_name    : chr  "MISC" "MISC" "MISC" "MISC" ...
## $ minor_cat_name    : chr  "PARKING" "CAMPING" "PARKING" "PARKING" ...
## $ la_event_type_cat : chr  "PARKING" "INVALID" "PARKING" "PARKING" ...
## $ event_disp_name   : chr  "Xfinity Center Mansfield Premier Parking: Florida Georgia Line" "Go
## $ ticket_text       : chr  "    THIS TICKET IS VALID          FOR PARKING ONLY          GOOD THIS D
## $ tickets_purchased_qty : int  1 1 1 1 1 2 1 1 1 1 ...
## $ trans_face_val_amt : num  45 75 5 20 20 10 30 28 20 25 ...
## $ delivery_type_cd  : chr  "eTicket" "TicketFast" "TicketFast" "Mail" ...
## $ event_date_time   : chr  "2015-09-12 23:30:00" "2009-09-05 01:00:00" "2006-04-22 01:30:00" "20
## $ event_dt          : chr  "2015-09-12" "2009-09-04" "2006-04-21" "2011-09-02" ...
## $ presale_dt        : chr  "NULL" "NULL" "NULL" "NULL" ...
## $ onsale_dt         : chr  "2015-05-15" "2009-03-13" "2006-02-25" "2011-04-22" ...
## $ sales_ord_create_dttm : chr  "2015-09-11 18:17:45" "2009-07-06 00:00:00" "2006-04-05 00:00:00" "20
## $ sales_ord_tran_dt  : chr  "2015-09-11" "2009-07-05" "2006-04-05" "2011-07-01" ...
## $ print_dt          : chr  "2015-09-12" "2009-09-01" "2006-04-05" "2011-07-06" ...
## $ timezn_nm         : chr  "EST" "PST" "MST" "CST" ...
## $ venue_city        : chr  "MANSFIELD" "QUINCY" "PHOENIX" "DALLAS" ...
## $ venue_state       : chr  "MASSACHUSETTS" "WASHINGTON" "ARIZONA" "TEXAS" ...
## $ venue_postal_cd_sgmt_1: chr  "02048" "98848" "85003" "75210" ...
## $ sales_platform_cd  : chr  "www.concerts.livenation.com" "NULL" "NULL" "NULL" ...
## $ print_flg         : chr  "T " "T " "T " "T " ...
## $ la_valid_tkt_event_flg: chr  "N " "N " "N " "N " ...
## $ fin_mkt_nm        : chr  "Boston" "Seattle" "Arizona" "Dallas" ...
## $ web_session_cookie_val: chr  "7dfa56dd7d5956b17587" "4f9e6fc637eaf7b736c2" "6c2545703bd527a7144d"
## $ gndr_cd          : chr  NA NA NA NA ...
## $ age_yr           : chr  NA NA NA NA ...
## $ income_amt       : chr  NA NA NA NA ...
## $ edu_val          : chr  NA NA NA NA ...
## $ edu_1st_indv_val  : chr  NA NA NA NA ...
## $ edu_2nd_indv_val  : chr  NA NA NA NA ...
## $ adults_in_hh_num  : chr  NA NA NA NA ...
## $ married_ind       : chr  NA NA NA NA ...
## $ child_present_ind : chr  NA NA NA NA ...
## $ home_owner_ind    : chr  NA NA NA NA ...
## $ occpn_val         : chr  NA NA NA NA ...
## $ occpn_1st_val     : chr  NA NA NA NA ...
## $ occpn_2nd_val     : chr  NA NA NA NA ...
## $ dist_to_ven       : int  NA 59 NA NA NA NA NA NA NA NA ...
```

```
# View a summary of sales
summary(sales)
```

```
##           X           event_id           primary_act_id           secondary_act_id
## Min.      : 1   Length:5000      Length:5000      Length:5000
## 1st Qu.:1251   Class :character   Class :character   Class :character
## Median :2500   Mode  :character   Mode  :character   Mode  :character
```

```

## Mean      :2500
## 3rd Qu.   :3750
## Max.      :5000
##
## purch_party_lkup_id  event_name          primary_act_name
## Length:5000          Length:5000          Length:5000
## Class :character     Class :character     Class :character
## Mode  :character     Mode  :character     Mode  :character
##
##
##
## secondary_act_name  major_cat_name        minor_cat_name
## Length:5000          Length:5000          Length:5000
## Class :character     Class :character     Class :character
## Mode  :character     Mode  :character     Mode  :character
##
##
##
## la_event_type_cat   event_disp_name      ticket_text
## Length:5000          Length:5000          Length:5000
## Class :character     Class :character     Class :character
## Mode  :character     Mode  :character     Mode  :character
##
##
##
## tickets_purchased_qty  trans_face_val_amt  delivery_type_cd
## Min.      :1.000        Min.      : 1.00    Length:5000
## 1st Qu.   :1.000        1st Qu.   : 20.00    Class :character
## Median    :1.000        Median    : 30.00    Mode  :character
## Mean      :1.639        Mean      : 77.08
## 3rd Qu.   :2.000        3rd Qu.   : 85.00
## Max.      :8.000        Max.      :1520.88
##
## event_date_time        event_dt          presale_dt
## Length:5000            Length:5000          Length:5000
## Class :character       Class :character     Class :character
## Mode  :character       Mode  :character     Mode  :character
##
##
##
## onsale_dt              sales_ord_create_dttm  sales_ord_tran_dt
## Length:5000            Length:5000          Length:5000
## Class :character       Class :character     Class :character
## Mode  :character       Mode  :character     Mode  :character
##
##
##
## print_dt               timezn_nm          venue_city
## Length:5000            Length:5000          Length:5000

```

```

## Class :character   Class :character   Class :character
## Mode  :character   Mode  :character   Mode  :character
##
##
##
## venue_state        venue_postal_cd_sgmt_1 sales_platform_cd
## Length:5000        Length:5000        Length:5000
## Class :character    Class :character    Class :character
## Mode  :character    Mode  :character    Mode  :character
##
##
##
## print_flg          la_valid_tkt_event_flg fin_mkt_nm
## Length:5000        Length:5000        Length:5000
## Class :character    Class :character    Class :character
## Mode  :character    Mode  :character    Mode  :character
##
##
##
## web_session_cookie_val gndr_cd          age_yr
## Length:5000          Length:5000        Length:5000
## Class :character      Class :character    Class :character
## Mode  :character      Mode  :character    Mode  :character
##
##
##
## income_amt          edu_val            edu_1st_indv_val
## Length:5000          Length:5000        Length:5000
## Class :character      Class :character    Class :character
## Mode  :character      Mode  :character    Mode  :character
##
##
##
## edu_2nd_indv_val    adults_in_hh_num    married_ind
## Length:5000          Length:5000        Length:5000
## Class :character      Class :character    Class :character
## Mode  :character      Mode  :character    Mode  :character
##
##
##
## child_present_ind   home_owner_ind      occpn_val
## Length:5000          Length:5000        Length:5000
## Class :character      Class :character    Class :character
## Mode  :character      Mode  :character    Mode  :character
##
##
##
##

```

```
## occpn_1st_val      occpn_2nd_val      dist_to_ven
## Length:5000      Length:5000      Min.   : 0.0
## Class :character  Class :character  1st Qu.: 12.0
## Mode :character   Mode :character  Median : 26.0
##                                     Mean  : 158.2
##                                     3rd Qu.: 77.5
##                                     Max.   :2548.0
##                                     NA's   :4677
```

```
# Load dplyr
library(dplyr)
```

```
##
## Attaching package: 'dplyr'

