# Assignment - 3

# Association Mining - SimplyCast.com

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# **Executive Summary**

This report goes over the process of analyzing user's interactions with the site SimplyCast.com to establish business rules that will help us predict the user's future interactions better to optimize the features and their placements presented to the user. In order to find the association in customer behaviour, we perform analysis on two levels, user and session level data. Looking at the top sets formed from the analysis, we found that the rules and maximally occurring items are quite similar for both user and session data.

# Objective

The objective of this report is to analyze a user's interactions with the site SimplyCast.com to find association in various milestones that the user achieves while interacting with the site. These milestones are achieved at two levels, the user level and the session level. The milestones at user level tell us what are preferences of an average user throughout their account's life time, whereas session per day tells us what most users did on a particular day for a given session. These rules will give us a better understanding of what users mostly do and what they do daily so that we can accordingly serve them for maximum benefit of the business.

# **Data Summary**

The data on the user's click milestones has been provided in the database "dataset03", under the table "rawdataDec15". The following are the fields of this table,

id: Serially generated id created for each milestone achievement.

user\_id: User id for each interaction.

milestone\_name: Name of a given interaction milestone.

date: Date when this milestone was achieved.

time: Time when this milestone was achieved.

The dataset contains 665,435 rows in total. There are 3,159 unique users in our data set and a total of 24,713 distinct sessions made by these users.

# Data Cleaning and Transformations

The data set is free of NULL and blank values and hence, we do not need to filter any rows. To understand the dataset in depth, we establish what we will be used for user analysis and what will be used for session analysis. The first thing we consider is that this analysis will be done with Apriori algorithm and hence, we need to have unique keys. Further, we need to provide this data to the system as a single row. For user analysis, we considered user\_id as the primary key as it uniquely identifies the users and then, we used distinct to ensure that a milestone would only occur once for a user id. As for sessions, it needed something that would work across the repeated milestones within each of the sessions recorded. Hence, we used a combination of user\_id and date to form a session\_id. To form the extracted dataset for analysis, we ensure that a given row is a distinct combination of session\_id and milestone\_name.

# **User Analysis**

#### Abstract

distinct(user\_id, milestone\_name)

#### Query

CREATE TABLE user\_data AS (SELECT DISTINCT user\_id, milestone\_name FROM rawdatadec15)

# Session Analysis

#### Abstract

distinct(<u>concat(user\_id,date)</u> as <u>session\_id</u>, milestone\_name)

#### Query

CREATE TABLE session\_data AS (SELECT DISTINCT CONCAT(user\_id,date) as session\_id, milestone\_name FROM rawdatadec15)

The execution of the aforementioned queries results in the creation of tables user\_data and session\_data. The data from these tables is extracted into csv files user\_data.csv and session\_data.csv respectively. This data is further loaded into R and transposed to group milestone names by their unique keys as arules(package for apriori) needs the items that share a key to be in a single row.

# Data Analysis

After loading the data sets and transforming them into forms that are acceptable by apriori algorithm, we use the "arules" package. "arules" is an R package used for apriori algorithm. The analysis part is divided into two,

User Level Analysis and

Session Level Analysis.

# User Level Analysis

#### Parameter Tuning

Following the loading of user\_data.csv and transposing of its data, we read the data in as a basket transaction. Then, we perform an initial exploration of what the data looks with summary.

Figure 1: Summary of transaction

To understand the frequency of milestones better, we plot a histogram to show the top 10 milestones by occurence.

