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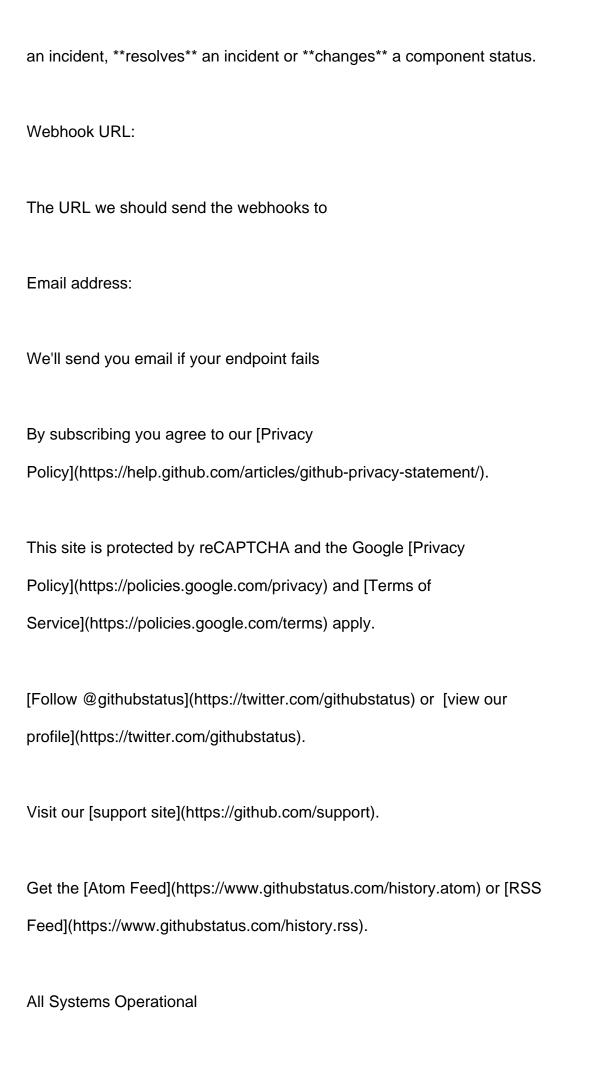By subscribing you acknowledge our [Privacy Policy](https://help.github.com/articles/github-privacy-statement/). In addition, you agree to the Atlassian [Cloud Terms of Service](https://www.atlassian.com/legal/cloud-terms-of-service) and acknowledge Atlassian's [Privacy Policy](https://www.atlassian.com/legal/privacy-policy).
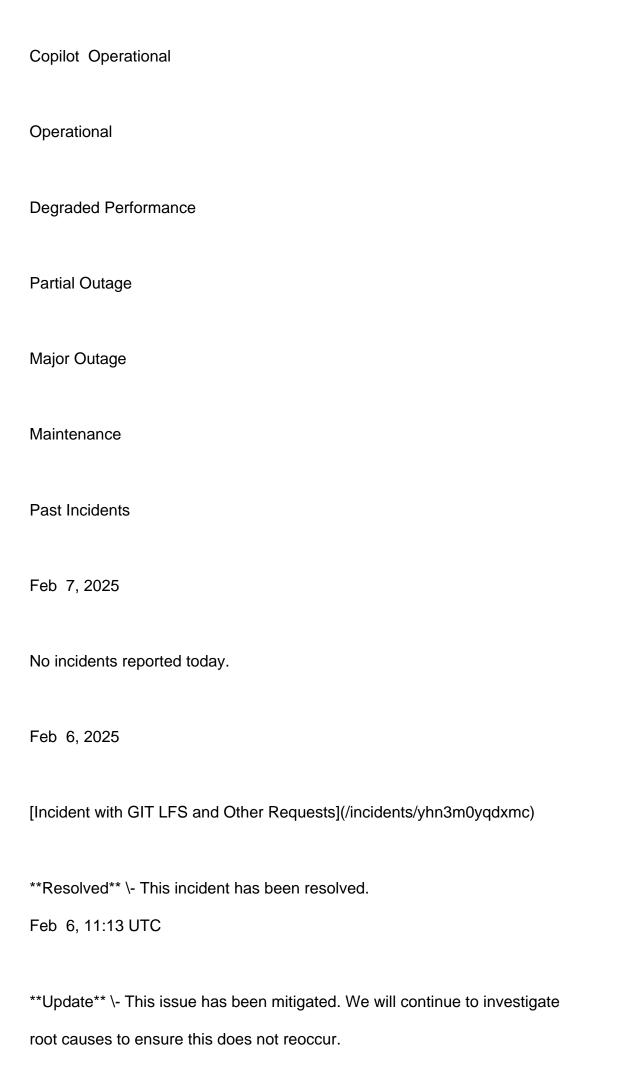
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Copilot Operational

