



Mr.
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24/7 service

April 7, 2025

Telephone banking:

The procedure for entering your access data is changing from 25 May 2025
Your branch/customer number 703 8977787

Dear Mr. Artsemyeu,

Your Deutsche Bank telephone banking will be updated with effect from 25 May 2025. For you this means that in the future you will enter your access data a little differently and will need to create a new telephone banking PIN for yourself.

Access to Deutsche Bank telephone banking will change as follows from 25 May 2025:

Until now, you have been asked ...	From 25 May 2025 you will be asked ...
- only for the 3-digit branch number 703 - then for the 7-digit account number 8977787	- for your 12-digit telephone banking ID 703 8977787 01 It is made up of the branch number (3 digits) plus your account number (7 digits) plus authorised user number "01"*
- then for authentication purposes for your 5-digit PIN	- for your 6-digit PIN. The first time you log in, authenticate yourself again using your previous 5-digit PIN and then assign the new 6-digit PIN.

New: Your 6-digit telephone banking PIN

You create the new 6-digit telephone banking PIN yourself. The sequence of digits should be purely random and unrelated to you or your background, e.g. never birthdays or wedding anniversaries. You can still reach your Deutsche Bank telephone banking as usual on +49 69 910-10000. You can find out more about updating your telephone banking at www.deutsche-bank.de/update-t-banking.

Best regards,

Deutsche Bank

- please see the next page -

* The information is based on data up to 14 March 2025.



Security information

- Never disclose your telephone banking PIN and do not pass it on to third parties.
- Never note your telephone banking PIN on written orders.
- If you suspect that an unauthorised person might know your telephone banking PIN, change it immediately.
- Deutsche Bank will never call you through a voice computer. Likewise, Deutsche Bank employees will never ask you for your full telephone banking PIN.
- When scanning QR codes, check whether the Internet address shown is correct before opening it in the browser.

Knowledge is security: Our 10 golden rules.



Scan the QR code or go to
www.deutsche-bank.de/sicherheit