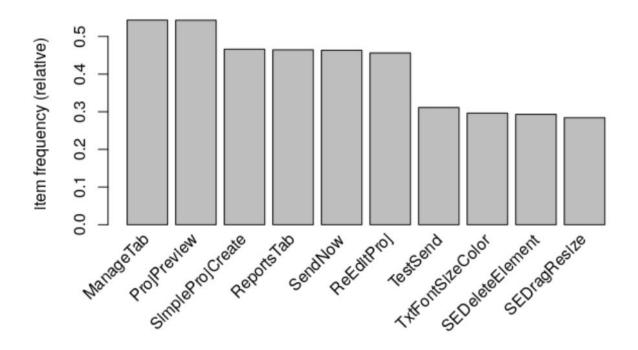


Figure 2 : Plot of frequent Milestones

Now that we have grasped what the user data holds, we start using arules. We start with the initial support as 0.4 and confidence as 0.5 as it may provide trustable rules, whilst also providing a considerable number of rules.

```
> rules <- apriori(tr, parameter= list(supp=0.4, conf=0.5))
Apriori
Parameter specification:
confidence minval smax arem aval original Support maxtime support minlen maxlen target
       0.5
              0.1
                     1 none FALSE
                                              TRUE
                                                              0.4
                                                                       1
Algorithmic control:
 filter tree heap memopt load sort verbose
   0.1 TRUE TRUE FALSE TRUE
Absolute minimum support count: 1263
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[112 item(s), 3159 transaction(s)] done [0.00s].
sorting and recoding items \dots [6 item(s)] done [0.00s].
creating transaction tree ... done [0.00s].
checking subsets of size 1 2 done [0.00s].
writing ... [8 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 3: Apriori algorithm try 1

We get too few rules with this support value(8 rules). Hence, we will reduce our support to 0.3 and test again.

```
> rules <- apriori(tr, parameter= list(supp=0.3, conf=0.5))
Apriori
Parameter specification:
confidence minval smax arem aval originalSupport maxtime support minlen maxlen target
        0.5 0.1 1 none FALSE
                                               TRUE 5 0.3 1 10 rules FALSE
Algorithmic control:
 filter tree heap memopt load sort verbose
    0.1 TRUE TRUE FALSE TRUE
                                2
Absolute minimum support count: 947
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[112 item(s), 3159 transaction(s)] done [0.00s]. sorting and recoding items ... [7 item(s)] done [0.00s].
creating transaction tree ... done [0.00s].
checking subsets of size 1 2 3 4 done [0.00s].
writing ... [76 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 4: Apriori algorithm try 2

We get a good number of rules(76 rules). But, we may still get a better number if we go down and hence, reduce the support to 0.2.

```
> rules <- apriori(tr, parameter= list(supp=0.2, conf=0.5))
Apriori
Parameter specification:
confidence minval smax arem aval originalSupport maxtime support minlen maxlen target
                             1 none FALSE
           0.5
                    0.1
                                                                TRUE
                                                                                       0.2
                                                                                                1 10 rules FALSE
Algorithmic control:
 filter tree heap memopt load sort verbose
0.1 TRUE TRUE FALSE TRUE 2 TRUE
Absolute minimum support count: 631
set item appearances ...[0 item(s)] done [0.00s]. set transactions ...[112 item(s), 3159 transaction(s)] done [0.00s]. sorting and recoding items ... [21 item(s)] done [0.00s]. creating transaction tree ... done [0.00s].
checking subsets of size 1 2 3 4 5 6 done [0.00s].
writing ... [661 rule(s)] done [0.00s]. creating S4 object ... done [0.00s].
```

Figure 5 : Apriori algorithm final (user level)

The number of rules is now too high(661 rules)! Hence, we roll back to 0.3 and consider it our optimal support value.

#### **Optimal Rules**

The rules are now sorted by their lift and then we inspect the top 15 to get an idea of the formed rules. We do so as higher the lift value, lesser the chance of the rule formed being important because of luck.

```
> inspect(sort(rules,by='lift')[1:15])
                                                                                                                  rhs
                                                                                                                                                    support
                                                                                                                                                                              confidence lift
           {ManageTab, ReEditProj, ReportsTab} => {SendNow}
                                                                                                                                                    0.3038936 0.9204219 1.987432 960
[2] {ManageTab,ProjPreview,ReEditProj} => {SendNow}
                                                                                                                                                   0.3206711 0.9200727 1.986678 1013
 [3] {ManageTab,ReEditProj}
                                                                                                         => {SendNow}
                                                                                                                                                   0.3469452 0.9087894 1.962314 1096
[4] {ReEditProj,ReportsTab}
                                                                                                        => {SendNow}
                                                                                                                                                    0.3108579 0.9042357 1.952482 982
           {ManageTab, ProjPreview, ReportsTab} => {SendNow}
 [5]
                                                                                                                                                    0.3187718 0.8975045 1.937947 1007
 [6]
           {ManageTab, ReportsTab, SendNow} => {ReEditProj} 0.3038936 0.8751139
                                                                                                                                                                                                           1.918449 960
           {ManageTab, ProjPreview, SendNow}
                                                                                                         => {ReEditProj} 0.3206711 0.8747841
                                                                                                                                                                                                           1.917726 1013
[8] {ManageTab, ProjPreview, ReEditProj} => {ReportsTab} 0.3089585 0.8864668 1.908895 976
[9] {ManageTab, ProjPreview, ReportsTab} => {ReEditProj} 0.3089585 0.8698752 1.906964 976
[10] {ReportsTab, SendNow}
                                                                                                        => {ReEditProj} 0.3108579 0.8690265 1.905104 982
[11] {ManageTab, ProjPreview}
                                                                                                         => {SendNow} 0.3665717 0.8812785 1.902911 1158
| 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 1032 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 | 1.901329 
[15] {ManageTab,ProjPreview,SendNow}
                                                                                                         => {ReportsTab} 0.3187718 0.8696028 1.872580 1007
```

Figure 6 : Apriori algorithm result

#### Itemsets Generating Rules

We find all the unique item rule sets that generated our rules to better understand what sets were involved in rule generation.

```
"items" "support"
"1" "{ManageTab}" 0.54320987654321
"2" "{ProjPreview}" 0.542893320671098
"3" "{SendNow, SimpleProjCreate}" 0.322253877809433
"5" "{ReEditProj, SimpleProjCreate}" 0.311490978157645
"7" "{ManageTab,SimpleProjCreate}" 0.330167774612219
"9" "{ProjPreview, SimpleProjCreate}" 0.324786324786325
"11" "{ReportsTab, SendNow}" 0.357708135485913
"13" "{ReEditProj, ReportsTab}" 0.34377967711301
"15" "{ManageTab, ReportsTab}" 0.428300094966762
"17" "{ProjPreview, ReportsTab}" 0.371003482114593
"19" "{ReEditProj, SendNow}" 0.369737258626148
"21" "{ManageTab, SendNow}" 0.41690408357075
"23" "{ProjPreview, SendNow}" 0.397277619499842
"25" "{ManageTab, ReEditProj}" 0.381766381766382
"27" "{ProjPreview, ReEditProj}" 0.397910731244065
"29" "{ManageTab, ProjPreview}" 0.415954415954416
"31" "{ReEditProj,ReportsTab,SendNow}" 0.310857866413422
"34" "{ManageTab,ReportsTab,SendNow}" 0.347261791706236
"37" "{ProjPreview, ReportsTab, SendNow}" 0.326685660018993
"40" "{ManageTab, ReEditProj, ReportsTab}" 0.330167774612219
"43" "{ProjPreview, ReEditProj, ReportsTab}" 0.319404874960431
"46" "{ManageTab, ProjPreview, ReportsTab}" 0.355175688509022
"49" "{ManageTab, ReEditProj, SendNow}" 0.346945235834125
"52" "{ProjPreview, ReEditProj, SendNow}" 0.337448559670782
"55" "{ManageTab, ProjPreview, SendNow}" 0.366571699905033
"58" "{ManageTab, ProjPreview, ReEditProj}" 0.348528015194682
"61" "{ManageTab, ReEditProj, ReportsTab, SendNow}" 0.303893637226971
"65" "{ManageTab, ProjPreview, ReportsTab, SendNow}" 0.318771763216208
"69" "{ManageTab, ProjPreview, ReEditProj, ReportsTab}" 0.308958531180753
"73" "{ManageTab, ProiPreview, ReEditProi, SendNow}" 0.320671098448876
```

