IT314 (Software Engineering) Lab 6

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Use Case Textual Descriptions:

Use Case 1: Process Sale

• Actors: Cashier, Customer

- **Preconditions**: Cashier is logged in, and the system is operational.
- **Trigger**: Customer brings items for checkout.
- Main Flow:
 - 1. Cashier scans or enters item codes.
 - 2. System calculates total cost and applies discounts.
 - 3. Customer selects payment method (cash, card, etc.).
 - 4. System processes payment.
 - 5. System updates inventory.
 - 6. System generates and provides a receipt.
- **Postconditions**: Sale completed, inventory updated, receipt generated.
- Alternate Flows:
 - o A1: Payment failure: System prompts for alternative payment.
 - o A2: Invalid discount: System rejects inappropriate discounts.

Use Case 2: Handle Return

- **Actors**: Cashier, Customer
- **Preconditions**: Customer has a receipt, and the item is within the return window.
- **Trigger**: Customer requests to return an item.
- Main Flow:
 - 1. Cashier scans the receipt and item.
 - 2. System validates the return request (receipt and eligibility).
 - 3. System processes the return, including refund calculation.
 - 4. Inventory is updated.
 - 5. System generates and provides a refund receipt.
- **Postconditions**: Refund processed, inventory updated, return receipt generated.
- Alternate Flows:
 - o A1: Item ineligible: System denies return and provides feedback.
 - A2: Payment method restrictions: Refund processed through alternate method.

2. Entity, Boundary, and Control Objects:

Entity Objects:

- Product: Contains product details like ID, price, stock level.
- Sale: Stores information about each completed sale (date, total amount).
- Return: Stores details of returned items (original sale, date, refund amount).
- Customer: Represents the customer's data (optional, only if needed for loyalty programs).
- Inventory: Tracks stock levels.
- Payment: Stores payment details for each transaction (type, status).

Boundary Objects:

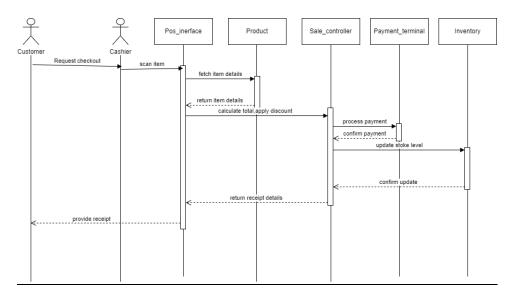
- POS Interface: The UI used by the cashier for processing transactions.
- Payment Terminal: Device used to process card/mobile payments.
- Receipt Printer: Outputs physical receipts.
- Email Service: Sends digital receipts to the customer (optional).

Control Objects:

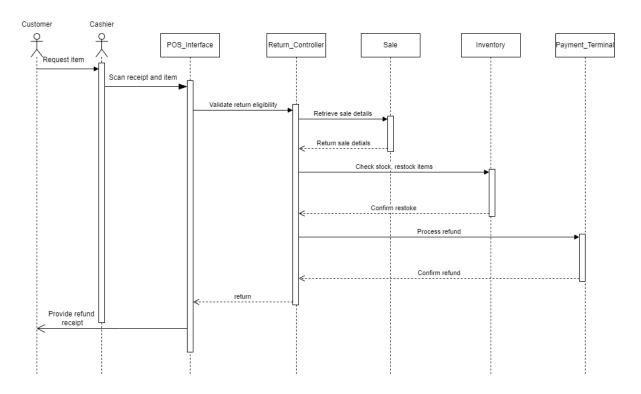
- Sale Controller: Manages the "Process Sale" operations (calculations, payment).
- Return Controller: Manages the "Handle Return" operations (validations, refunds).
- Inventory Controller: Updates the inventory after sales and returns.
- Payment Controller: Interfaces with external payment gateways.

3. Sequence Diagram:

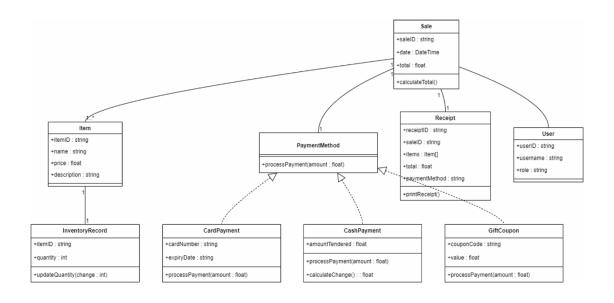
For Process Sale Use Case:



For Handle Return Use Case:

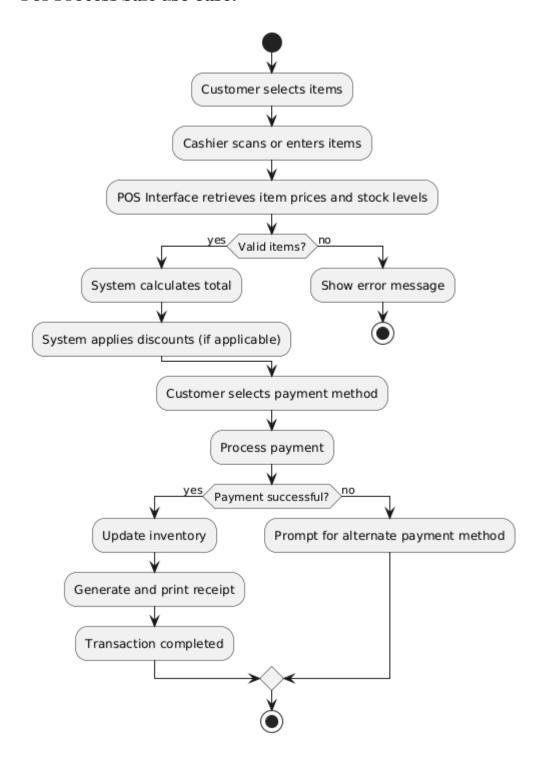


5. Analysis Domain Model:



6. Activity Diagram:

For Process Sale use Case:



For Handle Return use Case:

