

Address  
Phone Number  
Email

## Ashley Chau

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### SKILLS

Communication	Organization	Cantonese/Mandarin (Intermediate)
Time Management	Works well under pressure	Microsoft Excel

### EXPERIENCE

#### **Mochiholic, Pleasanton, California** – *Shift Lead*

June 2021 - January 2022

- Assumed responsibility for store operations in the absence of the manager, ensuring smooth daily functions, staff supervision, and customer satisfaction.
- Independently organized, prepared, and sanitized the kitchen area before store opening and after closing to maintain health standards and ensure operational readiness.
- Trained new hires and guided peers on proper procedures to ensure consistency, efficiency, and adherence to company standards.
- Provided prompt and effective assistance to customers, addressing concerns to ensure their needs were met efficiently and professionally.

#### **Lindsay Wildlife Experience, Walnut Creek, California** – *Wildlife Rehabilitation and Hospital Volunteer*

June 2021 - December 2021

- Provided daily care for young birds, including cleaning enclosures, preparing and administering feed, and giving prescribed medications.
- Assisted in the care of large raptors, crows, and opossums by supporting feeding routines and administering medications under supervision.
- Maintained cleanliness and hygiene across hospital facilities, aviaries, dishware, and laundry.

#### **Pet Health Center of La Jolla** – *Student Intern*

February 2025 - Current

- Shadowed veterinarian during appointments, physical examinations, and surgical procedures to gain hands-on experience and deepen understanding of clinical practices.
- Assisted and shadowed veterinary technicians with surgical preparation, blood draws, laboratory work, dental cleanings, and post-operative care.

### EDUCATION

#### **University of Hawaii at Manoa** Major in Marine Biology

August 2022 - May 2023, Honolulu, Hawaii

- Active member of the Pre-Veterinary Club

#### **Diablo Valley College** Major in Marine Biology

August 2022 - May 2023, Pleasant Hill, California

#### **University of California, San Diego** Major in Marine Biology

August 2024 - May 2026 (Expected graduation), La Jolla, California

- Active member of the Pre-Veterinary Student Association