Figure 7: Sorted result

#### Maximal Frequent Itemsets

Maximal frequent sets are nothing but frequent items where none of it's supersets are frequent. Maximal frequent itemsets help us to make optimal rules by making sure that no further super sets can be formed. This also means that rules that are repeated in the lower subgroups of itemsets formed are not selected and instead of that the biggest superset is considered. For example, if we have an itemset of A={apple, banana} and then again B={apple, banana, kiwi}, we consider B as maximal set as the set A is a subset of B, and so the rule formed by B covers the rule formed by A.

```
> write(maximal.sets)
"items" "support" "count"
"1" "{TestSend}" 0.311174422285533 983
"2" "{SendNow, SimpleProjCreate}" 0.322253877809433 1018
"3" "{ReEditProj, SimpleProjCreate}" 0.311490978157645 984
"4" "{ManageTab, SimpleProjCreate}" 0.330167774612219 1043
"5" "{ProjPreview, SimpleProjCreate}" 0.324786324786325 1026
"6" "{ManageTab, ReEditProj, ReportsTab, SendNow}" 0.303893637226971 960
"7" "{ManageTab, ProjPreview, ReportsTab, SendNow}" 0.318771763216208 1007
"8" "{ManageTab, ProjPreview, ReEditProj, ReportsTab}" 0.308958531180753 976
"9" "{ManageTab, ProjPreview, ReEditProj, SendNow}" 0.320671098448876 1013
```

Figure 8 : Maximal Itemsets

## Session Level Analysis

#### Parameter Tuning

Following the loading of session\_data.csv and transposing of its data, we read the data in as a basket transaction. Then, we perform an initial exploration of what the data looks with summary.

```
> summary(tr)
transactions as itemMatrix in sparse format with
 24713 rows (elements/itemsets/transactions) and
112 columns (items) and a density of 0.06253288
most frequent items:
 ManageTab ProjPreview ReEditProj
                                   SendNow ReportsTab
                                                         (Other)
     13636
               11845
                          11173
                                     11100
                                                 8421
                                                          116907
element (itemset/transaction) length distribution:
                                          10
                                                   12
                                                       13
                                                            14
                                                                15
                                                                         17
                                                                              18
                                                                                  19
                                                                                       20
                                              11
                                                                     16
                                                                                           21
3941 1761 1947 2511 2199 1952 1550 1378 1135 981 869 738 570 491 431 353 338 263 241 215 162 144 96 109
 33
                                          34
                                                  36
                                                       37
                                                           38
                                                                     40
  Min. 1st Qu. Median
                       Mean 3rd Qu.
 1.000 3.000 5.000 7.004 10.000 42.000
includes extended item information - examples:
          labels
      ABSplitProi
    ABSplitTools
3 AccountSettingsA
```

Figure 9: Summary of data

To understand the frequency of sessions milestones, we plot a histogram to show the top 10 milestones by occurence.

