ASHLY BIJU (DATA ANALYST)

+91 6238409651 | Ashly Biju | LinkedIn | ashlybiju1709@gmail.com

CAREER OBJECTIVE

Detail-oriented and analytical Data Analyst with 2+ years of experience in data interpretation, reporting, and automation. Seeking to leverage strong skills in SQL, Python, and data visualization tools to drive data-driven decisions and support business growth in a dynamic and challenging environment. Looking to contribute my analytical skills and problem-solving abilities to support smart business decisions and continuous growth.

SKILLS

- Alteryx
- MicroStrategy
- Microsoft Excel
- SQL
- SAS
- Microsoft Azure
- Power BI
- Python

WORK EXPERIENCE

INTERN – BUSINESS ANALYTICS – ALLIANZ SERVICES PRIVATE LIMITED , NOVEMBER 2022-MARCH 2023 INDIA

- Chatbot Development Research Project – Voice of Customer (VoC) Review Chatbot

  Developed an intelligent chatbot to collect and analyze customer feedback using natural language processing. The bot classifies sentiments (positive, negative, neutral), identifies key themes, and summarizes insights for dashboards and reporting. Enhanced the efficiency of feedback analysis by automating sentiment classification and data visualization.

ASSOCIATE ANALYST – BUSINESS INTELLIGENCE – ALLIANZ SERVICES PRIVATE LIMITED , APRIL 2023

- Report Generation for different Lines of business, including Claims, AMI, and Engineering. Created, updated, and maintained daily, weekly, and monthly reports and Excel dashboards for multiple lines of business, including Claims, AMI, Property, and ALP.

- Actively handled customer queries, change requests, and ad-hoc reporting requirements, focusing on improving efficiency and the quality of reporting outputs to deliver actionable insights for business stakeholders.

- Led automation initiatives to streamline manual BAU reports using Alteryx, successfully automating the Claims Hub Report and LIMS Weekly Tracker, which improved efficiency, reduced manual effort, and ensured greater accuracy in reporting.

- Utilized SAS to extract and analyze data for Claims and MI reports; modified and enhanced logic based on client requirements while performing detailed data quality checks to ensure accuracy and compliance.

- MicroStrategy dashboard development for the Claims Investigator Report. Developed dashboards and visual reports to provide deeper insights into claims performance and business trends.

- Extracted and analyzed data for Portfolio and ALP reports using SAS (Dholap) ensuring all reports underwent comprehensive quality checks before monthly distribution.

PERSONAL PROJECTS

- Claims Investigator Dashboard
- Claims Hub Report Automation
- Severity Dashboard
- Chatbot Research Project
- Bug Prediction Project
- Sentiment Analysis using Tweets
- Dementia Disease Prediction

PROFESSIONAL SKILLS

- Good communication skills.
- Quick to grasp new concepts and techniques.
- Applying previous experience and knowledge for the benefit of the organization.
- Good at organizing and coordinating various activities.
- Easy adaptation to any environment
- Motivated and hardworking with a drive for excellence.

EDUCATION

∗ BSc Mathematics 2018-2021

  N S S Hindu College - Affiliated to Mahatma Gandhi University

∗ MSc Computer Science(Data Analytics) 2021-2023

  Rajagiri College of Social Sciences – Affiliated to Mahatma Gandhi University

CERTIFICATIONS

- MicroStrategy Analyst Certification – ANL
- Microsoft Power BI Data Analyst Professional Certificate
- Alteryx Masterclass
- Python Pro Bootcamp
- Alteryx MasterClass
- DP-203 Data Engineering on Microsoft Azure 2023
- AI-900 Microsoft Azure AI Fundamentals Certification 2023
- Deep Learning A-Z 2023:Neural Networks, AI & ChatGPT Bonus
- Data Analysis Using Python

- Python for Data Science
- Introduction Ethical hacking

PERSONAL INFORMATION

- Nationality   :Indian
- Gender   :Female
- DoB   :17/09/1999
- Marital Status : Single
- Father Name :Biju Joseph
- Mother Name :Sindhu Biju

PASSPORT DETAILS

- Passport No : W2237206
- Place of Issue: Cochin
- Date of Issue : 29/06/2022
- Date of Expiry: 28/06/2032

LANGUAGES

Hindi: Intermediate

Malayalam: Native

English: Proficient