ZEMOTE
Automate Your Home

Installation/ User Manual

Version 1.1

- Control your Appliances from anywhere in the world
- Control AC temperature
- Turn AC ON based on your location
- Compatible with all TV Brands
- Compatible with major DTH Brands
- Channel search feature
- Set schedules to switch to particular channel

SUR
Smart Universal Remote
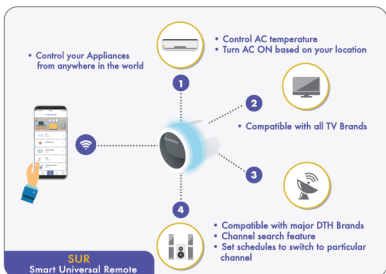
About Smart Universal Remote

The Smart Universal Remote or SUR can be used to control all your infrared remote controlled appliances like TV, AC, Set Top Box, Home Theater, etc.

Just plug the device in a socket, turn it ON and follow the instructions for configuring the SUR as given in this manual. The SUR also includes a Moodlight and you can choose a custom colour for the light from a collection of 16 million colours.

Important Instruction:

The front black lens of SUR emits transmission signals to your appliances hence do not cover or put any object in front of it.

The SUR will show different colours based on the status of its connectivity. The meaning of each colour is as below:

COLOUR	STATUS
	SUR has been turned ON
	Wifi Not Available
	It just got disconnected from Wi-Fi and is waiting to reconnect again
	Wifi Connected but no Internet
	Connected to Internet (Will show no colour if custom colour is not set)

Technical Specifications

• Input working voltage	: 110-240V AC voltage
• Supported Appliances	: IR remote based AC, TV, DTH
• Number of appliances that can be controlled	: 10
• Recommended broadband speed required	: 512 Kbps and above
• Night lamp operating voltage	: 2 Watts LED
• Communication protocol	: Wi-Fi 2.4 Ghz
• S/w updates from the cloud	: Supported
• Security	: AES and HTTPS certificate based authentication

Adding an Appliance

Adding appliances to the SUR will take just a few minutes of your time. First follow the App configuration steps to add the SUR to your Zemote Account and then follow the below steps to add an appliance:

Steps

1. Go to settings section of the Zemote App.

2. Select Module Settings.

3. Select the SUR that you have just configured.

4. Go to Add Appliance from the options on top right corner.

5. Select the category of Appliance you wish to add.

6. Select the brand of the appliance you wish to add.

7. Tap on the ON/OFF button.

8. Tap Yes if the device responds and NO if the device does not respond. You will be redirected back to step 7, if you have tapped NO. Follow steps 9 &10 if you have tapped yes.

9. Check more buttons to see if the device still responds.

10. Tap on "Add Appliance" if the device responds to all the buttons.

The appliance has been added successfully.

Note: If the appliance does not respond to other buttons, tap on "Go Back", then tap on the right arrow for a different set of buttons and repeat steps 7 to 10.

You can add or delete appliances from the Module Settings anytime. In case you are not able to add your appliances to the SUR or have an appliance of a different category that works on an infrared remote, please contact us via e-mail or on our toll-free number.

You can also schedule the appliances and create custom scenes to turn ON/OFF multiple devices with just one tap. Please go to www.zemote.in to read about all the features of Smart Universal Remote.

GUARANTEE AND WARRANTY CONDITIONS

Zemote provides two different levels of guarantee and warranty services to all of our customers

ZEMOTE offers free 1 year guarantee and another 1 year free warranty service on its products. If the standard guarantee and warranty periods are not long enough, ZEMOTE offers optional purchase of extended warranty service (ZEWS) coverage that will provide warranty for 1, 2, or 3* additional years.

1. Limited 1 Year Guarantee

ZEMOTE guarantees its products against defects in material and workmanship for 1 year from the date of purchase. Warranty end date will be visible in the Zemote App once you have added the module to your account. End date as seen in the app will be considered as final. Under normal use and service, every hardware portion of the products will be free from physical defects in material and workmanship during the guarantee period, or the product will be **replaced** as determined solely by ZEMOTE. ZEMOTE provides a limited guarantee for its products only to the person or entity that originally purchased the product from ZEMOTE or its authorized distributor or retailer.

2. Limited Warranty

ZEMOTE warrants its products against defects in material and workmanship. Under normal use and service, every hardware portion of the products will be free from physical defects in material and workmanship during the warranty period, or the product will be **repaired or replaced** as determined by ZEMOTE. If a product does not operate as warranted above during the applicable warranty period, ZEMOTE shall, at its option and expense (except for shipping cost), repair the defective product or part, deliver to the customer an equivalent product or part to replace

the defective item. All products that are replaced will become the property of ZEMOTE. Replacement products may be new or reconditioned.