## The following objects are masked from 'package:stats':
##
##   filter, lag

## The following objects are masked from 'package:base':
##
##   intersect, setdiff, setequal, union
```

```
# Get a glimpse of sales
glimpse(sales)
```

```
## Observations: 5,000
## Variables: 46
## $ X                <int> 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, ...
## $ event_id         <chr> "abcafladb99a935fc661", "6c56d7f08c95f2..."
## $ primary_act_id   <chr> "43f0436b905bfa7c2eec", "1a3e9aec06177..."
## $ secondary_act_id <chr> "b85143bf51323b72e53c", "f53529c5679ea6..."
## $ purch_party_lkup_id <chr> "7dfa56dd7d5956b17587", "4f9e6fc637eaf7..."
## $ event_name       <chr> "Xfinity Center Mansfield Premier Parki..."
## $ primary_act_name <chr> "XFINITY Center Mansfield Premier Parki..."
## $ secondary_act_name <chr> "NULL", "Dave Matthews Band", "NULL", "..."
## $ major_cat_name   <chr> "MISC", "MISC", "MISC", "MISC", "MISC", ...
## $ minor_cat_name   <chr> "PARKING", "CAMPING", "PARKING", "PARKI..."
## $ la_event_type_cat <chr> "PARKING", "INVALID", "PARKING", "PARKI..."
## $ event_disp_name  <chr> "Xfinity Center Mansfield Premier Parki..."
## $ ticket_text      <chr> "   THIS TICKET IS VALID           FOR PAR..."
## $ tickets_purchased_qty <int> 1, 1, 1, 1, 1, 2, 1, 1, 1, 1, 2, 4, ...
## $ trans_face_val_amt <dbl> 45, 75, 5, 20, 20, 10, 30, 28, 25, ...
## $ delivery_type_cd <chr> "eTicket", "TicketFast", "TicketFast", ...
## $ event_date_time  <chr> "2015-09-12 23:30:00", "2009-09-05 01:0..."
## $ event_dt         <chr> "2015-09-12", "2009-09-04", "2006-04-21..."
## $ presale_dt       <chr> "NULL", "NULL", "NULL", "NULL", "2005-0..."
## $ onsale_dt        <chr> "2015-05-15", "2009-03-13", "2006-02-25..."
## $ sales_ord_create_dttm <chr> "2015-09-11 18:17:45", "2009-07-06 00:0..."
## $ sales_ord_tran_dt <chr> "2015-09-11", "2009-07-05", "2006-04-05..."
## $ print_dt         <chr> "2015-09-12", "2009-09-01", "2006-04-05..."
## $ timezn_nm        <chr> "EST", "PST", "MST", "CST", "PST", "PST..."
## $ venue_city       <chr> "MANSFIELD", "QUINCY", "PHOENIX", "DALL..."
## $ venue_state      <chr> "MASSACHUSETTS", "WASHINGTON", "ARIZONA..."
## $ venue_postal_cd_sgmt_1 <chr> "02048", "98848", "85003", "75210", "98..."
## $ sales_platform_cd <chr> "www.concerts.livenation.com", "NULL", ...
## $ print_flg        <chr> "T ", "T ", "T ", "T ", "T ", "T ", "T ...
```

```
## $ la_valid_tkt_event_flg <chr> "N ", "N ", "N ", "N ", "N ", "N ", "N ...
## $ fin_mkt_nm <chr> "Boston", "Seattle", "Arizona", "Dallas...
## $ web_session_cookie_val <chr> "7dfa56dd7d5956b17587", "4f9e6fc637eaf7...
## $ gndr_cd <chr> NA, NA, NA, NA, NA, NA, "M", NA, NA, NA...
## $ age_yr <chr> NA, NA, NA, NA, NA, NA, "28", NA, NA, N...
## $ income_amt <chr> NA, NA, NA, NA, NA, NA, "112500", NA, N...
## $ edu_val <chr> NA, NA, NA, NA, NA, NA, "High School", ...
## $ edu_1st_indv_val <chr> NA, NA, NA, NA, NA, NA, "High School", ...
## $ edu_2nd_indv_val <chr> NA, NA, NA, NA, NA, NA, "NULL", NA, NA,...
## $ adults_in_hh_num <chr> NA, NA, NA, NA, NA, NA, "4", NA, NA, NA...
## $ married_ind <chr> NA, NA, NA, NA, NA, NA, "0", NA, NA, NA...
## $ child_present_ind <chr> NA, NA, NA, NA, NA, NA, "1", NA, NA, NA...
## $ home_owner_ind <chr> NA, NA, NA, NA, NA, NA, "0", NA, NA, NA...
## $ occpn_val <chr> NA, NA, NA, NA, NA, NA, "NULL", NA, NA,...
## $ occpn_1st_val <chr> NA, NA, NA, NA, NA, NA, "Craftsman Blue...
## $ occpn_2nd_val <chr> NA, NA, NA, NA, NA, NA, "NULL", NA, NA,...
## $ dist_to_ven <int> NA, 59, NA, NA, NA, NA, NA, NA, NA, NA,...
```

Remove redundant information

```
# Remove the first column of sales: sales2
sales2 <- sales[, -1]
str(sales[, 1:5])
```

```
## 'data.frame': 5000 obs. of 5 variables:
## $ X : int 1 2 3 4 5 6 7 8 9 10 ...
## $ event_id : chr "abcaf1adb99a935fc661" "6c56d7f08c95f2aa453c" "c7ab4524a121f9d687d2" "3...
## $ primary_act_id : chr "43f0436b905bfa7c2eec" "1a3e9aec0617706a794" "4b677c3f5bec71eec8d1" "b...
## $ secondary_act_id : chr "b85143bf51323b72e53c" "f53529c5679ea6ca5a48" "b85143bf51323b72e53c" "b...
## $ purch_party_lkup_id: chr "7dfa56dd7d5956b17587" "4f9e6fc637eaf7b736c2" "6c2545703bd527a7144d" "5...
str(sales2[, 1:5])
```