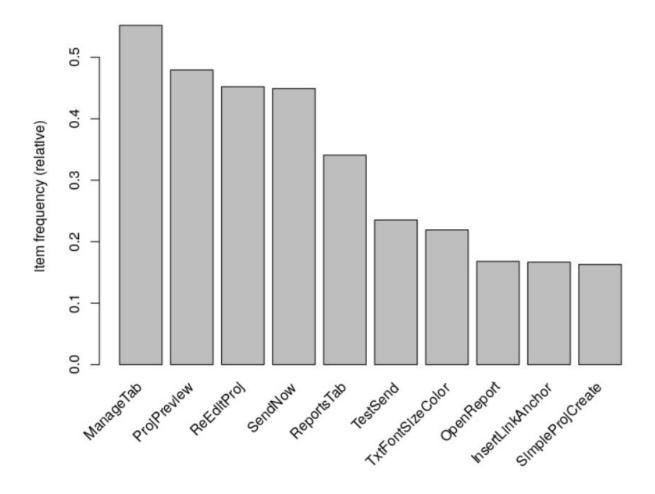


Figure 10 : Plot of frequent milestone

Now that we have grasped what the session data holds, we start using arules. We start with the initial support as 0.4 and confidence as 0.5.

```
> rules <- apriori(tr, parameter= list(supp=0.4, conf=0.5))</pre>
Apriori
Parameter specification:
confidence minval smax arem aval original Support maxtime support minlen maxlen target ext
       0.5
              0.1
                   1 none FALSE
                                              TRUF
                                                        5
                                                               0.4
                                                                       1
                                                                             10 rules FALSE
Algorithmic control:
 filter tree heap memopt load sort verbose
    0.1 TRUE TRUE FALSE TRUE
Absolute minimum support count: 9885
set item appearances ...[0 item(s)] done [0.00s].
set transactions \dots[112 item(s), 24713 transaction(s)] done [0.01s].
sorting and recoding items ... [4 item(s)] done [0.00s].
creating transaction tree ... done [0.00s].
checking subsets of size 1 2 done [0.00s].
writing ... [3 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 11: Apriori algorithm try 1

We get too few rules with this support value(3 rules). Hence, we will reduce our support to 0.3 and test again.

```
> rules <- apriori(tr, parameter= list(supp=0.3, conf=0.5))</pre>
Parameter specification:
confidence minval smax arem aval original Support maxtime support minlen maxlen target
        0.5
               0.1 1 none FALSE
                                                 TRUE
                                                            5
                                                                   0.3
                                                                             1
                                                                                   10 rules FALSE
Algorithmic control:
 filter tree heap memopt load sort verbose
    0.1 TRUE TRUE FALSE TRUE 2
Absolute minimum support count: 7413
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[112 item(s), 24713 transaction(s)] done [0.01s]. sorting and recoding items ... [5 item(s)] done [0.00s].
creating transaction tree ... done [0.01s].
checking subsets of size 1 2 done [0.00s].
writing ... [5 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 12 : Apriori algorithm try 2

We still have too few rules with this support value (5 rules). Hence, we dive further down to support value 0.2.

```
> rules <- apriori(tr, parameter= list(supp=0.2, conf=0.5))</pre>
Apriori
Parameter specification:
 confidence minval smax arem aval original Support maxtime support minlen maxlen target
                      1 none FALSE
        0.5
               0.1
                                                  TRUE
                                                             5
                                                                    0.2
                                                                             1
                                                                                    10 rules FALSE
Algorithmic control:
 filter tree heap memopt load sort verbose
    0.1 TRUE TRUE FALSE TRUE 2
Absolute minimum support count: 4942
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[112 item(s), 24713 transaction(s)] done [0.01s]. sorting and recoding items ... [7 item(s)] done [0.00s].
creating transaction tree ... done [0.01s].
checking subsets of size 1 2 3 done [0.00s].
writing ... [20 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 13: Apriori algorithm try 3

The number of rules seems good(20 rules), but we may find more rules if we go down to 0.1, hence, we will do so.

```
> rules <- apriori(tr, parameter= list(supp=0.1, conf=0.5))</pre>
Apriori
Parameter specification:
confidence minval smax arem aval original Support maxtime support minlen maxlen target
       0.5
              0.1
                   1 none FALSE
                                             TRUE
                                                        5
                                                              0.1
                                                                      1
                                                                            10 rules FALSE
Algorithmic control:
filter tree heap memopt load sort verbose
   0.1 TRUE TRUE FALSE TRUE
                                2
Absolute minimum support count: 2471
set item appearances ...[0 item(s)] done [0.00s].
set transactions ...[112 item(s), 24713 transaction(s)] done [0.01s].
sorting and recoding items ... [23 item(s)] done [0.00s].
creating transaction tree ... done [0.01s].
checking subsets of size 1 2 3 4 done [0.00s].
writing ... [93 rule(s)] done [0.00s].
creating S4 object ... done [0.00s].
```

Figure 14: Apriori algorithm try 4

The number of rules is too high(93 rules), hence, we will consider 0.2 as the optimal support value and use it to generate our rules.

#### **Optimal Rules**

The rules are now sorted by their lift and then we inspect the top 15 to get an idea of the formed rules. We do so as higher the lift value, lesser the chance of the rule formed being important because of luck.

