

Thermëa by Nordik Spa-Nature

775 Crescent Drive Winnipeg Manitoba R3T 1X3 Canada

Telephone 204 284-9595 Toll-free 1-855-284-3344 Fax 819 827-5059 info@thermea.ca

BILLING ADDRESS

Aaron Mauro 629 Vermont Ave Erie Pennsylvania 16505 UNITED STATES Invoice number WW284312
Transaction date January 02, 2017

Telephone: 814-403-1029 Email: mauro@psu.edu

TRANSACTION SUMMARY

| Shipping type | Article | Qty | Price |
|---------------|--|-------------------------|--------------|
| N/A | Thermal experience and bathrobe rental - For two Serial: WW586AFA6E2AC12 | 1 | \$142.38 CAD |
| | | Gift certificate total: | \$142.38 CAD |
| | | GST / HST : | \$0.00 CAD |
| | | QST: | \$0.00 CAD |
| | | Total: | \$142.38 CAD |

Sold by: Auberge & Spa Le Nordik inc. GST Number 876879115RT0001 QST Number 1201872631TQ0001

TRANSACTION DETAILS

Cardholder Aaron Mauro
Transaction status ACCEPTÉ
Transaction amount
Transaction date 2017-01-02
Transaction type Confirmation # 6350623490
Order # 474898001

Card type Visa

Card # xxxxxxxxxxxx0036

Authorization # 002672

Terms and conditions

GIFT CERTIFICATES

Gift certificates are non refundable. The services are valid for a one year period only , after that, the gift certificate will be valid for is monetary value only .

ONLINE BOUTIQUE

1- Order processing

Orders are processed within 24 to 48 hours after purchase on weekdays (Monday to Friday) excluding holidays and are subject to stock availability . Orders received on Fridays, Saturdays and Sundays will be p rocessed on Monday .

Delivery times begin when the order is received by the carrier . Conditions beyond our control (weather , strikes, etc.) can cause additional delays, for which we cannot be held responsible.

2. Shipping

For the moment, we only ship to Canada. Shipping is made by Canada Post with a time delivery that may depend on the delivery method chosen by the client and the time frame may not include Saturdays, Sundays and public holidays.

Shipping fees may vary depending on method chosen, the destination address and as well as weight and dimensions of the package.

No deliveries will be made to a Post Of fice Box

Once your order is shipped, we will confirm the shipment by email with a tracking number . You can at any time track your package by visiting www.canadapost.ca

3. Refund policy

If you are not fully satisfied with your purchase, you may return it within 30 days following the delivery date. All products must be in original packaging. The returned items will be refunded as soon as possible. The shipping and gift wrapping costs are not refundable.

The products purchased online can be returned by mail or in store. Please note that the products purchased in store can only be returned at the Nordik Spa-Nature Boutique.

RETURNING TO STORE (FREE OF CHARGE)

Please bring your invoice along with the item(s) you would like to return to the Nordik Spa-Nature Boutique. If you do not have your original invoice, reprint your order confirmation email and bring it with you to the boutique. Returns without an original invoice will follow our in store returns policy .

Be sure to bring the credit card you used to make your online purchase and valid photo identification. Y our refund will be credited in the same form as your original payment.

RETURNING BY MAIL (SHIPPING CHARGES APPL Y)

1 - Make sure all items are packed and sealed securely using the original package, if possible, and write the following address on the package:

BOUTIQUE RETURNS

Nordik Spa-Nature

16 Nordik Road

Chelsea, Quebec

J9B 2P7

Make sure no other packing or shipping labels are showing.

- 2 Drop the shipment of f at your nearest Canada Post outlet. Keep your Canada Post receipt for tracking purposes, since we are only responsible for the returned merchandise from the moment we have received it at Nordik Spa-Nature.
- 3 Once your request processed, you will receive a return confirmation email. Y our refund will be credited in the same form as your original payment. Please note that the transaction could only appear three to five days later on your credit card statement.

4. Sale taxes

When concluding your transaction, orders shipped in Canada include all applicable federal and provincial sales taxes depending on your province, departing from the province of Quebec.