

# Aashay Desai

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## Experience

### Inkling - San Francisco, CA: October 2011 to Present

*Web Operations Engineer - October 2011 to Present*

Building and maintaining services that power the cloud behind our scalable publishing environment, online reading experience, and internal tools

- Developing internal tools such as deployment dashboards to increase engineering productivity
- Participating in regular on-call rotation to ensure service reliability
- Integrating monitoring and metrics-gathering systems for visibility across our platform
- Building and managing cloud-based infrastructure on Amazon AWS
- Collaborating with platform, web, and iOS engineers to build and maintain test infrastructure
- Simplifying automation using tools such as Jenkins CI and Puppet

### Salesforce.com – San Francisco, CA: October 2008 to October 2011

*Senior Member, Technical Staff – Quality Engineering: March 2011 to Present*

*Member, Technical Staff – Quality Engineering: October 2009 to March 2011*

*Associate Member, Technical Staff – Quality Engineering: October 2008 to October 2009*

Quality Engineer on Force.com API, formerly on Salesforce Knowledge

- Responsible for maintaining test automation suites and QA processes on features such as REST API, Apex REST, Streaming API (CometD), and SOAP APIs
- Helped design and implement Knowledge 1.0 automated test suites
- Mentor new hires and participate in technical job interviews for new candidates
- Empowered teammates as Scrum Master on Knowledge through the use of in-house agile project management process

### Junction Solutions – Lincolnshire, IL: June 2007 to October 2008

*Senior Consultant: June 2008 to October 2008*

*Consultant: June 2007 to June 2008*

Responsible for client consultation, project management, software design, quality assurance, and support using customized Microsoft Dynamics AX Multi-Channel Retail ERP vertical

- Managed requirements gathering during design phase as project technical lead
- Evangelized Test-Driven Development using xUnit-style framework built into MorphX IDE
- Designed and tested Wireless Warehouse inventory management system and developed end-user training
- Developed and documented modifications on Microsoft Dynamics AX platform

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## Projects

### AnonyMouse – San Francisco, CA: December 2010 – December 2013

*Co-Founder, Chief Architect*

Built non-profit platform for anonymous mentoring using modern web development tools such as NodeJS, MongoDB, and various public APIs

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## Education

### University of Illinois Urbana-Champaign: May 2007

**Bachelor of Science - General Engineering**

Concentration: Engineering Administration, Technology Commercialization

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## Skills and Achievements

**Languages:** Python, JavaScript, Java

**Tools & platforms:** NodeJS, Redis, MongoDB, git, Selenium, Jenkins, Puppet, bash, Linux, OS X, Windows. **Awards:** 1st Place, Toastmasters International Speech Contest Area E1 (Spring 2013); 2nd Place, Change.org "Hack For Change" hackathon (June 2011)