```
> inspect(sort(rules,by='lift')[1:15])
                                                                                                                                                                                                       confidence lift
                                                                                                                                                                   support
                                                                                                                                                                                                                                                                               count
                                                                                                                  rhs
             {ManageTab, ReEditProj} => {SendNow}
                                                                                                                                                                   0.2413305 0.8135316 1.811244 5964
[2] {ManageTab,ProjPreview} => {SendNow}
                                                                                                                                                                 0.2541982 0.7968037 1.774001 6282
 [3] {ProjPreview, SendNow} => {ManageTab} 0.2541982 0.9042752 1.638850 6282
 [4] {SendNow}
                                                                                                => {ManageTab} 0.4047263 0.9010811 1.633061 10002
                                                                                         => {SendNow} 0.4047263 0.7334996 1.633061 10002
[5] {ManageTab}
| SendNow | Send
 [12] {SendNow}
                                                                                                => {ProjPreview} 0.2811071 0.6258559 1.305764 6947
                                                                                             => {ReEditProj} 0.2739854 0.5716336 1.264368 6771 
=> {ProjPreview} 0.2739854 0.6060145 1.264368 6771
 [13] {ProjPreview}
 [14] {ReEditProj}
 [15] {ReportsTab}
                                                                                                     => {ManageTab} 0.2369198 0.6952856 1.260090 5855
```

Figure 15: Apriori algorithm resultset

#### Itemsets Generating Rules

We find all the unique item rule sets that generated our rules to better understand what sets were involved in rule generation.

```
> write(itemsets)
"items" "support"
"1" "{ManageTab}" 0.551774369764901
"2" "{ManageTab,ReportsTab}" 0.23691983976045
"3" "{ProjPreview,SendNow}" 0.281107109618419
"5" "{ProjPreview,ReEditProj}" 0.273985351839113
"7" "{ManageTab,ProjPreview}" 0.319022376886659
"9" "{ReEditProj,SendNow}" 0.268117994577753
"11" "{ManageTab,SendNow}" 0.404726257435358
"13" "{ManageTab,ReEditProj}" 0.296645490227815
"15" "{ManageTab,ProjPreview,SendNow}" 0.254198195281835
"18" "{ManageTab,ReEditProj,SendNow}" 0.24133047383968
```

Figure 16: Itemsets

#### Maximally Frequent Itemsets

Maximal frequent sets are nothing but frequent items where none of it's supersets are frequent. Maximal frequent itemsets help us to make optimal rules by making sure that no further super sets can be formed. This also means that rules that are repeated in the lower subgroups of itemsets formed are not selected and instead of that the biggest superset is considered.

```
> write(maximal.sets)
"items" "support" "count"
"1" "{TestSend}" 0.235382187512645 5817
"2" "{TxtFontSizeColor}" 0.219236838910695 5418
"3" "{ManageTab,ReportsTab}" 0.23691983976045 5855
"4" "{ProjPreview,ReEditProj}" 0.273985351839113 6771
"5" "{ManageTab,ProjPreview,SendNow}" 0.254198195281835 6282
"6" "{ManageTab,ReEditProj,SendNow}" 0.24133047383968 5964
```

Figure 17 : Maximal frequent itemsets

# Conclusion

Thus, using the Apriori algorithm, we have identified associations between the milestones for simplycast, and generated business rules that will eventually help us optimize the arrangement of these milestones. By tweaking the values of support and confidence, it was found that for user level data, the combinations of support of 0.3 and confidence of 0.5 will give us optimal number of rules(76 rules) and the combination support of 0.2 with confidence of 0.5 will give us the optimal number of rules(20 rules) for session. The top rules for either of the analysis gives us a few similar results for the rules like itemset, the item sets generating the rules and maximally occurring items. And lastly, for the maximal itemset, we have 9 rules in user analysis(Figure 8) and 6 rules in session analysis(Figure 17).

# **Appendix**

# R script