```
## 'data.frame': 5000 obs. of 5 variables:
## $ event_id : chr "abcaf1adb99a935fc661" "6c56d7f08c95f2aa453c" "c7ab4524a121f9d687d2" "3...
## $ primary_act_id : chr "43f0436b905bfa7c2eec" "1a3e9aec0617706a794" "4b677c3f5bec71eec8d1" "b...
## $ secondary_act_id : chr "b85143bf51323b72e53c" "f53529c5679ea6ca5a48" "b85143bf51323b72e53c" "b...
## $ purch_party_lkup_id: chr "7dfa56dd7d5956b17587" "4f9e6fc637eaf7b736c2" "6c2545703bd527a7144d" "5...
## $ event_name : chr "Xfinity Center Mansfield Premier Parking: Florida Georgia Line" "Gorge...
```

Remove unnecessary information

```
# Define a vector of column indices: keep We don't want the
# first 4 coumns or the last 15
keep <- seq(5, ncol(sales2) - 15, 1)

# Subset sales2 using keep: sales3
sales3 <- sales2[, keep]
glimpse(sales3)
```

```
## Observations: 5,000
## Variables: 26
## $ event_name <chr> "Xfinity Center Mansfield Premier Parki...
## $ primary_act_name <chr> "XFINITY Center Mansfield Premier Parki...
## $ secondary_act_name <chr> "NULL", "Dave Matthews Band", "NULL", "...
## $ major_cat_name <chr> "MISC", "MISC", "MISC", "MISC", "MISC",...
## $ minor_cat_name <chr> "PARKING", "CAMPING", "PARKING", "PARKI..."
```



```
## $ la_event_type_cat      <chr> "PARKING", "INVALID", "PARKING", "PARKI...
## $ event_disp_name        <chr> "Xfinity Center Mansfield Premier Parki...
## $ ticket_text            <chr> "   THIS TICKET IS VALID           FOR PAR...
## $ tickets_purchased_qty  <int> 1, 1, 1, 1, 1, 2, 1, 1, 1, 1, 1, 2, 4, ...
## $ trans_face_val_amt     <dbl> 45, 75, 5, 20, 20, 10, 30, 28, 20, 25, ...
## $ delivery_type_cd       <chr> "eTicket", "TicketFast", "TicketFast", ...
## $ event_date_time        <chr> "2015-09-12 23:30:00", "2009-09-05 01:0...
## $ event_dt              <chr> "2015-09-12", "2009-09-04", "2006-04-21...
## $ presale_dt            <chr> "NULL", "NULL", "NULL", "NULL", "2005-0...
## $ onsale_dt             <chr> "2015-05-15", "2009-03-13", "2006-02-25...
## $ sales_ord_create_dttm  <chr> "2015-09-11 18:17:45", "2009-07-06 00:0...
## $ sales_ord_tran_dt     <chr> "2015-09-11", "2009-07-05", "2006-04-05...
## $ print_dt              <chr> "2015-09-12", "2009-09-01", "2006-04-05...
## $ timezn_nm             <chr> "EST", "PST", "MST", "CST", "PST", "PST...
## $ venue_city            <chr> "MANSFIELD", "QUINCY", "PHOENIX", "DALL...
## $ venue_state           <chr> "MASSACHUSETTS", "WASHINGTON", "ARIZONA...
## $ venue_postal_cd_sgmt_1 <chr> "02048", "98848", "85003", "75210", "98...
## $ sales_platform_cd     <chr> "www.concerts.livenation.com", "NULL", ...
## $ print_flg             <chr> "T ", "T ", "T ", "T ", "T ", "T ", "T ...
## $ la_valid_tkt_event_flg <chr> "N ", "N ", "N ", "N ", "N ", "N ", "N ...
## $ fin_mkt_nm            <chr> "Boston", "Seattle", "Arizona", "Dallas..."
```

Separating columns

```
# Load tidyr
library(tidyr)

# Split event_date_time: sales4
head(sales3$event_date_time)

## [1] "2015-09-12 23:30:00" "2009-09-05 01:00:00" "2006-04-22 01:30:00"
## [4] "2011-09-03 00:00:00" "2005-07-31 01:00:00" "2012-07-22 02:00:00"
```

```
library(stringr)