Operational

Degraded Performance

Partial Outage

Major Outage

Maintenance

Past Incidents

Feb 7, 2025

No incidents reported today.

Feb 6, 2025

[Incident with GIT LFS and Other Requests](/incidents/yhn3m0yqdxmc)

Resolved \- This incident has been resolved.

Feb 6, 11:13 UTC

Update \- This issue has been mitigated. We will continue to investigate

root causes to ensure this does not reoccur.

Feb 6, 11:13 UTC

Update \- We have scaled out database resources and rolled back recent changes and are seeing signs of mitigation, but are monitoring to ensure complete recovery.

Feb 6, 11:05 UTC

Update \- We are attempting to scale databases to handle observed load spikes, as well as investigating other mitigation approaches.

Customers may intermittently experience failures to fetch repositories with LFS, as well as increased latency and errors across the API.

Feb 6, 10:29 UTC

Update \- We are investigating failed Git LFS requests and potentially slow API requests.

Customers may experience failures to fetch repositories with LFS.

Feb 6, 09:52 UTC

Investigating \- We are investigating reports of degraded performance for API Requests

Feb 6, 09:42 UTC

Feb 5, 2025

[Actions Larger Runners Provisioning Delays](/incidents/4s0n40wj3l02)

Resolved \- This incident has been resolved.

Feb 5, 11:44 UTC

Update \- We have identified a configuration change that we believe may be

related. We are working to mitigate.

Feb 5, 11:17 UTC

Update \- We are continuing investigation

Feb 5, 10:33 UTC

Update \- We continue to investigate and have determined this is limited

to a subset of larger runner pools.

Feb 5, 09:56 UTC

Update \- We are investigating an incident where Actions larger runners

are stuck in provisioning for some customers

Feb 5, 09:21 UTC

Investigating \- We are currently investigating this issue.

Feb 5, 08:58 UTC

Feb 4, 2025

No incidents reported.

Feb 3, 2025

[[Retroactive] Incident with some GitHub services](/incidents/m8ntcjv1w4pr)

Resolved \- A component that imports external git repositories into GitHub had an incident that was caused by the improper internal configuration of a gem. We have since rolled back to a stable version, and all migrations are able to resume.

Feb 3, 19:37 UTC

Feb 2, 2025

No incidents reported.

Feb 1, 2025

No incidents reported.

Jan 31, 2025

No incidents reported.

Jan 30, 2025

[Incident with Pull Requests and Issues](/incidents/nm83zrdky73y)

Resolved \- On January 30th, 2025 from 14:22 UTC to 14:48 UTC, web requests to GitHub.com experienced failures (at peak the error rate was 44%),

with the average successful request taking over 3 seconds to complete.

This outage was caused by a hardware failure in the caching layer that supports rate limiting. In addition, the impact was prolonged due to a lack of automated failover for the caching layer. A manual failover of the primary to trusted hardware was performed following recovery to ensure that the issue would not reoccur under similar circumstances.

As a result of this incident, we will be moving to a high availability cache configuration and adding resilience to cache failures at this layer to ensure requests are able to be handled should similar circumstances happen in the future.

Jan 30, 15:39 UTC

Update \- We have completed the fail over. Services are operating as normal.

Jan 30, 15:39 UTC

Update \- We will be failing over one of our primary caching hosts to complete our mitigation of the problem. Users will experience some temporary service disruptions until that event is complete.

Jan 30, 15:29 UTC

Update \- We are seeing recovery in our caching infrastructure. We are continuing to monitor

Jan 30, 14:58 UTC

Update \- Users may experience timeouts in various GitHub services. We have identified an issue with our caching infrastructure and are working to mitigate the issue

Jan 30, 14:46 UTC

Investigating \- We are investigating reports of degraded availability for Issues and Pull Requests

Jan 30, 14:29 UTC

Jan 29, 2025

[Disruption with some GitHub services](/incidents/wg7n9ns64dsd)

Resolved \- This incident has been resolved.

