

AATHI ABHISHEK THIAGARAJAN

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OBJECTIVE

Detail-oriented and innovative technology enthusiast with a keen interest in mobile app development for Android and iOS platforms. Proficient in leveraging technology to enhance user experiences and drive business growth. Seeking a Mobile App Developer Internship opportunity to apply my skills in mobile development, including Kotlin for Android and Swift for iOS, to contribute to dynamic app projects. Eager to collaborate with cross-functional teams, execute initiatives, and deliver impactful solutions that elevate customer engagement and satisfaction.

HIGHLIGHT OF QUALIFICATION

- Proficient in writing semantic HTML5, CSS3 including flexbox and grid, and JavaScript for website development with use of Visual Studio Code.
- Skilled in client - server architecture, encompassing route and endpoint setup, HTML generation from server-side templates, and MongoDB integration for database functionality.
- Proficient in building RESTful APIs with Express.js.
- Expertise in EJS for server server-side rendering, dynamic content integration, and layout management.
- Experience with MongoDB, including schema design and data modeling and understanding.
- Strong problem-solving skills and attention to detail with excellent communication and collaboration abilities

TECHNICAL SKILLS

- Programming Languages: Swift, Objective-C, Kotlin, Java, Python
- Web Development Frameworks: Express.js
- IDEs: Xcode, Android studio, Visual Studio code, IntelliJ IDEA
- Database Management: SQL, Firebase, MongoDB
- Mobile App Development: Android (Kotlin), IOS (Swift)
- Operating System: Windows, macOS

EDUCATION

Postgraduate Certificate: Mobile Application Development and Strategy
George Brown College of Applied Arts and Technology, Toronto, ON

Jan. 2024 - Present

- Created a film festival website prototype from scratch, handling the UI design and client-side functionality. Through iterative development, delivered a fully functional prototype that simulated browsing events, ticketing, and purchasing. This project enhanced skills in front-end development, UX design, and project management.
- Developed the order processing site for a comprehensive food delivery system using Express.js. This project, which consisted of a restaurant site, an order processing site, and an order status site, allowed restaurant staff to manage and update orders. It enhanced skills in both front-end and back-end development, as well as database management with MongoDB.
- Developed an Android app using Firebase for landlords to post, edit, and delete property listings in a recycler view, which was seamlessly shared with renters via a common database

Bachelor of Engineering: Computer Science and Engineering
Anna University, India

Aug.2018-Jul. 2022

WORKSHOP

- Attended a workshop at PSNA CET, gaining practical insights into machine learning concepts and applications, with a focus on TensorFlow.
- Participated in workshop conducted at IIT MADRAS, acquiring knowledge and skills in ethical hacking techniques and cybersecurity practices.

WORK EXPERIENCE

System Administration - Simsona Technology Private Limited
Chennai, India

Aug.2022 - Aug.2023

- Managed computer systems and networks, ensuring optimal performance and resolving technical issues promptly.
- Implemented robust security measures, including firewalls and access controls, to safeguard systems and data from cyber threats.
- Developed and executed comprehensive backup and recovery plans, minimizing downtime and ensuring data integrity during emergencies.
- Provided expert technical support to users, resolving hardware, software, and network issues efficiently and conducting training sessions to enhance user proficiency.
- Maintained detailed documentation of system configurations and procedures, generating reports on system performance and compliance for informed decision-making.

Customer Service Representative - Simsona Technology Private Limited
Chennai, India

Aug.2021 – Aug. 2022

- Customer Interaction and Support: Delivered top-notch service, resolving issues and addressing inquiries via multiple channels promptly and courteously.
- Product Knowledge and Training: Demonstrated expertise in products/services, offering detailed information and troubleshooting assistance to customers.
- Problem Solving and Conflict Resolution: Proactively identified and resolved customer concerns, managing escalations and conflicts to ensure positive outcomes and satisfaction.
- Multitasking and Time Management: Efficiently handled high volumes of inquiries while maintaining accuracy, meeting performance targets, and prioritizing tasks effectively.
- Documentation and Feedback: Maintained meticulous records of interactions, providing valuable feedback on trends and opportunities for improvement to enhance customer experience.

VOLUNTEER

- Served as a representative of the college at inter-college events, particularly within the esteemed I-Math Club, contributing to the promotion of academic excellence and collaboration.
- Took on the role of a volunteer organizer for aptitude and technical competitions, fostering a supportive environment for skill development among juniors while honing leadership abilities.