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| ID | Priority | Severity | Description | Summary |
| 1 | High | Critical | The session will be intercepted if open link on another device | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * IOS 14.3 + Chrome 87.0.4280.77 * Android 10 + Chrome 87.0.4280.141   Steps:   1. Make new session on Android 2. Accept terms 3. Open the same invite link on IOS   Expected result:   * Link doesn’t work in second time   Actual result.:   * Session intercepted |
| 2 | Medium | Major | Sometimes Terms of Service not shown on IOS if dialog shown video mode not supported | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * IOS 14.3 + Chrome 87.0.4280.77   Steps:   1. Make new session with ios 2. Dialog must show video mode not supported (see BUG-3)   Expected result:   * On iPhone in browser shown dialog with Terms of Service after close previous dialog   Actual result.:   * Dialog with Terms of Service doesn’t show |
| 3 | High | Critical | Video mode on IOS unsupported | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * IOS 14.3 + Chrome 87.0.4280.77 * Android 10 + Chrome 87.0.4280.141   Steps:  Make new session with ios  Expected result:   * Video mode works   Actual result.:   * Dialog shown video mode unsupported   Work around:   * If intercept session from Android, video mode works on IOS fine   Additional info:   * Sometimes it’s working correct   Screen: |
| 4 | High | Major | Text field do not resize | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any platform 2. Send photo from phone or desktop 3. Add text field on photo 4. Try to resize field   Expected result:   * Field can be resized   Actual result.:   * Field can’t be resized |
| 5 | Low | Minor | Select image on desktop enables download, copy all to clipboard, send all and send all by E-mail with big delay | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any platform 2. Send photo from phone or desktop 3. Select photo on desktop   Expected result:   * Buttons for work with multiple select enables fast   Actual result.:   * Buttons for work with multiple select enables slow (~5 sec)   Screen: |
| 6 | Medium | Major | When mobile client close session, desktop web app trying to connect session | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any platform 2. Close session from mobile client   Expected result:   * Session closed * Show start screen with new invite function   Actual result.:   * Session closed * Screen with old session shows and trying to connect to it |
| 7 | Medium | Minor | Desktop browser form invite by telephone don’t remember phones | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141   Steps:   1. Invite client by telephone 2. Close session 3. Come back to telephone invite form and click on Customer reference or Mobile Phone Number field   Expected result:   * Browser substitution works on 2 fields   Actual result.:   * Browser substitution works only on Customer reference field |
| 8 | High | Major | Search by tag on desktop doesn’t work | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform 2. Make end send or save couple photo from desktop or mobile 3. Select one photo on desktop web 4. Add tag with name 5. Unselect photo 6. Try to find photo by tag   Expected result:   * Photo with tag founded   Actual result.:   * No results found |
| 9 | Low | Low | The cross-arrow button does nothing on MacOS | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform 2. Press the cross-arrow button on edit picture mode   Expected result:   * Some function with picture objects   Actual result.:   * No function   Additional info.:   * On Linux Firefox 83.0 works fine   Screen: |
| 10 | Medium | Critical | Send photo or text in chat from desktop doesn’t come in screen application mirroring mode | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * IOS 14.3 + Chrome 87.0.4280.77   Steps:   1. Make new session with IOS 2. Try to send photo or message to client   Expected result:   * Photo or message received on mobile app   Actual result.:   * Photo or message don’t receive on mobile app   Additional info.: Android is ok |
| 11 | High | Major | Sometimes on video paint mode works with offset in left and little up from cursor | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Android 10 + Chrome 87.0.4280.141   Steps:   1. Make new session with Android in video mode 2. Try to paint on video stream   Expected result:   * Lines painted under cursor   Actual result.:   * Lines painted with offset   Additional info.:   * It fixed by itself after some time * Suspect tilt mode |
| 12 | Low | Low | Button settings in session on desktop is not working | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform 2. Press settings button on desktop web in left down side   Expected result:   * Open settings dialog   Actual result.:   * No function   Screen: |
| 13 | Low | Low | Buttons on photo mode in desktop web shows as disabled | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform in photo mode 2. Make and save in system some photo 3. Select photo   Expected result:   * On photo all buttons enabled   Actual result.: |
| 14 | Medium | Minor | Forgot password form answer captcha nod show error | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141   Steps:   1. Open forgot password form 2. Enter user name 3. Enter wrong capture answer   Expected result.:   * Text under field – wrong answer   Actual result.:   * No text under field   Additional info.:   * If stay field capture answer empty, everything works correct |
| 15 | High | Critical | System doesn’t have brute force protection | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141   Steps:   1. Open forgot password or login form 2. Fast enter wrong credentials and send query on server many times(click login or submint) 3. Enter wrong capture answer   Expected result.:   * After 3 request system doesn’t accept client request for some time   Actual result.:   * Request sending on server unlimited |
| 16 | High | Critical | Sound on IOS doesn’t work in video mode | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * IOS 14.3 + Chrome 87.0.4280.77   Steps:   1. Make new session with IOS in video mode and audio 2. Apply all dialogs about use camera and microphone on both sides   Expected result:   * Sound works   Actual result.:   * Sound doesn’t work   Additional info.:   * On Android sound is ok   Work around:   * Sometimes works fine * If intercept session from Android, audio works on IOS fine |
| 17 | High | Major | Copy all to clipboard doesn’t work | Environment:  MacOS 14 Mohave + Chrome 87.0.4280.141  Any mobile platform  Steps:   * Make new session with any mobile platform in photo mode * Make and save in system some photo * Select photo (one or many) * Press Copy all to clipboard button   Expected result:   * Shown message images copied successfully * Photos in clipboard   Actual result.:   * Shown message images copied successfully * Photos not in clipboard |
| 18 | Medium | Minor | Video\Picture mode session on android shown type unknown on desktop | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Android 10 + Chrome 87.0.4280.141   Steps:   1. Make new session with Android in video or photo mode 2. Connect   Expected result:   * Shows type Android   Actual result.: |
| 19 | Medium | High | Failed to load image | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Android 10 + Chrome 87.0.4280.141   Steps:   1. Login with siwar password Siwar123 2. Create and connect any session 3. Find in Customer History 2 photos with dates January 23,2021 11:22PM 4. Click some of one   Expected result:   * Photo loaded in main editor   Actual result.:   * Failed to load image |
| 20 | High | Major | In video mode painting send lines not always. | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform in video mode 2. Faster draw many lines on desktop or\and mobile   Expected result:   * All lines translated to another side   Actual result.:   * Not all lines translated to another side   Impact:   * Sometimes desktop web client reconnects because of that |
| 21 | Medium | Minor | Not understandable form with number tags and Text tags with empty button | Environment:   * MacOS 14 Mohave + Chrome 87.0.4280.141 * Any mobile platform   Steps:   1. Make new session with any mobile platform in video mode 2. Tap on button with number tags   Expected result:   * All buttons with text * Function understandable   Actual result.:   * Not all buttons texted * Not understandable functionality   Screen: |