Jan 29, 16:30 UTC

Update \- We have pushed a fix and are seeing general recovery.

Jan 29, 16:29 UTC

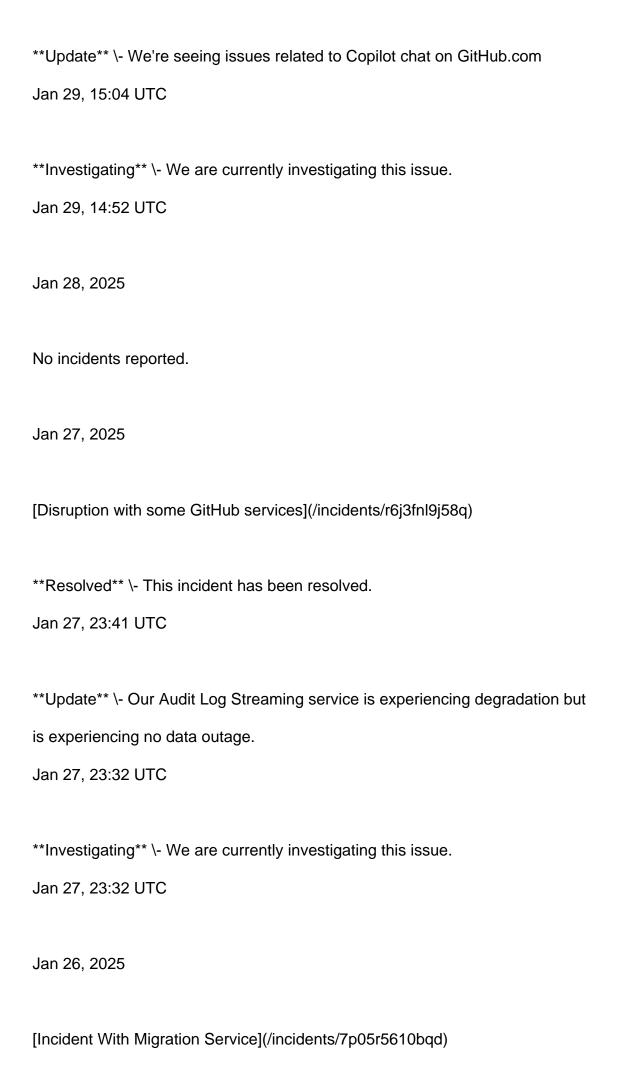**Update** \- We're continuing to investigate an issue related to Copilot Chat on GitHub.com

Jan 29, 16:09 UTC

Update \- We're continuing to investigate an issue related to Copilot Chat on GitHub.com

Jan 29, 15:37 UTC

Update \- We're seeing issues related to Copilot chat on GitHub.com

Jan 29, 15:04 UTC

Investigating \- We are currently investigating this issue.

Jan 29, 14:52 UTC

Jan 28, 2025

No incidents reported.

Jan 27, 2025

[Disruption with some GitHub services](/incidents/r6j3fnl9j58q)

Resolved \- This incident has been resolved.

Jan 27, 23:41 UTC

Update \- Our Audit Log Streaming service is experiencing degradation but

is experiencing no data outage.

Jan 27, 23:32 UTC

Investigating \- We are currently investigating this issue.

Jan 27, 23:32 UTC

Jan 26, 2025

[Incident With Migration Service](/incidents/7p05r5610bqd)

Resolved \- Between Sunday 20:50 UTC and Monday 15:20 UTC the Migrations service was unable to process migrations. This was due to a invalid infrastructure credential.

We mitigated the issue by updating the credential internally.

Mechanisms and automation will be implemented to detect and prevent this issue again in the future.

Jan 26, 21:00 UTC

Jan 25, 2025

No incidents reported.

Jan 24, 2025

No incidents reported.

[<- Incident History](/history) [Powered by Atlassian Statuspage](https://www.atlassian.com/software/statuspage?utm_campaign=www.githubstatus.com&utm_content=SP-notifications&utm_medium=powered-by&utm_source=inapp)

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API](https://docs.github.com/get-started/exploring-integrations/about-building-integrations)

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