## Warning: package 'stringr' was built under R version 3.3.3
sales4 <- separate(sales3, event_date_time, c("event_dt", "event_time"),
  sep = " ")

## check new columns
col <- str_detect(names(sales4), "event")
glimpse(sales4[, col])
```

```
## Observations: 5,000
## Variables: 6
## $ event_name      <chr> "Xfinity Center Mansfield Premier Parki...
## $ la_event_type_cat <chr> "PARKING", "INVALID", "PARKING", "PARKI...
## $ event_disp_name  <chr> "Xfinity Center Mansfield Premier Parki...
## $ event_dt         <chr> "2015-09-12", "2009-09-05", "2006-04-22...
## $ event_time       <chr> "23:30:00", "01:00:00", "01:30:00", "00...
## $ la_valid_tkt_event_flg <chr> "N ", "N ", "N ", "N ", "N ", "N ", "N ...
```

```
# Split sales_ord_create_dttm: sales5
head(sales4$sales_ord_create_dttm)

## [1] "2015-09-11 18:17:45" "2009-07-06 00:00:00" "2006-04-05 00:00:00"
## [4] "2011-07-01 17:38:50" "2005-06-18 00:00:00" "2012-07-21 17:20:18"
```

```

sales5 <- separate(sales4, sales_ord_create_dttm, c("ord_create_dt",
  "ord_create_time"), sep = " ")

## Warning: Expected 2 pieces. Missing pieces filled with `NA` in 4 rows
## [2516, 3863, 4082, 4183].

## check new columns
col <- str_detect(names(sales5), "ord_create")
glimpse(sales5[, col])

## Observations: 5,000
## Variables: 2
## $ ord_create_dt    <chr> "2015-09-11", "2009-07-06", "2006-04-05", "201...
## $ ord_create_time <chr> "18:17:45", "00:00:00", "00:00:00", "17:38:50"...

```

Identifying Dates

```

# Load stringr
library(stringr)

# Find columns of sales5 containing 'dt': date_cols
date_cols <- str_detect(colnames(sales5), "dt")
glimpse(sales5[, date_cols])

```

```

## Observations: 5,000
## Variables: 6
## $ event_dt          <chr> "2015-09-12", "2009-09-05", "2006-04-22", "2...
## $ presale_dt        <chr> "NULL", "NULL", "NULL", "NULL", "2005-03-02"...
## $ onsale_dt         <chr> "2015-05-15", "2009-03-13", "2006-02-25", "2...
## $ ord_create_dt     <chr> "2015-09-11", "2009-07-06", "2006-04-05", "2...
## $ sales_ord_tran_dt <chr> "2015-09-11", "2009-07-05", "2006-04-05", "2...
## $ print_dt          <chr> "2015-09-12", "2009-09-01", "2006-04-05", "2...

```

```

# Load lubridate
library(lubridate)

```

```

##
## Attaching package: 'lubridate'

## The following object is masked from 'package:base':
##
##     date

```

```

# Coerce date columns into Date objects
sales5[, date_cols] <- lapply(sales5[, date_cols], ymd)

# Check column types
glimpse(sales5[, date_cols])

```

```

## Observations: 5,000
## Variables: 6
## $ event_dt          <date> 2015-09-12, 2009-09-05, 2006-04-22, 2011-09...
## $ presale_dt        <date> NA, NA, NA, NA, 2005-03-02, NA, NA, NA, NA,...
## $ onsale_dt         <date> 2015-05-15, 2009-03-13, 2006-02-25, 2011-04...
## $ ord_create_dt     <date> 2015-09-11, 2009-07-06, 2006-04-05, 2011-07...
## $ sales_ord_tran_dt <date> 2015-09-11, 2009-07-05, 2006-04-05, 2011-07...
## $ print_dt          <date> 2015-09-12, 2009-09-01, 2006-04-05, 2011-07...

```

Combine the columns

```
## tidyr is loaded
```

```
# Combine the venue_city and venue_state columns
```

```
sales6 <- unite(sales5, venue_city_state, venue_city, venue_state,
  sep = ", ")
```

```
# View the head of sales6
```

```
head(sales6)
```

```
##                                     event_name
## 1 Xfinity Center Mansfield Premier Parking: Florida Georgia Line
## 2                               Gorge Camping - dave matthews band - sept 3-7
## 3                               Dodge Theatre Adams Street Parking - benise
## 4   Gexa Energy Pavilion Vip Parking : kid rock with sheryl crow
## 5                               Premier Parking - motley crue
## 6                               Fast Lane Access: Journey
```