```
Main.r
library(arules)
library(plyr)
user_data <- read_csv("^/dataset/user_data.csv")
df_user <- user_data
df_user1 = ddply(df_user, c("user_id"), function(dfl)paste(dfl$milestone_name, collapse=","))
df_user1$user_id = NULL
write.table(df_user1, "dataset/user_data_basket.csv", quote=FALSE, row.names = FALSE,
col.names = FALSE)
user_data <- read_csv("dataset/session_data.csv")</pre>
df_user <- user_data
df_user1 = ddply(df_user, c("session_id"), function(dfl)paste(dfl$milestone_name, collapse=","))
df_user1$session_id = NULL
write.table(df_user1, "dataset/session_data_basket.csv", quote=FALSE, row.names = FALSE,
col.names = FALSE)
Transformation.r
library(arules)
# Reads the csv as baskets
tr <-
read.transactions("^/rstudio/association-mining/dataset/user_data_basket.csv",format="basket",se
p=",")
```

```
# Initial analysis of the data
summary(tr)
# Histogram
itemFrequencyPlot(tr,topN=10)
## User analysis
# To form rules, we need to tune our parameters
#8 rules
rules <- apriori(tr, parameter= list(supp=0.4, conf=0.5))
# 76 rules - optimal
rules <- apriori(tr, parameter= list(supp=0.3, conf=0.5))
# 661 rules
rules <- apriori(tr, parameter= list(supp=0.2, conf=0.5))
# Setting the optimal number
rules <- apriori(tr, parameter= list(supp=0.3, conf=0.5))
# Shows the rules created
inspect(rules)
# Shows only top 15 rules
inspect(sort(rules,by='lift')[1:15])
# Show item set creating rules
itemsets <- unique(generatingItemsets(rules))
write(itemsets)
# Write all of the rules
write(sort(rules,by='lift'),file=""/rstudio/association-mining/rules/user-rules.txt")
```

```
maximal.sets <- apriori(tr, parameter= list(supp=0.3, conf=0.5, target="maximally frequent"
itemsets"))
write(maximal.sets)
write(maximal.sets,file=""/rstudio/association-mining/rules/user-maximal-sets.txt")
## Session level analysis
# Reads the csv as baskets
tr=read.transactions("~/rstudio/association-mining/dataset/session_data_basket.csv",format="bas
ket",sep=",")
# Initial analysis of the data
summary(tr)
# Histogram
itemFrequencyPlot(tr,topN=10)
# To form our rules, we again must tune our parameters
#3 rules
rules <- apriori(tr, parameter= list(supp=0.4, conf=0.5))
#5 rules
rules <- apriori(tr, parameter= list(supp=0.3, conf=0.5))
# 20 rules - optimal
rules <- apriori(tr, parameter= list(supp=0.2, conf=0.5))
# 93 rules
rules <- apriori(tr, parameter= list(supp=0.1, conf=0.5))
# Settings the optimal number
rules <- apriori(tr, parameter= list(supp=0.2, conf=0.5))
inspect(sort(rules,by='lift')[1:15])
```

# Show itemsets generating rules

itemsets <- unique(generatingItemsets(rules))</pre>

write(itemsets)

# Write all rules

write(sort(rules,by='lift'),file=""\rstudio/association-mining/rules/session-rules.txt")

# To get maximally frequent itemsets

maximal.sets <- apriori(tr, parameter= list(supp=0.2, conf=0.5, target="maximally frequent itemsets"))

write(maximal.sets)

write(maximal.sets,file=""/rstudio/association-mining/rules/session-maximal-sets.txt")

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