ZEMOTE will not be liable in any way towards damage caused to the products by following :

a) The guarantee or warranty period is expired,
b) The serial number label is missing or unrecognizable,
c) The product has been modified or repaired by any unauthorised service center or personnel during its guarantee or warranty period,
d) The defect was subject to abuse, improper use not conforming to product manual instructions, or environment conditions more severe than those specified in the manual and specification.
e) Damage caused by the user (including but not limited to breakage of the module, wrong installation, no electrical earthing);
f) Spillages or moisture (including but not limited to exposure or contact with any liquid);
g) Neglect
h) Accidents including but not limited to improper voltage or power supply;
i) Unauthorised modifications including but not limited to opening of module, changing wiring;
j) Use of the ZEMOTE Products with incompatible or faulty equipment, using on higher loads;
k) The defect was subject to Force Majeure, such as acts of God, flood, lighting, earthquake, war, vandalism, theft, brownouts or sags (damage due to low voltage disturbances)

If the customer's product is not covered under guarantee or warranty, ZEMOTE may offer Repair Services at customer's own cost. *Extra warranty period might be provided by ZEMOTE's worldwide dealers/distributors. Please contact your dealer/distributor for the local warranty period. Extended warranty may be offered with extra payment in some countries. ZEMOTE provides a limited warranty for its products only to the person or entity that originally purchased the product from ZEMOTE or its authorized distributor or retailer.

APP CONFIGURATION STEPS

1. Sign In/Sign Up:

Download the Zemote App from App Store or Play Store and open the app. Tap on "Create Account" to create a new Zemote Account. Sign In if you already have a Zemote account.

ZEMOTE

New User/ Configure new device

CREATE NEW ZEMOTE ACCOUNT

Existing User/ Guest login

SIGN IN TO ZEMOTE ACCOUNT

2. Create New Account :

Enter your details and tap Next. In the next section, enter the OTP received on your phone to verify.

CREATE NEW ACCOUNT

✉ Email

📱 Mobile Number

🔓 Password

🔑 Confirm Password

☐ I accept **Terms and Conditions**

NEXT

3. Add New Device

To add the new device to your Zemote Account, go to your phone's Wi-Fi settings and connect to the hotspot of your new Zemote Device. It is an open Wi-Fi network with name "Zemote_XXXXXXXXX" and does not require any password. Open the Zemote App again and tap Next.


ADD NEW DEVICE

Connect to your device in Wi-Fi settings for setup

Your device has created a temporary Wi-Fi hotspot.To set it up, connect to it in the Wi-Fi settings by following the instructions below.

1. Go to Settings > Wi-Fi.

Connect to the Wi-Fi hotspot for the Zemote device that you are setting up.It will have Zemote_LFMxxxxxxxx on the end,like the example below.

Some other networks	🛜	ⓘ
Zemote_LFMxxxxxxxx	🛜	ⓘ
Others	🛜	ⓘ
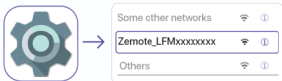
2. Come back to the app to proceed with set up

Next

4. Configure Module

Give a name to your new Zemote Device. Select your Wi-Fi network from the available list and enter the password of your Wi-Fi network. Tap Get Started.

CONFIGURE MODULE

PLEASE SET NAME FOR YOUR NEW DEVICE

Enter Device Name

PLEASE SELECT YOUR HOME WI-FI NETWORK (if Available)

Select Wifi

Password

GET STARTED

5. Reconnect To Router

Go back to your phone's wifi settings and connect to your Wi-Fi network that was selected in step 4. Open the Zemote App and tap Next.

Reconnect to your Wi-Fi Network

Your mobile needs to reconnect to your Wi-Fi network.To reconnect please follow the instructions below.

1.Please go to your device settings and reconnect to your Wi-Fi router.

Some other networks	🛜	ⓘ
Zemote_LFMxxxxxxxx	🛜	ⓘ
Others	🛜	ⓘ
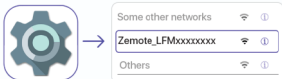
2. Come back to the app to proceed with set up

Next

6. Module Configuration Success

Your Zemote Device has been configured successfully. In case your device does not connect to your Wi-Fi network as you might have given wrong password, go to "Switch Wi-Fi" in the settings section of the Zemote App, select your new device and follow the instructions as given in the App.

HOME CONTROLS

LFM12345

SUR12457

Congratulations!

sur12457 is successfully configured.You can further customize it by using the Settings tab.

OK

CONTROLS