Version 3 ▾

Cloud, APIs and Alerts > VPS (Virtual Private Server)   ▾

Troubleshooting issues with Digital Ocean

Digital Ocean requires users to use a valid debit/credit card in order to prevent misusage of its services. Please make sure you have added the same.

If you are getting an error message on Digital Ocean while signing up, saying that the payment method is invalid, please contact the card issuing bank to ask if the card is enabled for international online payments.

In case if your card is not authorized for international payments, please use an alternative debit/credit card for setting up the account. You might want to ask your friend or parent for their card.

If you register using the link given in the previous section then you will get a $10 credit to your DO account. You may use that during your course and hence you will not be charged till your usage is of $10.

In case if you are still unable to get your account on Digital Ocean, have a look at the next section to know how you can install an Ubuntu Server similar to Digital Ocean on your personal Laptop/PC and continue with your course. The Digital Ocean is a service used by an enterprise for their projects. While you may usecontinue with the training with the Ubuntu System on your Personal Laptop as shown in the next section, the experience may not be as good as Digital Ocean.

Since Digital Ocean is a third party service, we at Bolt IoT will not be able to help you with issues regarding the credit/debit card we suggest you tovisit https://cloudsupport.digitalocean.com/s/createticket or check the next section to install a similar system on your PC which is an alternative to Digital Ocean.

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Forum

Type your query here	SEARCH

Q. Can we work without digital ocean?

Yes,
If you don't want to use DigitalOcean, please proceed to the next screen. We have given steps on how to create a virtual server on your computer.

Q. I didn't receive any $10 credits on my Credit/Debit card. What shall I do now?

Please sign up using the link that we have provided. Once you have signed up, the 10$ credit will be available to you on your billing dashboard. Please note that the 10$ amount won't be shown in your credit/debit card.

Q. I'm using the debit/credit card. It's showing that my card is declined. Why?

This is an issue at the end of your bank. Please contact them for the same. We at Bolt IoT will not be able to resolve the issue about the card being declined. Alternatively, you can try with a different credit or debit card if you have own or if you can borrow.
In case you are not able to resolve the issue than have a look at the next section on which will take you through installing a Linux system on your computer which can work as an alternative to Digital Ocean.

Q. Can I trust DigitalOcean with my card?

Digital Ocean is a company that is providing cloud services for a lot of years. Digital Ocean can be trusted as it does not store your card details in plain text. It only asks your card details for verification purposes.

Q. Will I have lifetime access to Ubuntu server?

The Ubuntu Server on Digital Ocean does not have lifetime access. In order to get lifetime access, you will have to pay for it to Digital Ocean to continue its usage.
If you have installed Ubuntu on your local system, then Yes, you can access it anytime you want to.

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Ask your doubts to the instructor personally if they are not already answered on forum.

Type what you want to ask the instructor

ASK THE INSTRUCTOR