```
##               primary_act_name secondary_act_name
## 1 XFINITY Center Mansfield Premier Parking      NULL
## 2                               Gorge Camping Dave Matthews Band
## 3                               Parking Event      NULL
## 4   Gexa Energy Pavilion VIP Parking      NULL
## 5 White River Amphitheatre Premier Parking      NULL
## 6                               Fast Lane Access      Journey
```

```
##   major_cat_name      minor_cat_name la_event_type_cat
## 1          MISC          PARKING          PARKING
## 2          MISC          CAMPING          INVALID
## 3          MISC          PARKING          PARKING
## 4          MISC          PARKING          PARKING
## 5          MISC          PARKING          PARKING
## 6          MISC SPECIAL ENTRY (UPSELL)          UPSELL
```

```
##                                     event_disp_name
## 1 Xfinity Center Mansfield Premier Parking: Florida Georgia Line
## 2                               Gorge Camping - dave matthews band - sept 3-7
## 3                               Dodge Theatre Adams Street Parking - benise
## 4   Gexa Energy Pavilion Vip Parking : kid rock with sheryl crow
## 5                               Premier Parking - motley crue
## 6                               Fast Lane Access: Journey
```

```
##
## 1   THIS TICKET IS VALID          FOR PARKING ONLY          GOOD THIS DAY ONLY          PREMIER PARKING PASS
## 2                                     %OVERNIGHT C A M P I N G%* * * * *
## 3                                     ADAMS STREET GARAGE%PARKING FOR 4/21/06 ONLY%DODGE THEATRE PARKING PASS
## 4   THIS TICKET IS VALID          FOR PARKING ONLY          GOOD FOR THIS DATE ONLY          VIP PARKING PASS
## 5                                     THIS TICKET IS VALID%FOR PARKING ONLY%GOOD THIS DATE ONLY%PREMIER PARKING PASS
## 6          FAST LANE          JOURNEY          FAST LANE EVENT          THIS IS NOT A TICKET
```

```
##   tickets_purchased_qty trans_face_val_amt delivery_type_cd   event_dt
## 1                      1                45          eTicket 2015-09-12
## 2                      1                75      TicketFast 2009-09-05
## 3                      1                 5      TicketFast 2006-04-22
## 4                      1                20           Mail 2011-09-03
## 5                      1                20           Mail 2005-07-31
## 6                      2                10      TicketFast 2012-07-22
```

```
##   event_time presale_dt  onsale_dt ord_create_dt ord_create_time
## 1   23:30:00      <NA> 2015-05-15   2015-09-11       18:17:45
```

```
## 2 01:00:00 <NA> 2009-03-13 2009-07-06 00:00:00
## 3 01:30:00 <NA> 2006-02-25 2006-04-05 00:00:00
## 4 00:00:00 <NA> 2011-04-22 2011-07-01 17:38:50
## 5 01:00:00 2005-03-02 2005-03-04 2005-06-18 00:00:00
## 6 02:00:00 <NA> 2012-04-11 2012-07-21 17:20:18
## sales_ord_tran_dt print_dt timezn_nm venue_city_state
## 1 2015-09-11 2015-09-12 EST MANSFIELD, MASSACHUSETTS
## 2 2009-07-05 2009-09-01 PST QUINCY, WASHINGTON
## 3 2006-04-05 2006-04-05 MST PHOENIX, ARIZONA
## 4 2011-07-01 2011-07-06 CST DALLAS, TEXAS
## 5 2005-06-18 2005-06-28 PST AUBURN, WASHINGTON
## 6 2012-07-21 2012-07-21 PST SAN BERNARDINO, CALIFORNIA
## venue_postal_cd_sgmt_1 sales_platform_cd print_flg
## 1 02048 www.concerts.livenation.com T
## 2 98848 NULL T
## 3 85003 NULL T
## 4 75210 NULL T
## 5 98092 NULL T
## 6 92407 www.livenation.com T
## la_valid_tkt_event_flg fin_mkt_nm
## 1 N Boston
## 2 N Seattle
## 3 N Arizona
## 4 N Dallas
## 5 N Seattle
## 6 N Los Angeles
```

```
head(sales6$venue_city_state)
```

```
## [1] "MANSFIELD, MASSACHUSETTS" "QUINCY, WASHINGTON"
## [3] "PHOENIX, ARIZONA" "DALLAS, TEXAS"
## [5] "AUBURN, WASHINGTON" "SAN BERNARDINO, CALIFORNIA"
```