

Altibbe Health - FAQ Document

Q1: What are the core values of Altibbe?

A1: At Altibbe, our core values include Integrity, Humility, Empathy, Diligence, and Wisdom.

Q2: What is meant by Integrity at Altibbe?

A2: Integrity means delivering honest, transparent, and ethically aligned technological solutions.

Q3: How does Altibbe practice Empathy in AI systems?

A3: We design AI to be user-friendly, inclusive, and respectful of all users, ensuring it uplifts rather than marginalizes.

Q4: What role does Humility play in your development culture?

A4: We believe in continuous learning, openness to feedback, and acknowledging our limitations to improve over time.

Q5: How is Diligence demonstrated in Altibbe products?

A5: Through thorough testing, reliable fallback mechanisms, and detailed documentation.

Q6: What does Wisdom mean in the context of AI development?

A6: It means being thoughtful about long-term impact, prioritising safety, fairness, and human-centred design.

Q7: How do you ensure ethical responses from your chatbot?

A7: We use retrieval-augmented generation (RAG) from curated documents and tune prompts to avoid hallucinations and bias.

Q8: What technologies power the Altibbe chatbot?

A8: We use n8n for orchestration, OpenAI for generation, and ChromaDB for semantic search of our documents.

Q9: How is user data handled by Altibbe systems?

A9: We do not store sensitive user data without consent. All data is processed securely with compliance to privacy laws.

Q10: What makes your chatbot unique?

A10: Its foundation in values. Every response aims to reflect Altibbe's principles of responsibility, impact, and virtue.