



## Delete Event Errors:

### ✗ Forbidden

Ex: <https://howie.ai/admin/training/cmeq1gdyg0pngp7t542qo2f5m>

- Usually this means the event was **already deleted** or it is **someone else's**.
- **Next step: if the customer asked you to delete, you can kindly let them know:**
  - **If it was the only task:**
  - *"Hi \_\_\_\_\_, It looks like this event has already been deleted. Let me know if you need any further help"*
  - **If you were doing rescheduling or paired with other requests:**
    - **Fine to omit mentioning or if you feel like mentioning you can confirm the task that has been completed paired with verbiage that it appears the event has already been deleted**

<b>deleteEvent</b>		<b>Response</b> <span>● ERROR</span>  
Account	david@counciloaks.com	<div>Forbidden</div>
EventId	pefe0sdb5448h4i9d6osbopjs0	

### ✗ Unknown error has occurred (or Event not found)

- Check that the **organizer email matches** the one on the original event.
- A mismatched organizer can trigger "event not found."

```
}
},
"organizer": "james@iamparagon.com",
"recurrence": [
  "RRULE:FREQ=WEEKLY;WKST=SU;INTERVAL=1;BYDAY=TU,WE,TH,FR"
],
"conferenceData": "https://meet.google.com/mbq-wjti-znk"
}
]
```

Step 2

#### queryCalendars

Calendars james@donaldson.co  
Query n/a  
Start 2025-07-07  
End 2025-08-29  
Timezone America/New\_York

Response ● SUCCESS

View calendars

Step 3

#### deleteEvent

Account james@donaldson.co  
EventId cfa7974e7f414debad2d1d564facebfe\_20250710T180000Z

Response ● ERROR

Unknown error has occurred

#### queryCalendars

Calendars story@perennialpartners.co  
Query n/a  
Start 2025-06-09  
End 2025-06-10  
Timezone America/New\_York

Response ● SUCCESS

```
}
},
"organizer": "drew@perennialpartners.co"
},
{
  "id": "hr87pr930a9ok4dm4af073r8os",
  "end": "2025-06-09T09:40:00-04:00[America/New_York]",
  "free": true,
  "start": "2025-06-09T07:05:00-04:00[America/New_York]",
  "summary": "Flight to St. Louis (WN 370)",
  "location": "Ft. Myers RSW",
  "attendees": [
    {
      "email": "storyjenks@gmail.com",
      "responseStatus": "accepted"
    }
  ],
  "eventType": "fromGmail",
  "organizer": "storyjenks@gmail.com"
},
]
```

This user has 2 email addresses  
and the email address in the  
update does not match organizer of  
event.

Step 2

#### updateEvent

Account story@perennialpartners.co  
EventId hr87pr930a9ok4dm4af073r8os  
Title n/a  
Start n/a  
End n/a  
Recurrence n/a

Response ● ERROR

Event not found