Seattle, WA 98101 | +1 (206) 945-5610

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6+ years of experience with cross-functional teams in the areas of product management, business analysis, solution design, program management, business development, and partner network enablement. A certified design thinking professional adept at working backwards from customer pain points to prioritize product/service roadmap. Aiming to further my career in product leadership roles and key strengths include:

- Product Management Requirements Gathering, BRD, Strategy, PMO, Change Management, Design Thinking, Data Visualization, Agile
- Cyber Security GDPR, Cloud Computing, Risk Management, Privacy, Network Security, Incident Response, Disaster Recovery, IAM
- Sales & Marketing Go-to-Market Strategy, Business Development, Presales, Storytelling, Proposal Writing, Market Research
- Tools SQL, Tableau, Wireshark, VirtualBox, KALI Linux, JIRA, Advanced MS Office (Including Visio, Project, Excel, Access)
- Soft Skills Problem Solving, Critical Thinking, Excellent Communication (written, verbal and presentation) and Interpersonal skills

EDUCATION

MS, INFORMATION SYSTEMS (CYBERSECURITY)

GPA 3.9 (on 4) | Mar 2019 - Dec 2020

Seattle Pacific University

- Analyzed GDPR compliance for cloud computing, focused on laaS providers along with deep dive into AWS and Azure functionalities
- Proposed a Quantitative Risk Assessment Method for DevSecOps, Integrating cyber risk into current software delivery models

MBA (MARKETING & MIS) + BS (ELECTRONICS & COMMUNICATION) - Dual Degree

GPA 8.9 (on 10) | July 2008 – Mar 2013

Jaypee Institute of Information Technology

• Interned at IBM, documented SOPs of critical processes followed by their Telecommunication Governance and Compliance team

EXPERIENCE

PRODUCT MANAGER

Seattle, USA | Jan 2020 - Present

Seattle Data Science Alliance

- Managed a Facial Recognition Product with UW Engineering team for a large local Credit Union. Developed product roadmap, BRD, user personas and use cases
- Led a security process audit for City of Covington, WA (hardware, software, network) using NIST risk management framework

PRODUCT MANAGEMENT & EMPLOYER RELATIONS – Graduate Intern

Seattle, USA | Aug 2019 - Present

Seattle Pacific University

- Built a ML product for SPU Career Centre to predict factors correlating students' final employment status. Responsible for customer discovery, requirement documentation, demos and product adoption roadmap
- Managing 150+ employer partner network and organized multiple career events with 90+ employers in attendance

BUSINESS & STRATEGY DEVELOPMENT MANAGER

Delhi, India | Oct 2016 - Feb 2019

Data Security Council of India

- Led customer discovery and designed value propositions for successfully closing 15+ customers
- Secured contracts worth INR 400M+ (\$20M PPP adjusted) with distinguished government departments and industry leaders like Google, Microsoft, Target, etc. Exceeded sales quota by 200% after my first year in role
- Formulated the concept of state-level cybersecurity Centre of Excellence (CoE) and its go-to-market strategy roadmap
- Conceptualized, budgeted and launched a 3-year cybersecurity industry development roadmap as part of core leadership
- Launched an industry-wide 'Women in Cybersecurity' initiative at national level
- Established a distinct BDM function, monetizing an otherwise donation driven culture
- Conducted design thinking sessions for enhancing customer experience at India's largest cybersecurity conference
- Collaborated with cross functional teams technical, marketing and events to drive delivery of critical projects

SENIOR BUSINESS ASSOCIATE - LEADERSHIP PROGRAM

Delhi, India | Apr 2013 - Oct 2016

NIIT Technologies

- Conceptualized & launched org wide initiative of collecting 100+ client success stories, for global sales enablement
- Led 30+ deals in digital transformation & application space for global verticals
- Led product strategy and direction for a dealer management product in automotive vertical
- Refined bid management processes and templates resulting in an increased bid-to-win ratio by 8%
- Won the 'Inspire' award for exemplary performance as a bid manager and creating novel value propositions
- Designed the framework, go-to-market and team setup for a new service offering of organizational change management
- · Restructured program management office for a focused vertical resulting in 12%+ gross margin growth in less than a year