

# **TERMS AND CONDITIONS**

## **Terms & Conditions**

**Last updated on 26 Jan 2024**

**The Website Owner, including subsidiaries and affiliates (“Website” or “Website Owner” or “we” or “us” or “our”) provides the information contained on the website or any of the pages comprising the website (“website”) to visitors (“visitors”) (cumulatively referred to as “you” or “your” hereinafter) subject to the terms and conditions set out in these website terms and conditions, the privacy policy and any other relevant terms and conditions, policies and notices which may be applicable to a specific section or module of the website.**

**Welcome to our website. If you continue to browse and use this website you are agreeing to comply with and be bound by the following terms and conditions of use, which together with our privacy policy govern VETIGOs relationship with you in relation to this website.**

**The term 'VETIGO' or ‘us’ or ‘we’ refers to the owner of the website whose registered/operational office is**

**Mutamthottil buildings, malayatoor po, kalady,  
Ernakulam KERALA 683574. The term 'you' refers to  
the user or viewer of our website.**

**The use of this website is subject to the following  
terms of use:**

**The content of the pages of this website is for your  
general information and use only. It is subject to  
change without notice.**

**Neither we nor any third parties provide any warranty  
or guarantee as to the accuracy, timeliness,  
performance, completeness or suitability of the  
information and materials found or offered on this  
website for any particular purpose. You acknowledge  
that such information and materials may contain  
inaccuracies or errors and we expressly exclude  
liability for any such inaccuracies or errors to the  
fullest extent permitted by law.**

**Your use of any information or materials on this  
website is entirely at your own risk, for which we shall  
not be liable. It shall be your own responsibility to  
ensure that any products, services or information**

**available through this website meet your specific requirements.**

**This website contains material which is owned by or licensed to us. This material includes, but is not limited to, the design, layout, look, appearance and graphics. Reproduction is prohibited other than in accordance with the copyright notice, which forms part of these terms and conditions.**

**All trademarks reproduced in this website which are not the property of, or licensed to, the operator are acknowledged on the website.**

**Unauthorized use of this website may give rise to a claim for damages and/or be a criminal offense.**

**From time to time this website may also include links to other websites. These links are provided for your convenience to provide further information.**

**You may not create a link to this website from another website or document without VETIGOs prior written consent.**

**Your use of this website and any dispute arising out of such use of the website is subject to the laws of India or other regulatory authority.**

**We as a merchant shall be under no liability whatsoever in respect of any loss or damage arising directly or indirectly out of the decline of authorization for any Transaction, on Account of the Cardholder having exceeded the preset limit mutually agreed by us with our acquiring bank from time to time**  
**Cancellation & Refund Policy**

**Last updated on Aug 16th 2023**

No cancellations & Refunds are entertained

## **Privacy Policy**

**Last updated on Aug 16th 2023**

This privacy policy sets out how PAWSOME uses and protects any information that you give PAWSOME when you use this website.

PAWSOME is committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website, and then you can be assured that it will only be used in accordance with this privacy statement.

PAWSOME may change this policy from time to time by updating this page. You should check this page from time to time to ensure that you are happy with any changes.

**We may collect the following information:**

- Name and job title
- Contact information including email address
- Demographic information such as postcode, preferences and interests
- Other information relevant to customer surveys and/or offers

## **What we do with the information we gather**

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- Internal record keeping.
- We may use the information to improve our products and services.
- We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in suitable measures.

## **How we use cookies**

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyses web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyses data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## **Controlling your personal information**

You may choose to restrict the collection or use of your personal information in the following ways:

- whenever you are asked to fill in a form on the website, look for the box that you can click to indicate that you do not want the information to be used by anybody for direct marketing purposes
- if you have previously agreed to us using your personal information for direct marketing purposes, you may change your mind at any time by writing to or emailing us at [abinjoyputhussery@gmail.com](mailto:abinjoyputhussery@gmail.com)

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law to do so. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.

## **Shipping & Delivery Policy**

**Last updated on Aug 16th 2023**

Shipping is not applicable for business.